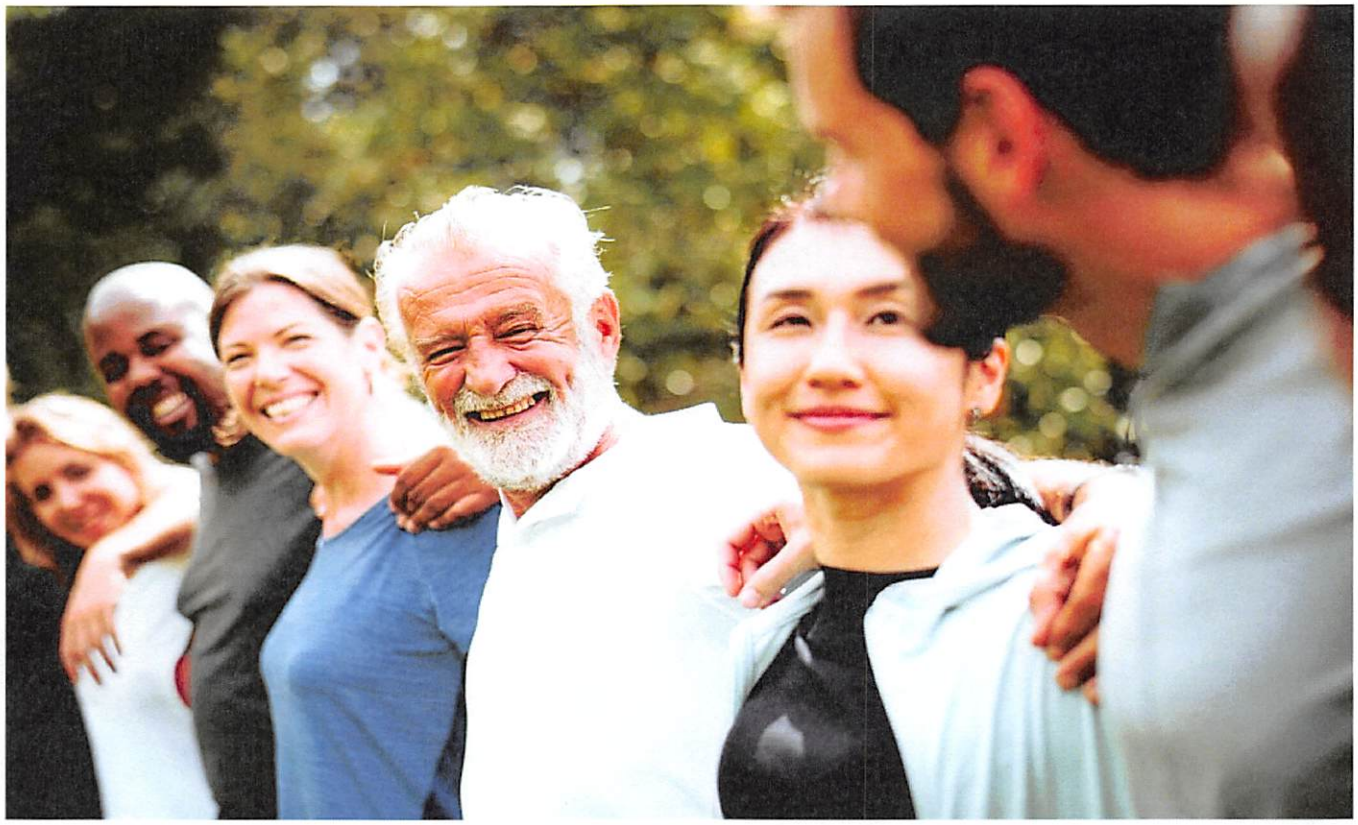
UnitedHealthcare



August 2023

A renewal presentation for City of Joplin, MO

Presented to The Segal Company
by Jennifer Gales

UMR℠
A UnitedHealthcare Company

EXHIBIT "A"

Renewal Services

Customer Name : City of Joplin, MO
Plan Renewal Date : 1/1/2024

All fees shown as per employee per month (PEPM) unless otherwise noted.

Proposed renewal fees assume all existing products and services written with UMR (known as The TPA) will be retained throughout the renewal period. New products and services may be added; however, proposed fees are subject to change and/or additional fees may apply if any existing products or services are discontinued.

Administration and access fees	Subscribers	Current Fees	Renewal Fees 1/1/2024	Renewal Fees 1/1/2025	Renewal Fees 1/1/2026
Medical claims	482	$32.77	$33.26	$33.75	$34.42
Medical client advisor commission		Net	Net	Net	Net
Required stop loss interface fee	482	Included	Included	Included	Included
UnitedHealthcare Choice Plus ® network - access fee	482	Included	Included	Included	Included
COBRA administration	482	$1.05	$1.07	$1.09	$1.12
Utilization Management (UM)	482	Included	Included	Included	Included
Complex Condition CARE	482	Included	Included	Included	Included
Online Events and Challenges	482	$1.15	$1.15	$1.15	$1.15
Medical and pharmacy integration - per participating employee per month	482	Included	Included	Included	Included
Flexible spending - health care account (HCA) - per employee per account per month	103	$4.75	$4.85	$4.93	$4.93
Flexible spending - dependent care account (DCA) - per employee per account per month	3	$3.75	$3.85	$3.93	$3.93
Telemedicine (Teladoc)	482	Included	Included	Included	Included
Plan Advisor	482	$2.95	$2.95	$2.95	$2.95
Incentive Solutions: Live Well Reward$ Solution	482	$0.90	$0.90	$0.90	$0.90
Advanced Claim Review - specialized review of high-cost targeted claims and medical records - % of savings	482	30%	30%	30%	30%
CRS Benchmark Program – Multiplan's Complementary Network, Fee Negotiation and Data iSight - % of savings	482	22% with $50,000 cap per claim	22% with $50,000 cap per claim	22% with $50,000 cap per claim	22% with $50,000 cap per claim
Wellness Credit		$15,000	$5,000	$5,000	$5,000

Non-preferred vendor surcharge: An additional stop loss interface fee surcharge of $5.00 PEPM applies if stop loss coverage is not placed with a TPA preferred vendor. This fee is in addition to the "Required stop loss interface fee" which applies for all groups. Consult your TPA representative for a list of preferred vendors.

UnitedHealthcare Choice Plus assumes that the benefit plans will meet the steerage requirements of the networks proposed or will be changed to meet the requirements, including but not limited to: deductible, out-of-pocket, coinsurance and plan limitations. Usage of the Choice Plus network requires employer participation in Value Based Contracting payment methodologies.

External PBM Vendors are subject to prior approval and may require additional fees. For groups with less than 100 subscribers, OptumRx is required.