City of Joplin



Working Together

Community Development

2005

Purpose

As part of our work in the Community Development we have put together the Neighborhood Resource Guide. The purpose of the Guide is to answer frequently asked questions. Our hope is that the Guide will make it easier for individuals and neighborhood groups to locate the department or organization that can best meet their needs.

One goal of the Community Development Department is linking neighbors to services that will strengthen the community through organization, networking and neighborhood improvements.

Our City has an exciting history and promising future with citizens guiding its growth and development. Together we can continue that tradition. It is our privilege and challenge to create a lively and responsive community.

We have made every effort to provide accurate and current information.

City of Joplin
Community Development
602 South Main Street
Joplin, Missouri 64801
Phone: (417) 624-0820 Ext. 570

Disclaimer: This document is provided for your convenience as information only. The City of Joplin does not guarantee or warrant any of the services or information provided by any other governmental entity, business, or person.

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I am interested in having a Block Party in my neighborhood. Can you tell me what I need to do?

There is no better way of getting together and meeting your neighbors than having a Block Party. Neighborhoods are better and safer places to live when there is a sense of caring in the area. This closeness can develop at a neighborhood Block Party. Block Parties have varied from a simple gathering of a few folks in a front yard sharing memories and beverages to elaborate highly organized events involving dozens of streets in a neighborhood. Property owners, business owners and residents may all have an interest in block party plans because they all benefit from living and working in a healthy neighborhood. Only two block parties per residence are permitted annually. To arrange for a neighborhood block party involving a temporary street closing, call the Joplin Police Department at 623-3131 Ext. 418.

How can I start a Neighborhood Watch group?

First, speak with your neighbors about the idea. Once you have formed an interested group, call the Joplin Police Department Neighborhood Services Coordinator at 623-3131 Ext. 477 or 415.
To become a registered Neighborhood Watch with the Joplin Police Department, you need to do the following (in this order):

1. Have a Neighborhood Watch organizational meeting with someone from the Neighborhood Services Unit this must be scheduled in advance.
2. Choose Block Captains.
3. Put together your membership list, map, and telephone chain.
4. Submit your membership list to the Neighborhood Services Unit.

How can I find out if my property is within the city limits?

You can find out if your property is located within the city limits by contacting the Engineering Department at 624-0820 Ext. 533 or Planning and Zoning Department at 624-0820 Ext. 511. This information can be obtained by providing the address of the property.

How can I find out what the address is on a particular piece of property?

Address information for property located within the City limits can be obtained through the Engineering Department at 624-0820 Ext. 533. You will need to provide them with the legal description of the property.

I have a rat control problem! What do I do?

Finding and identifying a rodent problem is a relatively clear process. Rat sightings and rat burrows are evident signs that rats exist. Burrows leave a mound less opening in the ground about 2 to 3 inches in diameter. Rats like to burrow under

woodpiles, doghouses, along the edges of sidewalks, houses and concrete. Rats need a lot of water and generally burrow close to a water source.

Humans supply the three basic needs of rats and mice:

1.) *Food* – Taking away the rodent's food supply is vital. Using a refuge container that is watertight, rust resistant, and easy to clean, and has a recessed bottom is important. Make certain the dog food and seeds are stored in rodent proof containers. Dog food bowls and bird feeders are often the rodent's favorite dining establishment. Picking up pet waste is also an important measure toward eliminating food for the rodents.
2.) *Water* – Eliminating outdoor water sources is an essential step towards controlling rodent populations. Fixing leaking pipes and dripping air conditioners is a must. In addition, fill in areas where water collects and stands. Pool water is another perfect water source for rodents. Covering your pool is also essential.
3.) *Shelter* – Close openings around pipes, doors, windows and other possible places of entry with sheet metal, hardware cloth, or steel wool. Plugging drain holes in dumpsters will also help. Removing lumber, rocks, and debris from yards can also take away the rodents harborage areas.

Taking away easy access to *food, water, and shelter* combined with trapping and poisoning will reduce rodent population significantly. For information call City of Joplin Health Department at 623-6122 or City of Joplin Code Enforcement Department at 624-0820 Ext. 525 or 526.

Who do I call if animals are running loose in the neighborhood?

The Joplin Animal Control Division at 623-6122 handles complaints regarding loose animals, animal bites, and unwanted animal pick-up, live trapping for nuisance animals (possum, ground hogs, etc.). After hours and weekends, call 623-3131.

What are the dead animal pick-up procedures?

The Joplin Animal Control Division will remove dead animals from public streets or private property if the animals are placed on the curb for pick-up. Call 623-6122 and leave a message giving the location and specific directions to the pick-up site.

How do I get trash and junk removed from my neighbor's property?

Trash, junk, rubbish and debris cannot be left in the yard and must be disposed of properly. This includes junk such as rubbish, auto parts, appliances, furniture, and tires. Call the Code Enforcement Department at 624-0820 Ext. 525 or 526.

What is the Tool Lending Library?

The Tool Lending Library is a library of tools open to qualified residents of the City of Joplin lending tools for small home projects.

What are the guidelines to borrowing tools from The Tool Lending Library?

Some but not all of the Tool Lending Library guidelines are:

1. Be at least 18 years of age with a valid Missouri motor vehicle license.
2. Be a income qualified resident of Joplin and live in one of the four Community Development Block Grant Census tracts 106, 101, 108, or 110.
3. Deposit is required at the time tools are checked out and will be returned at the time tools are checked back in.
4. City employees do not qualify for this program.

The Tool Lending Library is located at 120 North Porter Avenue phone number is 625-4718 or you may call Community Development at 624-0820 Ext. 570.

Where is the Tool Lending Library?

Open April through September Tuesday from 2:00 to 5:00 p.m. and Thursday form 9:00 to 11:00 a.m. During the off-season, October through March call 624-0820 Ext. 570. Tool Lending Library is located at 120 North Porter Avenue phone number is 625-4718.

When is my trash pick-up day?

Trash service for the City of Joplin is under contracted with American Disposal Service. All occupied residential dwellings within the City Limits of Joplin will have weekly trash service. Residents can have Approved Bulky Items picked up with regular Weekly Service. Your trash service charge will be on each household's water bill. Trash is picked up on different day of the week depending on where you live. To find out your solid waste service day or if you have a complaint concerning your trash collection service, please call American Disposal at 1-800-431-1507.

What about bulky waste?

Bulky Items Drop-off disposal location for Joplin residents (with proper ID) can take their bulky items and brush to American Disposal, Galena, Kansas (Old 66). Monday through Thursday, 8:00 a.m. to Noon and Saturday, 8:00 a.m. to 2:00 p.m. closed on Friday and Sunday. 1-800-962-3121

When do I put my trash out for pick up?

You can put your solid waste (trash) out for pick up on your trash service day in proper trash containers. Remove the solid waste container from the curbside to the residential premises within 12 hours of the day of collection. Trash and trash container should not be store in alley.

What can our neighborhood do about graffiti?

Studies have shown that graffiti has a less chance of reappearing if it is removed quickly after the property is tagged. Graffiti should be reported immediately to the Code Enforcement Department at 624-0820 Ext, 525 or 526 because

- Graffiti leads to overall decline of a neighborhood.
- Graffiti is not only a malicious destruction of property, but leads to violence and crime.
- Graffiti should not be taken lightly and should be removed immediately.

What is code enforcement?

Code enforcement is a division of the Public Works Department, charged with enforcing the City of Joplin's ordinances regulating nuisance and zoning violations. These ordinances have been adopted by the City to help citizens with nuisance or zoning violations occur in neighborhoods.

The goal of Code Enforcement Department is to promote and encourage voluntary compliance with city codes to assure citizens the quality of life they desire in neighborhoods. Individual structures and neighborhoods that are not maintained cost citizens money. Trash in a neighborhood can reduce area property values by 14.5 percent.

Joplin's Code Enforcement Department works more than 10,000 complaints each year. The most common violations cited are:

1.) High weeds
2.) Failure to clean up trash, junk and debris
3.) Illegal parking of inoperable motor vehicles

Violations should be reported by calling the Code Enforcement Department at 624-0820 Ext. 525 or 526. Callers must provide the exact address of the violation.

What do I do if I receive a code "Notice of Violation"?

Find out how to correct the problem and do so promptly. Prompt action to correct the problem will avoid fines, and liens. If you have questions regarding a "Notice of Violation" call the Code Enforcement Department at 624-0820 Ext. 525 or 526.

How do I dispose of paint and pesticides?

Once latex paint has solidified, it can be discarded in the trash. To solidify, place cat litter or sawdust in can, stir and leave lid off to dry. Keep lids off for disposal. Pesticides and all Household Hazardous Waste: Call Recycling Coordinator at 624-0820 Ext. 501

Where do I call to report a chemical spill?

To report dumping or spills of *hazardous* chemical spill or observe *hazardous* materials being dumped onto the ground or a creek that may constitute an immediate health or safety risk, call 911.

Where can I take materials to be recycled? What can I recycle?

Joplin has a Recycle Center at 1310 West A Street. Which is at the corner of A Street and Porter Ave., on the north side of Public Works Center. Items accepted ONLY when center is open, attendant will be on duty.

	April thru November	*Dec.-Jan.-Feb.-March*
Tuesday	3 p.m. to 7p.m.	2 p.m. to 6 p.m.
Wednesday	9 a.m. to 1 p.m.	9 a.m. to 1 p.m.
Thursday	3 p.m. to 7 p.m.	2 p.m. to 6 p.m.
Friday	9 a.m. to 1 p.m.	9 a.m. to 1 p.m.
Saturday	9 a.m. to 1 p.m.	9 a.m. to 1 p.m.
Closed Holidays		

Accepting the following for recycling:
Cardboard, Fiberboard (Cereal Boxes, etc.)
Newspapers (with slicks)
Magazines, Catalogs, Telephone Books, Soft Back Books, Junk Mail, Office Paper
Plastic #1 and Plastic #2 Bottles and Jugs
All colors of Glass Bottles and Jars
2 Plastic Shopping bags
Aluminum Cans and Tin/Steel Cans

For more information call the Recycling Coordinator at 624-0820 Ext. 501.

Can I recycle tree debris and fallen leaves?

Call your trash hauler to see if they can collect brush and limbs. Cut into 4 feet lengths and bundle. Other restrictions may apply. There may be a charge for large volumes check with your waste hauler. Leaf Pickup (No Brush or Limbs Permitted) is done by the City of Joplin Street and Park Departments collect leaves from Joplin residents at curbside. The

Fall Leaf Collection normally begins the first Monday following Thanks giving Day each year. **Rake leaves to the curb not into the street**. Call the Recycling Department for more information at 624-0820 Ext. 501. Also Leaves and grass can be dropped off at Public Works Center Leaves and Grass Drop-off located at 1301 West 2nd Street. Open all year around 24 hours a day.

How high off the street should I keep my trees cut?

The owner or occupant of any resident should keep trees, limbs, hedges and shrubs so there is a clear height of nine (9) feet above the surface of the sidewalk and a clear height of fourteen (14) feet above the surface of the roadway, street or alley, unobstructed by branches.

Who do I call to replace a burned out streetlight?

To report a street lights out, or other street lighting requests or concerns call Empire Electric at 625-5100. The Joplin Public Works Department may also help address your questions at 624-0820 Ext. 533.

Who do I call to report a missing stop sign?

Citizens should report a missing or damaged street name sign and traffic signs, call the City of Joplin Public Works Department at 624-0820 Ext. 531.

My neighborhood needs a stop sign installed. Where do we call?

Stop signs are installed as safety measures. To determine if a stop sign is needed, sites must meet one of several conditions including heavy traffic, poor visibility, a pattern of accidents or proximity to schools. Citizens can call the Engineering Department 1t 624-0820 Ext. 533. A service representative from Traffic Engineering will monitor the location before a determination is made.

How can we have a "Children at Play" sign installed in our neighborhood?

Although some agencies have posted such signs in residential areas, there is no indication that these signs reduce accidents or slow drivers. Studies show that many types of signs attempting to warn of normal conditions in residential areas do not achieve the desired safety benefits. If signs encourage parents and children to believe they have an added degree of protection, which the signs do not and cannot provide, a great disservice results.

