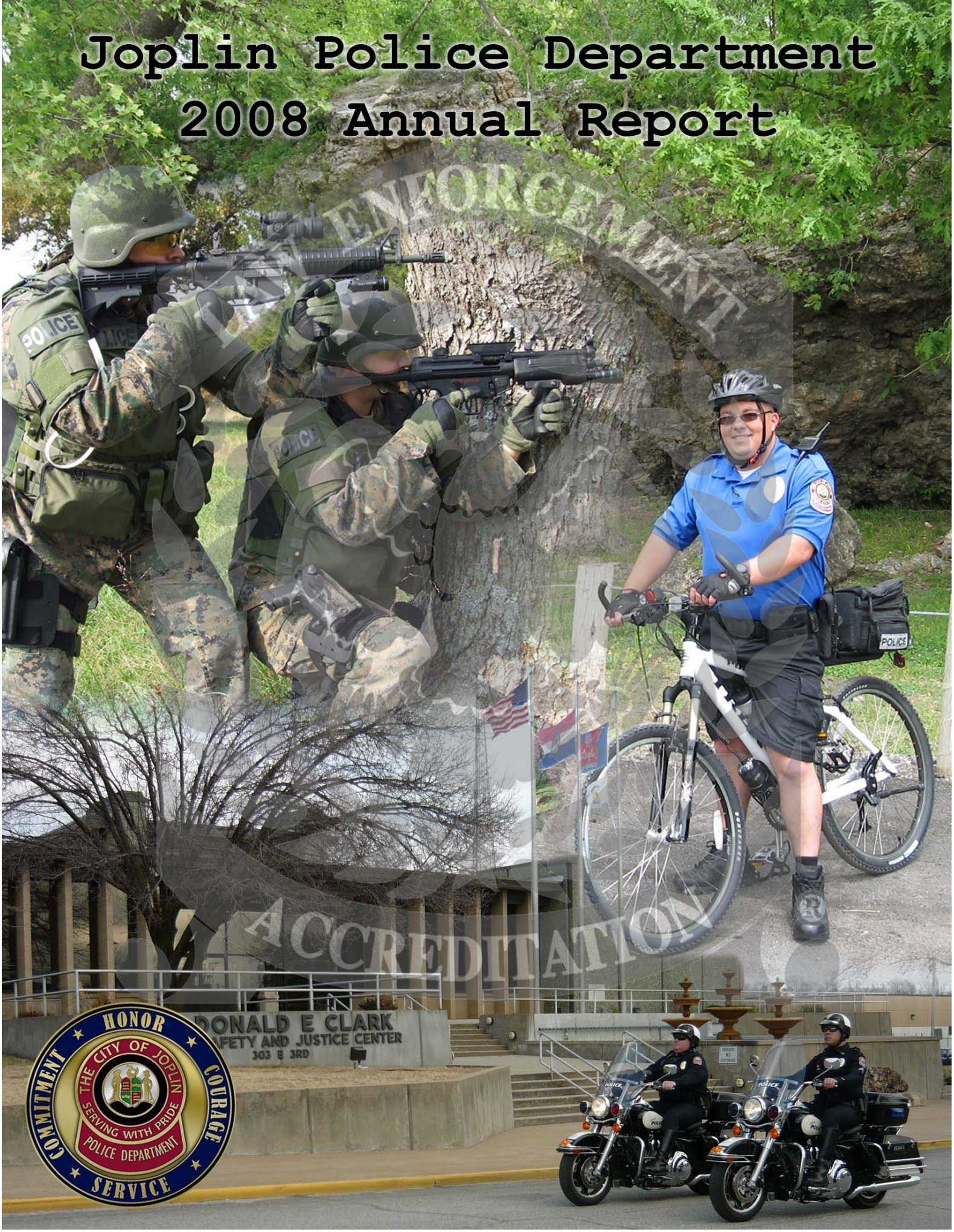
Joplin Police Department
2008 Annual Report



JPD INFORMATION



Chief Lane Roberts

The Joplin Police Department is staffed with 136 employees who have the overall responsibility to serve and protect the citizens of Joplin. We take pride in hiring only the best, and we hope that the community takes pride in our efforts.

The department has 103 sworn officers who are supported by 13 civilian employees, 20 jail personnel, a 20 member police reserve unit, and 30 citizen volunteers including 26 sentinels and four chaplains. Twenty-four of our sworn officers and one civilian employee are funded by the Public Safety Tax passed by Joplin citizens in 2006. Performance measures were developed last year to help determine the effectiveness of these additional officers. The results of those measurements are very positive and encouraging. The results are included in this report and will be an element of all future annual reports.

The department is organized into four bureaus: patrol, investigations, administration, and support services, which includes accreditation management and crime analysis.

There are 586 law enforcement agencies in Missouri. Four hundred thirty-eight of them are municipalities with only 11 of them having more than 100 sworn officers. In 2008, the Joplin Police Department became one of only 21 agencies in Missouri to be accredited and one of only seven departments of more than 100 sworn officers. As an accredited agency we set high standards for ourselves to ensure the effective delivery of law enforcement services to our community.

To be truly our best we rely on the participation and partnership of the citizens we serve. Public input is always welcome and encouraged.

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2008 WHO'S WHO

Mayor	Gary Shaw
Mayor Pro Tem	Mike Woolston
Council Members ...	Morris Glaze
	Melodee Colbert-Kean
	Dr. Benjamin Rosenberg
	Bill Scearce
	Michael Seibert
	Phil Stinnett
	Jim West
City Manager	Mark Rohr

Chief of Police
Chief Lane J. Roberts

Assistant Chief	Jason Burns
Patrol Commander	Lt. Lamonte Ratcliff
Investigations Commander	Lt. Mike Hobson
Support Services Commander.	Lt. Brian Lewis

First Line Supervisors .....

Chad Allison	David Newell
Chad Dininger	Sloan Rowland
Darren Gallup	Matt Stewart
Charla Geller	Mark St. Peter
Kevin Klink	John Wales
	Jim Wallace

Joplin Police Department Staffing Plan

In August of 2007, the Joplin Police Department developed a plan that now serves as a guide in staffing requirements. Several meetings were held in regards to this plan, and committee members from the Joplin Police Department Employee Advisory Committee and the Citizen's Advisory Committee provided valuable input into its development. It was then submitted to the City Manager for consideration.

The staffing plan looks at the annual projection of calls for service and establishes a threshold of calls per officer per year. The formula for the plan is based on a five-year historical record of calls for service while, at the same time, projecting five years into the future. This formula allows the Joplin Police Department to predict its hiring needs as it relates to the annual budget and operations of the department.

In order to maintain a high standard of service to the community, the plan proposes the optimal number of calls per officer per year to be 650. This formula does not consider assignment of those officers to any particular function. How the officers are used and assigned should be based on operational and tactical needs. Adherence to this formula will allow the police department to grow commensurate with demand by hiring additional officers based upon the subsequent increase of calls for service, rather than hiring large numbers of officers to catch up to demand after calls exceed manageable thresholds.

Calls for Service Projections

Assuming that the trend established over the past five years continues in the future as it has in the past, we would expect to have the following numbers of calls for service each year for the years 2009 – 2013:

Year	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
Calls	64,129	64,032	66,077	67,973	73,111	73,638	75,829	78,020	80,211	82,402
Officers	77	78	78	79	97	110	116	120	123	126
Ratio	833	821	847	860	754	669	654	650	652	654

*It should be noted that unknown future events can cause changes in these predictions. This forecast is based on the assumption that things will remain fairly consistent over time, and that the ups and downs in the future will fairly well mirror the ups and downs of the past.

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The table below shows the previous calls for service projections that were made prior to the above adjustments:

Year	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
Calls	64,129	64,032	66,077	67,973	69,332	70,719	72,133	73,576	75,048	76,549
Officers	77	78	78	79	94	108	110	112	115	117
Ratio	833	821	847	860	738	655	656	657	653	654

VISION, MISSION, & VALUES

Vision Statement

The Joplin Police Department is a community funded division of the City of Joplin whose vision is a peaceful and safe community where citizens and visitors experience hometown values and a superior quality of life.

Mission Statement

The mission of the Joplin Police Department is to work with all citizens to preserve life, maintain human rights, and protect property; to hold ourselves accountable to our community and to recognize industry standards; and to reduce crime and the fear of crime by facilitating positive police-citizen contacts.

It is critical that all department personnel understand, accept, and be aligned with these responsibilities and the concept of quality public service.

Values Statement

We, the members of the Joplin Police Department, recognize that our contribution to the quality of life in our community is best served by providing the finest professional law enforcement services found in the State of Missouri. We will meet the challenge of providing these services by basing our thoughts and actions on the following shared values.

(continued on page 4)

VISION, MISSION, & VALUES

(continued from page 3)

OUR COMMUNITY

The foundation of our law enforcement agency is the principal of the protection of the worth, dignity, and rights of all we serve. We take pride in the opportunity to provide to our community high quality services which are fair, courteous, consistent, impartial, thorough, timely, and professional.

OUR INTEGRITY

We value and expect candor and honest and ethical behaviors in the members of our department. We are committed to upholding our positions of trust by maintaining the highest ethical standards as set forth in the law enforcement code of ethics and our own departmental principals.

OUR ACCOUNTABILITY

We value the need for effective use of our resources and the straightforward communications with our department and the citizens we serve. We are responsible for our actions, willing to admit our mistakes. We will work to ensure that our conduct earns the support and trust of all segments of the public that we serve.

OUR PROFESSIONALISM

We value the spirit of professionalism, having a clear sense of commitment, perspective, and direction. It has been developed by creating an environment that encourages teamwork, innovation, and constant evaluation of ourselves. Our professional attitude is dedicated to high quality, timeliness, and excellence in our service to our community.

OUR PRIDE

We believe our work to be a source of enjoyment and satisfaction. We are proud of our accomplishments as an integral part of our community. We do not take ourselves so seriously that we fail to enjoy what we choose to do-- serving the citizens of Joplin by being a member of the Joplin Police Department.

