JOPLIN CITY COUNCIL
INFORMAL MEETING
MONDAY, MARCH 18, 2024
5TH FLOOR COUNCIL CHAMBERS
602 S. MAIN ST.
5:15 PM

This meeting can be livestreamed at http://www.joplinmo.org/182/Video-Multimedia

AGENDA

1. EPA Region 7 Update
2. Downtown Joplin Alliance Update
3. Public Works Management Operational Assessment Scope

Notice posted at 12:00 p.m. on this 14th day of March 2024. (RSMo 610.020)

The City of Joplin is committed to comply with the Americans with Disabilities Act. The Joplin City Council Chambers is wheelchair accessible. Request for reasonable special accommodations must be made 48 hours prior to the meeting. Please email the City Clerk's office at hnagy@joplinmo.org or call (417) 624-0820 ext. 1220 for assistance.

Ad Omnia Parata

Site Update for Joplin, Missouri, City Council: Oronogo-Duenweg Mining Belt Superfund Site

EPA Region 7
Cody McLarty, Supervisor
Mining and Smelting Remediation Section
Superfund and Emergency Management Division

March 18, 2024

Contact: Cody McLarty at 913-551-7974 *or* mclarty.cody@epa.gov

Topics

1. Updated EPA Residential Soil Lead (Pb) Guidance (Jan. 17, 2024)
2. Oronogo-Duenweg Mining Belt Superfund Site Expansion Complete
3. Operable Unit (OU) 01 – Mine Waste Remediation Status
4. OU02/OU03 – Residential Yard Sampling and Removal Actions
5. OU04 – Status of Groundwater
6. OU05 – Status of Watershed

Updated EPA Residential Soil Lead (Pb) Guidance (Jan. 17, 2024)

- EPA HQ Updated Recommended Screening Levels for lead (Pb) in residential soil:
  - Previous Screening Level = 400 parts per million (ppm)
  - Updated Screening Level = 200 ppm (100 ppm in specific scenarios)
- Opportunity to utilize updated information on children's health and modeling to review older cleanup decisions.
- Does not change current remedial action work at the Oronogo-Duenweg Mining Belt Superfund Site.
- EPA will review older cleanup decisions based on Five-Year Review cycle when reviewing remedy protectiveness.
- If cleanup levels require updating, EPA will conduct updated studies and work with community on this process.

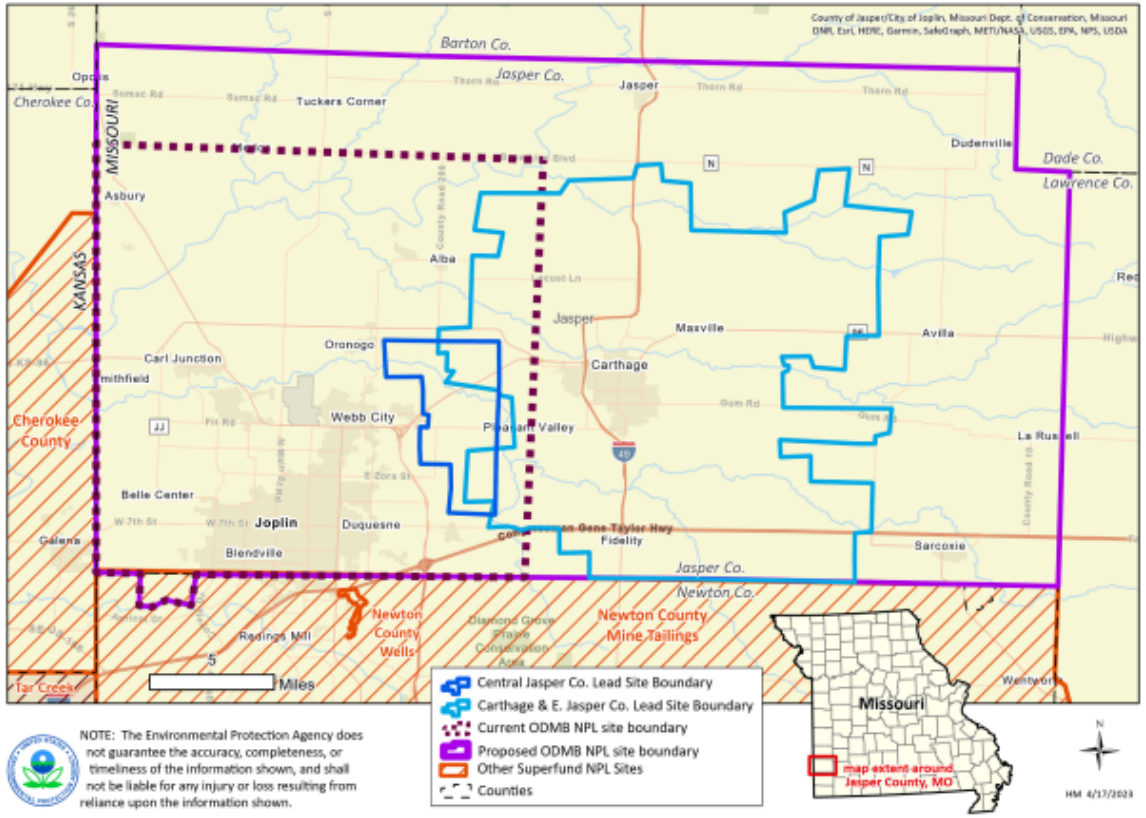
Updated EPA Residential Soil Lead (Pb) Guidance – Document Links

