City of Joplin City Council Agenda Item

REQUESTED COUNCIL MEETING DATE: May 18, 2015
ITEM: Council Bill No. 2015-608; Technical Support between the City of Joplin and Motorola

ORIGINATING DEPARTMENT: Joplin Police Department
ATTACHMENTS: Council Bill No. 2015-608; copy of Contract

DEPARTMENT HEAD:	Jason B. Burns	**DATE:**
CITY MANAGER:	Samuel L. Anselm	**DATE:**
CITY ATTORNEY:	Peter Edwards	**DATE:**
FINANCE DIRECTOR:	Leslie Haase	**DATE:**

INTRODUCTION:

This Council Bill approves a contract between the City of Joplin, Missouri and Motorola providing continuing system maintenance of infrastructure components provided by Motorola.

SUMMARY/DISCUSSION:

The City of Joplin's city-wide Motorola radio system's factory warranty, covering the infrastructure, is due for annual renewal. This agreement continues the system maintenance of infrastructure components provided by Motorola. The Motorola Digital Radio System is a complex system of routers, servers, combiners, microwave systems, etc., and requires monitored maintenance of the system infrastructure and an immediate customer service response should the system and/or system components fail. This agreement provides Motorola customer support, maintenance, and technical support monitoring of all components of the infrastructure. The agreement is for a one year period and will be reviewed yearly for additions to the maintenance necessary as other system components complete their standard warranty periods or extended warranty periods.

RECOMMENDATION:

Staff recommends this Council Bill be passed on an emergency basis.

JBB/ts
attachment