MULTI-YEAR PLAN

To help chart the effective growth of the Police Department, we have developed the following Multi-Year Plan. The Plan serves two purposes.

- First is to provide logical, sequential growth that predicts and plans for the department's current and future needs.

- Second is to allow prudent financial planning based on a prioritization of needs and a responsible stewardship of public funds. An annual set of goals and objectives are developed each year using the Multi-Year Plan as the template. Annual budget preparations are also guided by the Multi-Year Plan.

The Multi-Year Plan is dynamic and is reassessed each year to address changing needs and available fiscal resources.

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Purpose	Due Date
Fund program activities, training, equipment, and conference	Dec., 2009
participation. Enhance recruitment potential of Explorer Post.	
Enhance pay within new City pay plan to create a competitive salary	Dec., 2009
within national standards for cities of comparable size.	
Meet staffing goals. Goals of Public Safety Sales Tax and address hiring	Sept., 2009
of women and minorities.	
Increase civilian support staff commensurate with growth. Provide	Dec., 2009
clerical support for patrol.	
Establish a substation in a strategic location. Move S.E.U. Comply	July, 2009
with provisions of Public Safety Sales Tax.	

(continued on page 6)

MULTI-YEAR PLAN

(continued from page 5)

Purpose	Due Date
Improve awareness and marking of school zones. Purchase warning	Sept., 2009
lights, signs, and mark streets.	
Lower total amount of DWI-related accidents. Sustain DWI grant	Dec., 2009
position beyond grant funding. Develop performance measures.	
Purchase ten helmets and provide cyclic replacement of critical	Oct., 2009
equipment.	
Facilitate compliance with NTOWA training. Recommendations for one	Nov., 2009
week comprehensive training in addition to current 16 average hours.	
Enhance K-9 availability to provide comparable ratio to current	Aug., 2009
staffing.	
Ensure radar capability for all motorcycles.	April, 2009
Complete requirement for creating the Crime Stoppers Organization.	June, 2009
Launch the program with appropriate public relations. Improve	
public participation in solving criminal cases.	
Upgrade computer added dispatch, GIS capability, information	Aug., 2009
sharing, and data availability.	
Reduce delay in filing shoplifting cases. Recover officer time.	July, 2009
Enhance and expedite service to retail community.	

(continued on page 7)

MULTI-YEAR PLAN

(continued from page 6)

Purpose	Due Date
Comprehensive review of current jail policy. Revise policy as	Dec., 2009
necessary to ensure compliance with industry standards. Prepare	
for future accreditation.	
Identify/develop a certification program that meets nationally	Dec., 2009
recognized standards. Ensure program completion by all Joplin	
corrections officers.	
Provide for additional work area to accommodate growth in	Oct., 2009
detective staff due to PST.	
Create video resource for use in recruiting officers, corrections	April, 2009
personnel, and dispatchers.	
Create a mechanism by which the ratio of corrections staff to	Dec., 2009
demand for service can be sustained predictably at a level which	
maintains efficient delivery of service.	
Create a predictable mechanism for hiring dispatchers commensurate	Ongoing
with the provisions on the communications business plan.	

CALEA ACCREDITATION

CALEA — **C**ommission on **A**ccreditation for **L**aw **E**nforcement **A**gencies

Law enforcement accreditation is about proving to the law enforcement industry and to the public that the Joplin Police Department complies with recognized professional standards. It allows the department to benchmark its policies and procedures against the industry's best practices to ensure a quality public safety product to the citizens of Joplin. Accreditation is not required; rather, it is a self-imposed commitment to adhere to the highest standards of our profession.

On July 26, 2008 Chief Lane Roberts and Lieutenant Jeff Trotnic appeared before the Board of Commissioners for the Commission on Accreditation for Law Enforcement Agencies (CALEA). After review by the Commission, full accreditation status was awarded to the Joplin Police Department. The Joplin Police Department is required to apply for re-accreditation and submit to similar review every three years.

This initial accreditation is one of many steps that the department is taking to improve its service to the citizens, businesses, and visitors of Joplin.

OPERATIONS DIVISION
ASSISTANT CHIEF JASON BURNS



The Operations Division makes up 99% of all sworn police personnel and approximately 70% of the Department's total manpower.

The Operations Division is the largest division within the Joplin Police Department. It is comprised of the Patrol Bureau, Investigations Bureau, and Emergency Communications Center.

The Patrol Bureau is the most visible component of the department and is made up of various specialized units such as Uniformed Patrol, K-9, SWAT, and the Special Enforcement Unit (SEU). SEU consists of Traffic, RAPID Team, School Resource Officers, Bike Patrol, Reserve Officers, Explorers, and Neighborhood Services.

The Investigations Bureau is charged with follow-up investigations of crimes occurring within the city limits. Investigators are assigned by criminal offense status and specialize in one of the following categories: Child Abuse/Juvenile Crimes, Crimes Against Persons (rape, robbery, assault, and burglary), Cyber Crimes, Grand Theft/Property Destruction, Forgery/Fraud, Domestic Violence, Auto Theft, Missing Persons, or Narcotics.

The Emergency Communications Center is responsible for dispatching police, fire, and medical personnel to calls for service within the City of Joplin. All three components work as a team to maintain a safe environment for our citizens and visitors.

OPERATIONS DIVISION

PATROL BUREAU

LIEUTENANT LAMONTE RATCLIFF



The Joplin Police Department's Patrol Bureau is one of, if not the most visible bureau within the police department. The uniformed officers are at the forefront of the department because they have the most interaction with the citizens, visitors, and business owners. Uniformed officers are those who are out in the community, "on the beat", fulfilling the longstanding police mandate to "protect and serve".

The Patrol Bureau consists of two divisions. They are the Patrol Division, which houses SWAT (**S**pecial **W**eapons **A**nd **T**actics), and the Special Enforcement Unit (SEU), which houses the Traffic and RAPID Team (**R**esources **A**nd **P**ersonnel **I**nnovatively **D**eployed) and K-9 team. For the most part, patrol officers are in their vehicles patrolling neighborhoods as well as common thoroughfares throughout the city. Patrol officers answer a variety of calls – most are past tense, but there are "in progress" calls for service that patrol officers respond to as well. Traffic officers are highly visible too, as they are the individuals responsible for traffic enforcement and accident investigations. Our Traffic Division also takes the lead in handling most, if not all, special events. The K-9 Division has been assigned to both Patrol and SEU, with a mandate of assisting with drug detection, bomb detection, and the apprehension of persons in certain instances. The RAPID Team consists of four school resource officers (SRO's) and others who have a special mandate of addressing neighborhood issues. At the moment there are five officers who are tasked with solving neighborhood issues; not just placing a band-aid on the problem for a temporary fix, but getting to the root of the problem for a permanent solution. SWAT officers are a select group chosen from all divisions and bureaus of the Joplin Police Department who are specially trained for incidents needing a special response..

Uniformed officers are those who are out in the community, "on the beat", fulfilling the longstanding police mandate to "protect and serve".

The Patrol division, which is the largest within the Joplin Police Department, has five teams that work set ten hour shifts in order to give the city 24-hour police cover-

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OPERATIONS DIVISION
PATROL BUREAU

(continued from page 10)

age. The shifts are Straight Days, **2**Days/**2**Evenings, Straight Evenings, **1**Evening/**3**Midnights, and Straight Midnights with Traffic working a day shift on a beat.

Patrol Highlights

> Officers working the evening shift responded to the area of 23rd and Grand Avenue in reference to a suicidal subject armed with a handgun. The subject stated that he would shoot officers if he saw them. The suspect was in a vehicle which was located by Officer Rives. The suspect refused to comply with Officer Rives' orders during a car stop. After a short standoff the suspect drove away from the scene of the car stop. A vehicle pursuit ensued that ended in Newton County, after a tire deflation device was deployed. The suspect exited the vehicle and refused to follow commands as he appeared to be reaching into his pockets for something. Fearing the suspect was reaching for the reported weapon (gun), officers on scene deployed a Taser in order to subdue the suspect and take him into custody without having to injure him.



> Officers were called to a home invasion and hostage situation. As officers were en route, they were advised that the suspect told the hostages which one of them would be the first to die that night. The suspect was said to have a makeshift weapon in both hands. Upon arrival, Officer Lathrop observed the suspect through the opened front door. The suspect noticed the officer's presence and began to charge the officer. At this point the officer and suspect were engaged in a physical confrontation. After a brief struggle on the ground, Officer Lathrop was able to unarm the suspect and take him into custody.

> Officers responded to a call where an emotionally disturbed person was threatening suicide. While en route, officers were told that the person said they would shoot themselves if the police showed up. Officers set a perimeter and the SWAT team was called to assist. Once the team arrived, negotiations began, which proved successful. The subject came out of the house and surrendered to police.

PATROL BUREAU
S.W.A.T.

The Joplin Police Department Special Weapons and Tactics Team (S.W.A.T.) was formed in 1987 in response to a growing need for a specialized unit to resolve situations dealing with extraordinary activity beyond the scope of normal patrol functions. The Joplin Police Department recognized that the activation of a highly skilled tactical unit substantially reduces the risk of injury to citizens, police officers, and suspects.



The mission of the team is to deploy specialized skills and equipment in support of high risk situations for the Joplin Police Department and surrounding agencies. Some examples could include hostage situations, barricaded subjects, high risk warrants, critical incidents, dignitary protection, and natural disasters. The entire S.W.A.T. team trains monthly and officers attend various tactical schools throughout the year to maintain their proficiency and update critical skills. In 2008 the S.W.A.T. team was activated 23 times in response to requests for specialized services. The team dealt with both high risk warrants and barricaded subjects.

The Joplin Police Department S.W.A.T. team serves as a member of the State Homeland Security Response Team and responds to any Weapons of Mass Destruction event in the region.

