Coordinated Public Transit-Human Services Transportation Plan: 2007

Prepared by the

Harry S Truman Coordinating Council



In cooperation with the
The Joplin Area Transportation Study Organization (JATSO)
The Missouri Department of Transportation
U.S. Department of Transportation

Adopted by
(INSERT NAME AND DATE)

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1. INTRODUCTION

The Missouri Department of Transportation contracted with the Harry S Truman Coordinating Council (HSTCC) to prepare a plan to improve the coordination and cooperation of transportation providers within their region (Barton, Jasper Newton and McDonald Counties) and also to identify barriers and gaps in services. The objective of this plan is to meet the requirements of the Safe, Accountable, Flexible, Efficient, Transportation Equity Act: A legacy for Users (SAFETEA-LU). This federal bill requires grantees under the Section 5317: New Freedom Initiative, Section 5316: Job Access and Reverse Commute (JARC), and Section 5310 Elderly and Disabled Transportation Program to meet certain requirements in order to receive federal funding for fiscal year 2007 and beyond. One of the requirements of SAFETEA-LU was the creation of a locally developed coordinated public transit-human services transportation plan.

This plan has been developed in agreement with the Missouri Department of Transportation to meet the requirements of SAFETEA-LU. The plan was developed by Harry S Truman Coordinating Council with representation from local governmental, public, and private interests.

The following key elements are proposed by the Federal Transit Administration when developing the plan:

- Identify current transportation providers;
- Identify transportation needs for older adults, people with low income, and individuals with disabilities;
- Identify strategies to address gaps in service;
- Prioritize strategies for implementing specific strategies/activities based on resources, time, and feasibility;

As part of this planning process a two page survey (See Appendix) was sent out to 31 transit providers identified in the Harry S Truman Coordinating Council Region. The survey was used to conduct an inventory of available transit service in the region as well as identified where gaps and duplication of service may exist. The survey had a response rate of 45.1 percent.

The public forum was conducted on August 8, 2007 to allow area transportation partners to review the survey results, voice their individual needs or ideas, participate in the prioritization of plan strategies, and network with other public transit and human service transportation partners.

2. OVERVIEW of FEDERAL PROGRAMS

The following federally funded programs require projects to be “derived from a locally developed, coordinated public transit-human service transportation plan” and the plan be “developed through a process that includes representatives of public, private, and non-profit transportation and human service providers and participation by members of the public”.

New Freedom Initiative; (Section 5317)

Purpose

To encourage services and facility improvements to address the transportation needs of persons with disabilities that go beyond those required by the Americans with Disabilities Act. Provides a new formula grant program for associated capital and operating costs.

Statutory References

49 U.S.C. Section 5317

Features

- Funds allocated through a formula based upon population of persons with disabilities.
- Allocations to designated recipients in areas over 200,000 (60%), to States for areas under 200,000 (20%) and non-urbanized areas (20%); States may transfer funds to urbanized or non-urbanized area programs as long as funds are used for New Freedom Program purposes.
- States and designated recipients must select grantees competitively.
- Matching share requirements are flexible to encourage coordination with other federal programs that may provide transportation, such as Health and Human Services or Agriculture.
- Projects must be included in a locally-developed human service transportation coordinated plan beginning in FY 2007.
- 10 percent of funds may be used for planning, administration and technical assistance.

Funding

Year	2005	2006	2007	2008	2009	Total
New Freedom		$78.0M	$81.0M	$87.5M	$92.5M	$339.0M

Job Access and Reverse Commute (JARC); (Section 5316)

Purpose

To provide funding for local programs that offer job access and reverse commute services to provide transportation for low income individuals who may live in the city core and work in suburban locations.

Statutory References

49 U.S.C. Section 5316

Features

- The program, which was an uncodified provision of TEA-21, is codified in Section 5316 of Title 49, United States Code. The program is now entirely funded from the Mass Transit Account of the Highway Trust Fund, but was partially funded with General Funds in 2005 from the extension of TEA-21.

- This is a formula program instead of a discretionary program as was the case in TEA-21. Formula allocations are based on the number of low-income persons.
    - 60% of funds go to designated recipients in areas with populations over 200,000
    - 20% of funds go to States for areas under 200,000
    - 20% of funds go to States for non-urbanized areas
    - States may transfer funds between urbanized and non-urbanized area program
- States and designated recipients must select grantees competitively.
- Projects must be included in a locally-developed human service transportation coordinated plan beginning in FY 2007.
- 10 percent of funds may be used for planning, administration and technical assistance.
- Sources for matching funds are expanded (non-DOT Federal funds can be used as match) to encourage coordination with other programs such as those funded by the Department of Health and Human Services.

Funding

Year	2005	2006	2007	2008	2009	Total
JARC Mass Transit Account	$108 M	$138 M	$144 M	$156 M	$165 M	$711 M
JARC General Fund	$16 M	-	-	-	-	$16 M
Total	**$124 M**	**$138 M**	**$144 M**	**$156 M**	**$165 M**	**$727 M**

Elderly and Disabled Transportation Program; (Section 5310)

Purpose

Provides funding through a formula program to increase mobility for the elderly and persons with disabilities.

Statutory References

49 U.S.C. Section 5310

Features

- Funds allocated by formula to the States for capital costs of providing services to elderly persons and persons with disabilities.
- As in the past, States may sub-allocate funds to private non-profit organizations and to public agencies if they are designated to provide coordinated service.
- A new seven-state pilot program is established for fiscal years 2006 through 2009 to determine whether expanding eligibility to operating assistance would improve services to elderly individuals and individuals with disabilities. States are Wisconsin, Alaska, Minnesota, Oregon, and 3 other States to be selected by the Secretary. Up to 33 percent of each participating State's apportioned 5310 funds may be used for operating expenses. Secretary will require participants to collect data, and use Section 5310 operating funds to do so, for a report to Congress. Operating funds may not exceed 50 percent of operating costs less fares.

- Allows non-federal share to include amounts available for transportation from other federal agencies including Federal Lands Highway Program (section 204 of title 23).
- Increases coordination requirements by requiring that, beginning in FY 2007, projects be on a locally-developed human service transportation coordination plan. That planning process includes representatives of public, private, and nonprofit transportation and human services providers and the public.
- Allows up to 10% of funding to be used by State or local government authority for administrative expenses (including planning and technical assistance).
- Applies grant requirements of Section 5307 to the extent the Secretary determines appropriate.
- Allocation is made on the basis of the number of elderly and persons with disabilities in each state.

Funding

Year	2005	2006	2007	2008	2009	Total
Mass Transit Account	$83 M	$112 M	$117 M	$127 M	$133 M	$572 M
General Fund	$12 M					$12 M
Total Formula Program for Elderly Persons and Persons with Disabilities	**$95 M**	**$112 M**	**$117 M**	**$127 M**	**$133 M**	**$584 M**

3. ASSESSMENT OF TRANSPORTATION NEEDS

Individual County Demographics

Barton County

- *Age*
  More than 15 percent of Barton County residents were 65 and older compared with 13.3 percent statewide. At the same time the proportion of young people under 18 in the county (25.8%) was slightly greater than the state (24.7%).
- *Poverty*
  The percentage of poverty in Barton County in 2002 (12.8%) was higher than the state rate (11.3%), but had declined slightly from 13 percent in 2000. The poverty rate among children in Barton County had increased from 13.9 percent in 2000 to 17.4 percent in 2002, which was above the state rate of 15.7 percent.
- *Disabilities*
  There were 1,091 persons (55.8%) age 65 and older in the county who reported having a disability in 2000. The corresponding Missouri rate was 55.3 percent. Among the working age population in Barton County, 672 reported some disability, a rate of 9.1 percent compared to a state rate of 10.8 percent.

Jasper County

- *Age*
  Jasper County residents 65 and older comprised 13.3 percent of the county's population, equal to the 13.3 percent statewide. The proportion of young people under 18 in the county (25.8%) was greater than the state (24.7%).
- *Poverty*
  The percentage of poverty in Jasper County in 2002 (14.5%) was higher than the state rate (11.3%), and had remained constant since 2000. The poverty rate among children in Jasper County had increased from 19.2 percent in 2000 to 20.5 percent in 2002 and remained well above the state rate of 15.7 percent.
- *Disabilities*
  There were 7,976 persons (57.9%) age 65 and older in the county who reported having a disability in 2000. The corresponding Missouri rate was 55.3 percent. Among the working age population in Jasper County, 7,583 reported some disability, a rate of 11.5 percent compared to a state rate of 10.8 percent.

Newton County

- *Age*
  Nearly 14 percent of Newton County residents were 65 and older nearly comparable with 13.3 percent statewide. The proportion of young people under 18 in the county (25.2%) was greater than the state (24.7%).
- *Poverty*
  The percentage of poverty in Newton County in 2002 (12.7%) was higher than the state rate (11.3%) and had remained constant since 2000. The poverty rate among children in Newton County had also increased from 14.2 percent in 2000 to 17.4 percent in 2002, and was now above the state rate of 15.7 percent.
- *Disabilities*
  There were 3,772 persons age 65 (54.2%) and older in the county who reported having a disability in 2000. The corresponding Missouri rate was 55.3 percent. Among the working age population in Newton County, 3,397 reported some disability, a rate of 10.4 percent compared to a state rate of 10.8 percent.