Do we need a permit to have a rummage sale and can we put up signs?

Yes, you need a permit to have a rummage sale. Each household is allowed to have two (2) rummage sales per year and they must be 60 days between. Do not post sale signs on utility or sign poles; signs may only be posted in the yard where the sale is being held. For information call Finance Department at 624-0820 Ext. 242.

Who do I call to repair a pothole on my street?

Anyone can report potholes, street grading or other street and alley maintenance, call the City of Joplin Public Works at 624-0820 Ext. 561. An inspector will be sent to look and evaluate the urgency of repair.

What can be done when plants or trees are hanging in the street and block the visibility at an intersection?

To report locations where road visibility is obstructed due to plants or trees, blind corners, mid-block obstructions and weeds on the right-of-way or median call City of Joplin, Code Enforcement at 624-0820 Ext. 525 or 526.

Are there parking restrictions on residential streets?

Vehicles parked on City streets must be operable and may not remain parked in the same space in excess of 24 hours. Violations should be reported to the City of Joplin Police Department at 623-3131. Please note the closest address, the color, model and tag number of vehicles when reporting a street parking violation. The City of Joplin Police Department handles these parking violations.

How can I get speed bumps on my street?

Speed bumps will not be installed on public, dedicated streets in the City of Joplin. Speed bumps create a new and different type of hazard in an attempt to reduce the potential hazard caused by excessive speeding. Speed bumps can cause drivers to lose control and their vehicles to leave the roadway as well as cause serious problems for emergency vehicles and motorcycles.

When is my street going to be cleaned?

The City of Joplin Public Works Department cleans residential streets regularly. Curbed residential streets are swept on a rotational basis. Residential street cleaners operate Monday through Friday between 8:00 a.m. and 4:00 p.m. For more information call the Public Works Street Department at 624-0820 Ext. 564. The following information will help your neighborhood receive the best street-cleaning job possible:

- Street cleaners cannot sweep under limbs that are less than 14 feet high.
- Do not rake or blow leaves, grass or other trash into the streets. Street cleaners do not pick up limbs or branches. Do not stack yard trimmings in the roadway.

- Remove garbage and recycling bins from curbs when emptied, and remove any other obstacles from the roadway.
- Keep limbs/branches nine (9) feet above the surface of the sidewalks and a clear height of fourteen (14) feet above the surface of the street and alley.

Who do I call to report flooding or drainage problems in my neighborhood?

To report flooding or drainage problems in your neighborhood, contact the Engineering Department at 624-0820 Ext. 533.

How do I find out if my house is located in a flood zone?

If you know the legal description of your property, which includes the lot, block and addition, call the City of Joplin, Planning Division at 624-0820 Ext. 510.

What size fence can I build?

Fencing in your front and side yard may not exceed 4 feet in height and be of open construction. Backyard fencing may not exceed 8 feet. In some cases, screening fences are required between residential and commercial/industrial areas. For more information, please contact the City of Joplin, Code Enforcement Department at 624-0820 Ext. 525 or 526.

How does the City help with urban planning?

The Planning and Community Development Division oversees tax increment/incentive districts, economic development planning, the Downtown Joplin Improvement District, and the historic preservation. Program services include coordination of the Community Development Block Grant (CDBG). Community Development phone number is 624-0820 Ext. 571.

What are permits?

The City of Joplin helps regulate construction through permit requirements. The permitting process is designed to ensure all construction in Joplin is safe. There are several types of permits, including building, plumbing, mechanical, electrical, gas, driveway, sewer, curb cut, and sidewalks. Most home improvements projects require one or more of these permits. Demolition or relocation of all or part of any building also requires a permit. To determine whether your project needs a permit, call the Building Department at 624-0820 Ext. 521.

When do I need a building permit?

Once you have decided on your home improvement, make a site plan for your property showing the improvements and the type of construction you will be using. Bring your plans to the Building Department located at 602 South Main Street. A permit is needed for all construction. Most of the time, you must obtain a permit for repairing or replacing existing

features. The size and types of the construction determines permit cost. We will not know how much your permit costs until we review you plans and all paperwork is fill out.

What if I don't get a permit before I build?

When planning an improvement, always check to see if a permit is required. If you begin construction without a required permit, you are in violation of City of Joplin codes and regulations and can be subject to fines and penalties. You will be required to obtain the necessary permits for the work, and it must pass inspection. If the improvement does not pass inspection, the work must be corrected to comply with codes, or the structure or site must be returned to its original condition. Check for permit information by calling the Building Department at 624-0820 Ext. 521.

What is zoning?

Zoning districts are established to promote compatible patterns of land use within the City limits. Zoning districts also establish site development regulations and performance standards appropriate to the purposes and the uses allowed in each district. Requests for zoning and land division changes for Joplin are handled by the Planning and Zoning Department at 624-0820 Ext 511. The staff reviews zoning requests for compatibility with the Comprehensive Plan, development guidelines, zoning codes and physical characteristics of the surrounding area. Staff then makes recommendations to the Planning and Zoning Commission.

How can I find out what the zoning is on my property?

To find out the zoning on any property you can contact the Planning and Zoning Department at 624-0820 Ext. 511. You must have the legal description or address of the property.

I need a map of my neighborhood. Where can I get maps?

You can get base maps, zoning maps, aerial maps, traffic counts, and census maps from Public Works at 602 South Main Street.

What is a nonconforming use?

A nonconforming use is the use of any land, building or structure that does not conform with current applicable use regulations, but did comply or was not under requirements to comply at the time the use was established. Specific requirements govern the discontinuance of nonconforming uses. If you have a question concerning nonconforming use call 624-0820 Ext. 510 or 511.

Can I operate a business from my home?

Residents of the City of Joplin are permitted to operate some businesses from their home as an accessory use. This means the primary use of the building *must* be residential.

Home occupations that are permitted by right without special exception are as follows:

Artists	Home Crafts
Authors/Composers	Ironing
Catering/Food Service	Sewing
Computer Programming	Telephone answering and/solicitation
Home Cooking/Preserving	Tutorial service, limited to one student at a time

Home occupations, which are permitted by right, shall comply with following requirements:

1) Only members of the family residing in the dwelling shall participate in the home occupation.
2) Signs or displays (including signs exceeding 2 square feet on a vehicle) advertising the home occupation on the premises, which are visible form outside the lot are prohibited.
3) The home occupation shall be conducted entirely within the enclosed principal residential structure.
4) Mechanical equipment, which creates noise, dust, odor or electrical disturbance, is prohibited.
5) Exterior alterations for the structure, which would detract from the residential character of the structure, are prohibited.
6) Outside storage or display of materials or items associated with the home occupation is prohibited.
7) A maximum of 500 square feet of floor area may be used in the home occupation.
8) Vehicles used in conjunction with the home occupation shall be parked off the street, on the lot containing the home occupation, and shall be of a type customarily found in a residential area.
9) The sale of merchandise on the premises is prohibited.
10) The pick up of a home craft or food items at the home occupations site is prohibited.

Home occupations, which are not permitted by right, may be permitted as a special exception subject to certain requirements. For questions regarding home businesses and special exceptions, call 624-0820 Ext 511.

City of Joplin Services and Helpful Numbers

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Abandoned Vehicles: To report abandoned vehicles on public streets, call the Joplin Police Department at 623-3131. To report abandoned vehicles on private property that are a public nuisance, please call the City's Code Enforcement Officer at 624-0820 Ext. 525 or 526.

Abuse:	
Battered Women Hotline	1-800-548-2480
Boys Town National Hotline	1-800-448-3000
Child Help's National Abuse	1-800-422-4453
Children's Defense Fund	1-202-628-8787
Domestic Violence Hotline	1-800-416-1772
Kid Watch (Minimize child abuse & Exploitation; Missing Children)	1-800-543-9282
Missouri Child Abuse and Neglect Hotline	1-800-392-3738
Missouri Coalition Against Domestic Violence	1-573-634-4161
Missouri Elderly Abuse and Neglect Hotline	1-800-392-0210
National Assault Prevention Center	1-624-291-2540
National Child Abuse and Neglect Hotline	1-800-422-4453
National Child Watch Campaign	1-800-222-1464
National Coalition Against Domestic Violence	1-202-638-6388
National Council of Child Abuse and Family Violence	1-202-429-6695
National Domestic Violence Hotline	1-800-799-7233
National Resource Center on Child Abuse and Neglect	1-800-277-5242
National Youth Crisis Hotline	1-800-448-4663
Parental Stress Help line	1-800-367-2543
Parents Anonymous Hotline (Child Abuse Prevention)	1-800-421-0353
Rape, Abuse & Incest National Network (RAINN)	1-800-656-4673
Shelter for Abused Women	1-800-548-2480
The Family Violence Prevention Fund	1-800-313-1310

Accident Reports: (see "Traffic Accidents/Violations")

Accidents, involving City vehicles: To report accidents involving city vehicles, please call the City of Joplin, Human Resources Department 624-0820 Ext. 211.

Activities & Classes/Department of Parks & Recreation: (see "Recreation") or call City of Joplin Parks and Recreation Department at 623-3254.

ADA Information Requirements: If you desire this publication or any other publication provided by the City of Joplin in an alternative form because of a disability contact the ADA Coordinator, at (417)624-0820 Ext. 210, TTD (417)625-4774 or mail your request to 602 South Main Street, Joplin, MO 64801.

Aging/Elderly Services:		
Administration on Aging (Washington, D.C.)		1-202-610-0641
Aging Information		1-800-235-5503
Alliance for Aging Research		1-800-237-4666
American Agency of Aging, Region X		781-7562
American Association of Retired Persons		1-800-424-3410
Division of Aging	Joplin	629-3085
	Neosho	451-3125
Elder Care	Joplin	782-8992
	Neosho	451-6352
Elder Care Locator		1-800-677-1116
Elderly Legal Aid		1-800-444-0514
Generations – McCune Brooks Hospital		358-8121 Ext. 120
Grief Recovery Outreach Program		451-2345
Homebound Shoppers Transportation Service		624-3577
Meals on Wheels	Joplin	623-2127
	Carthage	358-8121
	Sarcoxie	548-2330
Metro Area Para Transit System	(MAPS)	624-8607
Missouri Aging Information Referral		1-800-235-5503
Missouri Elderly Abuse & Neglect		1-800-392-0210
Missouri Senior Employment Program		1-800-735-2466
National Citizen's Coalition for Nursing Home Reform		1-202-332-2275
Neosho Area Widow-to-Widow		451-2345
Older Adults Transportation	(OATS)	1-800-770-6287
Ombudsman / Volunteerism		1-800-309-3282
Retired & Senior Volunteer Program	(RSVP)	781-7562
		1-800-772-1213
Senior Citizens Meal Program		358-4741
Senior Community Service Employment Program		781-7562
Sixty (60) Plus Program	(M.S.S.C.)	623-6384
Social Security		623-8314

University Outreach & Extention	358-2158

Aid to Families with Dependent Children: 1-800-392-1261

AIDS:		
National AIDS Hotline	English	1-800-342-2437
	Spanish	1-800-334-7432
	Deaf	1-800-AIDS-TTY
National Gay & Lesbian Crisis Line / Aids		1-800-221-7044
National Indian Aids Hotline		1-800-283-2437

Airmen Memorial Foundation, Inc.: 1-800-638-0594

Airport: For questions regarding scheduled or chartered air service call the Joplin Regional Airport at 623-0262. For airport industrial park information, call the same number and ask for Extension 10.

Alzheimer's Disease:	
Alzheimer's Association	1-800-272-3900
Alzheimer's Disease Education & Referral Center	1-800-438-4380
Alzheimer's Disease & Related Disorders	1-800-621-0379
Alzheimer's Help line	1-800-228-8738

Ambulance: Call 9-1-1.

American Association of Retired Persons: 782-0170

American Cancer Society: 624-6808

American's Charities: 1-800-458-9505

American Diabetes Association: 624-8455

American Heart Association: 624-4309

American Red Cross: 202-737-8300	
Carthage	358-4334
Joplin	624-4411
Neosho	451-3537

Animal Bites: Bite reports are investigated by the Joplin Animal Control Division. To report an animal bite, please call 623-6122 (after hours or weekends, call 623-3131). Reported animals are confined for a rabies observation period by the Joplin Health Department. For information concerning confinement, please call the Joplin Humane Society at 623-3642. If no answer, please call 623-3131.