In the early morning hours of February 2008 the Newton County Sheriff's Department was involved in a shooting with a suspect. The suspect fled the area in a vehicle and the vehicle crashed on 32nd Street. The armed suspect fled the car and ran into a house where he refused to come out. The Joplin S.W.A.T team was activated and responded to the scene. Several attempts to talk with the suspect were unsuccessful so chemical munitions were introduced into the house. After a period of time, the suspect surrendered to police. He was taken into custody and charged with felony assault on a law enforcement officer along with other charges.



PATROL BUREAU

SPECIAL ENFORCEMENT UNIT

SERGEANT DARREN GALLUP

SEU SEU SEU SEU SEU SEU

In 2008 the Joplin Police Department formed the Special Enforcement Unit in an effort to respond to the immediate concerns within the community. The unit's function is to recognize certain crime and traffic patterns, then prepare and execute solutions in an effort of crime prevention and safety. Through the RAPID Team and Neighborhood Services Coordinator, we are able to make an immediate impact within concentrated areas and lay the ground work for long-term crime prevention solutions. The mission of the Traffic team to reduce crashes is accomplished with the same information driven philosophy of prevention.



The Special Enforcement Unit (SEU) focuses on innovative initiatives in order to reduce and eliminate those factors that encourage criminal activity.

The K-9 Team, School Resource Officers, Warrants Officer, Bailiff, and Reserve components all support the effort of crime reduction and community involvement. The entire unit focuses on innovative initiatives in order to reduce and eliminate those factors that encourage criminal activity. We also help plan and organize many special events such as Boomtown Days, Freedom Fest, and numerous parades and other events. We encourage involvement from members of the community with programs such as the Citizen's Police Academy, Sentinel Program, and Neighborhood Watch.

The Special Enforcement Unit is comprised of one sergeant, two corporals, 17 patrol officers, and four civilian support staff. We are augmented by 13 part-time crossing guards, four part-time police officers, seven auxiliary officers, and eight explorers.

SEU SEU SEU SEU SEU SEU

PATROL BUREAU

TRAFFIC, MOTORCYCLE, & CROSSING GUARD

SPECIAL ENFORCEMENT UNIT

Traffic

The Traffic Division, part of the Special Enforcement Unit, consists of seven Traffic Officers and two DWI Officers. The major goal of the Traffic Division is to reduce the number of accidents, especially accidents that result in serious injury.

In 2008 the Police Department investigated 2,094 accidents. Of those 2,094, there were ten fatality crashes. Six of the ten fatalities involved motorcycles.

To help reduce the number of accidents, the Traffic Division is using innovative proactive initiatives such as an Information Driven Crash Reduction Program. With this information we are able to determine what roadways need heavier enforcement and at what times.

The Special Enforcement Unit has three officers that are Certified Accident Reconstructionists that investigate fatal and serious injury crashes. Using these specially trained officers helps insure a high quality investigation and accurate crash data.

Motorcycles

To assist with the enforcement of traffic laws and accident reduction, the department has added two more Harley Davidson motorcycles to the already existing motorcycles. The addition allows the Traffic Division to utilize four motorcycles. The motorcycles can be used to sit in locations that a patrol car can't, providing a visual deterrence.

The department also added two officers through a grant as part of a DWI taskforce. The grant is supplied by the Missouri Highway Safety Division. These Officers are responsible for detecting, enforcing, and detouring drunk drivers to ensure safer roadways for the public. This is accomplished through traffic accident investigations, saturation details, and sobriety checkpoints.



Crossing Guard

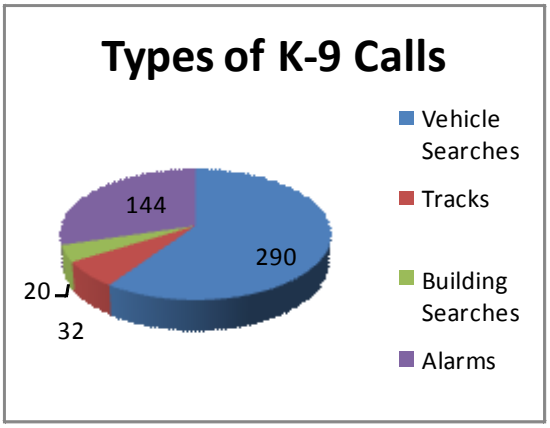
The Traffic Division is also charged with ensuring the safety of school children in school zones. Twelve crossing guards are positioned throughout the city at different crosswalks. They help ensure the safety of pedestrians by stopping traffic and maintaining organization on the crosswalks.

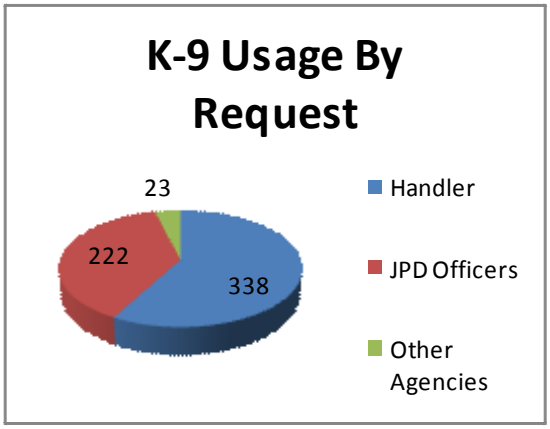
PATROL BUREAU

K-9 UNIT

SPECIAL ENFORCEMENT UNIT

The canine program was established to supplement police operations by locating and apprehending criminal offenders and illegal narcotics and explosives. Because of a superior sense of smell and hearing and potential aggressiveness, the trained law enforcement canine is a valuable supplement to law enforcement manpower. However, utilization of canines requires adherence to procedures that properly control their use of force potential and channel their specialized capabilities into legally acceptable crime prevention and control. Each handler is trained in the tactical application of his/her dog prior to being placed in an operational status. A dog handler assists in formulating plans of action for effective canine use. Canine use is based upon the immediate circumstances of a situation. Examples in which canine teams might properly be used are building searches, tracking of suspects, clearing open areas, evidence searches, chasing and subduing suspects fleeing the scene, crowd control, lost persons, narcotics detection, and explosives detection.





In 2008, the canine unit consisted of four dogs. The canines responded to 47 calls a month on average. Of those calls they found contraband approximately 115 times. K-9's located 1,223 pounds of marijuana, 20.75 grams of methamphetamine, and seven suspects that fled on foot. K-9's conducted 296 searches for narcotics, finding contraband in 40% of those searches.

K-9 Team Highlights

Officer Allen and K-9 Gunner responded to Flyin' J at the request of the Missouri State Highway Patrol (MSHP). MSHP requested that Officer Allen conduct an open air sniff with K-9 Gunner around a tractor-trailer unit. Although K-9 Gunner alerted to the trailer, the MSHP did not locate any narcotics after unloading all of the cabbage from the unit. So K-9 Gunner and Officer Allen were called back to the scene where K-9 Gunner went around the pallets of cabbage and alerted again. Offi-

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PATROL BUREAU
K-9 UNIT
SPECIAL ENFORCEMENT UNIT

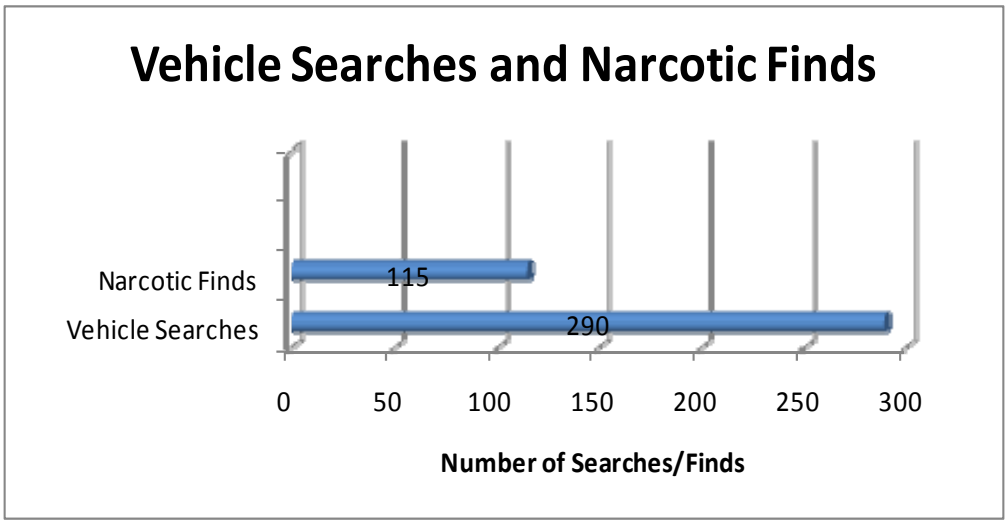
(continued from page 15)

cer Allen checked the pallets more closely and located a package of marijuana. An estimated 1,100 pounds of marijuana were recovered in all from this trailer.

Officer Holt was involved in a vehicle pursuit with a stolen auto. The pursuit ended at D and Jackson with the driver fleeing into a wooded area. Officer Holt deployed K-9 Ricky immediately and began a track into the woods where the suspect was last seen. Approximately 50 yards into the woods, K-9 Ricky located the suspect lying face down on the ground. After several unsuccessful attempts to get the suspect to comply, K-9 Ricky engaged the suspect, who was subsequently taken into custody without further incident. The suspect was charged with numerous traffic violations as well as first degree tampering.



Officer Walthall and K-9 Bullit responded to 24th and Bird after Officer Scott got into a short pursuit. Two occupants fled the scene. K-9 Bullit tracked the passenger from the scene to 26th and Maiden Lane, finding his coat and hat on the way.



PATROL BUREAU
NEIGHBORHOOD SERVICES
SPECIAL ENFORCEMENT UNIT

The Neighborhood Services Coordinator, Paula Bone, is responsible for four programs, various projects, and numerous activities within the Joplin Police Department. The four programs consist of Child Passenger Safety, Neighborhood Watch, Sentinels, and Citizen's Police Academy.