McDonald County

- *Age*
  In McDonald County 11.1 percent of County residents were 65 and older in 2005 compared with 13.3 percent statewide. At the same time the proportion of young people under 18 in the county (27.1 8%) was greater than the state (23.8 %).
- *Poverty*
  The 2004 poverty rate in McDonald County was 19.3 percent which was higher than that of the state (13.0%). The poverty rate among children (27.8%) was higher than that of the state (18.5%). The annual Kids Count reports McDonald County indicators on children were ranked 112 out of 114 counties and St. Louis City in the state in 2006. Kids Count indicators show that low birth weight infants decreased to 7.8 percent and births to

teenage mothers were 68.3 per 1,000 girls. The area also reported child abuse cases at a rate of 48.8 per 1,000 for 2005 compared to 40.5 per 1,000 statewide.

- *Disabilities*
  There were 1,342 persons age 65 and older in the county who reported having a disability in 2000 (57.4%). The corresponding Missouri rate is 55.3 percent. Among the working age population (aged 16 to 64) in McDonald County 1,735 reported some work disability, a rate of 12.7 percent compared to a state rate of 10.8 percent.

  Further Data for the individual counties demographics can be found at the Office of Social and Economic Data Analysis; County Facts Sheets; University of Missouri.

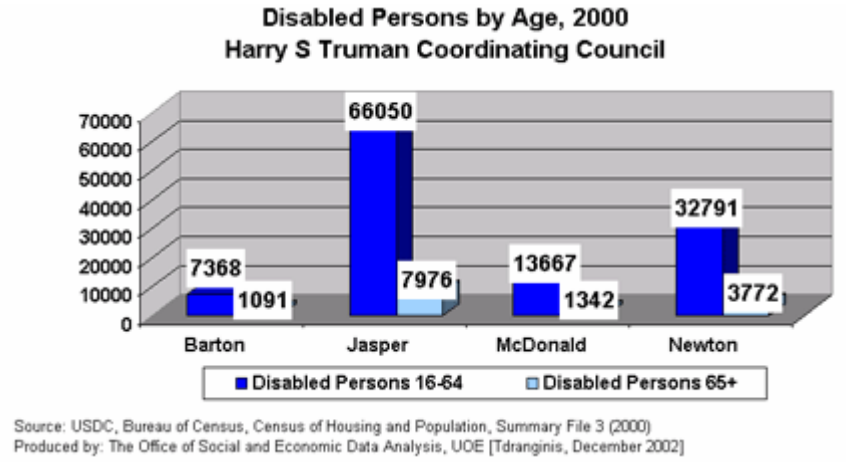
Regional Demographics

Individuals with Disabilities

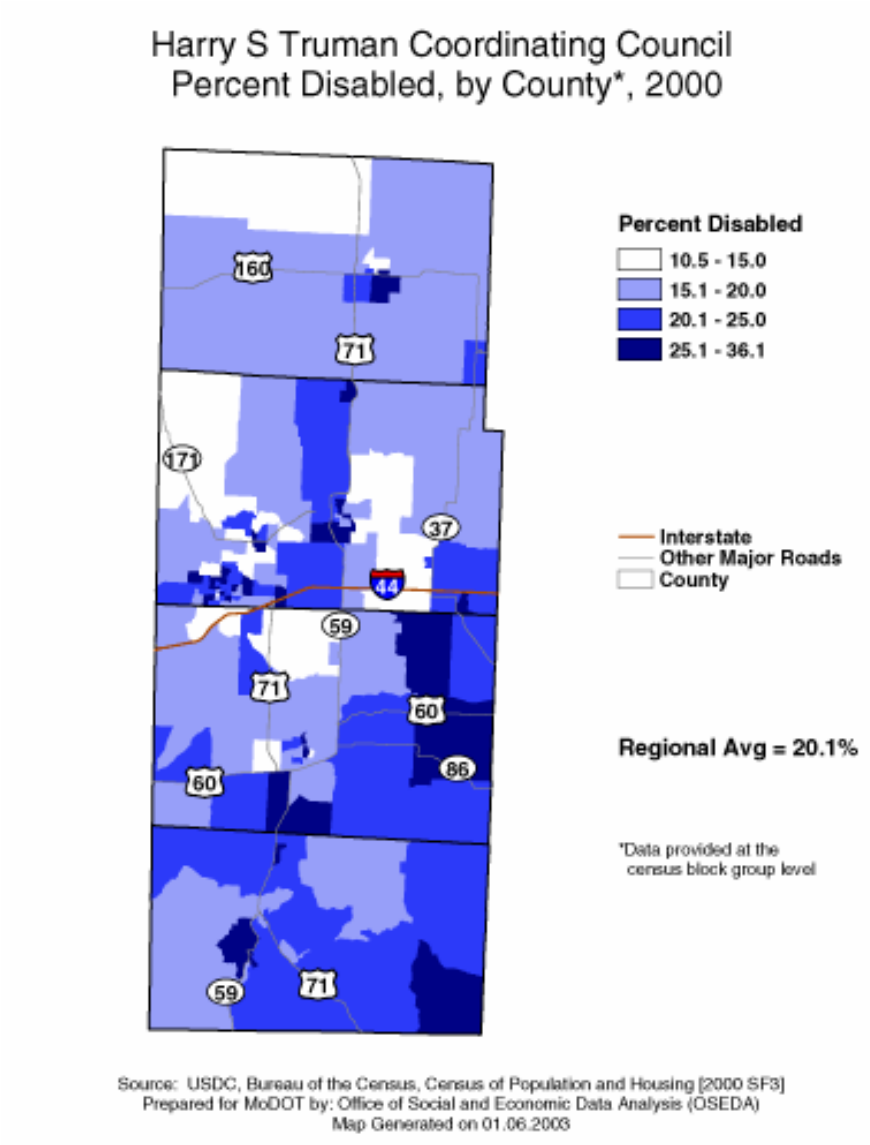
Disabled Missouri Population Age 5 Years and Older, 2000
Harry S Truman Coordinating Council

Area Summarized			
County		Disabled Population Age 5 Years and Older	
FIPS Code		Number	Percent
	Harry S Truman Coordinating Council	35,401	20.1
29011	Barton County	2,202	19.3
29097	Jasper County	19,692	20.5
29119	McDonald County	4,130	20.8
29145	Newton County	9,377	19.4

Source: USDC, Bureau of the Census, 2000 Decennial Census, Summary File 3
Prepared by University Outreach & Extension - Office of Social & Economic Data Analysis (OSEDA)
Report generated on 25FEB2003 by setup in moco_disabled_2000



Source: USDC, Bureau of Census, Census of Housing and Population, Summary File 3 (2000)
Produced by: The Office of Social and Economic Data Analysis, UOE [Tdranginis, December 2002]



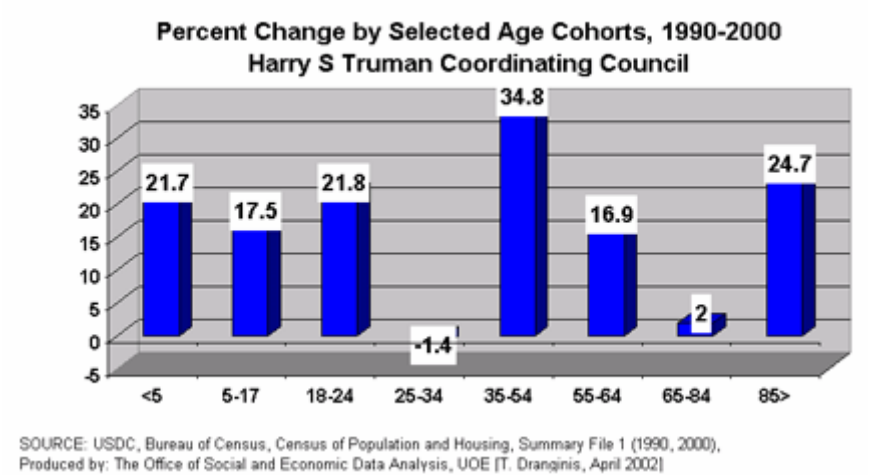
Source: USDC, Bureau of the Census, Census of Population and Housing [2000 SF3]
Prepared for MoDOT by: Office of Social and Economic Data Analysis (OSEDA)
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Older Adults

Change in Senior Population in Missouri, 1990-2000
Harry S Truman Coordinating Council

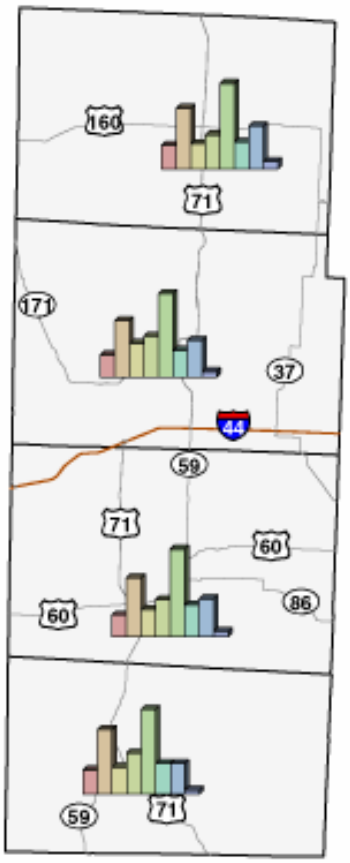
Area Summarized		Population Age 65 to 84 Years				Population Age 85 Yrs or Older			
County				Change, 1990-2000				Change, 1990-2000	
FIPS Code		2000	1990	Number	Percent	2000	1990	Number	Percent
	Harry S Truman Coordinating Council	22,994	22,553	441	2.0	3,329	2,670	659	24.7
29011	Barton	1,759	1,923	-164	-8.5	306	301	5	1.7
29097	Jasper	12,587	12,605	-18	-0.1	1,843	1,493	350	23.4
29119	McDonald	2,153	2,234	-81	-3.6	287	214	73	34.1
29145	Newton	6,495	5,791	704	12.2	893	662	231	34.9