Animal Control: Provide assistance for nuisance animal complaints, stray and unwanted animal pick-up, live trapping for nuisance animals (opossum, ground hogs, etc.) quarantine animals involved in bites to monitor rabies, provide for control of animal abuse. Call the Joplin Health Department at 623-6122 (after hours and weekends, call 623-3131).

Animal Licensing: See "Dog or Cat City License".

Animal Ownership and Care: For questions regarding the number and types of animals allowed in the City, or for information regarding animal care standards, contact the Joplin Animal Control Division at 623-6122 (after hours or weekends, call 623-3131).

Animal Shelter: Please call the Joplin Humane Society at 623-3642 (Monday through Friday 12:00 p.m. to 6:00 p.m. and Saturday 9:30 a.m. to 12:00 p.m.). All animals picked up by Joplin Animal Control are taken to the Joplin Humane Society.

Annexation: If you want to request annexation in order to obtain public utilities or other City services, or want to know what areas have been annexed recently, call the City of Joplin Public Works Department at 624-0820 Ext. 500.

Area Agency of Aging, Region X: 781-7562

Arson Investigation: Call the Joplin Fire Department at 623-0403.

Arthritis:	
Arthritis Foundation	1-800-283-7800
Arthritis Medical Center	1-800-327-3027
Juvenile Arthritis	1-800-835-5197

Art Center: For exhibit information, workshops, tours and other special events contact the George A. Spiva Center for the Arts at 623-0183. Located at 222 E. 3rd Street.

Arts Commission: For information about cultural events in the four-state area please call the Southwest Missouri Arts Council at 781-8931.

ATF: 864-4707

Auto Tags: For information regarding a license tag for your vehicle, call the Vehicle Registration Office at 629-3046.

B

Barricades: For information about barricades on City streets, alleys and rights of way, or to report downed or missing barricades, call 623-3131.

Baseball: For information concerning youth league information or event scheduling, please call the Parks and Recreation Department 623-3254

Basketball: Winter adult leagues are available. Sponsored by the Joplin Department of Parks and Recreation. Call 623-3254 for details. For youth leagues, call the Joplin Family YMCA at 623-4597 or the Boys and Girls Club of Joplin at 623-8072.

Benton Exhibit, Thomas Hart: An exhibit of the Thomas Hart Benton mural titled "Joplin at the Turn of the Century" is located on the main floor of the Joplin Municipal Building, 602 South Main Street, Joplin, Missouri. It is open for free public viewing from 8:00 a.m. to 5:00 p.m. Monday-Friday.

Bicycles: Bicycle riders are subject to the same applicable traffic laws that pertain to vehicle drivers. For more information on bicycle laws and bicycle safety, contact the Joplin Police Department at 623-3131 Ext. 415.

Birth Certificates: The City Clerk's Office has forms available for you to complete and send to the State to obtain official copies of your birth certificate. Call 624-0820 ext. 220 for more information. Also certified copies of most birth certificates from the state of Missouri can be printed at the Jasper County Health Department (417-358-3111) and the Newton County Health Department (417-451-3743).

Blind/Vision Impaired:	
American Council of the Blind	1-800-424-8666
American Foundation for the Blind	1-800-232-5463
American Optometry Association	1-800-305-2219
Blind Children's Center	1-800-222-3566
Foundation for Glaucoma Research	1-800-245-3005
Guide Dog Foundation for the Blind	1-800-548-4337
Guide Dogs of America	1-800-459-4843
Job Opportunities for the Blind	1-800-638-7518
National Glaucoma Eye Care	1-800-222-EYES
National Library Service for the Blind & Physically Handicapped	1-800-424-8567

Block Party: Only two block parties per residence are permitted annually. To arrange for a neighborhood block party involving a temporary street closing, call the Joplin Police Department at 623-3131 Ext. 418.

Blue Cross / Blue Shield: 1-800-392-8740

Boards and Commissions: The City of Joplin encourages citizens to serve on its boards and commissions. Citizen participation is an integral part of city government. A complete listing, description and instructions for expressing interest in participation is located in the Boards and Commissions section of this website. If you would like to serve on a board or commission, please call the City Clerk's Office at 624-0820 ext. 220 for an Expression of Interest Form.

Boys Town (for all teens): 1-800-448-3000

Branson Chamber of Commerce: 334-2373

Budget information: Questions about the City's annual budget may be answered by calling the City of Joplin Finance Department at 624-0820 Ext. 251. Copies of the Budget are available for review at the Joplin Public Library or the City Clerk's Office.

Building Inspections: Call the City of Joplin Building and Code Inspection Division at 624-0820 Ext. 521.

Building Permits: For information regarding building permits, call the City of Joplin Building and Code Inspection Division at 624-0820 Ext. 521.

Building Plan Review: For information, call the City of Joplin Building and Code Inspection Division at 624-0820 Ext. 521.

Bulky Waste: To dispose of bulky waste Joplin residents may deliver waster materials to American Disposal Service 1715 E. Front Street, (Old Route 66) Galena, Kansas. Phone number 1-800-431-1507. Hours of operation are from Monday-Thursday 8:00 a.m. – 12:00 p.m. Saturday 8:00 a.m. – 2:00 p.m. closed on Friday and Sunday. Contact American Disposal Services for a list of materials that will and will not be accepted.

Burn Permit: To request information on the guidelines for open burning within the city limits or to obtain a burn permit please call the Joplin Fire Department at 623-0403. For information regarding open burning outside the city limits, please contact the authority having jurisdiction. Following are the phone numbers for other area agencies:

Webb City Fire Department	673-2254
Carl Junction Fire Department	649-6062
Duenweg Fire Protection District	623-7408
Redings Mill Fire Protection District	624-2715
Carterville Fire Protection District	673-3070

Business Licenses: To obtain a business license, contact the Finance Department at 624-0820 Ext. 242.

C

Cable Television: For billing inquiries, information regarding cable installation or cable repair, call Cable One at 624-6340.

Camp Heartland: 1-800-724-4673

Cancer:	
American Cancer Society	1-800-227-2345
American Medical Center Cancer Information Line	1-800-525-3777
Breast Cancer – Mammo Care Information	1-800-MAM-CARE
Cancer Hotline	1-800-4CANCER
Make A Wish Foundation	1-800-722-9474
National Marrow Donor Program	1-800-MARROW-2
Y-Me Breast Cancer Support Group	1-800-221-2141

Capital Improvements: To find out when public improvements such as street construction, sewers, bridges, etc. are scheduled and how they are to be financed call the City of Joplin Public Works Department at 624-0820 Ext. 531.

Carthage Chamber of Commerce: 358-2373

Cemetery: To obtain information about the public cemeteries, contact the Joplin Cemetery Supervisor at 623-7990 or the Parks and Recreation Department at 624-6937.

Checks: For information on “bad checks” or “insufficient fund checks” contact the Jasper County Prosecutor’s Office at 625-4314 or Newton County Prosecutor’s Office at 659-2940.

Chamber of Commerce: The Joplin Area Chamber of Commerce telephone number is 624-4150.

Child Care Safety & Licensing: 629-3183

Children's Center of Southwest Missouri: 623-2292

Children's Health Services: Provided by Joplin Health Department. Dental Clinic-Preventive dentistry for children, kindergarten through grade 12 (if within income guidelines) call 623-6122. Immunization Clinic-birth through school age including college students call 623-6122. Lead Poisoning Prevention & Screening call 623-6122. Medicaid Enrollment and Case Management call 623-6122. Women, Infants and Children (WIC)-supplimental foods call 623-1928.

Children's Miracle Network: 625-6639

Child Support Enforcement: 629-3080

Children's Trust Fund: 573-751-5147

Children's Wish Foundation: 1-800-323-9474

City Clerk: The City Clerk maintains the City's official records. For information call 624-0820 Ext. 220.

City Council: To contact any of the City Council, including the Mayor, call the City Clerk's Office at 624-0820 ext. 220 or the City Manager's Office at 624-0820 Ext. 200.

City Information: For general information on your city government, referrals to appropriate departments and personnel, and for answers to questions not found in this guide, call the City Manager's Office at 624-0820 Ext. 200. Also, visit the city's Internet website at www.joplinmo.org.

City of Joplin Offices:	
Cemetery Office:	623-7990
City Clerk & Council:	624-0820 Ext. 220 or 221
City Manager Office:	624-0820 Ext. 200
Community Development:	624-0820 Ext. 571 or 570
Convention & Visitor's Bureau:	625-4789
Engineering Department:	624-0820 Ext. 530
Finance Department:	624-0820 Ext. 241
Fire Department:	623-0403
Golf Course:	624-3533
Health Department:	623-6122
Library:	623-7953
Memorial Hall:	623-3254
MAPS:	626-8607
Municipal Court:	624-0820 Ext. 230 or 231

Parks & Recreation:	624-6937
Police Department:	623-3131
Public Works:	624-0820 Ext. 502
Recycling:	624-0820 Ext. 501
Sports Authority:	625-4792
Tool Lending Library:	625-4718 or 624-0820 Ext. 570
Zoning & Planning:	624-0820 Ext. 510 or 511

City Property: For information about City land acquisitions and land inventory, call the City of Joplin Planning Division at 624-0820 Ext. 511. For information about the purchase of city-owned property, contact the Finance Department at 624-0820 Ext. 240.

Clinics:		
Birthright		781-3210
Community Clinic		624-5500
Life Choices Crisis Pregnancy Center		624-8030 or 1-800-638-1023
Family Planning Clinic	Joplin	781-0352 Ext. 28
	Neosho	451-2206
Freeman Residence Clinic		782-9963
Planned Parenthood		781-6500

Code Enforcement: To report nuisances or code violations on private property (occupied or vacant lots, houses, or other structures), call the City of Joplin Code Enforcement Officers at 624-0820 Ext. 525 or 526. (See also "Weed Mowing")

Claims for Damage: For information about filing a claim for damage against the City (seeking reimbursement for loss or damage resulting from alleged city negligence), contact the Human Resources Department at 624-0820 Ext. 210 or 212.

Communicable Diseases: Information, treatment and investigation for sexually transmitted diseases, tuberculosis, hepatitis, HIV and other communicable diseases call the Joplin Health Department 623-6122.

Community Theatre: For information about upcoming youth or adult community productions, please call the Joplin Little Theatre at 623-3638.

Complaints: Have a concern about city services or operations? Please contact the City Manager's Office at 624-0820 Ext. 200.

Composting: For information, call the City of Joplin Recycling Coordinator at 624-0820 Ext. 501.

Concrete Contractor's License: Concrete work on city rights-of- way (such as sidewalks, curbs and driveway approaches) must be done by a licensed and bonded contractor and requires a permit and inspection. For permit information, contact the Public Works Department at 624-0820 ext. 533. To obtain a license, call the Finance Department at 624-0820 Ext. 242.

Construction Projects, City: For information on City (public) construction projects, call the Public Works Department at 624-0820 Ext. 500 or 530.

Consumer Credit Counseling Service: 782-6830 or 1-800-346-4930

Consumer Fraud: 1-800-392-8222

Consumer Products Safety Commission: 1-800-638-2772

Convention Services: Planning services for individuals or groups bringing conventions, reunions, meetings, shows and festivals to Joplin are available through the Joplin Convention and Visitors Bureau at 625-4789.

County Offices – Joplin	
Assessor's Office:	625-4355
Real Estate:	625-4356
Civil Defense:	623-5858
County Clerk:	625-4307
County Collector:	625-4324
Circuit Clerk's Office:	625-4310

Circuit Courts	
Associate Division	625-4316
Division I	625-4318
Division II	625-4320
Probate Division (Joplin)	625-4325
Probate Division (Carthage)	625-4370
Small Claims Court	625-4322
Juvenile Court	625-4300
Child Support Division	625-4304
Prosecuting Attorney	625-4314
Sheriff (Emergency)	1-800-404-2821
Administration	625-4331
Emergency Dispatcher	624-1600

Court Cases: If you have questions regarding a court case being heard in the City's Municipal Court or questions regarding Municipal Court dates, call 624-0820 Ext.230. For information on Jasper County District Court cases, call 625-4310. For Newton County District Court cases, call 659-2950.