Child Passenger Safety Program



This year, 21 car seat installations/ inspections were conducted at the Joplin Police Department. Of those 21, seventeen of the citizens were from Joplin and four were from the surrounding area. Three car seat checkpoints were conducted at Joplin's Pontiac Dealership; two Child Passenger Safety Trainings were taught (one 32-hour course and one update class); a radio interview about booster seats was given on 1310 KZRG; and car seat presentations were given throughout the community at the 15th Street Wal-Mart, Babies R Us, Life Choices, and at a school parenting class. In addition to the presentations in the community, a presentation on the booster seat law was given to 47 of our patrol officers.

Neighborhood Watch Program

In 2008, twenty-three Neighborhood Watch block captain's packets were sent out to individuals interested in starting a Neighborhood Watch. There are now 188 Neighborhood Watches registered with the department. Several of the reports received from Neighborhood Watch block captains were about drug activity, which were passed on to the drug task force. In addition to the regular Neighborhood Watch meetings, a Halloween event was held in one Neighborhood Watch area.



Citizen's Police Academy

The Joplin Police Department holds a ten-week Citizen's Police Academy twice a year for citizens interested in learning about the department. These free classes are held once a week for three hours and consist of a different topic with hands-on, interactive activities taught by experienced police officers. This year, 47 citizens graduated from

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PATROL BUREAU

NEIGHBORHOOD SERVICES AND HONOR GUARDS – SPECIAL ENFORCEMENT UNIT

(continued from page 17)

the program, each with a greater understanding of what our police officers do on a daily basis to keep our community safe.

Sentinel Program

For 2008, the Joplin Police Department's Sentinel Program volunteers worked approximately 2,000 hours and attended different trainings on C.P.R., Q.P.R. (suicide prevention), severe weather/storm watch, and mental health. These volunteers regularly conduct house checks, pick up found bicycles, direct traffic, assist citizens who have locked their keys in their vehicle or have run out of fuel, and give vehicle jump starts as needed. Additionally, they have assisted officers with crowd control at parades and the 4th of July event, worked bicycle rodeos, and helped with our National Night Out Crime Awareness event.



Neighborhood Improvement Project

In 2008, the Community Appearance Task Force felt the improvement of our city's appearance needed to be addressed and from there, it became a priority in the City of Joplin's "Blueprint for the Future". The Neighborhood Improvement Project was started as a new plan to address the neighborhood improvement needs, encompassing collaboration with citizens and neighbors. Leaders and peers from a chosen 14-block residential area worked with selected City of Joplin employees from several departments to rehabilitate their neighborhood. They did this by using existing programs that were provided by organizations that the city could team up with in order to assist residents with improvements.

Honor Guards

The Chief's Honor Guard is an 11-member team whose mission is to represent the Joplin Police Department in a professional, dignified manner at special functions. The group's main function is to provide funeral services to officers killed in the line of duty and those retired officers who have passed away. The honor guard is charged with the duties of protecting and escorting the fallen officer, folding and presenting the flag, and any other duties as seen fit by the Chief of Police. Typically, the Joplin Police Department Honor Guard is placed in charge of any funeral event attended. The honor guard attended approximately 20 functions in the past year that range from color guard duties and local baseball events to fallen officers' funerals.

PATROL BUREAU

FIELD TRAINING & TRAINING AND DEVELOPMENT – SPECIAL ENFORCEMENT UNIT

FTO Program (Field Training Officer)

The FTO staff is comprised of the Patrol Bureau lieutenant, FTO coordinator, FTO supervisor, and 27 FTO's. The FTO coordinator is also the training coordinator. The department assigns a series of Field Training Officers to each newly hired police officer to oversee the training of the new officer and ensure the new officer receives training on agency policies, procedures, and rules and regulations.

All trainees must be licensed police officers. They attend a three-week in-house training which includes topics such as ethics, customer service, DWI enforcement, child abuse investigations, and defensive tactics. Upon completion, the trainee begins a 14-week FTO program which is modeled after the nationally recognized San Jose Model. Trainees must demonstrate the ability to perform daily tasks without assistance before successfully completing the program. In 2008, 20 trainees successfully completed the program.



Training and Development

The Training Department provides training to maintain and enhance police officers' knowledge, skills, and abilities; introduce new technologies, methods, or equipment; and ensure that all personnel remain current with new laws, policies, and procedures. To accomplish these goals, Joplin police officers attend the annual in-service training wherein each officer attends a 40-hour course hosted by MSSU.

Officers also attend daily briefings known as "squad meetings". The shift supervisor conducts training regarding such topics as legal updates and reviews of existing policies or changes. Joplin police officers received over 300 hours of "roll call" training in 2008. They also attended many conferences and seminars pertaining to a variety of topics ranging from death and homicide investigation to accident reconstruction.

In 2008 the Joplin Police Department began the Training Outreach Initiative. Our department began reaching out to other law enforcement agencies in the area and across Missouri and into Kansas. We began to host training events at a minimal cost to cover materials only. As well as cultivating a positive relationship with these agencies, we ensure surrounding agencies follow similar protocol during critical incidents that require a multi-agency response.

In 2008 the Joplin Police Department added a training officer to the department. Beyond supporting the training sergeant, the training officer provides officers with a cohesive training experience that prepares them to properly respond to rapidly evolving events, escalating and deescalating appropriately without undue risk to citizens, suspects, themselves, or fellow officers.

PATROL BUREAU

R.A.P.I.D. AND WARRANTS OFFICER

SPECIAL ENFORCEMENT UNIT

The RAPID (Resources and Personnel Innovatively Deployed) Team grew out of the Crime Prevention Bureau under the direction of Chief Lane Roberts. The RAPID Team is a component of the Special Enforcement Unit. It consists of a supervisor, four school resource/ RAPID officers, and two additional full time RAPID officers.

The mission of the RAPID Team is to work with citizens to address ongoing, large-scale issues that negatively affect their quality of life. Projects that the RAPID Team works on are typically defined either geographically or by crime category. In the last year, the RAPID team has worked on many projects:

- Murphysburg Historic District (thefts, vandalism, litter, noise)
- God's Resort community (narcotics, traffic complaints, disturbances)
- City parks (alcohol violations and graffiti)
- Safe Bar Coalition (violence in and around bars)
- City-wide graffiti abatement

The RAPID Team uses data analysis, citizen interviews, and police officer input to develop customized action plans for each project. It strives to use all available resources to tackle tough problems. The importance of citizen involvement is paramount to it's success.

Warrants Officer

The Warrants Officer is tasked with processing all city warrants after they have been issued by the City of Joplin. After the warrants are processed, the updated information is then shared with the patrol unit and other jurisdictions with interest in serving those warrants. He/she then spends the remainder of his/her time attempting to serve those warrants. The ultimate goal for the Warrants Officer is the reduction of unserved city warrants.

In 2008 the Warrants Officer position was credited with serving over 1,130 Joplin city warrants that resulted in monies received by the city in excess of $55,340. When you add this with the total number of city bonds that were cleared from the system, this number increases to $341,348. While in the performance of his duties, the Warrants Officer was credited with 24 probable cause arrests, 40 warrants served for various counties, and 41 felony warrants served.

The "Fresh Start" program was utilized on two occasions in 2008, which gave citizens with Joplin City warrants an opportunity to appear to dispose of those warrants without fear of arrest. Both dates were considered a success with the clearance of a total of approximately 150 warrants.

	2007	2008
City Warrants	371	1,160
Felony Warrants	8	41
Misdemeanor Wts	21	12
Probable Cause Arrests	34	24
Total Arrests	434	1,237
Total $ Recovered	$149,849.72	$341,348.73

PATROL BUREAU

BIKE PATROL AND RESERVES/AUXILIARIES

SPECIAL ENFORCEMENT UNIT – R.A.P.I.D.

Bike Patrol

Bike Patrol is used heavily by the Joplin Police Department RAPID Team. In many jurisdictions, bicycle patrol is used primarily as a public relations tool. The Joplin Police Department utilizes police bike patrol as a highly effective enforcement tool.

Bike patrol is used to patrol miles of newly developed bike trails that are inaccessible to patrol cars. It also plays a critical role at large events, such as parades, Boomtown Days, and Festival of the Four States. An added duty includes conducting bicycle safety education at several events each year. Officers on police bicycles are also better able to detect odors and hear sounds that signify criminal activity than officers in cars, which is why they are used extensively and effectively during directed patrol operations. Bike Patrol is also used to patrol the Downtown District as weather permits.

The Joplin Police Department currently deploys seven police bicycle officers. The Joplin Police Bike Patrol operates from March to October, and as needed in winter months as weather permits.



Bicycle Patrol Off. Greg Batson & Cpl. Ryan West

Reserves/Auxiliaries

The Auxiliary & Police Reserves are comprised of community members who want to serve the City of Joplin. The police department currently has seven Auxiliary members and four part-time officers. They are a vital part of the police department and perform a valuable service to the community.

The Auxiliary and Reserves are broken down into three components. The first component is the Police Auxiliary. Most of these volunteers are interested in or seeking a full time career in law enforcement. While they do not have enforcement powers, they provide valuable assistance to the Police Department at special events.

The second component is the Joplin Police Reserves. The reserves are certified, commissioned police officers with the same authority as any Joplin Police Officer. The Joplin Police Reserves serve the City of Joplin on a volunteer basis during emergencies, staffing shortages, and special events.

The third component is comprised of part-time police officers. These officers fill patrol shifts and work extra details. Part-time police officers are compensated for their time.

Some of the activities in which the Auxiliaries and Reserves serve are: Boomtown Days, Freedomfest, Christmas Parade, Air Fest, Main Street patrol, graffiti abatement, Veterans Day Parade, community meetings, police patrol-related activities, and any other support services needed.

PATROL BUREAU

DARE PROGRAM

SPECIAL ENFORCEMENT UNIT – R.A.P.I.D.