Source: 1990 and 2000 Decennial Census, Summary File 1
Prepared by University Outreach & Extension - Office of Social & Economic Data Analysis (OSEDA)
Report generated on 25FEB2003 by setup in mocopop_sr65ov_1990_2000



SOURCE: USDC, Bureau of Census, Census of Population and Housing, Summary File 1 (1990, 2000),
Produced by: The Office of Social and Economic Data Analysis, UOE [T. Dranginis, April 2002]

Harry S Truman Coordinating Council Percent of Total Population by Age Cohort, by County, 2000



Age Cohort

- 4 and Under
- 5 - 17
- 18 - 24
- 25 - 34
- 35 - 54
- 55 - 64
- 65 - 84
- 85 and Over

- Interstate
- Other Major Roads
- County

Median Age = 35.6

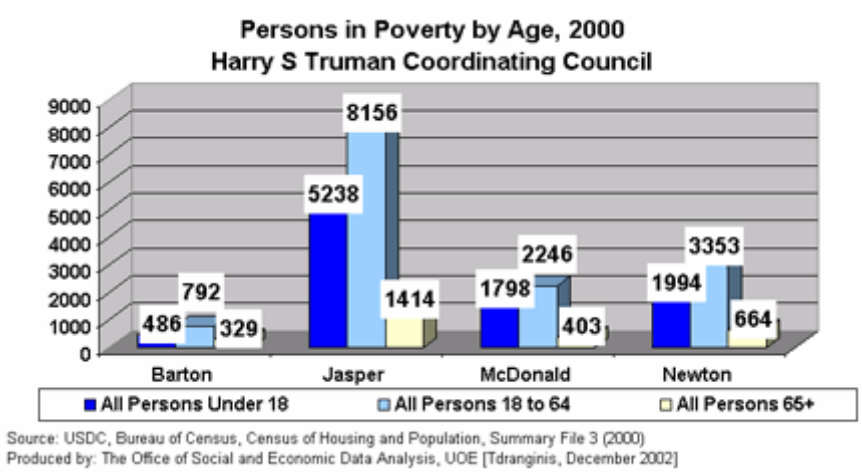
Source: USDC, Bureau of the Census, Census of Population and Housing [2000 SF1
Prepared for MoDOT by: Office of Social and Economic Data Analysis (OSEDA)
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People with Low Incomes

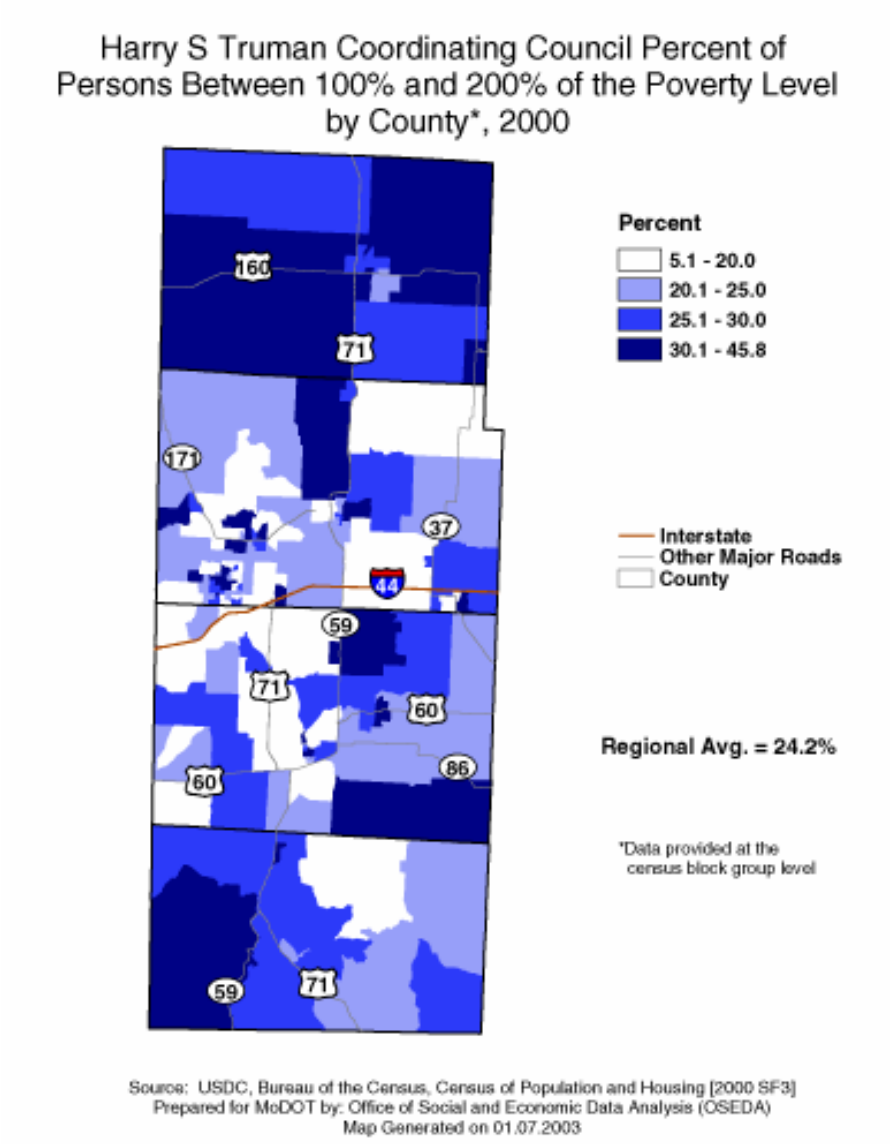
Missouri Population Below Poverty Level, 1990-2000
Harry S Truman Coordinating Council

Area Summarized		Persons Below Poverty Level					
County				Change 1990-2000		Percent of All Persons	
FIPS Code		2000	1990	Number	Percent	2000	1990
	Harry S Truman Coordinating Council	26,873	24,695	2,178	8.8	14.3	15.4
29011	Barton County	1,607	1,591	16	1.0	13.0	14.2
29097	Jasper County	14,808	13,530	1,278	9.4	14.5	15.3
29119	McDonald County	4,447	3,444	1,003	29.1	20.7	20.6
29145	Newton County	6,011	6,130	-119	-1.9	11.6	14.0

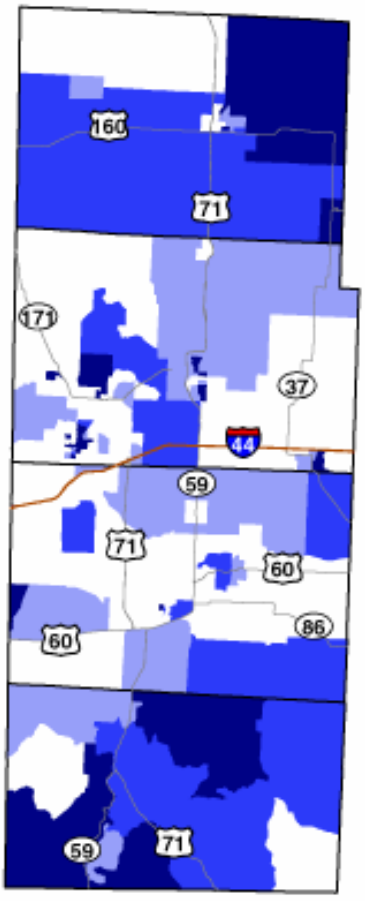
Source: USDC, Bureau of Census, 1990 and 2000 Decennial Census, Summary File 3
Prepared by University Outreach & Extension - Office of Social & Economic Data Analysis (OSEDA)
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Source: USDC, Bureau of Census, Census of Housing and Population, Summary File 3 (2000)
Produced by: The Office of Social and Economic Data Analysis, UOE [Tdranginis, December 2002]


Harry S Truman Coordinating Council Percent of Persons Between 100% and 200% of the Poverty Level by County*, 2000
160
71
171
37
44
59
71
60
60
86
59
71
Percent
5.1 - 20.0
20.1 - 25.0
25.1 - 30.0
30.1 - 45.8
Interstate
Other Major Roads
County
Regional Avg. = 24.2%
*Data provided at the census block group level
Source: USDC, Bureau of the Census, Census of Population and Housing [2000 SF3]
Prepared for MoDOT by: Office of Social and Economic Data Analysis (OSEDA)
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Harry S Truman Coordinating Council
Percent of Persons 65 Years of Age or Older
Below Poverty Status, by County*, 2000