Crime Prevention: For information regarding crime prevention tips and programs, call the City of Joplin Police Department at 624-3131 Ext. 415.

Crohn's & Colitis Foundation of America Inc.: 1-800-932-2423

Cross Connection Control: This City of Joplin program regulates the connections between drinking water and non-drinkable water piping systems. For information on requirements for installation, and testing of back-flow prevention devices, call the Building and Code Inspection Division at 624-0820 Ext. 521 or Ext. 523.

Crossline Churches:	
Carthage	358-1577
Neosho	451-0157
Joplin	782-8384

Crosswalks: (see "Pedestrian Crossings")

Curb Cuts: Only licensed and bonded concrete contractors are authorized to cut or construct curbs, for projects such as driveway installation for example. For information and the required permit, call the City of Joplin Engineering Division at 624-0820 Ext. 530.

D

Day Care Facilities: Joplin Health Department conducts safety and sanitation inspections to assure compliance with Missouri state regulation for licensure. For more information call the Joplin Health Department at 623-6122.

D.A.R.E. Drug (Abuse Resistance Education): For more information about the Joplin D.A.R.E. program, call the Joplin Police Department at 623-3131 Ext. 415.

Diabetes:	
American Diabetes Association	1-800-232-3472
Juvenile Diabetes Association	1-800-223-1138

Disability Information: Citizens with disabilities who have concerns, suggestions, questions or complaints regarding accessibility to city facilities and/or to city programs and services should contact the City of Joplin ADA Coordinator at 624-0820 Ext. 210, (TDD) 625-4774.

Dig Rite: Before you dig call Dig Rite at 1-800- DIG-RITE (1-800-344-7483)

Disabilities/Special Needs:		
American Amputee Foundation		1-800-553-4483
American Cleft Palate Association		1-800-24-CLEFT
American with Disabilities Act		1-800-949-4232
Cerebral Palsy Center	Carthage	358-4452
	Webb City	673-4940

Clearinghouse for Infants with Disabilities	1-800-922-9234
College View State School for the Severely Handicapped	629-3044
Coordinating Council for Handicapped Children	1-800-424-1040
Cystic Fibrosis Foundation	1-800-344-4823
Department of Vocational Rehabilitation	629-3067
Development Disabilities Association (DDA)	782-1473
Dystonia Medical Research Foundation	1-800-377-3978
Endometriosis Association	1-800-992-ENDO
Epilepsy Foundation of America	1-800-332-1000
FACEE: The National Association for Craniofascially Handicapped	1-800-332-2373
Goodwill Industries	782-6363
Handicapped Information Hotline	1-800-392-4211
Higher Education & Training for People with Handicaps	1-800-54-HEALTH
Homebound Shoppers Service	624-3577
Huntington's Disease Society Hotline	1-800-345-4372
Information Network, Missouri Children with Special Needs	1-800-873-6623
Innovative Industries	358-6891
Jasper County Support Service	624-4515
Joplin Association of the Blind	623-5721
Joplin Regional Center	629-3020
Joplin Workshops, Inc.	781-2862
Library of Congress Handicapped	1-800-424-8567
Lupus Foundation	1-800-558-0121
Missouri Crippled Children's Service	673-1927
Missouri Developmental Disabilities Resource Center	1-800-444-0821
Multiple Sclerosis 24-Hour Information Hotline	1-800-624-8236
Muscular Dystrophy Association	781-8600
National Adoption Center Special Needs & Physically Disabled Children	1-800-TO-ADOPT
National Association for Sickle Cell Disease	1-800-421-8453
National Cystic Fibrosis Foundation	1-800-344-4823
National Down's syndrome Congress	1-800-232-NDSC
National Down's syndrome Society	1-800-221-4602

National Easter Seal Society	1-800-221-6827
National Headache Foundation	1-800-843-2256
National Hepatitis Hotline	1-800-223-0179
National Herpes Hotline	1-919-361-8488
National Information Center for Youth with Disabilities	1-800-695-0285
National Library Service for the Blind & Physically Handicapped	1-800-424-8567
National Organization on Disability	1-800-248-ABLE
National Rehabilitation Information Center	1-800-34-NARIC
National Scoliosis Foundation- Missouri Chapter	659-8505
Occupational Safety & Health Administration (OSHA)	1-800-392-7743
Pathways	624-3077
Premier Opportunities	678-6623
Regional V Council on Development Disabilities, Inc.	781-3750
Retintis Pigmentosa Foundation	1-800-638-2300
Southwest Missouri Arthritis Association	782-6752
Southwest Missouri Friendship Council of the Blind	624-4260
Southwest Support Services	451-6670 or 1-800-451-6670
State School for the Severely Handicapped	659-3067
The Independent Living Center	659-8086
Thyroid Foundation of America,	1-800-832-8321

Disclaimer: This document is provided for your convenience as information only. The City of Joplin does not guarantee or warrant any of the services or information provided by any other governmental entity, business, or person.

Discrimination Complaints: To file an employment complaint contact the Employment Equal Opportunity Commission at 1-800-669-4000,TDD 1-800-669-6820. To file a housing or public accommodation complaint, please contact Joplin Housing Authority 624-4514 or Housing and Urban Development offices at 1-800-743-5323.

Division of Aging:	
Joplin:	629-3085
Neosho	451-3125
Division of Family Services:	
Carthage	358-4445
Jasper County	629-3050

Newton County	451-3125
DFS Hotline	1-800-392-3738

Dog or Cat License: For information regarding a dog or cat licensing, contact the City Finance Department at 624-0820 Ext. 242, or your pet's veterinarian.

Dogs, Pick Up, And Shots: The leash law requires dogs, when outdoors, to be kept in a fenced yard or leashed. Annual rabies shots and permits are also required. Animal Control officers patrol streets and pick up stray dogs and dead animals, which are taken to the Animal Shelter. For information, call 623-6122 (after hours or weekends, call 623-3131).

Downtown Revitalization: For information regarding downtown revitalization, call Main Street Joplin at 624-1060, the Chamber of Commerce at 624-4150 or the City of Joplin Planning Division at 624-0820 Ext. 510.

Drainage: To report a clogged storm sewer inlet contact Public Works Department at 624-0240 Ext.565. For storm sewer channel maintenance questions contact the Public Works Department at 624-0820 ext.561. For information about storm water drainage projects contact the City of Joplin Engineering Division at 624-0820 Ext. 530.

Driver's License: There is one State of Missouri Motor Vehicle and Driver's Licensing branch office in Joplin at 1110 E. 7th. Their telephone number is 629-3046.

Driveway Permits: The placement and construction of a driveway that provides access to and from a City street requires a permit. For questions, or to obtain a permit, call the Public Works Department at 624-0820 Ext. 533.

Drug Task Force: 624-9365

E

Easements: (see "Utility Easements")

Eating Disorders:	
Anorexia Bulimia Treatment & Education Center	1-800-283-7800
B.A.S.H. (Bulimia-Anorexia Self-Help)	1-800-227-4785
National Food Addiction Hotline	1-800-872-0088
Radar Institute	1-800-255-1818

Economic Development: For information about special redevelopment areas or other economic or industrial development programs, call the Joplin Area Chamber of Commerce at 624-4150 or the City Manager's Office at 624-0820 Ext. 200.

Economic Security:	
Carthage	358-3521
Neosho	451-2206

Joplin	782-8384	

Education/Training:		
Adult Basic Education (ABE) Learning Center	Carthage	359-7016
	Joplin	625-5263
	Neosho	451-3223 Ext. 340
	Seneca	776-2425
Carthage Tech Center		359-7026
Crowder College Tech Educational Center		451-3584
Department of Vocational Rehabilitation		629-3067
Early Head Start		781-0352
Educare of Southwest Missouri		624-0153
Families for Home Education		782-8833
Family Neighborhood Center		359-7016 or 358-5926
Franklin Technical School		625-5260
Head Start	Carthage	358-5598
	Joplin	781-4497
	Neosho	451-5709
	Webb City	673-5967
Learning Disabilities Association		781-4917
Neighborhood Adult Literacy Action (NALA)		625-5398
Missouri Southern State College (MSSC)		625-9300
Parents As Teachers	Carthage	359-7065
	Carl Junction	649-7045
	Joplin	625-5290
	Neosho	451-8632
	Webb City	673-6052
Private Industry Council		782-5872 or 1-800-444-9939
Sixty (60) Plus Program (MSSC)		625-6384
Thomas Jefferson Independent Day School		781-5124
University Extension Center	Carthage	358-2158
	Neosho	455-9500

Vatterott College	781-5633
Washington Education Center	625-5290

Elections: For information regarding local, state and federal elections, call the Jasper County Clerk's Office at 625-4390, or the Newton County Clerk's Office at 659-2910.

Electrical Permits and Inspections: For information regarding electrical construction permits, call the City of Joplin Building and Code Inspection Division at 624-0820 Ext. 521 or 522.

Elevator and Electrical Standards: For information regarding these standards, contact the City of Joplin Building and Code Inspection Division at 624-0820 Ext. 521 or Ext. 522.

Emergency Services: For police, fire or paramedic emergency service in the City of Joplin, Jasper County and Newton County, call 9-1 -1.

Emergency Numbers: Emergency System (Police, Fire, Ambulance) 911 Emergency Only

Non-Emergency Only:		
Police Departments:		
	Joplin	623-3131
	Carl Junction	649-7070
	Carterville	673-5303
	Duenweg	623-2027
	Duquesne	781-9494
	Goodman	364-8450
	Neosho	451-8012
	Newton County	451-8333 or 623-2282
	Oronogo	673-1916
	Redings Mill	623-2282
	Webb City	673-1911
Emergency Medical Services:		
	Joplin	623-3347 or 781-5256
	Carl Junction	623-5525
	Carterville	623-3347
	Carthage	781-0121
	Duenweg	623-3347

	Neosho	451-5568
	Newton County	451-6000 or 451-5568
	Oronogo	623-3347
	Redings Mill	781-5256 or 451-5568
	Webb City	673-5525
Fire Departments:		
	Joplin	623-0403
	Carl Junction	649-6062
	Carterville	673-3070
	Carthage	237-7100
	Duenweg	623-7408
	Neosho	451-8021
	Newton County	451-8333
	Oronogo	673-2880
	Redings Mill	624-2715
	Webb City	673-2254
Sheriff's Department:		
	Jasper County	624-1601
	Newton County	659-2929 or 451-8300
	McDonald County	223-4318

Employment with City: The City of Joplin is an equal opportunity employer, offering a variety of job opportunities. For a current listing of available city job openings, come to the City of Joplin Human Resources at 624-0820 Ext. 211, or visit the city's website at www.joplinmo.org.

Engineering Projects: For information on current engineering projects contact the Public Works Department at 624-0820 Ext.530. To request a project in your neighborhood such as street paving, sewer lining or storm water see "Petitions for Engineering Projects".

Event Information: For information about current events being held in the Joplin area, please call the Joplin Conventions and Visitors Bureau at 625-4791.

Excavation Permits: Any excavation in the public right-of-way requires a permit and must be performed by a licensed contractor. To obtain a permit, call the Engineering Division at 624-0820 Ext. 531.

F

Facility Rentals: Call 623-3254 to rent neighborhood centers or picnic shelters. This service is offered through the Joplin Parks and Recreation Department.

Federal Bureau of Investigation: 624-6545

Federal Program Information: 1-800-735-8004

Financial Reporting: For questions about the City's financial reporting or audited Annual Financial Report, call the City of Joplin Finance Department at 624-0820 Ext. 240.

Fire: To report a fire call 9-1-1.

Fire and Burn Safety Education: This organized program of safety education for elementary students is conducted in cooperation with all schools in the Joplin R-VIII system. For more information, call the Fire Marshal at 623-0403.

Fire Code Administration: Call the City of Joplin Fire Department at 623-0403. The department also has a complete list of fire education programs.

Fire Escape Exits: For information about fire escape exits, call the City of Joplin Fire Department at 623-0403 or the Building and Code Inspection Division at 624-0820 Ext. 522.