January of 2008 ushered in the second semester of the first school year with four School Resource Officers serving the staff and over 7,000 students of the Joplin R-VIII School District. The increase from two officers to four, one of the first areas of growth partly funded by Joplin's Public Safety Tax, has allowed officers to become more integrated into the school environment and offered them greater ability to be attentive to needs in a timelier manner. In addition,



DARE officer, Rick Hirshey, with two 5th grade students in Joplin.

officers have built partnerships with staff and students aiding them in the ability to be more proactive. Officer Chad Comer serves in the position of School Resource Officer at Joplin High School, while Officers Rick Hirshey, James Kelly, and our newest addition to the unit, Jared Delzell, have dual roles as School Resource Officers and D.A.R.E. Instructors. D.A.R.E., Drug Abuse Resistance Education, is a 10-lesson course taught to 5th grade students in the Joplin School District as well as several private schools.



School Resource Officer Rick Hirshey with students in front of Joplin Police Department

In 2008, officers instructed nearly 700 students about the facts concerning drug use and encouraged them to make good healthy decisions for their lives. At the end of the 10 weeks, each class was rewarded during a graduation ceremony where each student received a certificate of completion and D.A.R.E. t-shirt.



School Resource and DARE officers (left to right) Rick Hirshey, Chad Comer, James Kelly, and Jared Delzell

OPERATIONS DIVISION
INVESTIGATIONS BUREAU
LIEUTENANT MIKE HOBSON



The Joplin Police Department's Investigations Bureau is made up of one lieutenant, two sergeants, one corporal, ten investigators (two assigned as career enhancement from patrol), one civilian investigations assistant and one civilian evidence technician. There is also one corporal and two investigators attached to the Jasper County Drug Task Force that report directly to the lieutenant.

General Investigations

The Investigations Bureau is primarily responsible for the investigation of major felony crimes such as homicide, aggravated assault, sexual assault, burglary, robbery, forgery, and fraud. One investigator was added to the Investigations Bureau in 2008 through a grant to investigate cyber crimes with a focus on exploited children. The investigators assigned to these crimes have developed an advanced level of expertise by attending specialized training and by gaining years of experience working on complex cases with colleagues at the federal, state, and local levels. Investigating complex major crimes requires the dedication, cooperation, and assistance of a variety of individuals and units. Investigators work closely with patrol officers to identify witnesses, preserve major crime scenes, gather critical information, and develop leads. They also work closely with officials from other agencies to solve crime that inevitably crosses jurisdictional lines. During 2008, the bureau conducted the following:

- 253 child abuse and neglect hotline calls
- 176 assists to other agencies
- 270 assists to other investigators with cases
- 52 polygraphs administered (including all pre-employment polygraphs)

There were 5,083 cases assigned to the Investigations Bureau during 2008. This averaged to be 565 cases for the year and 47 cases per month per investigator. The Investigations Bureau clearance rate for 2008, defined as cases closed as cleared by arrest or exceptionally cleared, was 31.58%. The following is a breakdown of cases cleared in 2008:

- 1,277 cleared by arrest
- 328 exceptionally cleared
- 157 case completed
- 629 inactive
- 126 unfounded
- 24 forwarded to other agency
- 1,447 forwarded as information

In addition to their daily duties, detectives are members of the Tri-State Major Case Squad. The squad is comprised of numerous investigators from Missouri, Oklahoma, and Kansas. When the squad is activated, the

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INVESTIGATIONS BUREAU
GENERAL INVESTIGATIONS AND NARCOTICS UNIT

(continued from page 23)

investigators combine their efforts to solve major cases within there respective agencies. In 2008 there were two Tri-State Major Case Squad call-outs.

In late August, Tulsa investigators located a stolen vehicle in Joplin that was linked to a double homicide in their jurisdiction. Joplin investigators processed the vehicle and assisted Oklahoma Law Enforcement and facilitated the successful investigation and arrest of the suspect. In October, the majority of the Joplin Investigations Bureau assisted Jasper County in a double homicide investigation as a result of a Tri-State Major Case Squad activation. That case is still pending investigation.

Multiple felonious assaults, robberies, and other violent crimes were cleared by arrest in 2008 through detailed and professional investigations and cooperative efforts with patrol.

Narcotics

During 2008, investigators assigned to the Joplin Narcotic Unit and Jasper County Drug Task Force initiated 78 cases. These investigations have led to either adjudication at the State level or in two long-term investigations resulting in arrests and convictions in Federal Court.

On March 5th 2008, Joplin Narcotic Unit and Jasper County Drug Task Force served a search warrant at 1821 S. Byers in Joplin. This search warrant was the result of a long-term investigation regarding the Internet orders of items used to manufacture methamphetamine. As a result of this investigation, intelligence was received involving the illicit sales of ephedrine by a company in Thailand. This information was forwarded to DEA for further investigation. Investigation revealed this company was responsible for supplying individuals who manufacture methamphetamine with ephedrine. This company had also been used by suspected methamphetamine manufacturers in states other than Missouri.

On April 18th 2008, Joplin Narcotic Unit, Jasper County Drug Task Force, DEA, and assisting agencies served numerous state and federal search warrants and knock and talks in the city of Joplin and other cities in Jasper and Newton Counties. These search warrants and knock and talks were the culmination of an 18-month investigation into an organized criminal enterprise responsible for selling large amounts of methamphetamine and marijuana in Joplin. The methamphetamine was imported into the Joplin area from Mexico. Two people were arrested and indicted for federal narcotic law violations. Eight other people were arrested for violations of state statutes.

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INVESTIGATIONS BUREAU
NARCOTICS UNIT AND EVIDENCE AND PROPERTY

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On September 5th 2008, Joplin Narcotics and Jasper County Drug Task Force served a search warrant at 2210 Tyler. As a result of that search warrant a methamphetamine lab was recovered as well as two rifles stolen in Baxter Springs, Kansas.

Throughout 2008, Joplin Narcotic Unit participated in ten stings at retail stores in Joplin. The purpose of these stings was to identify people who were purchasing precursors used in the manufacturing of methamphetamine. As a result of those stings numerous people were arrested on a myriad of charges and on five occasions methamphetamine labs were recovered.

Due to established informants, a Joplin Narcotic Unit investigator was able to assist the Federal Bureau of Investigation in a long-term public corruption investigation. Through the use of Joplin Narcotic Unit informants and the F.B.I., Joplin Narcotic investigators were able to arrest and convict the Cherokee County Prosecutor for numerous federal law violations including a Hobbs Act violation.

Evidence and Property

During the calendar year of 2008, officers submitted 5,564 items into evidence, an increase of **30%** compared to 2007. Of those items, 851 were submitted to the Missouri Southern State University (MSSU) and Missouri State Highway Patrol (MSHP) Crime Lab for analysis, again an increase, and this time of **23%** compared to 2007. Included with the items submitted to the Crime Lab were 63 methamphetamine labs. This is an increase of 46 methamphetamine labs or **271%** compared to 2007. As a result, MSSU charged the Police Department $43,500 in lab fees during the year.



On July 1, 2008 the MSSU Crime Lab changed hands to become one of the Missouri State Highway Patrol Satellite Crime Labs. With the transfer to MSHP Crime Lab, the Joplin Police Department will no longer pay a yearly fee for lab work. For 2008, the location stayed at the university. However, it is anticipated the location will move to Carthage, Missouri in 2009. This transformation has increased the duties of the Evidence Technician to now include submitting a written Lab Report for all items submitted to the Crime Lab. During November and December of 2008, a complete inventory of the evidence facility was completed with all items of evidence accounted for.

ADMINISTRATION DIVISION
INTERNAL AFFAIRS BUREAU
SERGEANT MATT STEWART

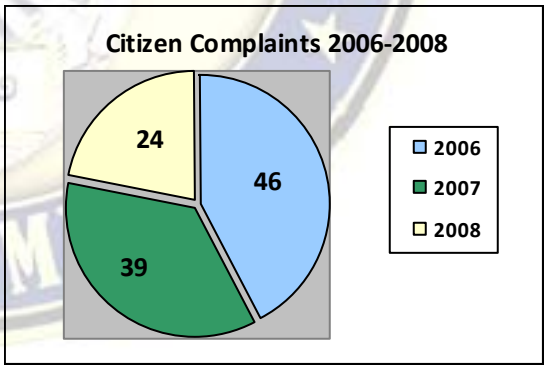


The Joplin Police Department is a community funded division of the City of Joplin. The citizens who fund this department have certain expectations in regard to the services we provide. Our professionalism as a department is determined by how effective our officers are in the execution of their assigned duties.

The purpose of the Office of Internal Affairs is to ensure that officers are held accountable to the citizens and visitors of Joplin. Accountability demands that we hold ourselves to the highest ethical standards as set forth in the law enforcement code of ethics, and ensures that if we fail in maintaining our integrity, consistent disciplinary action will be taken.

The Office of Internal Affairs also has the responsibility of recruiting and retaining officers who maintain high levels of integrity and professionalism. In the pursuit of this standard, several recruiting trips were attended in the year 2008. Recruiters posted 13 visits for the purpose of officer recruitment. These visits were made to law enforcement academy classes, university classes, special events, and career fairs. As a result of these visits, the City of Joplin received in excess of 150 applications for police officer testing on three different dates throughout the year. We have also posted information about testing dates and our department on a number of law enforcement-related websites. Additionally, the department is currently in the process of completing a recruiting video for the police department. The video is being produced by the MSSU communications department and will be completed by the spring of 2009. The video will be available for viewing on the JPD website.

The Joplin Police Department continues to increase the number of sworn officers that are serving the citizens of Joplin. In 2006 the department was authorized for 78 sworn officers. The police department is currently at full staff with 103 sworn officers, and by the end of 2009, we plan to have a total of 110. The addition of officers presents a challenging yet rewarding time for the police department. Our goal is to continually provide a quality service to the public that we serve. The chart below shows a three-year trend in citizen complaints for the years 2006 through 2008.



