JOPLIN FIRE DEPARTMENT

2017 Annual Report

OUR MISSION



To provide compassionate customer service to the citizens and visitors of the City of Joplin by providing safety, security, and peace of mind through training and positive reinforcement.

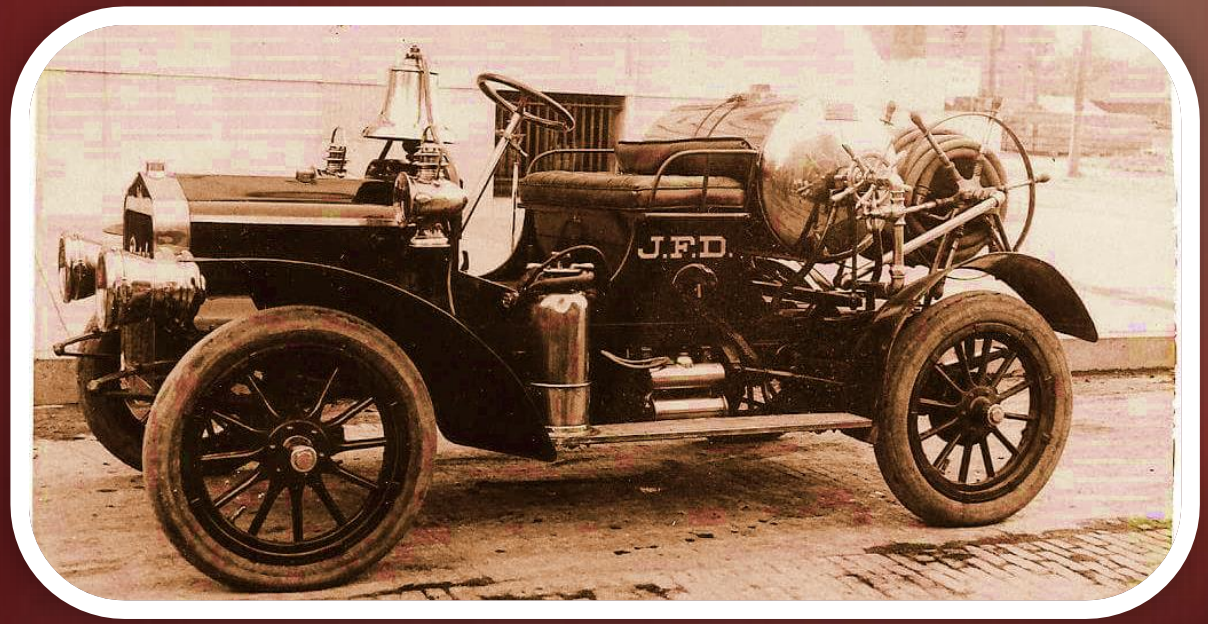


OUR VISION

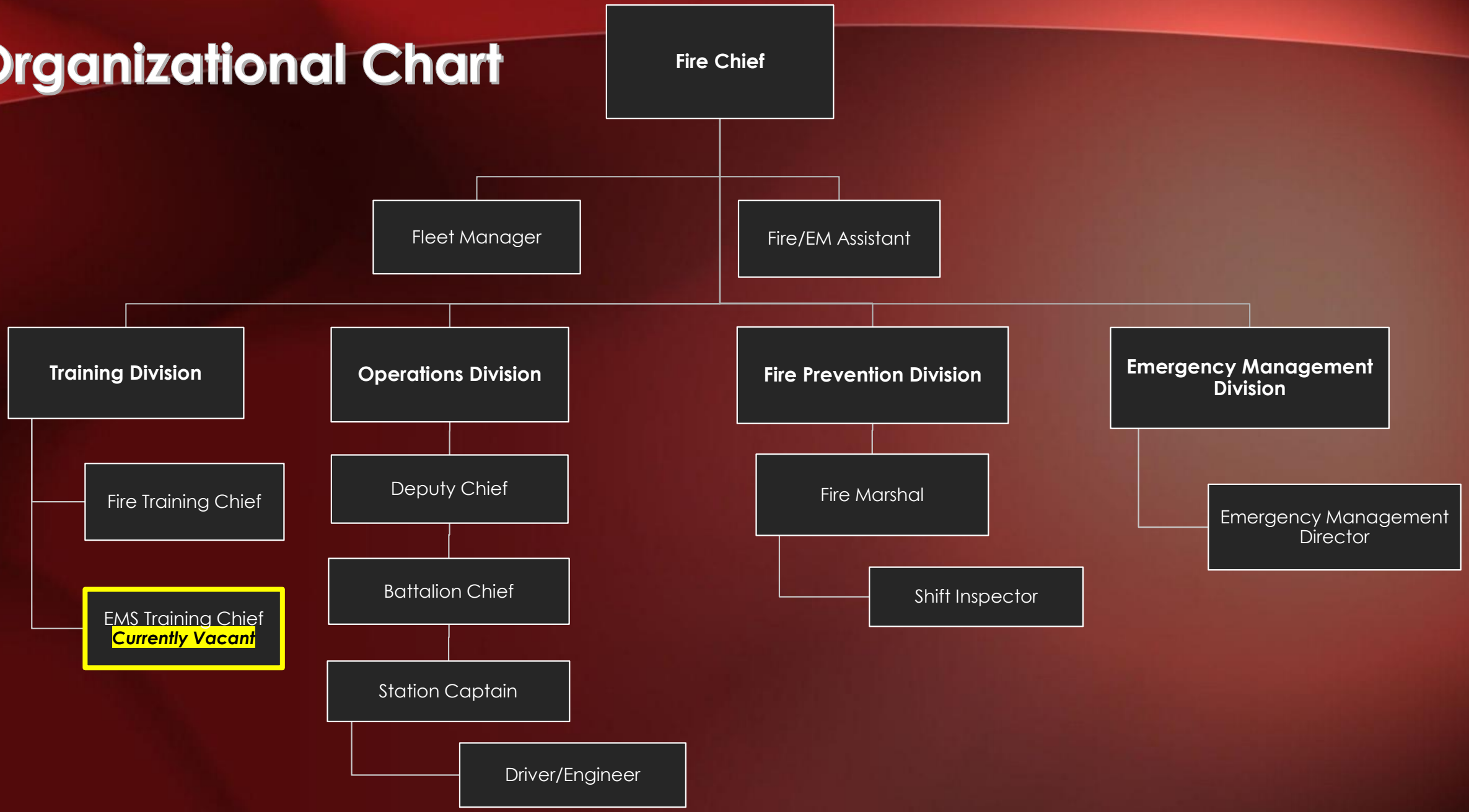
To protect life, property, and the environment by proactively addressing the needs of the community.