Fire Extinguisher Training: Training is available upon request for businesses, health care facilities, industrial complexes, commercial centers and civic groups. To schedule training please contact the Joplin Fire Department at 623-0403.

Fire Hydrants: For information about City fire hydrants or to report a leaking fire hydrant, please contact the Joplin Fire Department at 623-0403. To request a fire hydrant flow test, please contact Missouri-American Water Company at 417-624-7543.

Fire Lanes: For information on how to establish a designated Fire Lane or to report Fire Lane parking violations, please contact the Joplin Fire Department at 624-0403.

Fire Plan Review: This service is offered as part of the building permit process for all commercial, business, assembly, industrial, factory, health care, educational and multi-family residential building or remodeling projects within the City.

Fire Protection Systems: For information, call the City of Joplin Fire Department at 623-0403.

Fire Reports: To obtain a fire report, call the City of Joplin Fire Department at 623-0403.

Fire Safety Inspections: Call the City of Joplin Fire Department at 623-0403.

Fire Setting, Juvenile Counseling: Please call the Joplin Fire Department at 623-0403.

Fireworks: For information concerning the sale and discharge of fireworks within City limits please contact the Joplin Fire Department at 623-0403.

Fishing Licenses: State fishing and hunting licenses may be obtained at the Wal-Mart, South Town Sporting Goods, and most local bait shops.

Flood Control: (see "Drainage")

Flood Plain Information: To find out if a property lies within the flood plain, call the City of Joplin Planning Division at 624-0820 Ext. 510.

Food Service Facility Inspection: Inspections for all restaurants, retail stores, taverns, schools, manufacturers, institutions, mobile units and temporary food stands is required. For more information call the Joplin Health Department at 623-6122.

Forestry: For information on the following services, call a Code Enforcement Officer at 624-0820 Ext. 525 and 526.

Dead or hazardous tree removal in the street or parkway areas.

Dead or hazardous trees on private property; the city can enforce tree removal or pruning for unsafe conditions. Tree limbs encroaching on private property and not dangerous must be resolved between property owners.

Freeman Pacers (Walking Club): 659-5841

G

Garage Sales: You are required to obtain a permit for a garage sale. Garage sales may occur once every six months for up to three days. All garage sale signs are required to be removed within one day following the sale and should not be in the public right of way, on power poles, etc. For further information, please call the City Finance Department at 624-0820 Ext. 242.

Garbage Collection Information: (see "Trash Collection")

Golf Course: Schifferdecker Golf Course is owned and maintained by the City of Joplin Department of Parks and Recreation. For information about hours of operation, green fees or season passes, please call Schifferdecker Golf Course at 624-3533.

General Mental Health Services:		
Clark Community Mental Health Center (Monett)		235-6610 or 1-800-492-4659
College Heights Christian Counseling		624-0570
College Skyline Center		782-1443 or 1-800-624-1054
Counseling & Resource Center		781-7337
Crisis Intervention	Joplin	781-4031 or 1-800-247-0661
	Neosho	451-2223
Family Counseling & Resources		624-1101
Family Resource Center		624-6666
Family Success Association		781-4552
Gail Roberson Counseling Center		781-4552
Hawthorne Center		624-2354

Herndon, Snider Association		623-1381
Heartland Hospital (Nevada)		667-2666 or 1-800-243-KIDS
Institute of Counseling Prayer		782-1290
Lakeland Hospital (Springfield)		865-5581 or 1-800-432-1210
Ozark Behavioral Health		781-4031 or 1-800-247-0661
Ozark Center	Carthage	358-7728
	Neosho	451-1051
	Joplin	781-2410
Pathways		624-3077
Professional Counseling Center		782-2774
Willow Crest Counseling Center		623-8890

Golf Lessons: The Department of Parks and Recreation provides golf lessons for children and adults. For information, call Schifferdecker Golf Course at 624-3533.

Grief Recovery Hotline: 1-800-445-4808

H

Handicap Information: (see "Disability Information")

Hazardous Materials: For information regarding the storage, handling and disposal of hazardous materials, call the City's Recycling Coordinator at 624-0820 ext. 501 (see "Household Hazardous Waste") or the Joplin Fire Department at 623-0403.

Healing the Family Counseling Center: 624-8333

Health Departments:		
Newton County	451-3743	
Jasper County	358-3111	
City of Joplin	623-6122	
Women, Infants & Children (WIC)	623-1928	
Hearing / Speech:		
American Association for Hearing and Speech		1-800-638-8255
Better Hearing Institute		1-800-327-9355

Deafness Research Foundation	1-800-535-3323
Dial A Hearing Screening Test	1-800-222-EARS
National Association for Hearing and Speech Action	1-800-638-TALK
National Center for Stuttering	1-800-221-2483
National Hearing Aid Society Hotline	1-800-521-5247
National Hearing Hotline	1-800-424-8576
Heart:	
American Heart Association	1-800-242-8721
Heart Information Service	1-800-255-9919

Hike/Bike Trail: (see "Nature and Trail Information")

Historic Preservation: If you need information on existing landmarks, on local, state and federal regulations, or on financial incentives to preserve or restore landmarks, call the Joplin Planning Division at 624-0820 ext. 571.

Hit and Run Reports: For information regarding follow-up investigations on hit and run accidents, call the Police Department at 623-3131 Ext. 418.

Homebound Shoppers Service: 624-3577

Hospice of Southwest Missouri: 623-8272 or 1-888-723-9272

Hospitals:		
Freeman Health Systems		623-2801
Freeman Neosho		451-1234
Joplin Poison Control Center		625-2305
McCune Brooks Hospital		358-8121
St. John's Regional Medical Center	Joplin	781-2727
	Neosho	451-2060

Hospitals / Hospice / Medical Organizations:	
American Academy of Pediatrics	1-800-433-9016
Charter Hospital	1-800-343-HOPE
Children's Hospice International	1-800-242-4453
Home Health Hotline	1-800-877-6485
Hospice-Link/Hospice Education Institute	1-800-331-1620

Medic Alert Foundation	1-800-432-5378
National Health Information Center	1-800-336-4797
National Multiple Sclerosis Information	1-800-227-3166
National Neurofibromatosis Foundation	1-800-323-7938
National Reye's syndrome Foundation	1-800-233-7393
Office of Minority Health/Resource Center	1-800-444-6472
Physicians Home Health Network	1-800-999-7446
Rural Health Clearinghouse	1-800-262-4484
Shrine's Hospital Administration	1-800-237-5055

Household Hazardous Waste: For information on the proper disposal of household hazardous waste contact the Recycling Coordinator at 624-0820 Ext. 501.

House Numbering: All commercial buildings and dwelling units within the city limits are required to be properly numbered. To obtain the address for a new building or lot, call the Public Works Department at 624-0820 Ext. 533. All dwelling shall display house numbers which faces a public street, the street numbers of such dwelling in Arabic numerals at least three (3) inches in height and in a color that contrast with the color of the dwelling. Such numbers shall be displaced regardless of whether the dwelling is vacant or occupied. For more information call the Code Enforcement Department at 624-0820 Ext. 525 or 526.

Housing:	
Habitat for Humanity	782-6533
Jasper County Housing (HUD)	781-0352
Joplin Housing Authority	624-4514
Neosho Housing Authority	451-5303
USDA, Rural Department	451-6997 Ext. 203

Housing, Code Standards: For information regarding housing standards, contact the City of Joplin Building and Code Inspection Division at 624-0820 Ext. 521 or 522.

Housing Discrimination Hotline: 1-800-669-9777

Housing, Low Income Public and Section 8 Housing Assistance: For information on these housing programs, call the Housing Authority of Joplin at 624-4514.

Housing, Repairs, Rehabilitation, Loans and Grants: For information on these topics, contact the City of Joplin Planning and Community Development Division at 624-0820 Ext. 571.

Hydrants: (see "Fire Hydrants, General")

I

Immunizations: A service of the Joplin Health Department. Shots are available to protect against many diseases including Diphtheria, Polio, Pretunssis, Hepatitis B, MMR (Measles, Mumps, and Rubella), and Tetanus. For information, call 623-6122 or 623-6123.

Immunization Clinic: Joplin Health Department provides required immunizations from birth through school age including college students. Call 623-6122 for appointment.

Impounded Cars: Call the Joplin Police Department at 623-3131.

Indoor Air: For information about indoor air pollution (radon, lead, mold, etc.) call the Joplin Health Department at 623-6122 or 623-6123.

Industrial Development: (see "Economic Development")

Industrial Pretreatment Program and Sewer Charges: City ordinances and state and federal laws prohibit the discharge of some materials into the sanitary sewer system. If your business has a sewage discharge that is composed of a higher concentration of pollutants than domestic or residential waste, call the Public Works Department at 624-0820 Ext. 500 to receive information about permitting, pretreatment requirements and charges. Failure to do so may result in civil and criminal penalties.

Inspections: For electrical, plumbing, building or mechanical inspections, call the Building and Code Inspections Division at 624-0820 Ext. 521.

Inspections for Fire Codes: Conducted by the City of Joplin Fire Department. For information, call 623-0403.

Institute of Counseling Prayer (ICP): 782-1290

Insurance Benefits Counseling (CLAIM): 1-800-390-3330

Internal Revenue Service: For Federal Income tax information, call 1-800-829-1040. The local office of the Internal Revenue Service is located at 302 Joplin Street.

Investigations: (see" Police, Investigations")

J

Jasper County Medical Society: 624-3920

Jasper/Newton County Safe Kids Coalition: 625-6639

Joplin Area Habitat for Humanity: 782-6533

Joplin Chamber of Commerce: 624-4150

Joplin Convention & Visitor's Bureau: 625-4789 or 1-800-657-2534

Joplin Family Y: 623-4597

Joplin Historical Society: 623-1180

Joplin Humane Society, Inc.: 623-5721

Juvenile Offices:	
Jasper County	625-4300
Newton County	451-8236 or 659-3990

K

Kidney:	
American Association of Kidney Patients	1-800-749-2257
American Kidney Foundation	1-800-638-8299
National Kidney Foundation	1-800-622-9010

L

Land Use: If you need information on the comprehensive land use plan, local development trends data, or census information, call the City of Joplin Planning Division at 624-0820 Ext. 511.

Landfill: See "Bulky Waste".

Lead: Blood Lead screening, case management and environmental assessment in cases of elevated blood lead levels. For more information call the Joplin Health Department at 623-6122.

Lead:	
Lead Poisoning Hotline	1-800-532-3394
National Lead Information Center	1-800-424-LEAD

League of Women Voters of Missouri: 438-7495

Learning Disabilities:	
Attention Deficit Disorders Association	1-800-487-2282
Children & Adults with Attention Deficit Disorder	1-800-233-4050
Orton Dyslexia Society	1-800-222-3123

Legal Aid of Western Missouri: 782-1650 or 1-800-492-7095

Legal Services:	
Complaints Against Lawyers	1-573-635-7400

Consumer Fraud Hotline – Attorney General	1-800-392-8222
Elderly Legal Aid	1-800-444-0514
Legal Aid, Joplin Office	1-800-492-7095
Missouri Bar Lawyer Referral	1-800-392-8777
Missouri Protection & Advocacy Services	1-800-233-3959
Missouri Victim Assistance Network (MOVA)	1-800-698-9199
National Citizen's Coalition for Nursing Home Reform	1-202-332-2275
National Criminal Justice Reference Service	1-800-851-3420
Victims of Crime-Department of Labor & Industrial Relation	1-800-347-6881

Library: For information about the Joplin Public Library, please call 623-7953. The library also has a resource line called Link Line at 624-LINK. The Library's hours are as follows:

Monday and Thursday 9:00 a. m. – 9:00 p.m.
Tuesday, Wednesday, Friday, & Saturday 9:00 a.m. – 6:00 p.m.,
Sunday 1:00 p.m.-5:00 p.m.

Licenses: (see specific license title)

Lifeline: 625-2325

LIFT (Literacy Investment for Tomorrow) Missouri: 1-800-729-4443

Lifeline – Personal Emergency Response Equipment: 1-800-543-3546

Lighting Streets: (see "Street Lighting")

Link line Referrals: 624-5465

Lions Club: 623-6129

Liquor License: For information on obtaining a license to sell or distribute liquor, call the City Finance Department at 624-0820 ext. 242.