SUPPORT SERVICES DIVISION
LIEUTENANT BRIAN LEWIS



The Support Services Division plays a vital role in the delivery of police services to the citizens, businesses, and visitors to the City of Joplin. Housed within the division are the following services:

- Records Management
- Accreditation
- Crime Analysis
- Public Information
- Telephone Reporting
- Facilities/Fleet Mgt.
- Police Chaplains
- Municipal Jail

Records Bureau

The records bureau maintains files of police reports that are made available to the public. These reports are available to the public at a cost of 10 cents per page for black and white, and 25 cents per page for color. Daily report and arrest logs are uploaded to the JPD website at joplinpolice.org for public viewing.

The Joplin Police Department is currently working toward upgrading its records management system to a new company called OSSI. The new system will be able to perform many additional queries and analyses that are not possible with the present system. The new system is scheduled to be implemented completely by September of 2009.

All media inquiries are directed through the public information office, which is housed in the records bureau. Media relations are conducted by the division lieutenant and Corporal Chuck Niess, assistant public information officer and telephone reporting officer.



Corporal Chuck Niess, assistant public information officer and telephone reporting officer

Persons wishing to report a past-tense crime may be directed to the telephone reporting officer. In cases where there is no evidence to collect and no suspect information available, call takers will take the caller's name and phone number and forward it to the telephone reporting officer for appropriate follow-up.

Crime Analysis/Accreditation

In January of 2009 the Joplin Police Depart-

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SUPPORT SERVICES DIVISION
MUNICIPAL JAIL AND CHAPLAINS

(continued from page 27)

ment, pursuant to the Public Safety Tax, hired a crime analyst. Rachele' Davis, a life-long Joplin resident, was hired for this important position. Davis left the career field of public education to join the police department as a civilian employee. Davis has a masters degree in criminal justice and has also attended crime analysis training prior to taking this position.

Davis will be tasked with providing timely data that will aid in the prevention of crime within our city. Davis also has the duties of coordinating the accreditation process. She will be an important addition as the department looks to minimize root problems of criminal activity and also as we seek re-accreditation in the coming years.

Municipal Jail

The Joplin City Jail has seen several new changes over the last year. For several years the Joplin City Jail was managed by the GRW Corporation. The City decided to resume operations of the facility November 1st, 2008. With the City resuming operations, they increased the numbers of Detention Officers and support staff for the facility.

The Joplin City Jail now has a total of 19 full and part-time employees to manage the 46 bed facility. This past year was a very busy year in which the facility booked in 7,786 prisoners and released 7,648. Among those booked were 5,519 males and 2,265 females. To give a general idea of how many inmates were processed during the last year, the Food Service Program served over 46,000 meals.

As the City continues to grow we are anticipating an even larger number of prisoners to book and process. With the increase of processing inmates, the jail will be acquiring new technology to assist in the booking process. Part of the new technology will be the Iris Scan which will help identify inmates for booking purposes.

Chaplains

The Joplin Police Chaplain Program has been serving the police department and citizens of Joplin on a volunteer basis since 1988. Currently the program has four volunteer Chaplains: David Schepper, Chaplain Coordinator; Tim Sumners; Robert Heath; and Gene Hutchcraft.

The Chaplains provide spiritual, emotional, and/or physical assistance to those citizens involved in traffic or traumatic incidents. Being familiar with department policy and procedures, the Chaplains can clarify and explain to those individuals the actions of the officers. As a member of the clergy, their presence gives a calming and comforting assurance to those individuals with unfortunate circumstances which surround them.

The Police Chaplains are also a great asset to the officers and their families and provide

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SUPPORT SERVICES DIVISION
CHAPLAINS

(continued from page 28)

a great ministry to the employees of the police department by providing counsel and emotional support in times of personal or professional crisis.

The Police Chaplains are members of the International Conference of Police Chaplains and also the International Critical Incident Stress Foundation. Chaplain Schepper was elected as Region Seven Director of the International Conference of Police Chaplains at the RTS held in Topeka, Kansas in March.

Directors serve a two-year term in the region and serve on the ICPC Board of Directors. Region Seven includes Missouri, Kansas, Oklahoma, Arkansas, Louisiana, and Texas. Chaplain Heath is the Regional Secretary. This too is a two-year term.

ANNUAL CHAPLAINS REPORT
January — December 2008

TYPE OF CALLS	NUMBER OF CALLS	TIME SPENT IN HOURS
EMERGENCY / DEATH MESSAGE	7	7
COUNSELING	4	10.25
DEBRIEFING	4	8
MINISTRY AT HOSPITAL	0	0
MINISTRY TO DEPARTMENT FAMILY	8	13
DOA OR J-4	46	75.25
HOUSE FIRE	2	2.5
BENEVOLENCE	20	12
MISCELLANEOUS (including ministry in jail)	82	189
MEETINGS	39	56
TRAINING	9	90
TOTAL	221	463

STATISTICS





STATISTICS

STATISTICS

SUPPORT SERVICES DIVISION

UNIFORM CRIME REPORT

The sum of eight major offenses (Part I Crimes) which are murder, forcible rape, robbery, aggravated assault, burglary, theft, motor vehicle theft, and arson, make up the Crime Index. The first four offenses comprise the Violent Crime Index and the last four comprise the Property Crime Index. These numbers represent all incidents reported for Part I crimes and all arrests made for Part II crimes.

Part I Crimes 2007/2008

Offense	2007	2008
Murder	2	3
Rape	38	43
Robbery	91	55
Assault	596	670
Burglary	1315	693
Larceny	3554	3308
Vehicle Theft	413	313
Arson	35	46

Part II Crimes — Arrests 2007/2008

Offense	2007	2008
Other Assault	734	759
Forgery	45	27
Fraud	10	8
Stolen Property	36	14
Vandalism	15	5
Weapon	23	16
Sex Offense	46	48
Drug Abuse	336	388
Offense Against Family & Children	21	5
DWI	508	546
Liquor Laws	53	94
Disorderly Conduct	242	252
All Other Offenses	1733	2139
Drunkenness	NA	293

STATISTICS





STATISTICS

STATISTICS

SUPPORT SERVICES DIVISION
PERFORMANCE MEASURES

Performance Measures Goals

In an effort to hold ourselves accountable to the community with the resources that are entrusted to us, we have developed performance measures that aid us in evaluating our progress towards the goals that we set. The following performance measures have been adopted:

- Increased staff should give way to improved response times, reductions in crime ratios, reduced overtime expenses, and greater opportunities for directed patrol.

- The addition of motorcycle officers should lend to increased activity for those officers, as well as a reduction in accident ratios and citizen complaints related to traffic enforcement.

- The purchase of additional street lights pursuant to the Public Safety Tax will benefit our citizens in several different ways. We will measure the impact of these placements by looking at call reduction, increases in officer observations where those lights have been installed, and reduced crime reporting.

Performance Measures Progress

Improved Response Times

It is important to note that of the 73,000 calls in the year 2008, over half of those calls had a response time of less than four minutes. Seven percent of all calls where an officer was dispatched resulted in a response time of ten minutes or longer. Sixty-eight percent of all calls where an officer was dispatched resulted in a response time of six minutes or less. Fifty-nine percent of all calls where an officer was dispatched resulted in a response time of four minutes or less. Of the 73,111 calls for police service, the average response time for an officer to arrive was three minutes and 40 seconds. In 2007, the average overall response time was four minutes and 16 seconds. This is an 18% reduction in overall response time by our officers.

Reduced Crime Rates

Part I offenses are divided into violent crimes and property crimes. The violent crimes are murder, rape, robbery, and assault. The property crimes are burglary, larceny, vehicle theft, and arson. In comparing 2007 to 2008, there was an overall decrease in Part I crimes by 15%. For violent crimes, there was a 6% increase and for property crimes, there was an 18% decrease.

Reduced Overtime Expenses

There are two categories of overtime pay for employees of the Joplin Police Department. One is accrued when officers work over their

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SUPPORT SERVICES DIVISION
PERFORMANCE MEASURES

(continued from page 31)

normal shift time. This is just regular overtime. The other is accrued when officers are called back to the department for various circumstances. This is standby overtime.

The amount of money spent on regular overtime pay increased from 2007 to 2008. However, money spent on standby pay decreased between the two years. In 2007, $223,066 was spent and in 2008, $201,657 was spent. This is a decrease of $21,409 or a 10% reduction. When taken together, the amount of money spent overall for both overtime pays decreased by $3,280, or 1%. It is also important to note that Joplin Police Department employed 85 sworn officers in 2007 compared to 97 sworn officers in 2008. Therefore, even more of a reduction in overtime expenses should be noted for 2008 since there were 12 additional officers compared to 2007.

The increase in regular overtime pay should be given further explanation. When the composition of the workforce is taken into account, the increase of police hires in 2008 affected the extended training time in which these new hires participated. Several new officers attended the police academy, while others performed office functions and related ancillary functions that make up the daily operations of the police department. Because of their new hire status, they were not available to perform regular patrol work. This led to patrol teams hiring more overtime. The amount of money spent on regular overtime hours should, therefore, diminish as these new public safety officers hit the streets as patrol beat officers.

Reduced Accident Ratios

In 2007, there were 2,149 accidents, compared to 2,094 accidents in 2008. This is a reduction of 55 accidents or a 3% decrease in accidents from 2007 to 2008.

Streetlight Impact on Call Reduction and Reduced Crime Reporting

During 2007 and 2008, the City of Joplin erected additional streetlights in eight sub beats of town. An analysis shows there was an overall 33% decrease in the five crimes analyzed (burglary, theft from vehicle, larceny, vandalism, and vehicle theft). This shows a likely correlation between the installation of additional streetlights in these sub beats and reduced crime in those same sub beats.

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STATISTICS





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SUPPORT SERVICES DIVISION
PERFORMANCE MEASURES

(continued from page 32)

Performance Measures	2007	2008	Percent Increase/ Decrease
Sworn Officers	85	97	+14%
Improved Response Times	4 minutes 16 seconds	3 minutes 40 seconds	-18%
Reduced Crime Rates *Violent Crimes *Property Crimes	6,044 *727 *5,317	5,131 *771 *4,360	-15% *+6% *-18%
Reduced Overtime Expenses *Regular Pay *Standby Pay	$389,143 *$166,077 *$223,066	$385,863 *$184,206 *$201,657	-1% *+11% *-10%
Reduced Accident Ratios	2,149	2,094	-3%
Streetlight Impact on Call Reduction and Reduced Crime Reporting	235	158	-33%

As Joplin Police Department builds credibility with the public, there should be an increase in calls and arrests, but a decrease in crime. In 2008, there was an increase in calls by 8%, an increase in arrests by 11%, and a decrease in crime by 15%.

