2013 Performance Measures

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2013 Performance Measures At A Glance

Performance Measures	2011	2012	% Increase /Decrease from 2011 to 2012	2013	% Increase /Decrease from 2012 to 2013
Sworn Officers	111	111	No Change	111	No Change
Improved Response Times	2 minutes 53 seconds	2 minutes 58 seconds	+3%	2 minutes 24 seconds	-19%
Overtime Expenses *Regular Pay *Standby Pay	$284,225 *$100,347 *$183,878	$234,197 *$91,748 *$142,449	-18% *-9% *-23%	$233,465 $95,497 $137,968	-0.3% +4% -3%
Improved Accident Ratios	1,977	1,891	-4%	1,754	-7%
Crime Rates *Violent Crimes *Property Crimes	4,746 *567 *4,179	4,679 *525 *4,154	-1% *-7% *-1%	4,803 439 4,364	+3% -16% +5%

Breakdown of Performance Measures for 2013

Improved Response Times

Response time is the amount of time it takes an officer to arrive on scene from the moment he or she receives the call from dispatch. It is important to note that of the 91,117 calls in 2013, 99.7% had a response time of less than four minutes 24 seconds. Of the 91,117 calls for police service, the average response time for an officer to arrive was two minutes 24 seconds. In 2012, the average response time was two minutes 58 seconds. This is a 19% decrease in overall response time by our officers.

Overtime Expenses

There are two categories of overtime pay for employees of the Joplin Police Department. One is accrued when officers work over their normal shift time. This is regular overtime. The other is accrued when officers are called back to the department for various circumstances. This is standby overtime.

The amount of money spent on regular overtime pay increased by 4% from 2012 to 2013. In 2012, $91,748 was spent and in 2013, $95,497 was spent. This means $3,749 more dollars were spent in 2013 on regular overtime pay. Money spent on standby pay decreased between the two years. In 2012, $142,449 was spent and in 2013, $137,968 was spent. This is a decrease of $4,481, or 3%. When taken together, the amount of money spent overall for both overtime pays decreased by $732, or 0.3%.

Improved Accident Ratios

In 2012, there were 1,891 accidents, compared to 1,754 accidents in 2013. This is a decrease of 137 accidents, or 7%, from 2012 to 2013. It is worth mentioning that Joplin has successfully remained below the 2,000 accident mark for the third year in a row.

Crime Rates

IMPACT is an in-depth analysis of statistical information produced internally by the department's crime analyst. It includes the violent crimes of assault, homicide, rape, and robbery and the property crimes of arson, burglary, larceny, theft from vehicle, vandalism, and vehicle theft. In comparing 2012 to 2013, there was an overall increase in crimes by 3%, a decrease in violent crimes of 16%, and an increase in property crimes of 5%. However, although crime increased by 3% in 2013, Joplin is still seeing an overall 26% decrease in crime since 2007. The 16% decrease in violent crimes shows Joplin residents are safer. It's the nuisance crimes of thefts from vehicles and vandalisms that caused the crime increase in 2013. A breakdown of the individual numbers is shown in the table on the next page.

Offense	2012	2013	Percent Increase/Decrease
Assault	439	372	-15%
Homicide	3	1	-67%
Rape	18	14	-22%
Robbery	65	52	-20%
Total Violent Crimes	525	439	-16%
Arson	23	12	-48%
Burglary	570	554	-3%
Larceny	2,027	1,994	-2%
Theft From Vehicle	676	811	+20%
Vandalism	619	742	+20%
Vehicle Theft	239	251	+5%
Total Property Crimes	4,154	4,364	+5%
Total All Crimes	4,679	4,803	+3%

2013 Performance Measures Conclusion

The premise has generally held true that as Joplin Police Department builds credibility with the public, there has been an increase in calls and arrests, but a decrease in crime. However, in 2013, there was an increase in crime by 3% even though both calls and arrests increased. Although there were more crimes in 2013, the crime increase is solely attributed to the nuisance crimes of thefts from vehicles and vandalisms. While these crimes are still undesirable and of concern, there was a significant decrease in violent crimes, which are generally of more concern to citizens than their property crime counterparts. It is also worth noting that our overall crime rate is still 26% lower than it was six years ago.