Liver: American Liver Foundation 1-800-223-0179

Lodging: Joplin Health Department conducts safety and sanitation inspections to assure compliance with Missouri state regulation for licensure. For more information call the Joplin Health Department at 623-6122.

Lung:	
American Academy of Allergy & Immunology	1-800-822-ASMA
American Lung Association	1-212-315-8700

Asthma & Allergy Foundation of America	1-800-727-8462
Asthma Hotline	1-800-822-2762
Lung Line (Asthma & Respiratory Disorders)	1-800-222-LUNG
National Immunization Information Hotline	1-800-232-2522

M

Main Street Joplin: For information concerning "Main Street Joplin", call 624-1060.

Manhole Lids/Damaged or Missing: Damaged or missing manhole lids or storm water catch basin lids pose a danger. Please report any missing or damaged lids to the City of Joplin Department of Public Works at 624-0820 Ext. 565.

MAPS: (Metro Area Paratransit System) for information regarding MAPS and arranging for transportation on their vehicles, call 626-8607. MAPS coupons are sold either at the MAPS office 1301 W. 2nd Street or may be purchased from the Finance Department.

Maps and Aerial Photos: To order maps or aerial photographs of the city, call the City of Joplin Engineering Division 624-0820 Ext. 530.

March of Dimes: 781-5443

Marriage License: For information on obtaining a marriage license, call the Jasper County Recorder's Office at 625-4375, or the Newton County Recorder's Office at 659-2930.

Meals on Wheels:	
Carthage	358-8121
Joplin	623-2127
Sarcoxie	548-2330

Mechanical Inspections: (see "Inspections")

Mechanical Permits and Inspections: For information regarding mechanical construction permits, call the City of Joplin Building and Code Inspections at 624-0820 Ext. 521 or 523.

Mechanical Standards: Information concerning mechanical codes and standards can be obtained by calling the Permits and Inspections Division at 624-0820 Ext. 523.

Medicaid / Medicare:	
Medicaid Exception Process	1-800-392-8030
Medicare Hotline	1-800-638-6833
Medicare/Medicaid Fraud, Waste & Abuse	1-800-368-5779
Medicaid Provider Information	1-800-392-0938

Medicaid Recipient Service	1-800-392-2161

Memorial Hall: 623-3286 or 623-3254

Mental Health / Mental Illness:	
American Association on Mental Retardation	1-800-424-3688
American Schizophrenic Association	1-800-847-3802
Department of Mental Health	1-800-207-9329
National Foundation for Depressive Illness	1-800-248-4344
National Mental Health Association	1-800-969-6642
Panic Disorder Information Line	1-800-64-PANIC

Mercy Health Resource Library: 659-6725 or 1-800-505-2238

Missouri Attorney General Office: 800-392-8222

Missouri Crime Victims Compensation Program: 1-800-347-6881

Missouri Commission on Human Rights: 1-800-977-MCHR

Missouri Community Careers Systems Association: 782-5872

Missouri Consumer Hotline: 1-800-392-8222

Missouri Department of Corrections: 1-573-526-6516

Missouri Department of Insurance Hotline: 1-800-726-7390

Missouri Department of Public Safety: 1-573-751-4905

Missouri Department of Revenue: 781-9353 or 1-573-751-3180

Missouri Department of Social Services: 1-800-735-2466

Missouri Foster Care & Adoption Association: 624-8286

Missouri Lawyer Referral Service: 1-800-392-8777

Missouri Long – Term Care Ombudsman Program: 1-800-309-3282

Missouri Patient Care Review Foundation: 1-800-735-6776

Missouri Special Olympics: 782-7433

Missouri State Highway Patrol: 895-6868

Missouri State Highway Patrol Emergency Highway Assistance: Cellular *55 or 1-800-525-5555

Missouri Waste Hotline: 1-800-347-8597

Missouri Victim Assistance Network (MOVA): 1-800-698-9199

Mom's Club: 624-8030

Mosquito Control: For information on mosquito control efforts, please contact the Joplin Health Department at 623-6122 or 623-6123. The City does not fog for mosquitoes due to the lack of effectiveness with this procedure. The City does target and control identified mosquito vectors.

Motor Vehicle Licenses: 629-3046

Municipal Court: The court's office hours are 7:30 a.m.-5:30 p.m. Monday through Thursday, Friday 8:00 a.m. – 5:00 p.m. For information, call the Joplin Municipal Court at 624-0820 Ext. 230.

Museums:	
Dorothea B. Hoover Historical Museum, Schifferdecker Park, Joplin,	623-1180
Everett J. Ritchie Tri-State Mineral Museum, Schifferdecker Park, Joplin	623-2341
Civil War Museum, (Carthage)	(417) 237-7060
Powers Museum, (Carthage)	(417) 358-2667

N

NAACP: 781-1562

National Agricultural Library: 1-800-633-7701

National Black Child Development Institute: 1-800-556-2234

National Council on Compulsive Gambling: 1-800-522-4700

National Crime Prevention Council: 1-202-466-6272

National Federation of Parents for Drug-Free Youth: 1-800-554-KIDS

National Federation of State High School Association – Target Programs: 1-800-366-6667

National Fingerprint Center for Child ID: 1-800-422-8486

National Fraud Information Center: 1-800-876-7060

National Immunization Information Hotline: 1-800-232-2522

National Kidney Foundation of Kansas & Western Missouri: Donate your used car to the National Kidney Foundation Kidney Cars Program. They will arrange a free pickup and you can qualify for a tax deduction. Call 1-800-488-CARS.

National Park Foundation: 1-202-785-4500

National Rape Hotline: 1-800-422-4453

National Referral: 1-800-252-6465

National Safety Council: 1-800-621-7619

National Victim Center: 1-800-FYI-CALL

National Victim Resource Center: 1-800-627-6872

National Organization for Victim Assistance (NOVA): 1-202-232-6682

Nature and Trail Information: For information about the walking, jogging, biking or hiking trails, call the Department of Parks and Recreation at 624-6937.

Neighborhood Watch: For information about how to form a neighborhood watch, contact the Joplin Police Department at 623-3131 ext. 415.

Newton/Jasper County Family Violence Council: 623-3131 Ext. 400

No Parking Zones: To request parking restrictions or changes in existing restrictions on city streets, contact the Engineering Division at 624-0820 Ext. 533.

Noise Complaints: All formal noise complaints ("disturbing the peace") should be directed to the City of Joplin Police Department at 623-3131.

Nuisances: To report weed, trash, tall grass or other property nuisances, call the City of Joplin Code Enforcement Officer at 624-0820 Ext. 525 or 526.

Nutrition Information Service: 1-800-633-0445

O

Ordinances: Copies of City Ordinances may be obtained from the City Clerk's Office, 602 South Main Street, Joplin, MO 64801. Or you may call at 624-0820 Ext. 220.

Ostomy Association: 624-3426

Oxford Health Care: 792-0111

Ozark Gateway Audubon Society: 623-2673

Ozark Regional Land Trust: 358:5176

P

Parade Permits: For information on how to obtain a parade or procession permit, call Joplin Police Department at 623-3131 Ext. 418.

Park Building and Ground Maintenance: Call the City of Joplin Parks and Recreation Department at 624-6937.

Park Facility Rentals: (see "Facility Rentals").

Parking and Moving Violations Tickets: Parking tickets may be paid in person at the Municipal Court Office, upstairs of City Hall, 303 E. 3rd Street. If you have a question about a parking or moving violation ticket, call the Joplin Police Department at 623-3131 Ext. 401.

Parking Restrictions: (see "No Parking Zones")

Parkinson's Disease:	
American Parkinson's disease Association	1-800-223-2732
National Parkinson Foundation	1-800-327-4545
Parkinson's Education Foundation	1-800-344-7872

Parks: Joplin has 23 parks throughout the city. If you have questions about park locations in your area, call the City of Joplin Parks and Recreation Department at 624-6937.

Pavement Cut Permits: Any excavation through a paved street or alley surface requires a permit. For information, please contact the Engineering Division at 624-0820 Ext. 533.

Paving: (see "Street Paving")

Pedestrian Crossings: To request the installation of a new pedestrian crossing, call the Public Works department at 624-0820 Ext. 531.

Permits: (see the specific permit title)

Petitions for Engineering Projects: To request a project such as street paving, sewer line or storm water project in your neighborhood, call the City of Joplin Engineering Division 624-0820 Ext. 531. For extending a water line, contact Missouri-American Water Company at 623-2100.

Picnic Shelter Reservations: For information, call the City of Joplin Parks and Recreation Department at 623-3254.

Plumbing Inspections: (see "Inspection")

Plumbing Permits, Standards and Inspections: For information regarding plumbing permits, codes and standards, call the City of Joplin Building and Code Inspections at 624-0820 Ext. 521.

Poison: Poison Control 1-800-392-9111

Poison Control: In the instance of poison consumption, inhalation or any other poison emergency, call the Poison Control Center at 625-2305 or 9-1-1.

Police: For emergency service call 9-1-1. For non-emergency situations, please call 623-3131.

Police Department Internal Affairs: You may contact the Internal Affairs officer with police personnel-related complaints Monday-Friday between 8:00 a.m. and 5:00 p.m. at 624-0820 Ext. 441.

Police, General Information: For general information regarding the Joplin Police Department or to have your calls directed to the appropriate division, call 623-3131, or the main switchboard at City Hall 624-0820.

Police, Investigation: For information regarding the status of a current investigation of which you were the victim or to report additional information about the incident, call the Joplin Police Department at 623-3131 Ext. 442.

Post Office:		**Area Code:**
Carl Junction	649-7831	64834
Carterville	673-3041	64835
Carthage	358-2307	64836
Duenweg	782-1463	64841
Jasper	394-2519	64755
Joplin Main, 101 North Main	623-6176	64801
Joplin Station A, 3115 Main	623-4488	64804
Lamar	682-5435	64759
Lockwood	232-4767	65682
Oronogo	673-5658	64855
Saginaw	623-0636	64864
Webb City	673-4346	64870

Potholes: (see “Street Maintenance”)

Pregnancy /Birth Control / Abortion:	
Abortion Alternative	1-800-848-5683
Abortion Hotline/National Abortion Federation	1-800-772-9100
ASPO / Lamaze	1-800-368-4404
Birth Control Information Line	1-800-468-3637
Gladney Home (Home for unwed Mothers, Adoption)	1-800-433-2922
LaLeche League International	1-800-LA-LECHE
National Abortion & Reproductive Rights Action League (NARAL)	1-202-973-3000
National Birthright (Right to Life)	1-800-848-LOVE
National Pregnancy Hotline	1-800-852-5683

National Right to Life Educational Trust Fund	1-202-626-8800
Planned Parenthood Federation of America	1-800-230-PLAN
Pregnancy Counseling Services	1-800-368-3336
Zero Population Growth, Inc.	1-202-332-2200

Pregnancy Testing: The Joplin Health Department does pregnancy tests and issues temporary Medicaid card and does referrals for prenatal care for low-income persons in Jasper and Newton Counties.

Private Use of Right-of-Way: or questions regarding the private use of a public right-of-way, please contact the Engineering Division at 624-0820 Ext. 531.

Probation & Parole District 9: 629-3200

Property Owned by the City of Joplin: (see "City Property")

Property Taxes: Questions regarding the city's property tax levy can be answered by the City's Finance Department at 624-0820 ext. 251. Questions concerning assessed valuation should be directed to the Jasper County Assessor's Office at (417) 625-4356, or the Newton County Assessor's Office at (417) 659-2920, depending on the location of the property.

Prosecutor: The City Prosecutor's Office handles prosecution of all city cases in Municipal Court. The telephone number of the Prosecutor's Office is 624-0820 Ext. 223.

Prosecutor's Office:	
City of Joplin	624-0820
Jasper County	625-4314
Newton County	659-2940 or 451-8242

Protection & Advocacy Service: 1-800-392-8667

Protests of Engineering Projects: Property owners subject to special assessment costs who wish to protest a proposed construction project should call the City of Joplin Engineering Division at 624-0820 Ext. 531.