- **Guidance webpage:** www.epa.gov/superfund/updated-soil-lead-guidance-cercla-sites-and-rcra-corrective-action-facilities
- **Docket:** www.regulations.gov/docket/EPA-HQ-OLEM-2023-0644
- **Guidance:** www.epa.gov/system/files/documents/2024-01/olem-residential-lead-soil-guidance-2024_signed_508.pdf
- **Explainer:** www.epa.gov/system/files/documents/2024-01/explainer_olem-lead-guidance_formatted.pdf

Oronogo-Duenweg Mining Belt Superfund Site Expansion

1. Boundary expanded to cover entire county
2. Additional resources to address contamination from mining
3. No discernible impact for city of Joplin

Oronogo-Duenweg Mining Belt Superfund Site Boundaries with Jasper County/Carthage Lead Sites



Status of Operable Unit 01 – Mine/Mill Waste (Source Material)

- Cleanup of mine waste piles throughout the Superfund site:
  - Over 25 million cubic yards of mine waste has been cleaned up over thousands of acres.
  - Plan to remediate ~1.5 million cubic yards of mine waste in the coming years in Joplin, Carterville, Carl Junction, Oronogo, and Duenweg.
  - Will continue to identify and design additional remediation in the expanded site boundary, as necessary.
- Cooperative Agreements with Jasper County and Missouri Department of Health and Senior Services (MoDHSS).
- EPA will continue keeping city informed of ongoing activities or changes, as they relate to mine waste remediation.

Contact: Liz Blackburn at 913-551-7899 *or* blackburn.lizi@epa.gov

Status of Operable Unit 02 and 03 – Residential Properties

- Residential property sampling was restarted in late 2021 and will continue to include:
  - Targeted areas near the former Eagle-Picher Smelter.
  - MoDHSS-referred properties where child exposure may have been identified.
  - Properties in the expanded site boundary for future decision-making.
- Removal Actions will continue cleaning up properties with sensitive populations with high lead levels.
- EPA will continue keeping city informed of ongoing activities or changes, as they relate to residential properties.