Percent
0.0 - 10.0
10.1 - 15.0
15.1 - 20.0
20.1 - 55.7

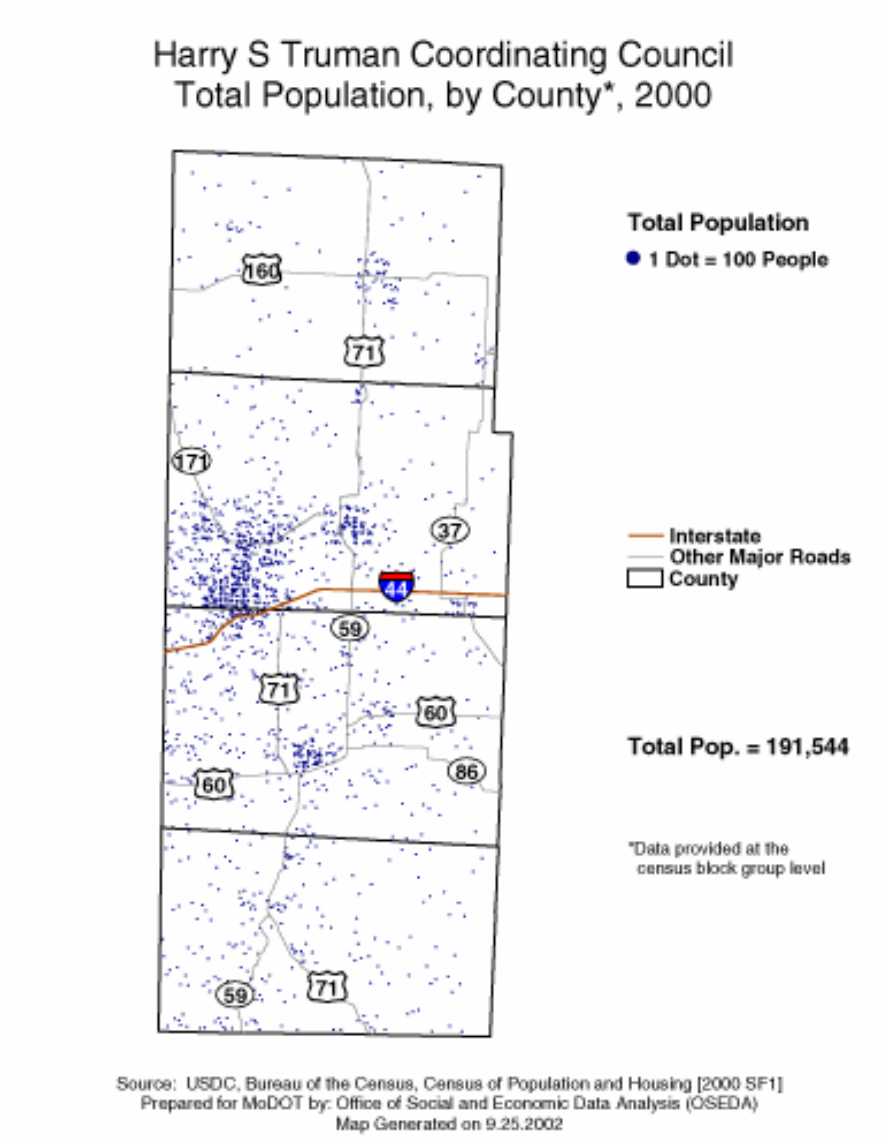
Interstate
Other Major Roads
County

Regional Avg. = 11.2%

*Data provided at the census block group level

Source: USDC, Bureau of the Census, Census of Population and Housing [2000 SF3]
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HSTCC Total Population



Joplin Area Transportation Study Organization (JATSO) Demographics

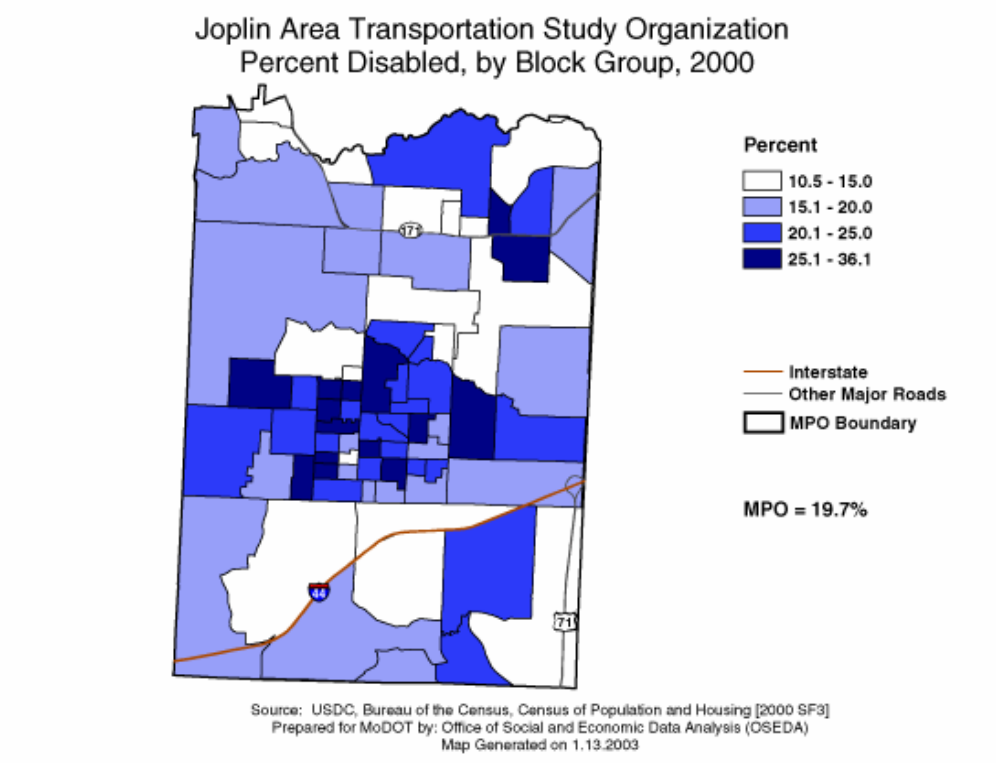
Individuals with Disabilities

MoDOT Demographic Profile - Trend 1990-2000
Joplin Area Transportation Study Organization (JATSO) , 4-29

Subject	2000		1990		Change	
	Number	Pct.	Number	Pct.	Number	Pct. (*)
Civ Noninstitutionalized Pop. 65 Years and Over	10,195		9,981		214	2.1
Persons 65 Yrs and Over With a Disability	5,753	56.4	4,887	49.0	866	7.5
Civ Noninstitutionalized Pop. 16-64	48,531		41,519		7,012	16.9
Persons 16-64 with a Work Disability	8,806	18.1	4,519	10.9	4,287	7.3
Employed Persons 16-64 with a Work Disability	4,655	9.6	1,051	2.5	3,603	7.1

* Figures in this column usually represent the arithmetic difference between the two Pct fields (for 1990 and 2000). When there are no Pct values for the two years then this field represents the *percent change* over the decade, i.e. the Change value as a percent of the 1990 value.

Report by the Office of Social and Economic Data Analysis, Univ. of Missouri Outreach & Extension
Under a contract with the Missouri Department of Transportation
SOURCE: U.S. Bureau of the Census, Summary Files 3, 1990 and 2000 Decennial Census



Older Adults

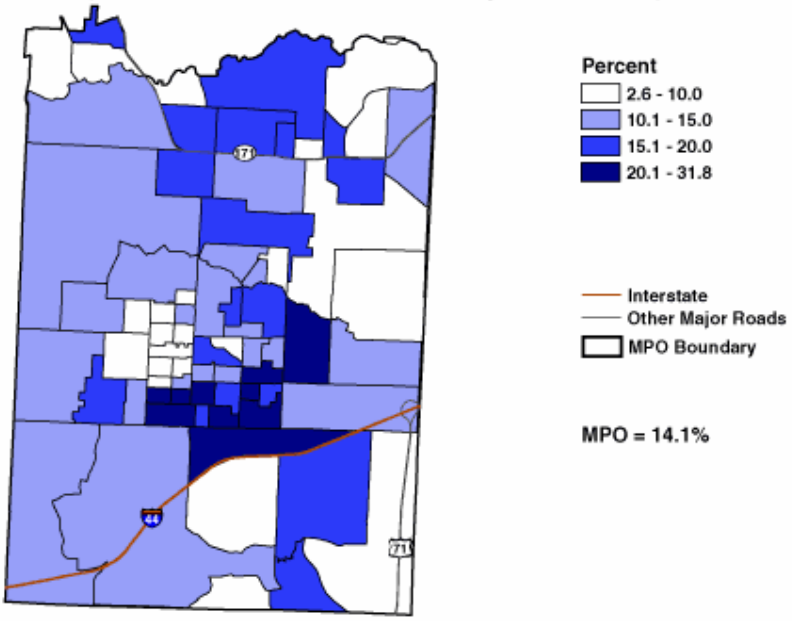
MoDOT Demographic Profile - Trend 1990-2000
Joplin Area Transportation Study Organization (JATSO) , 4-29

Subject	2000		1990		Change	
	Number	Pct.	Number	Pct.	Number	Pct. (*)
Total Population and Population by Age Universe: Total Population					Metadata: 1990 2000	
Total Persons (Sample Est)	76,594		67,094		9,500	14.2
Rural Farm Population	232	0.3	264	0.4	-32	-0.1
Rural Non-farm Population	7,566	9.9	7,269	10.8	297	-1.0
Under 5	5,361	7.0	4,622	6.9	739	0.1
Age 5 to 17	13,615	17.8	12,005	17.9	1,610	-0.1
18 to 24	8,941	11.7	6,938	10.3	2,003	1.3
25 to 34	10,164	13.3	10,792	16.1	-628	-2.8
35 to 54	21,043	27.5	16,286	24.3	4,757	3.2
55 to 64	6,688	8.7	6,029	9.0	659	-0.3
65 to 84	9,386	12.3	9,436	14.1	-51	-1.8
85 and Over	1,396	1.8	986	1.5	410	0.4
Under 18	18,976	24.8	16,628	24.8	2,349	-0.0
18 to 64	46,836	61.1	40,044	59.7	6,791	1.5
18 Years and Over	57,617	75.2	50,466	75.2	7,151	0.0
65 and Over	10,782	14.1	10,422	15.5	360	-1.5

* Figures in this column usually represent the arithmetic difference between the two Pct fields (for 1990 and 2000). When there are no Pct values for the two years then this field represents the *percent change* over the decade, i.e. the Change value as a percent of the 1990 value.