STATISTICS



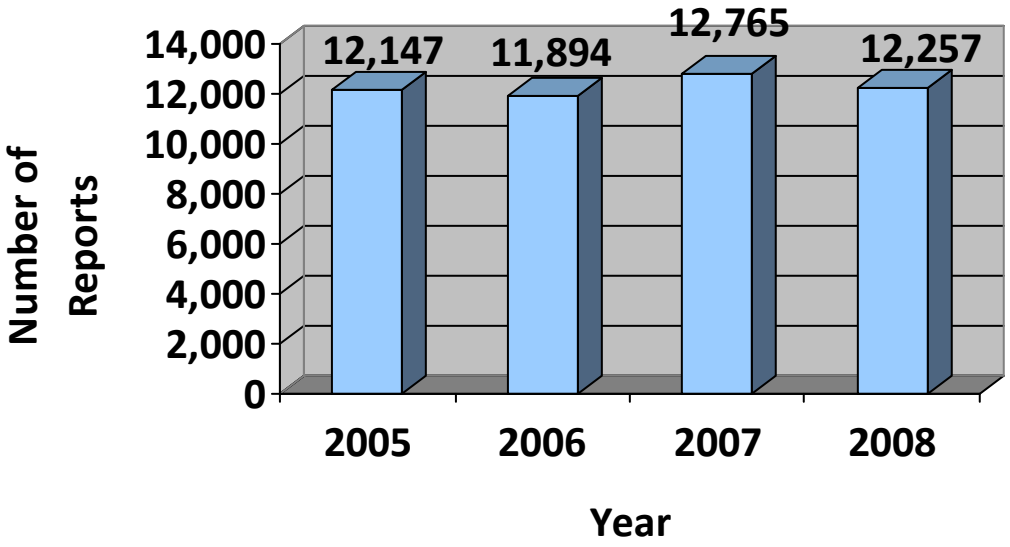
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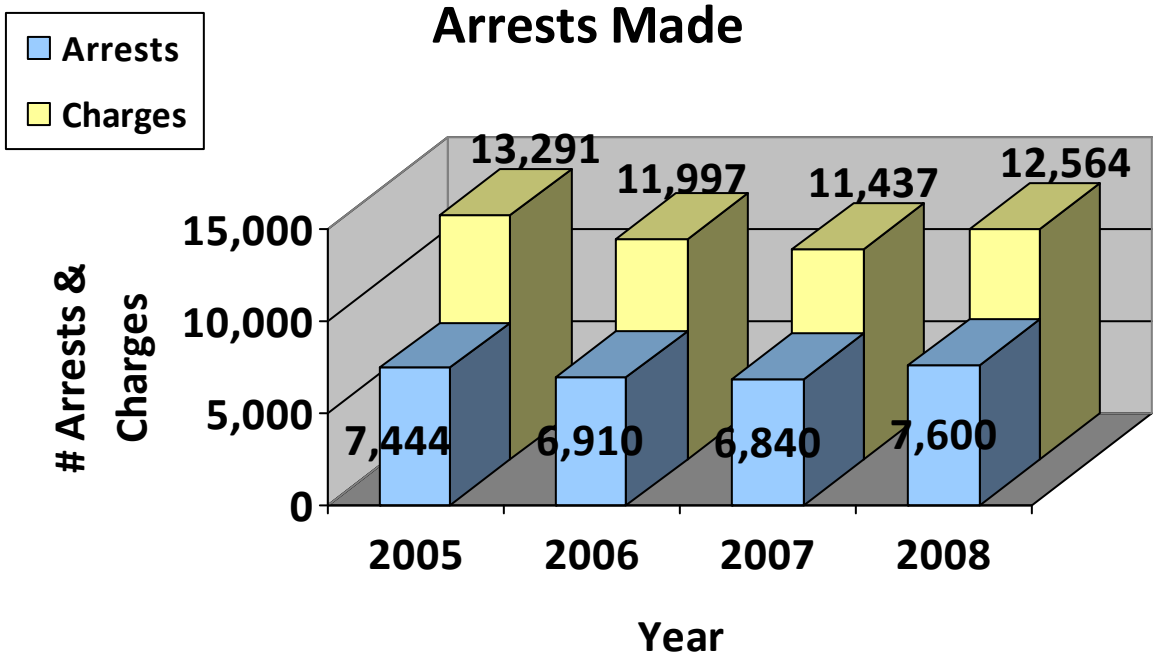
STATISTICS

SUPPORT SERVICES DIVISION

Reports Taken



Arrests Made



STATISTICS



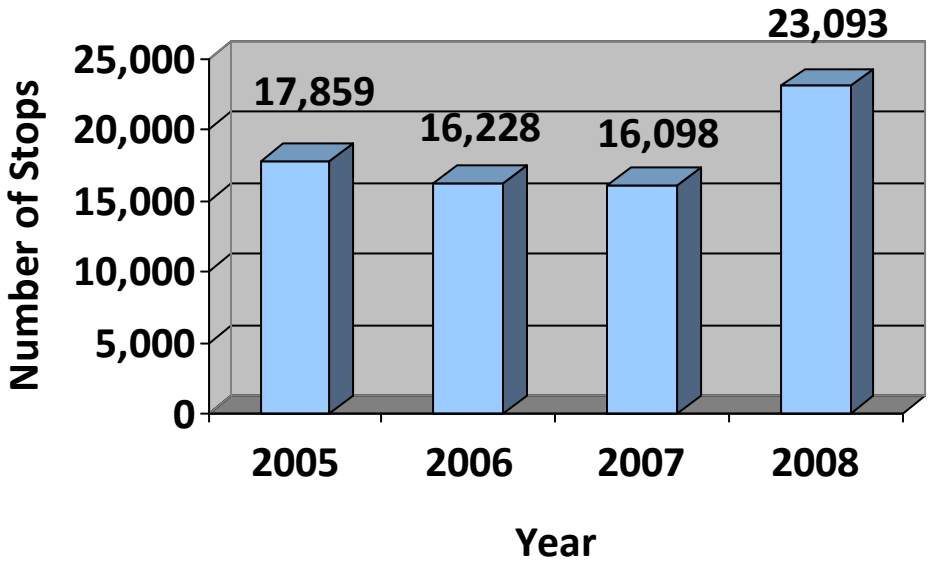
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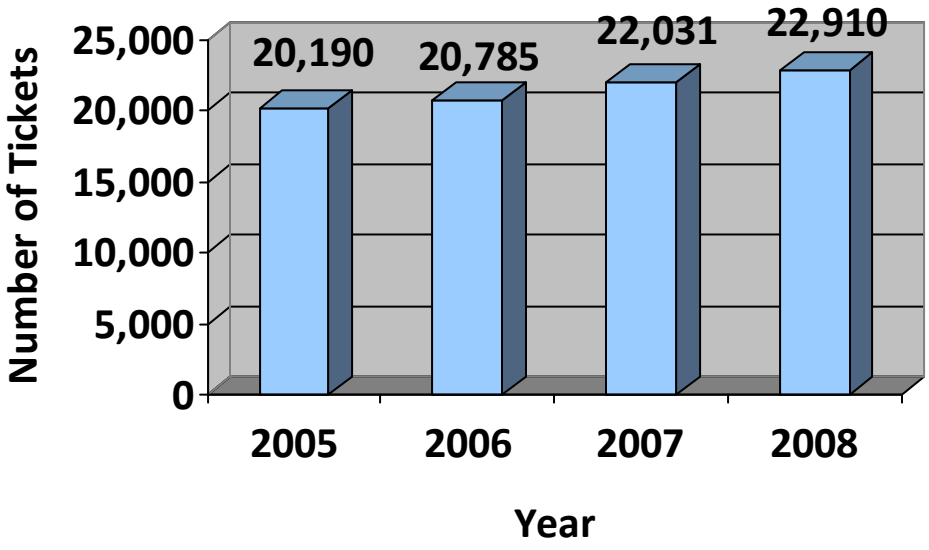
STATISTICS

SUPPORT SERVICES DIVISION

Car Stops



Tickets Written



STATISTICS



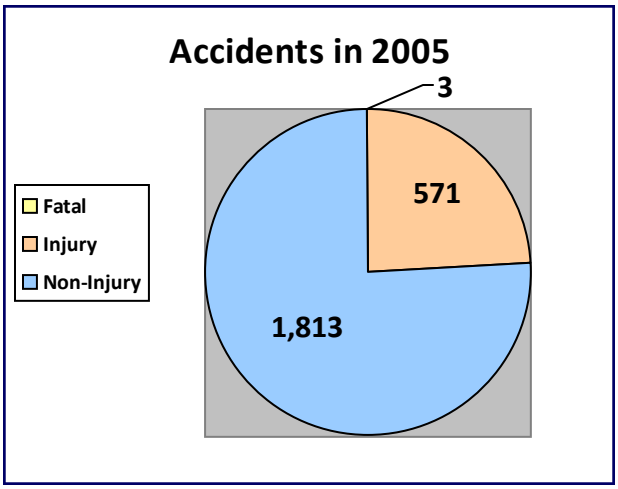
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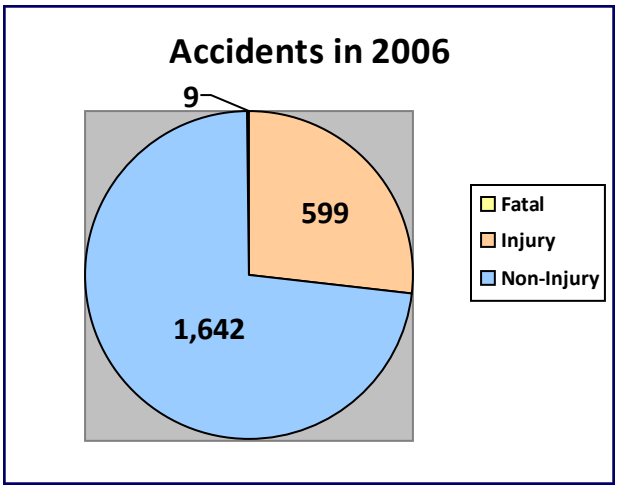
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SUPPORT SERVICES DIVISION