QUICK FACTS ABOUT THE JOPLIN FIRE DEPARTMENT

- 8,431 calls for service in 2016
- ISO class rating of 2
- 90 Personnel
- **2 Open Positions**
- 24 hours on duty 48 off
- We have a rich history



Organizational Chart

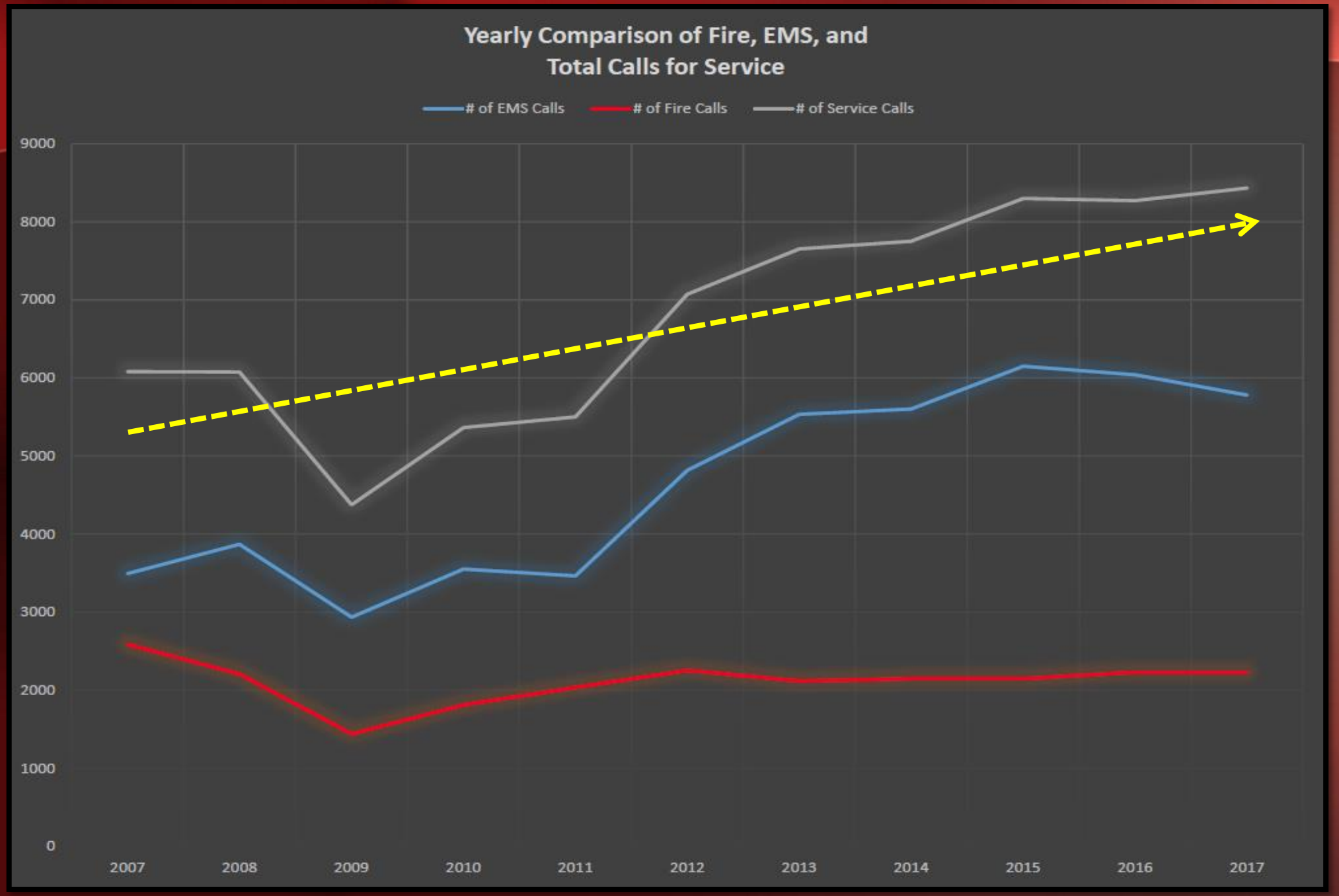


OPERATIONS DIVISION

The Work We Do…

- Fire Suppression
- Medical Emergencies
- Haz-Mat Response
- Vehicle Accidents
- All Types of Rescues
- Anything Else You Could Imagine