Contact: Dan Kellerman at 913-551-7603 *or* kellerman.daniel@epa.gov

Status of Operable Unit 04 – Groundwater

- Groundwater sampling has been ongoing throughout the years but has been reinvigorated in the past couple of years, coinciding with the boundary expansion.
  - 32 wells have been sampled in the past two years.
- In 2023, a Removal Action was put in place to provide alternate water to impacted wells.
  - ~15 residences have been provided alternate water to date.
- EPA Maximum Contaminant Levels (MCLs) – trigger for alternate water supplementation.
  - Lead – 15 ppm
  - Cadmium – 5 ppm

Contact: Creenen McGuire at 913-551-7124 *or* mcguire.creenen@epa.gov

Status of Operable Unit 05 – Spring River Watershed

- Remedial Investigation was completed in September 2023.
- EPA is continuing to develop the Feasibility Study for a future remedial action.
- EPA and its partners are considering potential early actions to reduce contamination, especially in critical areas located in the upper portion of the watershed.
- Next major project is the Wilson Lake Pilot Study. This study includes measuring flow out of the mineshaft to properly size a potential treatment facility for dissolved metals. Work is expected to begin on Wilson Lake this spring.

Contact: Jason Gunter at 913-551-7358 *or* gunter.jason@epa.gov

EPA Points of Contact for Oronogo-Duenweg Mining Belt Superfund Site

- **Primary POC for Sitewide Inquiries:** Liz Blackburn
  Email: blackburn.lizi@epa.gov; phone: 913-551-7899

  - **OU01 – Mine/Mill Waste:** Liz Blackburn
  - **OU02/OU03 – Residential Properties:** Dan Kellerman
  - **OU04 – Groundwater:** Creenen McGuire
  - **OU05 – Spring River Watershed:** Jason Gunter

United States Environmental Protection Agency

UPDATED SOIL LEAD GUIDANCE FOR CERCLA SITES AND RCRA CORRECTIVE ACTION FACILITIES

OFFICE OF LAND & EMERGENCY MANAGEMENT

What action did EPA take?

EPA lowered recommended screening levels and strengthened guidance for cleaning up lead-contaminated soil in areas where children live, learn, and play. As a result, EPA expects to investigate more residential properties for lead contamination and potential cleanup. The guidance applies to Superfund sites and Resource Conservation and Recovery Act corrective action facilities.

The guidance primarily recommends:

- **Lower Screening Levels:** At sites in the early stage of investigation, EPA now recommends investigating areas where the amount of lead in soil is 200 parts per million (ppm) or more. However, for remedial actions, if there are other sources of lead exposure, such as lead in air and water, EPA recommends screening at 100ppm. EPA previously recommended a screening level of 400ppm for all sites regardless of whether there are other sources of lead present.

Why?

Protecting children from lead exposure is one of EPA's top priorities. The science on lead has evolved to demonstrate that lead exposure is harmful to children's health at lower levels than we previously understood. Strengthening our guidance will help EPA site teams effectively:

- Assess the potential impacts to children from lead exposure at contaminated areas.
- Select the right combination of response actions to reduce lead exposure based on the specific circumstances of the area, including risk factors and community input.

What are screening levels and are they different from cleanup levels?

Screening levels are:

- Used in the early stages of investigation to identify areas that EPA may need to study further.
- Consistently applied to all contaminated areas being assessed by EPA.

Cleanup levels are:

- The levels at which EPA will take action to remediate (clean up) an area of each site.
- Developed after assessing the specific risks and other relevant information at the site.
- May change from site to site based on conditions specific to the area.

Screening levels are not cleanup levels. They are used when initially investigating a release to determine if the level of contamination is high enough to warrant further investigation. After further investigation, EPA makes cleanup decisions specific to each site, including setting cleanup levels, using site-specific factors such as risk factors, community input, and the level of lead that was already in the area (called the background level). This background level of lead could be the result of many sources, like natural geologic processes, lead from gasoline and paint, and other sources unrelated to a release of contamination from industrial or commercial operations. Superfund generally does not address the background level of lead.

What happens now?

EPA site teams will consider how the updated guidance impacts each residential lead site. They will generally take the following steps:

1. **Prioritize**: EPA will prioritize which sites and areas to assess first because we expect a significant number of properties may need to be evaluated, re-evaluated, and cleaned up. EPA prioritizes areas based on risks to people and the environment. To prioritize our risk reduction efforts, EPA generally will focus initial efforts in areas where children currently live and play and where EPA hasn't already conducted cleanup work.