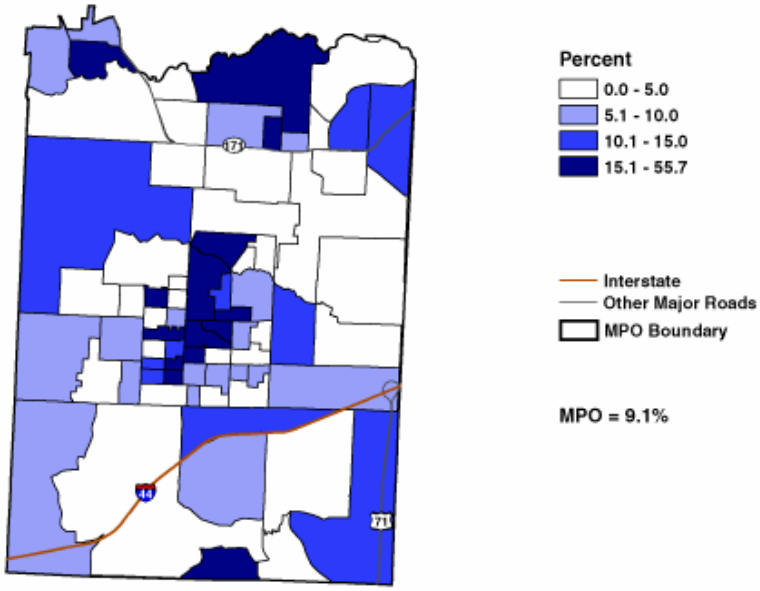
Report by the Office of Social and Economic Data Analysis, Univ. of Missouri Outreach & Extension
Under a contract with the Missouri Department of Transportation
SOURCE: U.S. Bureau of the Census, Summary Files 3, 1990 and 2000 Decennial Census

Joplin Area Transportation Study Organization
Percent of Population 65 Years and Older, by Block Group, 2000



Source: USDC, Bureau of the Census, Census of Population and Housing [2000 SF3]
Prepared for MoDOT by: Office of Social and Economic Data Analysis (OSEDA)
Map Generated on 1.10.2003

Joplin Area Transportation Study Organization Percent of Persons
65 Years of Age or Older Below Poverty Status, by Block Group, 2000



Source: USDC, Bureau of the Census, Census of Population and Housing [2000 SF3]
Prepared for MoDOT by: Office of Social and Economic Data Analysis (OSEDA)
Map Generated on 1.14.2003

People with Low Income

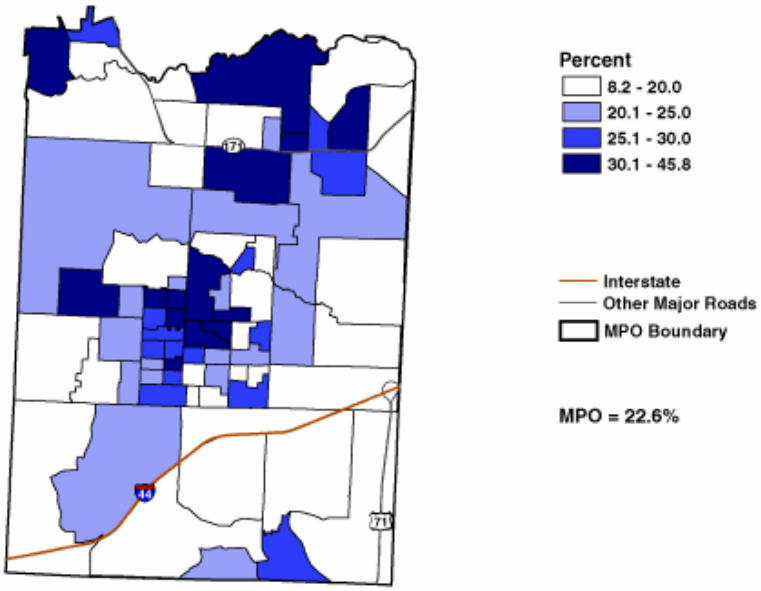
MoDOT Demographic Profile - Trend 1990-2000
Joplin Area Transportation Study Organization (JATSO) , 4-29

Subject	2000		1990		Change	
	Number	Pct.	Number	Pct.	Number	Pct. (*)
Persons for whom poverty status determined	74,359		65,398		8,962	13.7
Poor Persons	9,955	13.4	10,329	15.8	-374	-2.4
Below 50% of poverty level	3,613	4.9	3,779	5.8	-166	-0.9
Below 185% of poverty level	23,903	32.1	23,745	36.3	158	-4.2
Between 100 & 200% of poverty level	16,802	22.6	16,329	25.0	473	-2.4
Persons Under 5 for Whom Poverty Status is determined	5,229		4,559		670	14.7
Below Poverty	1,134	21.7	1,165	25.6	-31	-3.9
Persons Under 18 for Whom Poverty Status is determined	28,424	543.6	16,402	25.1	12,022	518.5
Below Poverty	3,344	11.8	3,192	19.5	152	-7.7
Adults 18 to 64 Poverty Universe	45,696		39,015		6,680	17.1
Below Poverty	5,679	12.4	5,462	14.0	216	-1.6
Persons 65 and Older Poverty Universe	10,195		9,981		214	2.1
Below Poverty	933	9.1	1,675	16.8	-742	-7.6
Mean Poverty Ratio	2.337		2.245		0.092	4.1

* Figures in this column usually represent the arithmetic difference between the two Pct fields (for 1990 and 2000). When there are no Pct values for the two years then this field represents the *percent change* over the decade, i.e. the Change value as a percent of the 1990 value.

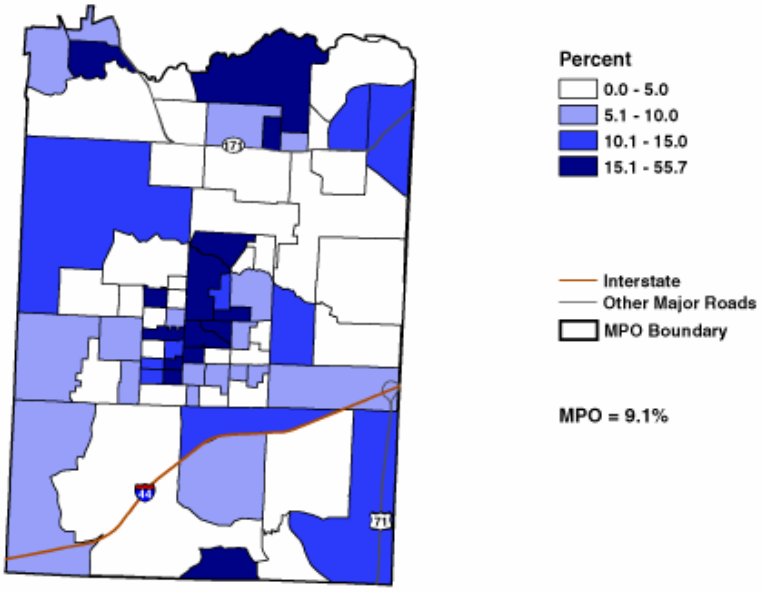
Report by the Office of Social and Economic Data Analysis, Univ. of Missouri Outreach & Extension
Under a contract with the Missouri Department of Transportation
SOURCE: U.S. Bureau of the Census, Summary Files 3, 1990 and 2000 Decennial Census

Joplin Area Transportation Study Organization Percent of Persons Between 100% and 200% of the Poverty Level, by Block Group, 2000