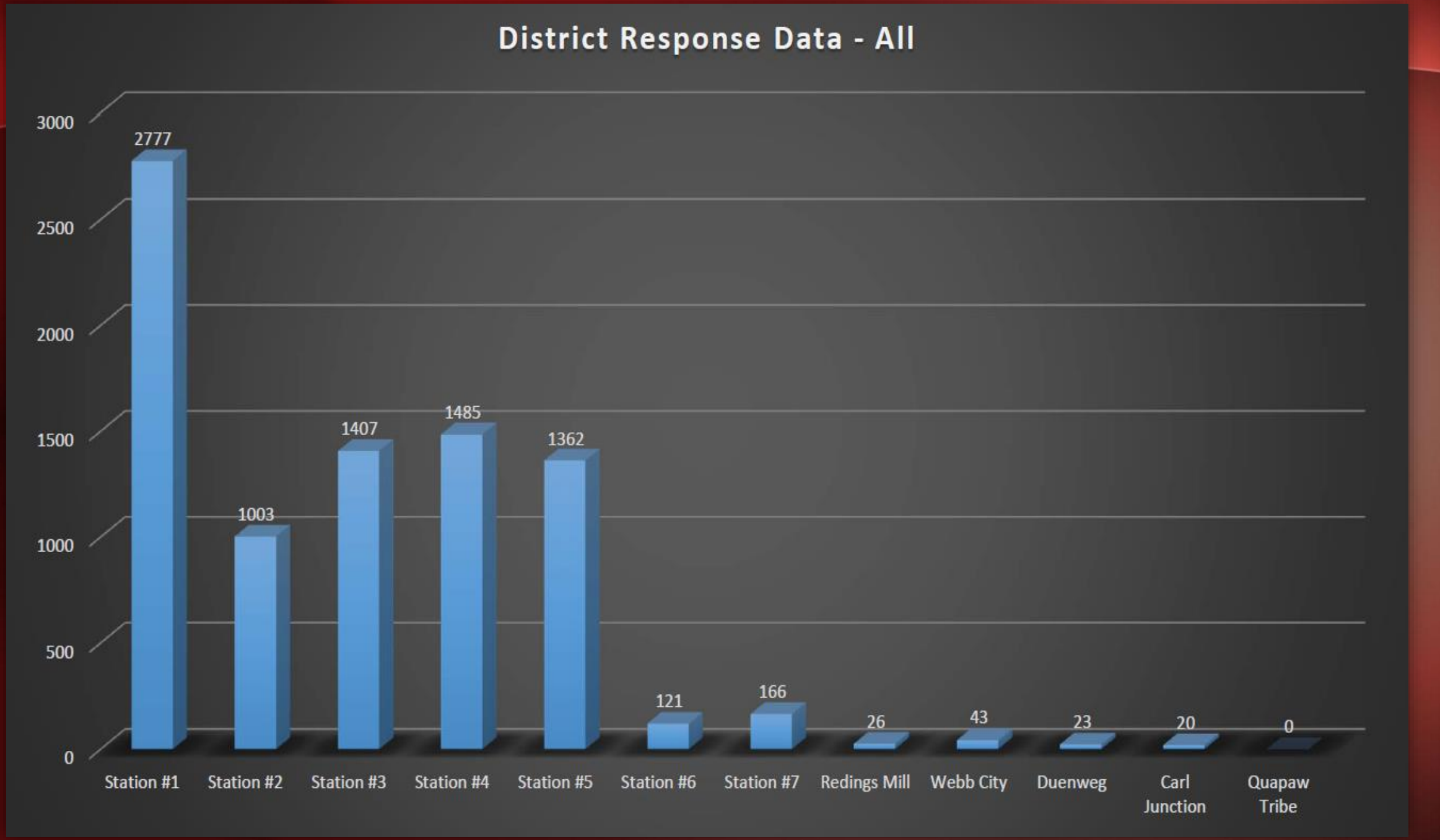




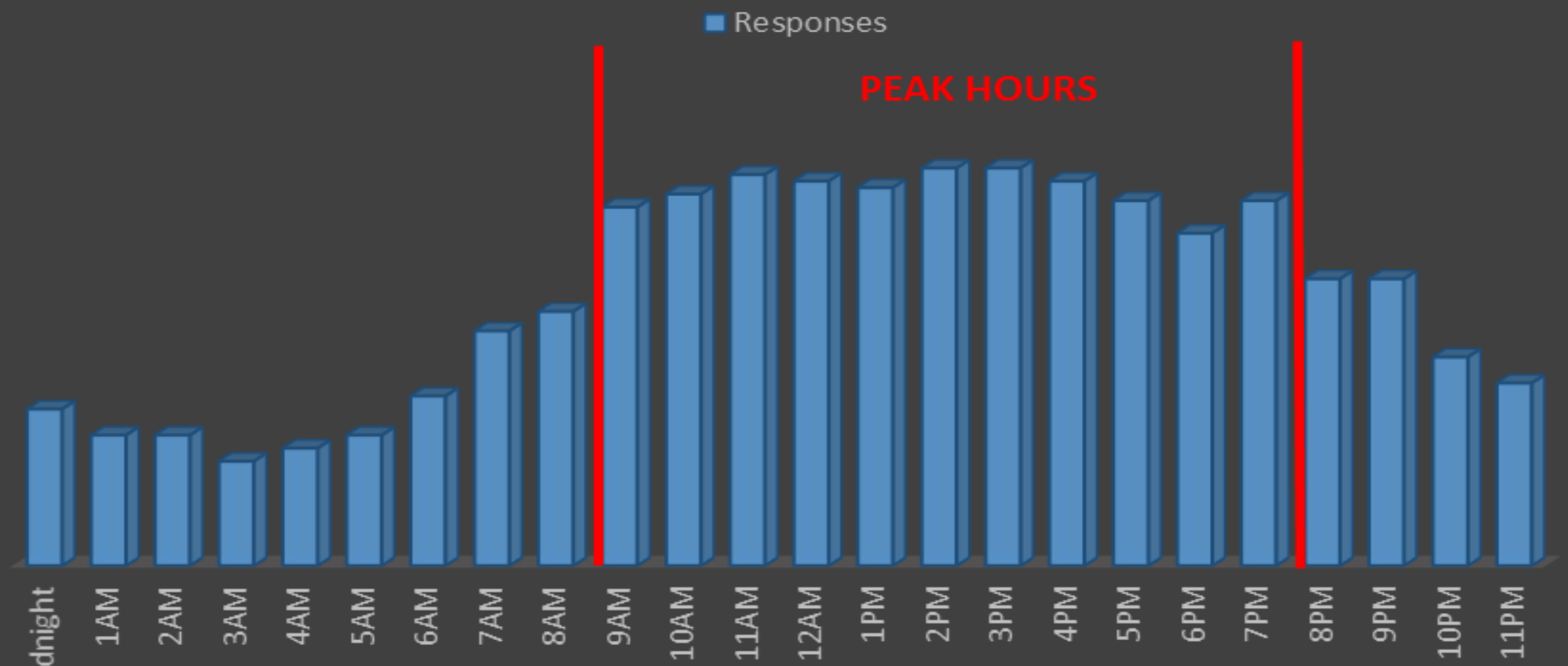
Call Loads & Risk

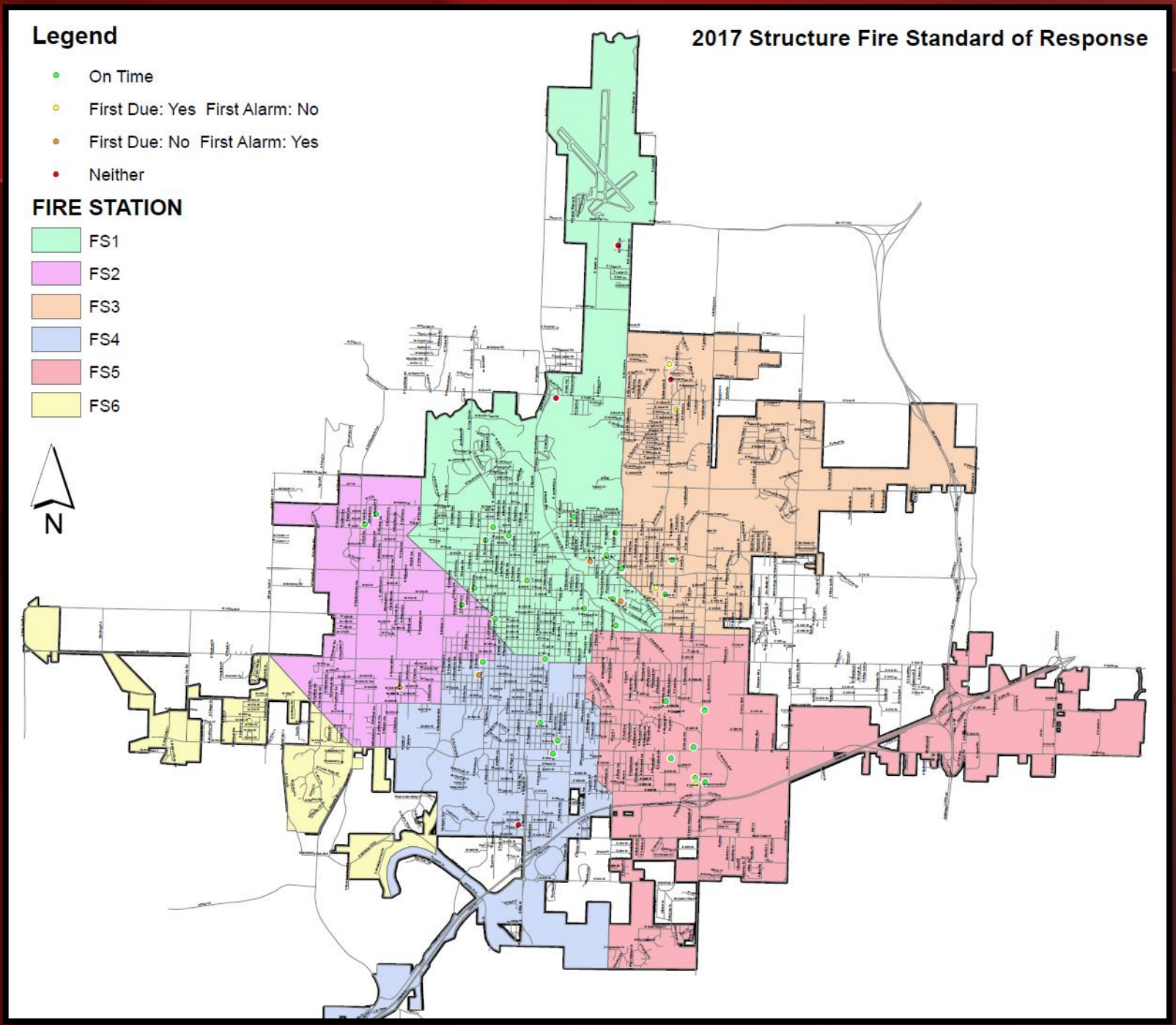
- Much greater than any other area fire department or district
- Joplin Fire Department Personnel hold many certifications as minimum requirements
- Personnel are professionally licensed by the State of Missouri to deliver emergency medical care. They are not simply first responders
