CITY OF JOPLIN
COUNCIL AGENDA ITEM

ITEM
Council Bill 2018-614 – approving an agreement between the City of Joplin and SeeClickFix for the Customer Request Management system and establishing the 3-year agreement.

MEETING DATE
October 15, 2018

REVIEWED BY
Director of IT, City Attorney, City Manager

SUMMARY
Council Bill 2018-614 – approving an agreement between the City of Joplin and SeeClickFix for the Customer Request Management system and establishing the 3-year agreement.

BACKGROUND
Council has received two separate presentations during Council Informal meetings; from the IT Director during the August 20th meeting and SeeClickFix, Inc., during the October 1st meeting respectively. Council consensus was for staff to move forward with the establishing of the Customer Request Management system utilizing the SeeClickFix application.

FUNDING SOURCE
This is not currently a budgeted item. The IT Dept will issue the purchase order out of existing funds in the FY2019 software line item 001-2501-500-21.10 and attempt to realize savings in other projects to avoid a budget amendment. Year 2 & 3 will be added to FY2020 & FY2021 budgets respectively.

RECOMMENDATION
Staff recommends this bill be approved on 1st Reading.

ATTACHMENTS
CB2018-614 Ordinance; SeeClickFix 3-year agreement