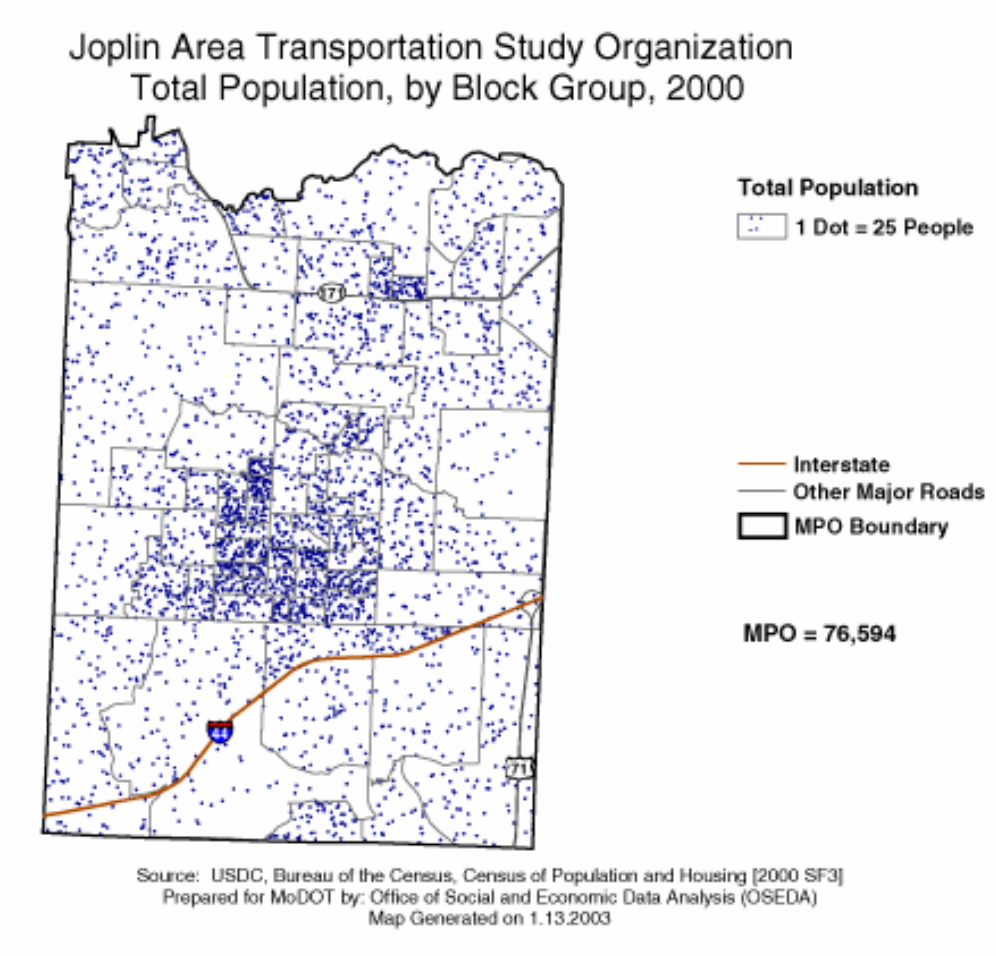
Source: USDC, Bureau of the Census, Census of Population and Housing [2000 SF3]
Prepared for MoDOT by: Office of Social and Economic Data Analysis (OSEDA)
Map Generated on 1.14.2003

Joplin Area Transportation Study Organization Percent of Persons 65 Years of Age or Older Below Poverty Status, by Block Group, 2000



Source: USDC, Bureau of the Census, Census of Population and Housing [2000 SF3]
Prepared for MoDOT by: Office of Social and Economic Data Analysis (OSEDA)
Map Generated on 1.14.2003

JATSO Total Population



Past Recipients of Federal Funding

The following charts contain the recipient of State Fiscal Year (SFY) 2006 funding under the following programs: Missouri Elderly and Handicapped Transportation Assistance Program (METAP) and Section 5311, Rural Formula Program within the Harry S Truman Coordinating Council Region.

SFY 2006 Missouri Elderly and Handicapped Transportation Assistance Program (METAP)

MEHTAP Grantee	Address	City	Zip	County
Barton County Memorial Hospital	2nd & Gulf Streets	Lamar	64759	Barton
Lamar Community Betterment Council	P.O. Box 224	Lamar	64759	Barton
Area Agency on Aging, Region X	P.O. Box 3990	Joplin	64803	Jasper
Cerebral Palsy of Tri-County	1401 West Austin	Webb City	64870	Jasper
Jasper Co. Sheltered Fac. Assoc, Inc.	2313 Annie Baxter	Joplin	64804	Jasper
OATS, Inc.	2501 Maguire Blvd, #101	Columbia	65201	Boone

Missouri FTA Section 5311 Non-urban & 5311(f) Intercity Bus Providers for State Fiscal Year 2006

Grantee	Street/Box	City	State	Zip	Telephone
City of Carthage	326 Grant	Carthage	MO	64836	417-237-7003
City of Lamar	1106 Broadway	Lamar	MO	64759	417-682-5542
OATS, Inc.	2501 Maguire Blvd., #101	Columbia	MO	65201-8252	573-443-4516

Note: SAFETEA-LU does not include the same language in Section 5311. However, SAFETEA-LU requires that State projects for Section 5311 provide the maximum feasible coordination with transportation services assisted by other Federal sources.

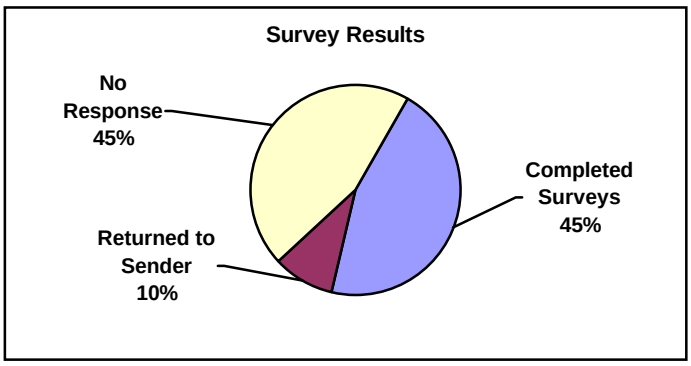
4. ASSESSMENT OF AVAILABLE SERVICES

To assess the services of the region, a two page survey (See Appendix) was sent out to 31 transit providers in the Harry S Truman Coordinating Council Region. This survey helped conduct an inventory of available transit service in the region as well as identified where gaps and duplication of service may exist. The survey had a response rate of 45.1 percent. Only agencies which responded to the survey are covered in this section.

The Harry S Truman Coordinating Council and the Joplin Area Transportation Study Organization held a public forum on August 8, 2007 to allow area transportation partners to review the survey results, voice their individual needs or ideas, participate in the prioritization of plan strategies, and network with other public transit and human service transportation partners.

The following is a quick overview of survey results.

- 31 Area agencies surveyed
- 14 out of 31 surveys returned (45.1% return)
- 3 Surveys returned to sender
- 14 Survey with no response
- 1 Organization no longer provides a service



The following assessment list the Private, Non-profit and Public transportation provides in the HSTCC region. Each agency is listed with a brief description under their appropriate category.

Private Agencies

Heath Care Transit

This organization serves disabled, senior, and low-income citizens, area youth and citizens on Medicaid in Barton, Jasper, Newton and McDonald County. The provider uses a demand response system, offers a non-emergency medical service and provides Medicaid transport to serve their clients and operates eight vehicles Monday through Saturday.

Non-profit Agencies

Area Agency on Aging Region X

This organization serves disabled and senior citizens in Barton, Jasper, Newton and McDonald County. The provider uses a demand response system to serve their clients and operates two vehicles Monday through Friday.

Lafayette House

This organization serves disabled and low income citizens, citizens on Medicaid in Jasper, Newton and McDonald County. The provider uses a demand response system to serve their clients and operates two vehicles Monday through Friday.

Ozark Center

This organization serves disabled, senior, and low-income citizens, area youth and citizens on Medicaid in Barton, Jasper, Newton and McDonald County. The provider uses a fixed route, a demand response system, and a non-emergency medical service to serve their clients and operates fourteen vehicles Monday through Friday and one weekend per month.

Boy's and Girl's Club of Joplin

This organization serves area youth in Jasper, and Newton County. The provider uses a fixed route to serve their clients and operates three vehicles Monday through Friday.

The Independent Living Center, Inc

This organization serves disabled, senior, and low-income citizens and citizens on Medicaid in Barton, Jasper, Newton and McDonald County. The provider uses a demand response system, and a non-emergency medical service to serve their clients and operate one vehicle when their first 5310 vehicle arrives.

Cerebral Palsey of Tri County

This organization serves disabled, and, area youth in Jasper, Newton and McDonald County. The provider uses a fixed route to serve their clients and operates two vehicles Monday through Friday.

Salvation Army

This organization serves low-income citizens, and homeless families Jasper and Newton County. The provider uses a demand response system and a non-emergency medical service to serve their clients and operates four vehicles Monday through Friday.

METS

This organization serves disabled, and senior citizens in Jasper County. The provider uses a demand response system and a non-emergency medical service to serve their clients and operates two vehicles Monday through Friday.

OATS Inc.

This organization serves disabled, senior, and low-income citizens, area youth, citizens on Medicaid and the general public in Barton, Jasper, Newton and McDonald County. The provider uses a demand response system, a non-emergency medical service and provides Medicaid transport to serve their clients and operates sixteen vehicles Monday through Friday.

St. John's Regional Medical Center

The center discontinued their Med Van service due to a lack of funding.

Public Agencies

City of Carthage

This organization serves disabled, senior, and low-income citizens, area youth, citizens on Medicaid and the general public in Jasper County. The provider operates a taxi service for their clients and operates two vehicles Monday through Friday.

T.A.T.S.

This organization serves disabled, senior, and low-income citizens, area youth and citizens on Medicaid and the general public Barton County. The provider operates a taxi service, uses a demand response system and an offers non-emergency medical service for their clients and operates five vehicles Monday through Friday.

MAPS Transit

This organization serves disabled, senior, and low-income citizens, area youth, citizens on Medicaid and the general public Jasper, County. The provider uses a deviated fixed route, and a demand response system, to serve their clients and operates nine vehicles Monday through Saturday.

The following section looks at some key finding in regards to questions found on the survey. Some figures may not add up to 100% due to rounding or multiple responses to questions.

Area transportation providers indicated they serve the following groups of people.

- 11 out of 14 (79 %) agencies serve the Disabled population
- 9 out of 14 (64 %) agencies serve the Senior population
- 9 out of 14 (64 %) agencies serve the Low-income population
- 8 out of 14 (57 %) agencies serve the Youth population
- 8 out of 14 (57 %) agencies provide Medicaid related transportation
- 5 out of 14 (36 %) agencies offer Other transportation services (2 general public, 1 homeless)

Area Transportation providers indicated they offer the following types of services.