- Those who participate in special operations and hazardous materials teams are required to have much more extensive training
- Approaching 9,000 calls for service annually, the department is more busy than ever before, and we are working hard every day to bring you the best service

District Response Data - All



RESPONSE ANALYSIS - TIME





Structure Fire Statistics

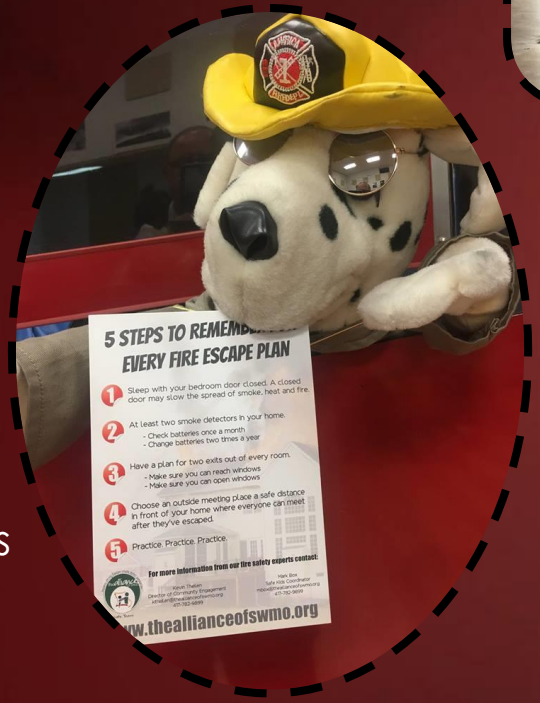
- 2013 – 75 structure fires
- 2014 – 68 structure fires
- 2015 – 72 structure fires
- 2016 – 88 structure fires
- 2017 – 83 structure fires

PREVENTION DIVISION

The Work We Do…

- Smoke Detector Program
- Burn Permits
- Public Education
- Fire Prevention & Investigations
- Reading in Schools/Puppet Shows
- Commercial Fire Inspections
- Annual Company Inspections
- Preplan Development Commercial Plan Reviews