Public Defender: 629-3125

Public Hearings on Engineering Projects: For information about when the City Council will discuss a proposed construction project, call the City of Joplin Engineering Division at 624-0820 Ext. 531.

Public Service Commission Consumer Problems: 1-800-392-4211

Purchasing: For information on bidding out supplies and services the city purchases, call the Finance Department at 624-0820 Ext. 251.

R

Rabies and Stray Dog Control: The leash law requires dogs, when outdoors, to be kept in a fenced yard or leashed. Annual rabies shots and permits are also required. Animal Control Officers patrol streets to pick up stray dogs and dead animals, which are taken to the Animal Shelter. For information, call 623-6122 (after hours or weekends, call 623-3131).

Radon: (see "Indoor Air")

Railroad Crossings: City Code requires companies to maintain railroad crossings in a safe and acceptable smooth condition. To report needed railroad crossings repairs, or obtain information about scheduled repairs, contact the City Engineering Division at 624-0820 Ext. 533.

Rainout Information, Softball/Baseball Leagues: For information contact the Parks and Recreation Department at 623-3254.

Rainbow Hope: 626-9224

Records, City: For official city records, contact the City Clerk's office at 624-0820 Ext. 220.

Recreation: For information regarding classes, summer programs, youth and tot activities, or to request a copy of a current activity brochure, call 624-3254 offered by the City of Joplin Parks and Recreation Department.

Recycling: For a brochure on recycling or for additional information, call the City of Joplin Recycling Coordinator at 624-0820 Ext. 501.

Referral (Physician) One: 625-2058 or 1-800-638-7081

Relay Missouri TDD Hearing Impaired Telephone Service: 1-800-735-2966

Relay Missouri Voice for Hearing Impaired Telephone Service: 1-800-735-2966

Relocation Services: For information concerning relocating a business or residence to the Joplin area, contact the Joplin Chamber of Commerce at 417-624-4150.

Rental of Park Facilities: (see "Facility Rentals")

Retail Licenses: For information regarding retail licenses, call the Finance Department at 624-0820 Ext. 242.

Retired & Senior Volunteer Program (RSVP): 782-7562

Returned Checks: See “Checks”.

Right of Way: (see "Private Use of Right-of-Way")

Ronald McDonald House Charities of the Four States: 623-CARE

Runaways / Missing Children:	
Boys Town National Hotline	1-800-448-3000
Missing Children Help Center	1-800-USA-KIDS

National Center for Missing And Exploited Children	1-800-843-5678
National Child Watch	1-800-222-1464
National Runaway Switchboard and Suicide Hotline	1-800-621-4000
Runaway Hotline	1-800-231-6946
Vanished Children's Alliance	1-800-826-4743

S

Saint John's Hospice: 625-2325

Saint John's Prestige: 625-2962 or 1-800-638-7015

Saint John's Tele-Care: 625-2265

Sales Tax: For information concerning sales tax contact the Taxpayers Services Bureau of the Missouri Department of Revenue at 629-3070. For information about sales tax relative to the purchase of a motor vehicle, contact the Missouri Department of Revenue Motor Vehicle Licensing at 629-3046.

Salvation Army:	
Carthage	358-2262
Joplin	624-4528

School Crosswalks: (see "Pedestrian Crossings")

Schools: For general information regarding Joplin R-VIII Public School System, call 625-5200.

Schools:	
Carl Junction	
Superintendent	649-7026
Intermediate Elementary	649-7034
Primary Elementary	649-7045
Junior High	649-7246
Senior High	649-7011
Carthage	
Superintendent	359-7000
Junior High	359-7050
Senior High	359-7020
Diamond	

	Superintendent	325-5186
	Joplin	
	Superintendent	625-5200
	Cecil Floyd	625-5320
	Columbia	625-5325
	Duenweg	625-5330
	Duquesne	625-5335
	Eastmorland	625-5340
	Emerson	625-5345
	Irving	625-5350
	Jefferson	625-5355
	Kelsey Norman	625-5360
	McKinley	625-5365
	Royal Heights	625-5370
	Stapleton	625-5375
	West Central	625-5380
	North Middle	625-5270
	South Middle	625-5280
	Junior High	625-5250
	Senior High	625-5242
	Webb City- Carterville-Oronogo	
	Carterville	673-6080
	Eugene Field	673-6040
	Franklin	673-6070
	Harry S. Truman	673-6085
	High School	673-6010
	Junior High	673-6030
	Mark Twain	673-6050
	Webster	673-6060
	Seneca	
	Superintendent	776-3426

Elementary	776-2785
High School	776-3926

Season Passes, Golf: (see "Golf Course")

Secretary of State Investor Hotline: 1-800-721-7996

Senior Activities: For information regarding senior citizen activities in the Joplin area, contact the Region X Area Agency on Aging at 781-7562.

Senior Citizens Meal Program: 358-4741

Septic Tank Contents Disposal: If you have septic or recreational vehicle holding tank waste to dispose of, call the Superintendent of Wastewater Plants at 624-3615.

Sewer Back Up/Stoppage: If you notice a sewage backup or stoppage, call the City of Joplin Public Works Department at 624-0820 ext. 565. After hours, please call 624-0820 Ext. 420.

Sewer Billing Issues/Business: Questions regarding monthly sewer charges or rates can be answered by calling Missouri-American Water Company at 1-800-256-6426.

Sewer Line Locations: For information about the location of an existing sanitary sewer line, or about connecting to an existing sanitary sewer, call the Engineering Division at 624-0820 Ext. 533.

Sewer Odors: If you notice unusual odors coming from sewer lines, call the Engineering Division at 624-0820 Ext. 565.

Shelters:		
Baxter House		1-316-856-2265
Carthage Crisis Center		358-3533
Christian Mission (Neosho)		455-0555
Economic Security's Transitional Housing		781-0352
Lafayette House		782-1772 or 1-800-416-1772
Salvation Army		624-4528
Souls Harbor	Joplin	623-4358
	Carthage	358-7401
The House Inc.	Joplin	623-4048
	Webb City of Joplin	623-1172
	Duquesne	623-1944

Sidewalk Inspections: To have a new sidewalk inspected call the Engineering Department at 624-0820 Ext. 533.

Sidewalk Complaints: To report trip hazards on sidewalks, call the Code Enforcement Officer at 624-0820 Ext. 525 or 526. Property owners are financially responsible for sidewalk repairs.

Sidewalk Permits: The installation or replacement of sidewalk on street right-of-way must be performed by a licensed concrete contractor. For more information, contact the Engineering Division at 624-0820 Ext. 533.

Sight Obstructions: To report trees or objects that obstruct motorist's line of sight at intersections, contact the Code Enforcement Officer at 624-0820 Ext. 525 or 526.

Sign Ordinance: The City of Joplin City Code regulates the size and number of locations, structural design, construction, material and installation standards, maintenance and sign clearance for signs (permanent, temporary and portable) visible from public right-of-way. To report violations or for information, contact the City of Joplin Building Division at 624-0820 Ext. 527.

Sign Permits: For information regarding permits for installation of or changes to private signs, call at 624-0820 Ext. 527.

Signals: (see "Traffic Signals")

Signs: (see "Street Signs" and "Traffic Signs")

Social Security: For information concerning social security, contact the Social Security Administration at 623-8314 or 1-800-772-1213. Their office is located at 123 S. Main Street.

Social Security Action Line: 1-800-367-2543

Social Security Hotline: 1-800-772-1213

Softball/Baseball Diamond Reservations: For information contact the Parks and Recreation Department at 624-3254.

Softball/Baseball Leagues: For information contact the Parks and Recreation Department at 624-3254.

Southwest Missouri Arthritis Association: 782-6752

Southwest Missouri Citizens for Victims Rights: 451-2941

Southwest Missouri Community Alliance: 624-0153

Spinal Cord:	
National Spinal Bifida Association	1-800-621-3141
National Spinal Cord Injury Association	1-800-962-9629
National Spinal Cord Injury Hotline	1-800-526-3456

Springfield Convention & Visitor's Bureau: 881-5300

Spiva Center for the Arts: 623-0183

Special Assessments: For information about special assessments for proposed construction and development projects, call the Public Works Department at 624-0820 ext. 530. For information about billing questions concerning special assessments on other properties, call the Joplin Finance Department at 624-0820 Ext. 245.

Special Events on Streets: You will need city approval for your marathon, bike race, walk, or other special event using city streets. Call the Police Department Traffic Division at 624-0820 Ext. 418.

Speed Limits: For information about existing speed limits, or to inquire about speed limit changes, call the Engineering Division at 624-0820 Ext. 531.

Stop Signs: (see "Street Signs")

Storage Tank Inspection, Underground/Above ground: Call the City of Joplin Fire Department at 623-0403.

Storm water Sewers: For information about having a storm water sewer installed in your neighborhood or to report a clogged storm water sewer, call the Engineering Division at 624-0820 Ext. 565 or 533.

Stroke:	
Courage Stroke Network	1-800-553-6321
National Institute of Neurological Disorders & Stroke	1-800-352-9424
National Stroke Association	1-800-STROKES

Street Closures: For information about streets closed due to construction or street maintenance projects, call the Engineering Division at 624-0820 ext. 531. For permission to close a street for block parties, festivals, etc., call the Police Department at 623-3131 Ext. 418.

Street Construction: For information about current or future street construction projects, contact the Engineering Division at 624-0820 Ext. 531.

Street Lighting: To report street lights out, or other street lighting requests or concerns call Empire Electric Company at 625-5100. The City of Joplin Public Works Department may also help address your questions at 624-0820 Ext. 533.

Street Maintenance: To request street grading, pothole repairs or other street and alley maintenance, call the Public Works Department at 624-0820 Ext. 561.

Street Paving: If you want information about paving a street or alley within the city limits, call the City of Joplin Public Works Department at 624-0820 Ext. 531.

Street Signs: To report missing or damaged street name signs and traffic signs, call the City of Joplin Public Works Department at 624-0820 Ext. 531.

Street Sweeping: For information about street sweeping or to request street sweeping, call the City of Joplin Public Works Department at 624-0820 Ext. 561.

Subdivision: If you own land that you want to divide into smaller tracts for resale purposes and want to know the procedure of subdividing your land, call the Planning Division at 624-0820 Ext. 510 or 511.

Subdivision Improvements: If you need information about paving or sewer lines for a new subdivision, call the Engineering Division at 624-0820 Ext. 531.

