CITY OF JOPLIN
COUNCIL AGENDA ITEM

ITEM
Council Bill 2024-616: an Ordinance approving a contract for Benefit Administration SaaS (Software as a Service) between the City of Joplin and Bentek, LLC.

MEETING DATE
August 5, 2024

ORIGINATING DEPT
Information Technology

ATTACHMENTS
CB2024-616 Ordinance; Master Agreement Contract; Sole Source documentation

REVIEWED BY
Dept. Head: Mark Morris; City Attorney: Peter Edwards; Finance Director: Leslie Haase; City Manager: Nick Edwards

SUMMARY
This Council Bill authorizes the City to enter into a contract with Bentek, LLC., to provide Benefit Administration software as a service.

BACKGROUND
The City began reviewing HRIS (Human Resources Information Systems) in 2023. That effort continued into 2024. Bentek staff presented their software as a service on two separate occasions. Bentek solely focuses on benefit administration as part of the HRIS process. Bentek also has a fully built, two-way interface with our financial software provider, Central Square. This positions Bentek as a sole source for the niche module of benefit administration. This will improve the efficiency and accuracy of on-boarding employees and enrolling them in Health, Dental, Vision, and Life. Bentek SaaS will also streamline and improve the open enrollment process for the organization.

FUNDING SOURCE
This Council Bill includes a general fund budget amendment for this item

RECOMMENDATION
Staff recommends placing this Council Bill on 1st Reading and passing it.