2. **Evaluate**: To identify next steps, EPA will evaluate currently available information about existing Superfund sites. During this evaluation EPA will answer a few key questions:
    - Does the current cleanup plan, including the cleanup level, need to be updated to protect people and the environment?
    - If so, does EPA need to gather any additional information about the site or site risks to update the site-specific lead in soil cleanup level?
    - Does EPA need to investigate additional areas of the site to determine where additional work may be needed?

3. **Decide**: Once EPA has answered the evaluation-related questions, EPA will decide on next steps at each site and will follow the Superfund decision making process.
    - If major changes to a prior cleanup plan are needed, like updating a cleanup level or expanding the cleanup to new yards, EPA will open a public comment period and host public meetings to ask for community input on a new proposed plan to address lead contamination. After EPA considers all public comments, EPA will issue a formal decision (remedy, or cleanup plan) and notify the impacted community.

4. **Act**: EPA will implement, or require potentially responsible parties to implement, the selected actions, such as residential property cleanups, to reduce lead exposure risks from lead-contaminated soils. EPA's decision may also include additional actions such as lead health education, installing protective barriers, and other measures to maintain the remedy.

What does the update mean for people impacted by lead-contaminated sites?

Most importantly, people should be aware that ingesting soil with lead in it can be dangerous to our health, especially to children's health. Therefore, knowing if lead-contamination is in a family's soil is important; that way, people can take steps to reduce risks to protect their health and prevent lead poisoning. EPA recommends simple actions to help minimize your family's risk to lead in soil:

- Contact EPA about free lead testing of yards in potentially contaminated areas.
- Wash hands, especially children's, after handling soil, playing outside, and before meals.
- Make sure children eat nutritious meals high in iron and calcium.
- Have children, especially those under 7 tested for lead exposure annually.
- Wet mop and dust surfaces regularly; keep toys and play areas clean.
- Take shoes off at the door and keep your pets clean.
- Wear gloves while gardening.
- Clean your produce and peel root vegetables.

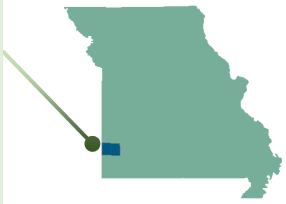
EPA site teams will communicate with residents affected by this guidance about the specific next steps the Agency will take in their community. As site teams are implementing this guidance, EPA may request access to a resident's property to test their soil or to clean up their yards at no cost to them.

United States Environmental Protection Agency

August 2022

REMEDIAL AND REMOVAL ACTIONS SITE UPDATE: Oronogo-Duenweg Mining Belt National Priorities List Superfund Site

Jasper and Newton Counties, Missouri



SITE OVERVIEW AND UPDATE

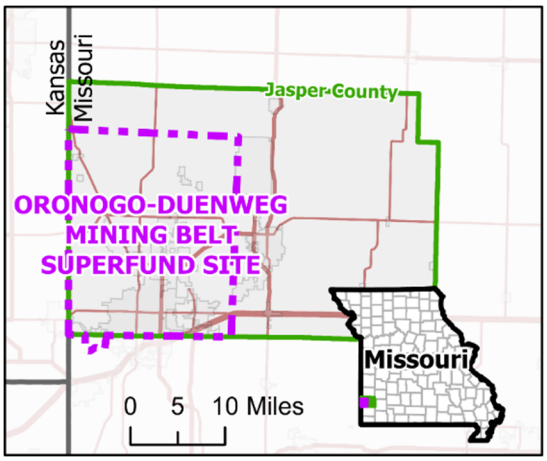
The U.S. Environmental Protection Agency (EPA) Region 7 is testing for lead contamination in private drinking water wells, residential yards, and areas with suspected mining waste within the Oronogo-Duenweg Mining Belt National Priorities List (NPL) Superfund Site (site) in Jasper County. *Lead mine waste was spread throughout the area from historic mining activities in the Tri-State Mining District (TSMD).*

Contact EPA Today About FREE Lead Testing!