Substance Abuse:		
Alcohol & Drug Referral Hotline		1-800-252-6465
American Council on Alcoholism		1-800-527-5344
Drug Abuse Hotline	English	1-800-662-HELP
	Spanish	1-800-66-AYUDA
National Cocaine Hotline		1-800-262-2463
National Council on Alcoholism		1-800-622-2225
Office of Substance Abuse Prevention		1-800-638-2045

Substance Abuse Counseling:		
Burrell Center (Springfield)		883-5400
College Skyline Counseling		782-1443
Cox Chemical Abuse (Springfield)		836-3275
The House Inc.		623-1944
Lafayette House		782-1772 or 1-800-416-1772
Ozark Center	Joplin	781-2410
	Neosho	451-1051
	Carthage	358-7728
Scott Greening Center		623-1990
St. .John's Hawthorne Center		625-2355
Substance Abuse Traffic Offenders Programs		781-7420
Southwest Missouri Counseling (Neosho)		451-0624
Southwest Institute of Addiction Services Inc.		659-8808
Tri State Counseling		782-8800 or 1-800-621-3426

Sudden Infant Death Syndrome:	
American SIDS Institute	1-800-232-7437
Missouri SIDS Hotline	1-800-421-3511
National SIDS Foundation	1-800-638-SIDS

Suicide:	
National Boys Town Hotline	1-800-448-3000
National Runaway Switchboard and Suicide Hotline	1-800-621-4000
Suicide & Rape 24 Hour Emergency Service	1-800-333-4444
Suicide Prevention Hotline	1-800-392-4211

Support Groups:		
ACOA (Adult Children of Alcoholics)		623-9645
AA (Al-Anon Club)		782-8700 or 623-0337 or 1-800-344-2666
Adults with Diabetes		659-5835
Alateen		623-9645
Alcoholic Anonymous		1-800-743-0234
	Joplin	623-1243
	Neosho	451-0003
	Webb City	673-8591
Al-Anon Family Group Hotline		1-800-356-9996
Alcoholism & Drug Addiction Treatment Center		1-800-382-4357
Alzheimer's Disease		625-2417
Amputee Support Group		624-5549
Arthritis Support Group		782-6752
Batterer's Group		782-1772
Bereavement		782-6811
Bi-Polar Self Help Group		206-2062
Breast Cancer: Bosom Buddy		451-3137
CODA (Co-Dependents Anonymous)		624-5356
Compassionate Friends (Bereaved)		781-1711
Diabetes Support Group		781-2727 Ext. 2076
Domestic Violence		1-80—416-1772
Divorce Kids Share		623-4606
Divorce Recovery		623-4606
Family & Friends of Murder & Manslaughter Victims		624-4939

Family Violence Hotline		1-800-831-6863
Food & Drug Administration		1-301-443-1240
For Those Who Hurt		625-2320
Four State Regional Stroke Club		1-800-965-6572
Grief Support Group		451-2345
Head Injury Support Group		625-2996
High Hopes Joplin (Cancer)	Joplin	659-5209
	Neosho	451-2345
Huntington's Disease		781-6858
Infant Loss Support Group		625-6667
Joplin Mothers of Twins		782-1435
Just Say No Kids Club		1-800-258-2766
Mended Hearts		781-3366
MOPS: Mothers of Pre-schoolers Support Group		624-6915
Mothers Against Drunk Drivers (MADD)		325-5128 or 1-800-736-6233
Mothers in Crisis		623-2801
Multiple Personality Disorder Support Group		782-1443
Multiple Sclerosis Support Group Mid-America Chapter		624-7613
Narcotics Anonymous		781-2210 or 1-800-992-0401
National Kidney Association Support Group		623-2075
National Parents' Resource Institute for Drug Education (PRIDE)		1-800-853-7867
National Resource Center on Domestic Violence		1-800-537-2238
National Victim Center		1-800-FYI-CALL
National Victim Resource Center		1-800-627-6872
National Weight Watchers		1-800-333-3000
National Woman Abuse Prevention Project		1-202-857-0216
National Women's Health Resource Center		1-202-293-6045
National Youth Crisis		1-800-442-4673
Native American New Life AA		781-2727 Ext. 3911
Ostomy Support Group		624-4275
Overeater Anonymous		649-6079

Parent-Link		1-800-552-8522
Parents of Adolescents		782-1290
Parents, Families & Friends of Lesbians and Gays		1-202-638-4200
Parental Stress Hotline		1-800-367-2543
Parkinson's Disease Support Group		625-2388
Pride Drug Information Line		1-800-241-7946
Reach to Recovery (Mastectomy)	Joplin	624-6808
	Neosho	451-2345
St. John's AA		625-0260
Stuttering Support Group		781-2311
Support Group-those Dealing W/Children W/ ADHD		451-1051
Students Against Drunk Driving (SADD)	Goodman	364-8450
	Joplin	625-5230
	Webb City	673-1911
Teen Counseling – 24 Hour		1-800-877-7676
Teen Talk Line		1-800-390-TALK
The Victim Center		1-800-743-5265
Tri-State New Voice Club		358-7695
Tough Love		1-800-333-1069
We Care Multiple Sclerosis Support Group		623-0780
Widows: New Beginning		623-4606
Women's Support Group		782-1772
Youth Crisis Hotline		1-800-448-4663

Swimming Pools: For information regarding locations, fees and hours of public swimming pools, or to inquire about classes, call the Joplin Parks and Recreation Department at 624-3254.

Swimming Pools and Spas: Joplin Health Department monitors the water quality and safety through routine sampling. For more information call 623-6122.

T

Taxes: (see "Property Taxes")

Taxi Coupons: For information regarding taxicab coupons, eligibility and income guidelines contact the Finance Department at 624-0820 Ext 241.

Teen Challenge (Neosho): 451-2980

Teen Court: 625-4348

Tel-link: 1-800-835-5465

Transportation:	
Cab Coupon Program (City of Joplin)	624-0820
Disabled American Veterans	623-3577
Homebound Transportation Services	624-3577
Metro Area Para Transit System (MAPS)	626-8607
Older Adults Transportation (OATS)	1-800-770-6287
St. John's Med Van	659-6568 or 1-800-355-RIDE

Tourism Bureau: (See "Visitors Bureau")

Tours: For information regarding tours of City Hall, the Police Station and the Fire Station, please call the City Clerk at 624-0820 Ext. 220.

Traffic Accidents/Violations: To report a traffic accident or obtain an official accident report, please call the Joplin Police Department at 623-3131 and ask for Records and Technical Services. To get information on the status of a traffic violation, please call the Joplin Municipal Court at 624-0820 Ext. 230.

Traffic Counts: For information about the volume of traffic on city streets, call the City of Joplin Engineering Division at 624-0820 Ext. 531.

Traffic Fines: To determine a fine amount for a traffic violation, call the City of Joplin Municipal Court at 624-0820 Ext. 230.

Traffic Signals: To report a traffic signal that is not working, call the City of Joplin Public Works Department at 624-0820 Ext. 531. After hours, or on weekends and holidays, call the Police Department at 623-3131. For information about new traffic signal installation and signal design, call the Engineering Division at 624-0820 Ext. 531.

Traffic Signs: To report a missing or damaged traffic sign or to request the installation of a new traffic sign, call the City of Joplin Public Works Department at 624-0820 Ext. 531. In an emergency, or after hours, call 623-3131.

Traffic Studies: Traffic studies are the basis for installation of new traffic signals, crosswalks, speed limit changes, etc. To inquire about a traffic study, call the Engineering Division at 624-0820 Ext. 531.

Trauma / Paralysis:	
American Paralysis Association	1-800-225-0292
American Society of Reconstructive Surgeons	1-800-635-0635

American Trauma Society	1-800-556-7890
Nation Head Injury Foundation	1-800-444-NHIF

Transitions: 623-3379

Trash Collection: Residential and commercial trash is collected by private waste haulers. For a listing of local haulers call the Recycling Division at 624-0820 Ext. 501.

Trash Complaints: If you have a complaint concerning your trash collection service, please try to resolve it with the private waste hauler with whom you signed up for service. If your problem persists, call the Public Works Department at 624-0820 Ext. 501.

Trees - planting, removal: (see "Forestry")

Trinity Hospice: 782-6811 or 1-888-782-6811

Tri-State Women's Health Coalition: 624-6808

U

United Community fund of Neosho Area: 451-2125

United States Attorney's Office Western District Missouri: 1-800-733-6558

United Way:	
Carthage	358-2948
Joplin	624-0153

University of Missouri Outreach & Extension: 358-2158

Utility/Rent Assistance:	
Crossline Churches	782-8384
Economic Security Corporation	781-0352
Energy Assistance – Seasonal (DFS)	
Joplin	629-3050
Neosho	629-3037
Project HELP (American Red Cross)	624-4411
Salvation Army	624-4528

Utilities: Wastewater services are provided by the City of Joplin. For wastewater service, contact the Engineering Division at 624-0820 Ext. 531.

• Water - contact Missouri American Water Company at 623-2100.
• Gas - contact Missouri Gas Energy at 625-4800.
• Electric - contact Empire District Electric Company at 625-5100.
• Cable Television -contact Cable One at 624-6340.

Utility Easements: For information about the location of utility easements and the restrictions involved, contact the Engineering Division at 624-0820 Ext. 531.

Utility Line Locations: Before digging, you should know the location of utility lines. Through the cooperation of local utility providers, you only need to make one call to 1-800-DIGRITE (1-800-344-7483).

V

Vacating, Land: If you think a street, alley right-of-way, or easement dedicated for drainage and/or utility purposes is no longer needed and want to know the process for "vacating" this property so it reverts to private use, call the Planning & Zoning Division at 624-0820 Ext. 511.

VantAge Point: 627-0600

Vehicle Tags: (see "Auto Tags")

Venereal Disease: Sexually Transmitted Disease National Hotline (STD) 1-800-227-8922

Veterans Administration: 1-800-392-3761

Veterans' Affairs: 623-3392 or 1-800-827-1000

Veterans' Discharge Records: For Jasper County call 625-4375. For Newton County call 659-2930.

Victims of Child Abuse Laws: 624-3206

Visitors Bureau: Complimentary locator maps marking points of interest in the Joplin area are available in the Joplin Convention and Visitors Bureau office located at 222 W. 3rd Street. Visitors guides are also available for Branson and Carthage. For additional information call 625-4789, or visit the CVB website at joplincvb.com.

Voter Registration: For information, call the Jasper County Clerk at 625-4390, or the Newton County Clerk at (417) 659-2910, depending on your residency.

W

Wastewater Treatment Information: Would you like to know how wastewater is treated, or perhaps arrange for a group tour of a Wastewater Treatment Plant? Call 624-3615 for more information.

Water Bills: Water and Wastewater billing is handled by Missouri-American Water Company. For questions concerning your billing, contact their customer service number at 1-800-256-6426.

Water Connections to Non-Potable Piping Systems: (see "Cross Connection Control")

Water Line Installation: For information about constructing a water line to your property, call Missouri-American Water Company at 623-2100.

Water Main Leak: If you see large amounts of water running down the street, boiling up out of the ground or other evidence of a water leak in the system, please call City of Joplin Public Works Department at 624-0820 ext. 531. After 5:00 p.m. and on weekends 623-3131. Call Missouri-American Water Company at 623-2100.

Water Meter Box: Water meters are housed in meter boxes, which are carefully installed in the ground and covered with a heavy lid. This is to ensure that no one can fall into one or otherwise hurt themselves. However, occasionally the box will settle below ground level, dirt will erode from around the box, or someone will remove the lid. Please report any problems with your meter box by calling Missouri-American Water Company at 623-2100.

Water Meter Installation/Service: If you are moving into a house with City of Joplin water service, call the Missouri-American Water Company at 623-2100.

Water Pipes/Frozen: Please call Missouri-American Water Company at 623-2100.

Water Pressure (no water/low pressure): Please call Missouri-American Water Company at 623-2100.

Water & Wastewater Customer Billing Service: Water and Wastewater customer service is handled by Missouri-American Water Company. For questions concerning your billing, contact their customer service number at 623-2100.

Water and Wastewater Lines, Buried: Before digging, you should know the location of the water and wastewater lines. For this information, call 1-800-DIG-RITE (1-800-344-7483).

Water & Wastewater Start/Stop Service: Water and Wastewater customer service is handled by Missouri-American Water Company. For questions concerning your billing, contact their customer service number at 623-2100.

Weed Mowing: To report needed weed or grass mowing call the City of Joplin Code Enforcement Officers at 624-0820 Ext. 525 or 526.

WIC: Provides nutritious, high protein foods for your children (birth to age 5) and women who are pregnant or nursing their babies who meet the medical criteria and income guidelines. For information call the Joplin Health Department WIC Office at 623-1928.

Y

Y.M.C.A: 623-4597

Youth Services:	
Big Brothers & Big Sisters	626-9244
Boys & Girls Club	623-9072

Bureau of Special Health Care		623-3195
Federation for Children With Special Needs		1-800-331-0688
4-H Youth, Jasper County		358-2158
4-H Youth, Newton County		455-9500
YMCA	Joplin	623-4597
	Neosho	455-9999
	Carthage	358-1070
Joplin Regional Center		629-3020
Ozark Youth Center		781-0821
Ozark Area Girl Scout Council		623-8277
Ozark Trails Boy Scouts		624-4168
Power House		358-8880
Street Smart		624-0820 Ext. 572
Women, Infants & Children (W I C)		623-1928
Washington Education Center		625-5290

Z

Zip Code Information: Zip code numbers can be obtained by contacting the main Joplin Post Office at 623-6176.

Zoning: If you need information on the zoning of your property, possible zoning changes in your neighborhood or zoning restrictions that may apply (such as the uses and density permitted, required parking, information on how to change zoning classifications or how to obtain a "variance" from the zoning rules), call the Joplin Planning Division 624-0820 Ext. 511.

Zoning Complaints: Call the Planning Division at 624-0820 Ext. 511.