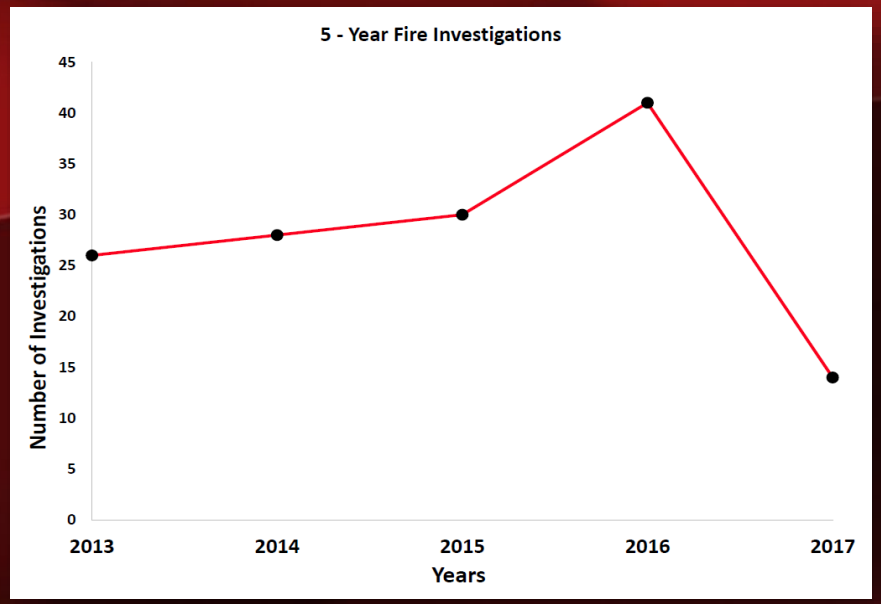




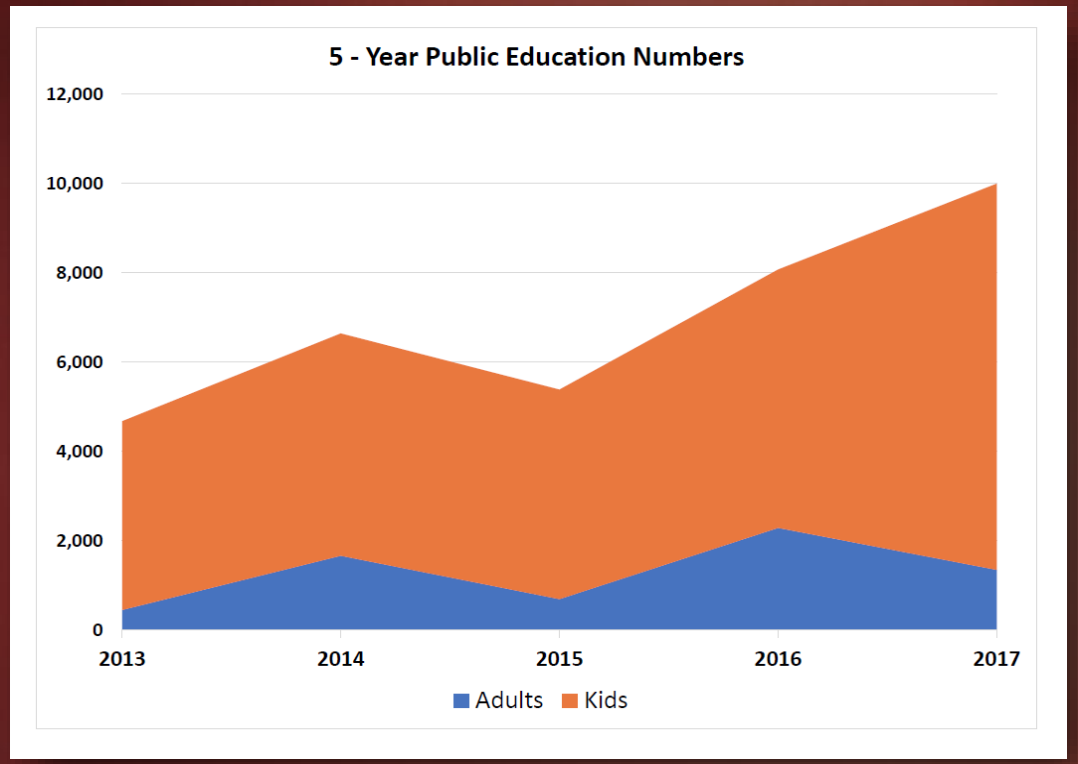


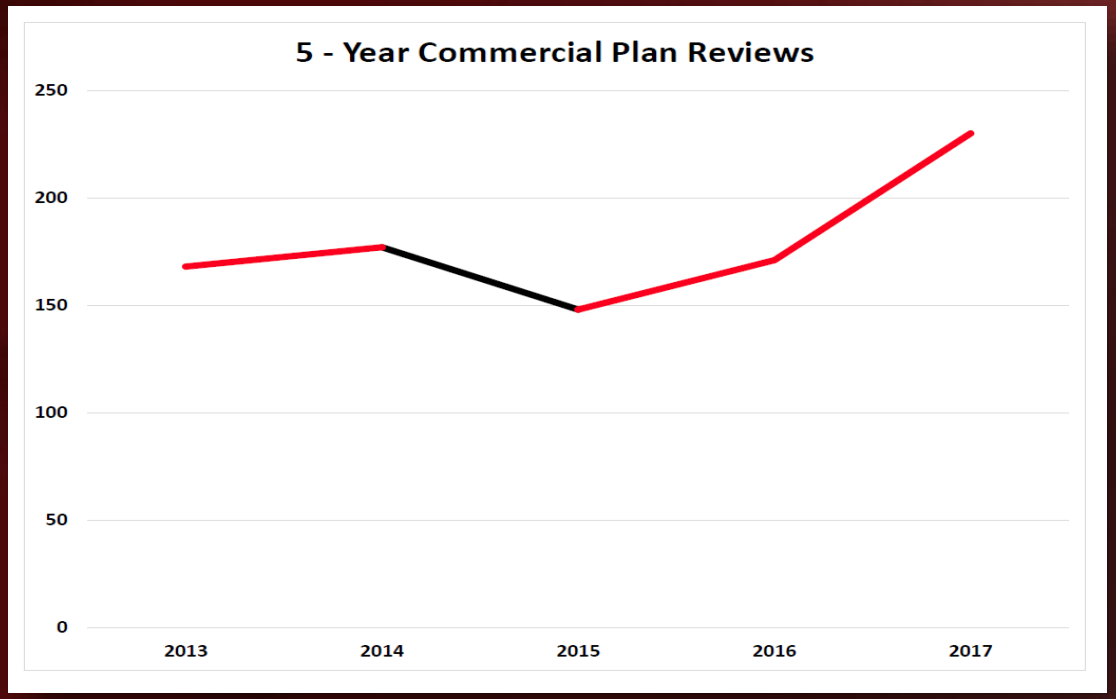


Prevention & Education







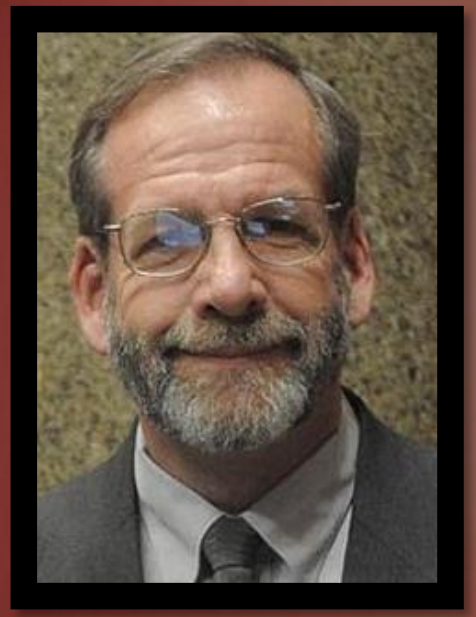


Working For Joplin

THE WORK WE DO…

Emergency Management

- Disaster Planning
- County and City Emergency Mgmt.
- LEPC
- Siren Maintenance & Testing
- Other Organizations
- Weather Monitoring for the City/County



