JOPLIN CITY COUNCIL
INFORMAL MEETING NOTES
OCTOBER 1, 2018
602 S. MAIN ST.
JOPLIN MO 64801

Mayor Shaw called the October 1, 2018 Informal Meeting of the Joplin City Council to order at 5:15 p.m.

In attendance were Council Members: Taylor Brown, Melodee Colbert-Kean, Doug Lawson, Anthony Monteleone, Diane Reid Adams, Mayor Gary Shaw, Ryan Stanley, Phil Stinnett, and Jim West. Also, in attendance were City Manager Sam Anselm and City Attorney Peter Edwards.

IT Director Mark Morris introduced Carlos Galloway, who presented a mobile demonstration on SeeClickFix (via phone conference).

SeeClickFix has been in business for 11 years and has over 350 municipalities that have adopted this program.

Mr. Galloway explained that SeeClickFix's management tools make it easier for local governments to identify and solve quality of life issues with efficiency.

- Simplify internal communication & stop using email, spreadsheets, or sticky notes.
- Reduce calls with a mobile app & web tools that let citizens report issues on-the-go.
- Save time & money with data driven decisions.
- Increase civic engagement by involving citizens in community dialogue.

The SeeClickFix program can collect, manage, and route requests seamlessly through your work order flow with easy-to-use web forms and mobile apps, from the moment they're opened to the moment they're closed.

After the demonstration and discussion period, the consensus of the Council was to move forward with the process to adopt SeeClickFix. The item will be presented at a future formal council meeting.

Mr. Anselm informed the Council that the laptop in the council chambers was recently updated and may cause some distortion issues with the monitors at the council members' seats on the dais.

The meeting adjourned at 5:53 p.m.

Submitted,

Barbara J. Gollhofer, City Clerk