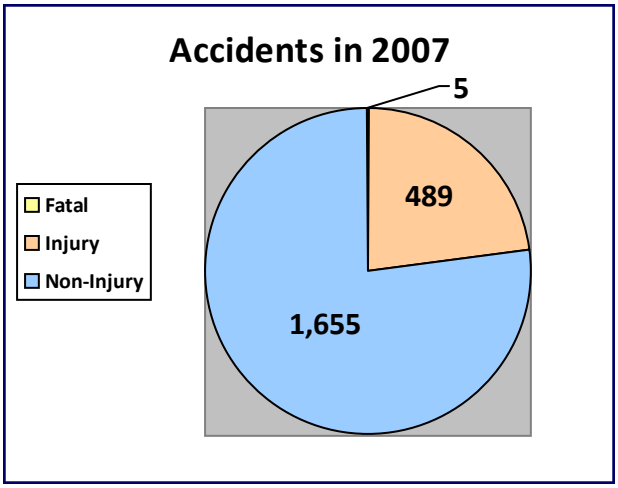
Accidents



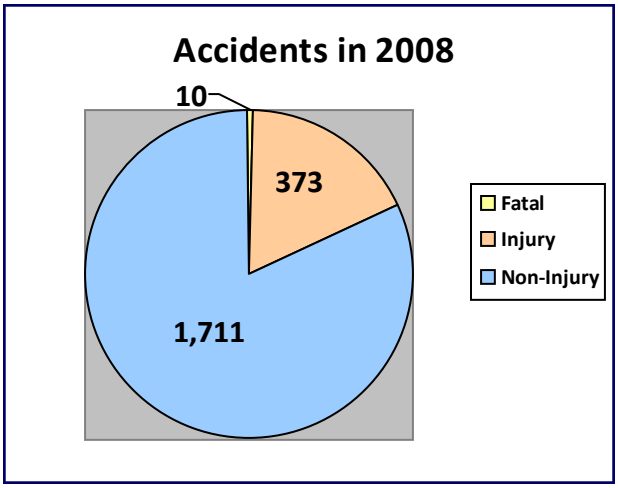
Total Accidents 2005 — 2,387



Total Accidents 2006 — 2,250



Total Accidents 2007 — 2,149



Total Accidents 2008 — 2,094

STATISTICS



STATISTICS



STATISTICS

EMERGENCY COMMUNICATIONS CENTER

Time Clock Features

In the City of Joplin in 2008, there was ……..

One burglary every 13 hours
One property destruction every 10 1/2 hours
One theft from vehicle every 10 hours
One vehicle theft every day (25 hours)

The Emergency Communications Center is housed at Joplin's Public Safety Center. The dedicated men and women of the Communications Center play a vital role in the delivery of service to the citizens, businesses, and visitors of Joplin. In 2008, the Emergency Communications Center generated 73,111 calls for service for the police department. This number does not include calls that were routed to other city functions such as Fire, EMS, Code Enforcement, or Animal Control.

Each call that is entered for police response is prioritized. Priority 1 calls are of the utmost importance because they are typically violent or other serious crimes in progress. Examples of these types of calls would be an assault, burglary, or robbery in progress. An example of a priority 2 call is a crime that has just occurred with suspect information. Priority 3 calls are the lowest priority calls where the officer may simply need to call the reporting party to make a report or a past-tense theft where the suspect is gone or unknown to the reporting party.

It is important to note that of the 73,111 calls in the year 2008, over half of those calls had a response time of less than four minutes. Seven percent of all calls where an officer was dispatched resulted in a response time of ten minutes or longer. Sixty-eight percent of all calls where an officer was dispatched resulted in a response time of six minutes or less. Fifty-nine percent of all calls where an officer was dispatched resulted in a response time of four minutes or less. Of the 73,111 calls for police service, the average response time for an officer to arrive was three minutes and 40 seconds.

With the arrival of Police Chief Lane Roberts, the Joplin Police Department has instituted performance measures. One of these involves response time by our officers. Therefore, we now have a baseline to operate from in regard to increased quality of service to the Joplin community. In 2007, the average overall response time was 4 minutes 16 seconds. In 2008, the response time was 3 minutes 40 seconds. This is an 18% reduction in overall response time by our officers.

STATISTICS



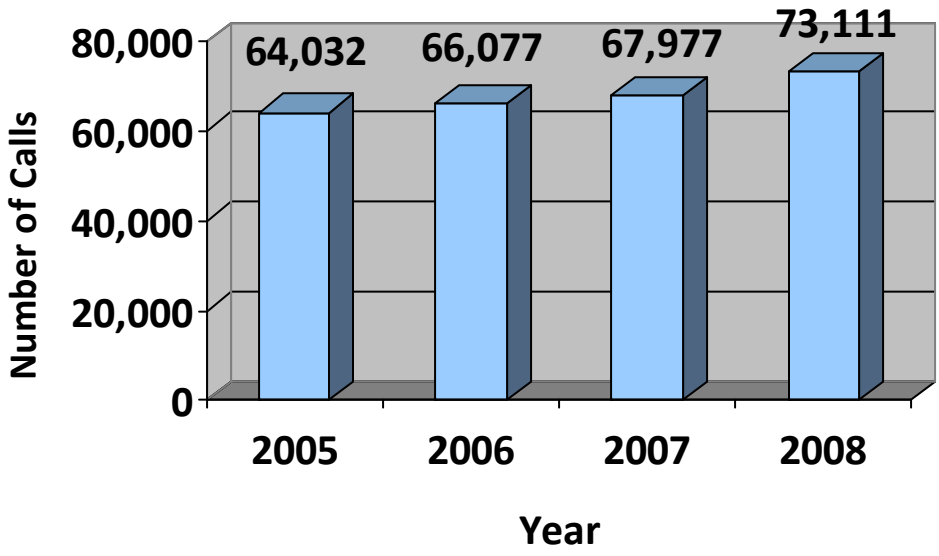


STATISTICS

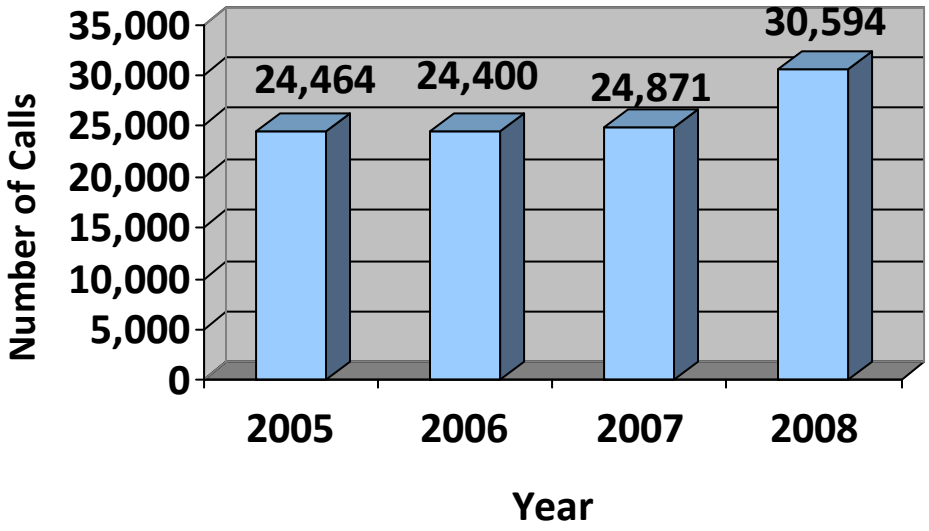
STATISTICS

EMERGENCY COMMUNICATIONS CENTER

Calls for Service



911 Calls



JOPLIN

"Serving With Pride Since 1873"

POLICE

HIRED IN 2008

Zachary Barchak



Lacey Baxter



Danny Black



Tyler Christensen



Jeremy Eads



Nathan Eddie



Justin Ellison



Joshua Gilreath



John Isenmann



Catherine Ramoly



Daniel Rogers



JOPLIN
"Serving With Pride Since 1873"
POLICE

PROMOTED IN 2008

Jason Burns from Patrol Lieutenant to Assistant Chief
Mike Hobson from Detective Sergeant to Investigations Lieutenant
Brian Lewis from Internal Affairs Sergeant to
Support Services Lieutenant
Lamonte Ratcliff from Detective Sergeant to Patrol Lieutenant
Chad Allison from Patrol Corporal to Patrol Sergeant
Chad Dininger from Patrol Corporal to Patrol Sergeant
Charla Geller from Detective Corporal to Detective Sergeant
John Wales from Patrol Corporal to Administrative Sergeant
Gabe Allen from patrolman to Patrol Corporal
Dan Haskins from Detective to Traffic Corporal
David Lewis from Detective to Patrol Corporal
Joe Moore from Detective to Patrol Corporal

JOPLIN
"Serving With Pride Since 1873"
POLICE

RETIRED IN 2008



Sergeant Curt Farmer retired with 20 years of service to the community. He is currently enjoying retirement.



Captain Bill Goodwin retired with 22 years of service to the community. He is currently the Director of Security at Downstream Casino in Baxter Springs, Kansas.



Officer Gary Mason retired with 20 years of service to the community. He is now a deputy with the Jasper County Sheriff's Department.



Lieutenant Jeff Trotnic retired with 20 years of service to the community. He is currently the Police Chief in the city of Onalaska, Wisconsin.