TRAINING DIVISION

The Work We Do…



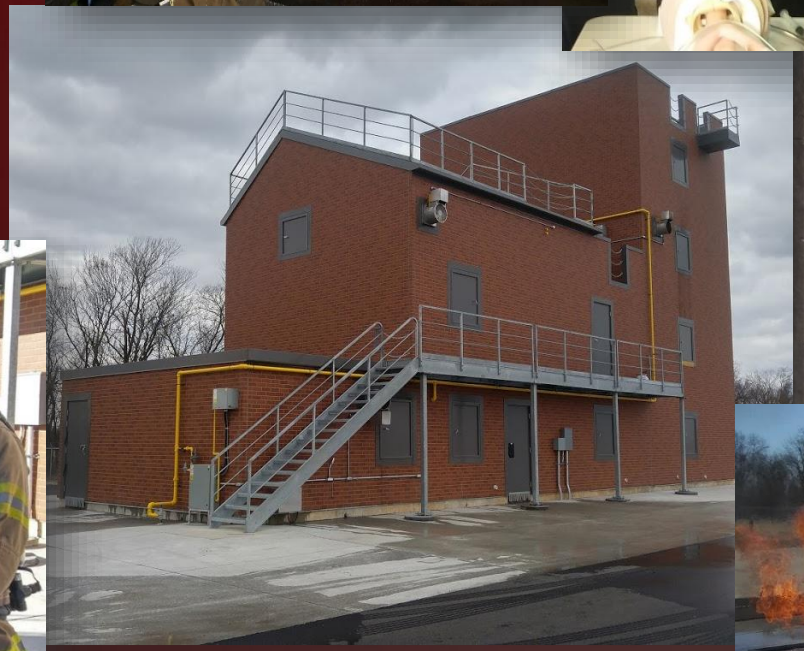






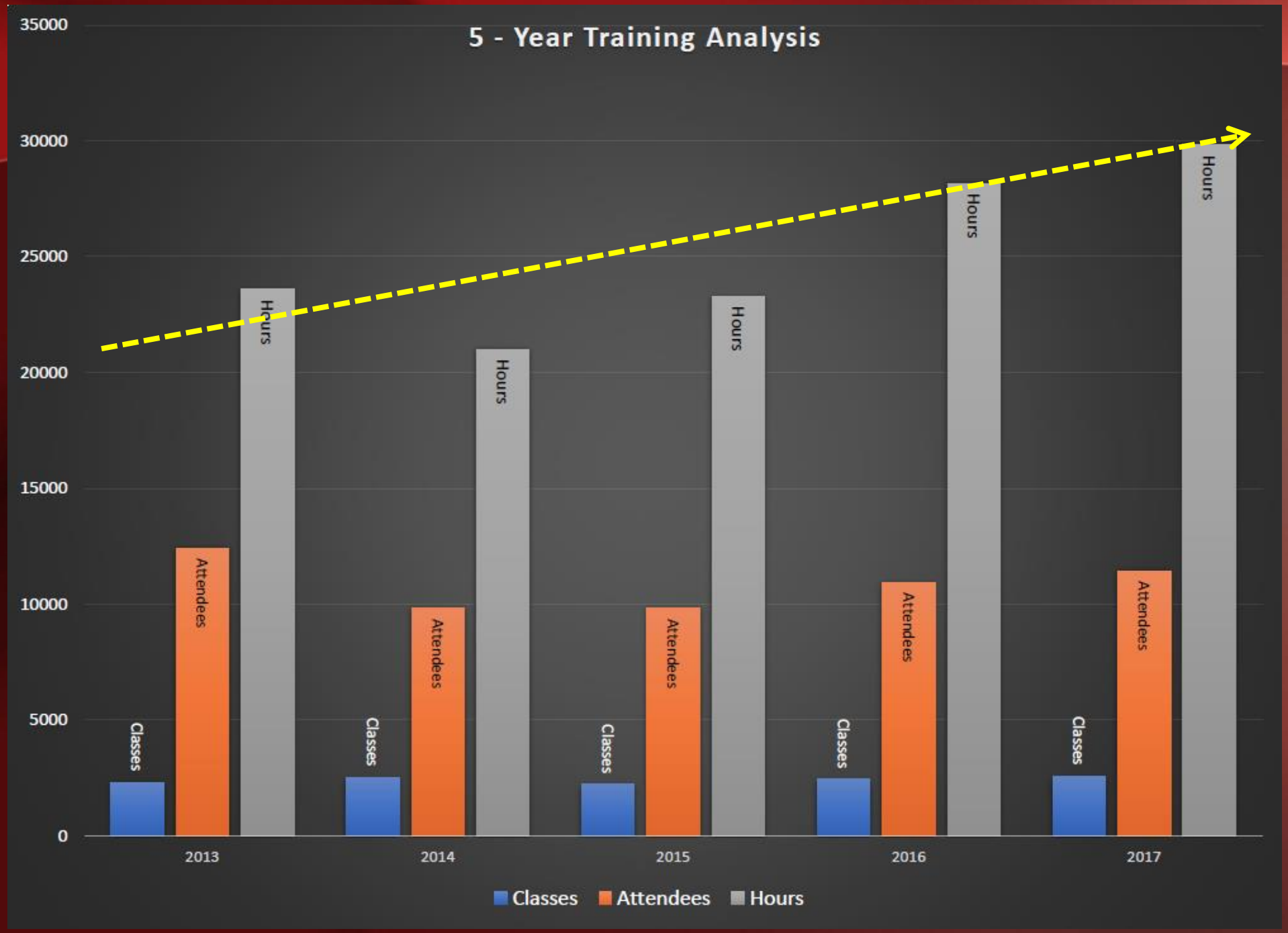












Best Training in the Region & the State!

- Excellent Training Chiefs and Captains who assist with passing on the skills of their trade
- Full In-house Training Programs for Firefighter and Emergency Medical Technician.
- Custom Officer Development Academies
- 10 State Certification Programs taught in-house by our very own professional instructors
- Through a regional outreach initiative called the Southwest Missouri Regional Fire Academy, the Joplin Fire Department develops training not just for the Joplin Fire Department but for all associated regional fire departments!



STAFFING

Personnel Are Leaving

Turnover is Costly

Our Recruitment Efforts

We've Even Changed Hiring Practices

CHALLENGES

Our Future is Uncertain

- Risk has increased as call loads continue to climb
- Firefighting is an inherently dangerous and ranked as one of the top three most stressful jobs in the United States.
- A vast majority of our current Fire personnel lack experience and have less than 5 years on the job
- More than ever, we must fully staff our engine and truck companies at a minimum of 4 to effectively combat this risk
- Veteran staff is needed to monitor complex scenes for safety and continuity of operations, but instead, has diminished over time through attrition and personnel leaving for better paying departments
- Salary Compression offers no advantage for promotion to ranks with more responsibilities and no significant, corresponding increase in pay for that responsibility
- Pay ranges must be competitive at the very least, and any type of annual evaluation that is considered, must be able to accurately measure the person's work according to their job performance requirements





JOPLIN FIRE DEPT. 1882 MO



Thank You For Your Support







QUESTIONS