- 3 out of 14 (21 %) agencies operate a Fixed Route service
- 9 out of 14 (64 %) agencies operate a Demand-Response service
- 6 out of 14 (43 %) agencies operate a Non-Emergency Medical service
- 2 out of 14 (14 %) agencies operate a Taxi service
- 2 out of 14 (14 %) agencies provide Medicaid transportation

Area transportation providers indicated their service were open to public.

- 6 Area agencies responded with a yes.
- 6 Area agencies responded with a no.

Area transportation providers indicated they charge for services.

- 6 Area agencies responded with a yes.
- 5 Area agencies responded with a no.

Number of agencies offering services in region, and broken down by County.

Twelve (12) agencies indicated they operate in some portion of Jasper County, with seven (7) agencies operating throughout the County. However, five (5) agencies operate only in selected areas of the County, these areas are: City of Carthage, City of Webb City, Joplin MPO and Two (2) agencies in the City of Joplin.

Nine (9) agencies indicated they operate in some portion of Newton County, with eight (8) agencies operating throughout the County. However, one (1) agency operates only in the City of Neosho.

Seven (7) agencies indicated they operate in some portion of McDonald County, with four (4) agencies operating throughout the County. However, three (3) agencies operate only in selected areas of the County, these areas are: City of Anderson and two (2) agencies have limited access county-wide.

Six (6) agencies indicated they operate in some portion of Barton County, with one (1) agency offering services to the City of Lamar and county-wide access for medical related transit.

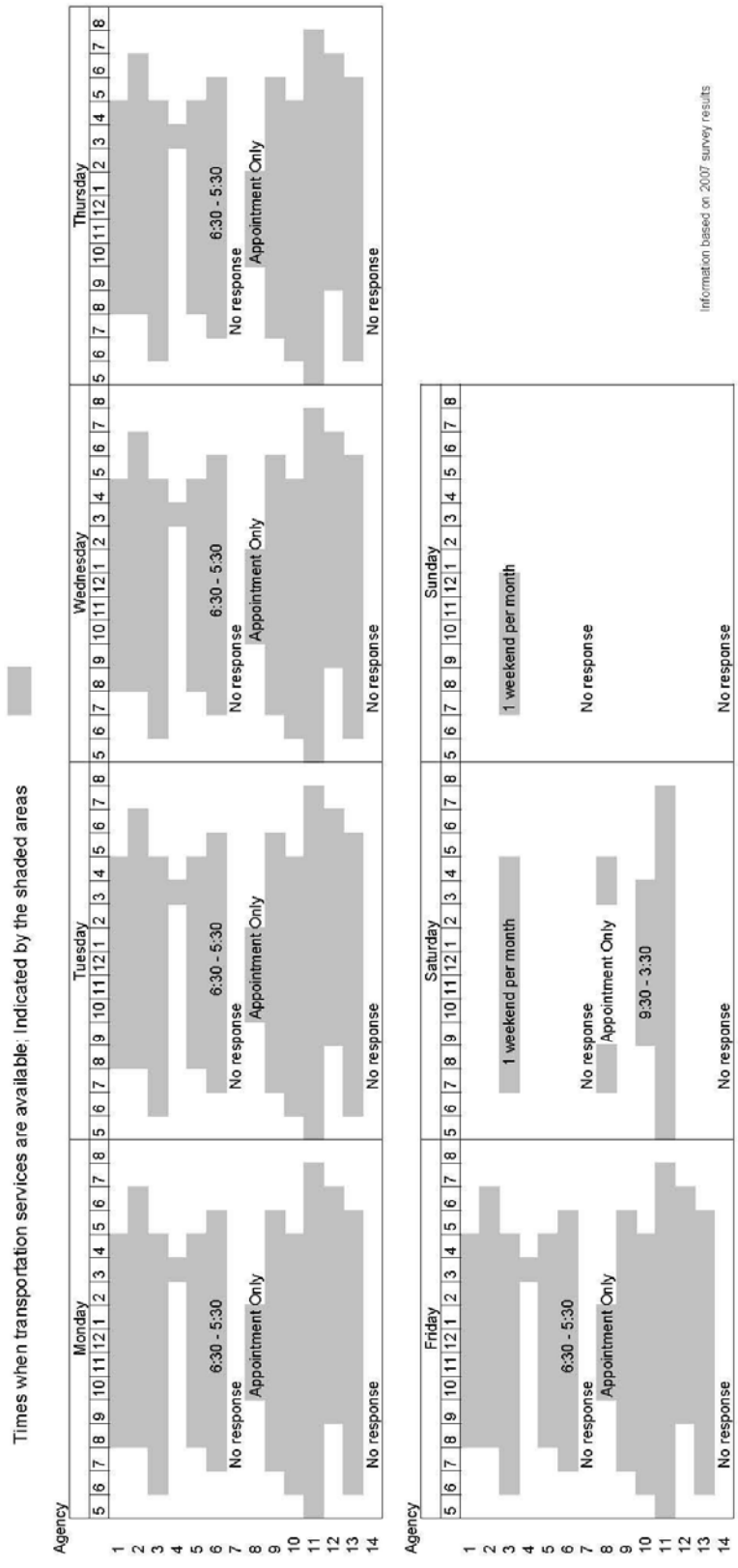
Area transportation stakeholders indicated the following specific transportation needs

- Service to desired location is not available (50 %)
- Service does not operate on day needed (43 %)
- Service does not operate at time of day needed (43 %)
- Service doesn't provide transportation with enough frequency (43 %)
- Service is full at time or day needed (34 %)
- Service requires advanced reservation (34 %)
- Service requires a client to remain at a destination until all riders are ready to return home (34 %)
- Service requires client to ride with others (29 %)
- Service is available but isn't cost effective (21 %)
- Service takes too long (21 %)
- Service requires minimum number of riders to make trip (21 %)
- Service doesn't offer lift vehicles (14 %)
- Service isn't reliable (7 %)

Area transit providers operate several different vehicles within the region to meet the needs of the end user. The different vehicle type a shown in the Vehicle Inventor Chart. The area transportation providers have 68 total vehicles operating within the region, with these agencies providing between 1200 – 101822 one-way trips per year.

Vehicle Inventory Chart			
Type of Vehicle Operated	Number Owned	Number Operated	Average Age
Cars:	4	3	1 – 8 years
Vans- accessible: (Less than 15 passengers)	37	43	1 – 13 years
Vans- non accessible: (15 or more passengers)	13	13	1 – 12 years
Bus-accessible	7	7	1 – 15 years
Bus- non accessible:	2	2	4 – 5 years

The following chart displays the times area provider offer services within the region.



5. STRATEGIES

The public forum was conducted on August 8, 2007 to allow area transportation partners to review the survey results, voice their individual needs or ideas, participate in the prioritization of plan strategies, and network with other public transit and human service transportation partners.

The meeting resulted in the transportation partners prioritizing the plan strategies into the following categories.

Ranked High

- Maintain existing service levels of viable operations
- Utilizing transportation investments more efficiently through coordination,
- Preserving individual independence, and enhancing the quality of life

Ranked Medium

- Enhancing mobility within and between communities
- Doing more with limited existing resources
- Increasing access to jobs and job training

Ranked Low

- Respond to growth within existing services
- Respond to emerging community needs

6. IMPLEMENTATION

Area transit providers will explore different methods to address each strategy; however implementation will be based on individual resources, the agency's time available and the feasibility of a project.

Plan Adoption

The Harry S Truman Coordinating Council and the Joplin Area Transportation Study Organization (JATSO) and other area agencies will review and/or adopt the plan through their individual processes.

Appendices:

Survey Cover Letter

HSTCC

Harry S Truman Coordinating Council

24943 DeMott, P.O. Box 388
Webb City, MO 64870

1-800-788-3515
417-782-3515
Fax: 417-782-2043
www.hstcc.org

June 22, 2007

Dear Public Transit-Human Service Transportation partners;

The Harry S. Truman Coordinating Council (HSTCC) in coordination with the Joplin Area Transportation Study Organization (JATSO), Missouri Department of Transportation, and the Missouri Association of Councils of Governments would like to ask for your assistance in creating the *Human Service Transportation Coordination Plan* for Barton, Jasper, Newton, and McDonald Counties. The four main objectives of the plan are to identify current transportation providers; identify transportation needs for older adults, people with low income, and individuals with disabilities; identify strategies and/or activities that address gaps in service or achieve efficiencies in service delivery; and prioritize strategies for implementing specific strategies/activities based on resources, time, and feasibility. Your participation in the development of this *Human Service Transportation Coordination Plan* helps our area meet the requirements established in the Federal Transportation Law (SAFETEA-LU Sec. 3012, 3018, & 3019) and allows organizations within our area to apply for the following FTA grants:

- FTA Section 5310 Program for Agencies serving Seniors or Persons with Disabilities,
- FTA Section 5316 Job Access and Reverse Commute Program (JARC)
- FTA Section 5317 New Freedom Program.

All partners are asked to please complete the enclosed survey and fax or return it by mail to the HSTCC offices before July 20, 2007.

HSTCC and the City of Joplin will host a forum at 10 am on August 8, 2007 in the basement conference room of the Newman Building located at 602 S. Main, Joplin, MO. Partners who attend the forum will be able to review the survey results, voice individual needs or ideas for meeting individual needs, participate in the prioritization of plan strategies, and network with other public transit and human service transportation partners.

If you have any questions or you wish to attend the meeting and require special assistance, please contact our offices.

Thank you,

Joe Kelley
Community Planner
HSTCC

Regional survey sent to area transit providers on June 22, 2007

HSTCC

Local Assessment of Special Transport Needs and Available Services
(Version: June 2007)

1. Main office location with name, address and phone numbers for contact person:

   Contact Person: _____

   Agency: _____

   Street: _____

   City/State: _____

   Phone: ( ) _____ Fax: ( ) _____

   E-mail: _____

2. Type of Agency (private for profit provider; not for profit owner/provider, not for profit non-owner/provider) and category: (check one)

   ☐ Private for Profit provider,
   ☐ Not for profit owner/provider,
   ☐ Not for profit non-owner/provider.

3. Counties and cities served:

   ☐ Jasper
   ☐ Newton
   ☐ McDonald
   ☐ Barton

4. Types of client categories served:
   ☐ Disabled
   ☐ Seniors
   ☐ Low-income
   ☐ Youth
   ☐ Medicaid
   ☐ Other _____

5. Days of week and times of day for transportation services operations:

	Mon	Tuesday	Wednesday	Thursday	Friday
Hours of service:	_____	_____	_____	_____	_____

6. Is the transportation services open to the general public?
   ☐ Yes ☐ No

Harry S. Truman Coordinating Council – June 2007

7. Vehicle Fleet inventory: number of vehicles owned, vehicles operated by category, average total vehicle mileage per category, age of vehicles by category:

Vehicle Fleet inventory	Number Owned	Number Operated	Average Age
a. Cars:			
b. Trucks			
Vans- accessible: (Less than 15 passengers)			
Vans- non accessible: (15 or more passengers)			
c. Bus-accessible			
d. Bus- non accessible:			

8. Types of transportation services provided:
☐ Fixed route ☐ Demand-response ☐ Taxi coupon
☐ Route deviation ☐ Taxi ☐ Medicaid
☐ Other_____

9. Do you charge a Fare, fee, or donation from passengers/ clients for transportation services:

Yes ☐ No ☐

10. Annual individual transportation trips provided, unduplicated persons served annually:

How many one-way passenger trips annually: _____

Total persons served annually: _____

Thank you for your participation in this survey!

Please return or Fax to:

Attention: Joe Kelley

Harry S. Truman Coordinating Council
P. O. Box 388
Webb City, Missouri
Fax (417) 782-2043

Regional survey mailing list with survey response results.

Harry S Truman Coordinating Council (HSTCC) Region

Human Service Transportation Coordination Plan Contact List

(with survey response results)

Names Address Phone

RESPONDED TO SURVEY

1	Area Agency on Aging	P.O. Box 3990	Joplin	MO	64803	781-7562
2	Lafayette House	P.O. Box 1765	Joplin	MO	64802	782-1772
3	Ozark Center	3010 McClelland Blvd	Joplin	MO	64804	625-8435
4	Boy's and Girl' Club of Joplin	P.O. Box 819	Joplin	MO	64802	623-8072
5	City of Carthage	326 Grant St.	Carthage	MO	64836	237-7003
6	TATS	1106 Broadway	Lamar	MO	64759	682-5554
7	Independent Living Center	1001 E. 32nd St..	Joplin	MO	64804	659-8086
8	Cerebral Palsey of Tri-Counties	1401 W. Austin	Webb City	MO	64870	673-4940
9	Salvation Army	320 E. 8th St.	Joplin	MO	64801	624-4528
10	MAPS	303 E. 3rd St.	Joplin	MO	64801	626-8609
11	Healthcare Transit	7191 Nighthawk Rd.	Neosho	MO	64850	325-4111
12	METS	625 Virginia Ave	Joplin	MO	64801	623-3347
13	O.A.T.S.	PO box 4606	Springfield	MO	65808	887-9272
14	St. John's Medvan (Discontinued)	2727 McClelland Blvd.	Joplin	MO	64804	625-2262

RETURNED TO SENDER

15	Jasper County Shelter Assoc.	6228 W. Jungle Blvd	Joplin	MO	64801	781-6023
16	Economic Security Corp	305 Virginia	Joplin	MO	64801	781-0352
17	Elder-Care	1484 W. Daughtery Rd.	Neosho	MO	64850	451-6352

NO RESPONSE TO SURVEY

18	A-Dependable Taxi	P.O. Box 4261	Joplin	MO	64803	782-8106
19	Regional Eye Care Center	1531 W. 32 nd St..	Joplin	MO	64804	781-3630
20	Jasper County Support Services	2312 Anne Baxter	Joplin	MO	64804	624-4515
21	Homebound Services	2423 W. 26th St.	Joplin	MO	64804	624-3577
22	Cornerstone Southern Baptist	800 S. Jefferson	Lamar	MO	64759	682-3390
23	Methodist Church	900 Poplar	Lamar	MO	64759	682-3306
24	Barton Co. Memorial Hospital	2nd and Gulf St.	Lamar	MO	64759	682-6081
25	Central Christian Center	410 Virginia	Joplin	MO	64801	781-5982
26	First Baptist Church of CJ	302 S. Main	Carl Junction	MO	64834	649-7036
27	Watered Gardens	410 S. Jackson	Joplin	MO	64801	623-6030
28	Compassionate Ministries	415 n. High	Neosho	MO	64850	455-9393
29	City Taxi and Shuttle Services	410 E. 7th St. J	Joplin	MO	64801	623-5577
30	Oakton United Methodist	318 S. Hwy J	Lamar	MO	64759	682-2042
31	Oncology & Hematology Center	P.O. Box 2786	Joplin	MO	64803	782-7722

Posted Public Notice

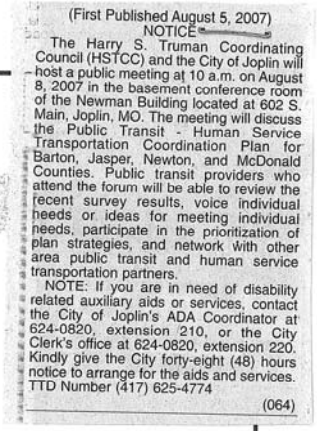
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NOTE: If you are in need of disability related auxiliary aids or services, contact the City of Joplin's ADA Coordinator at 624-0820, Ext. 210, or the City Clerk's office at 624-0820, Ext. 220. Kindly give the City forty-eight (48) hours notice to arrange for the aids and services. TTD Number (417) 625-4774.

PLEASE PUBLISH IN THE JOPLIN GLOBE: Sunday August 5, 2007

Newspaper Publication



(First Published August 5, 2007)

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(064)

THE JOPLIN GLOBE

HARRY S TRUMAN
COORINDATING CO
PO BOX 388
WEBB CITY MO 64870

AFFIDAVIT OF PUBLICATION

STATE OF MISSOURI:

COUNTY OF JASPER:

I, Daniel P. Chiodo, being duly sworn according to law, state that I am Publisher of the Joplin Globe.

The Joplin Globe is a daily newspaper of general circulation in the county of Jasper, which has been admitted to the post office as second-class matter in the City of Joplin, the city of publication; which newspaper has been published regularly and consecutively for a period of three years and has a list of bonafide subscribers voluntarily engaged as such, who have paid or agreed to pay a stated price for a subscription for a definite period of time, and that such newspaper has complied with the provisions of section 493.050, Missouri Revised Statutes, 1959. The below listed advertisement appeared in the following issue(s):

Publication	Expire Date	Ad Caption	# Times	Amount
The Joplin Globe	08/05/2007	LEGAL 064/PUBLIC TRANSIT	1	117.14

08/05/2007

Daniel P. Chiodo Publisher

Sworn to and subscribed before me this 6th day of August, 2007

Amber Severns Notary Public

Amber Severns/#07521422

My commission expires April 14, 2011

It's your paper.

117 East 4th Street • Joplin, Missouri 64801 • P.O. Box 7 • Joplin, Missouri 64802
Phone 417-623-3480 • Fax 417-623-1188 • Website: http://www.joplinglobe.com

Public Transit – Human Service Transportation Plan
Public Meeting Participant List
August 8, 2007

Name	Agency	Contact Number	E-mail
Joe Kelley	HSTCC	782-3515	JKelley@hstcc.org
Stephanie Brady	The Ind Living Ctr.	659-8886	Sbrady@ilcentre.org
Troy Bolander	City of Joplin	624-0820	
Cherie Pilot	Ozark Centers	627-4530 or 347-7250	dcpilot@freemanHealth.com
Scott Kosky	OATS Inc	417-887-9272	scottk@oatstransit.org
Robert Lolley	City of Joplin	625-4793	rlolley@joplinmo.org
Todd Barwick	Health care Transit	890-4140	HeTTodd62@hotmail.com
Melissa Eiken	Community Support Svcs	624-4515	meiken@cssmo.org
Cathy Cross	Cedarbrook Party at The Courtyard	673-4940	cross, cathy@sbcglobal.net

Planning Activity Timeline in the HSTCC region

- April 26, 2007 – HSTCC and Joplin MPO learn of plan requirements from MoDOT
- May 10, 2007 – MPO and HSTCC meet to discuss the plan and survey
- June 22, 2007 – Survey mailed
- July 5-6, 2007 – Survey follow up
- July 20, 2007 – Survey returned
- August 8, 2007 – Public forum

Plan Adoption