If your property is located within the site boundary *(see map below)*, EPA can test your yard and/or private drinking water well for FREE – including residential yards, private drinking water wells and other child high-use areas. **Sampling is performed at no cost to property owners**. Please contact EPA or EPA's sampling contractor, Tetra Tech, for more information or to request your property be sampled.

Call EPA toll-free: 1-800-223-0425
Email EPA: R7-TSMD@epa.gov

Call EPA's Soil Sampling Contractor, Tetra Tech: 620-284-1357



SITE BACKGROUND AND UPDATE

The Oronogo-Duenweg Mining Belt NPL Superfund Site is part of the Tri-State Mining District where mining, milling, and smelting of lead and zinc ore began in the mid-1800s and continued for more than 100 years. The site consists of numerous mine waste areas spread across hundreds of square miles in southwestern Jasper County, and part of northwestern Newton County, Missouri. Former mining and smelting operations contaminated soil, groundwater, and surface water sediments with lead, zinc, and cadmium. Millions of tons of surface mining wastes contaminated thousands of acres. The primary contaminants of concern at this site are lead, zinc and cadmium. After detecting elevated heavy metal levels in mine waste, soil, groundwater and sediment, EPA has been collaborating with the state of Missouri and the local community to clean up lead-contaminated areas for over three decades. EPA added the site to the NPL in 1990. **EPA later divided the site into five Operable Units (OUs), as follows:**

- **OU0** – Sitewide Activities
- **OU1** – Mine and Mill Waste
- **OU2** – Residential properties, child care centers, and schools (located in former smelter areas)
- **OU3** – Residential properties, child care centers, and schools (located in the vicinity of mining and milling wastes)
- **OU4** – Groundwater
- **OU5** – Spring River Basin

For more information, visit EPA's Site Profile Page at: www.epa.gov/superfund/oronogoduenwegmining.

What Cleanup Activities Has EPA Done to Date?

The site includes mine waste contamination in several former mining areas. Sitewide, EPA remediated nearly **25 million** cubic yards of mining wastes over thousands of acres, remediated more than **3,000 residential yards**, and supplied over **500 homes** with a clean, permanent source of drinking water. Approximately **14 miles** of streams have been remediated across the site in recent years.

CURRENT SITE STATUS

EPA is currently working on Operable Unit 1 – Mine and Mill Waste; Operable Units 2 and 3 – Residential Yards; Operable Unit 4 – Groundwater; and Operable Unit 5 –Spring River Basin. Cleanup activities have also included removal actions, or short-term cleanups, such as residential yard remediation, to address immediate threats to human health and the environment. Past removal actions included cleanup of soils at six child care centers and 300 residences, in addition to providing bottled water to affected residences. New time-critical removal actions are currently underway to address newly identified residential yards with lead contamination. Early testing of private drinking water supply wells indicated

that many wells were contaminated with lead, cadmium and zinc attributable to historical mining activities. EPA's initial response action was to provide bottled water, treatment systems, or city water connections to residences with contaminated private drinking water supply wells. Cleanup of the upper groundwater has not been feasible, due to the way the groundwater flows through an extensive network of abandoned underground mines. **Please contact EPA if you would like to have your well tested or to see if your well has been tested in the past.**

EPA is currently developing a Remedial Investigation and Feasibility Study for **OU5 – Spring River Basin** to address surface water and sediment contamination from historic lead mining. In August 2022, EPA completed the Fifth Five-Year Review (FYR) of the site's remedy. FYRs are conducted to evaluate the effectiveness of the cleanup activities to protect public health and the environment.

ABOUT LEAD AND PUBLIC HEALTH



Lead is a toxic metal that is harmful if inhaled or swallowed. Lead can pose serious health risks at low concentrations, particularly to children under 7 years old, as well as to those who are pregnant or nursing. Lead can decrease mental development, especially learning, intelligence and behavior in children. Even low levels of lead in the blood of children can result in behavior and learning problems, hyperactivity, slowed growth, hearing problems, and anemia. Some effects of lead poisoning in a child may continue into adulthood. Adults exposed to lead can suffer from cardiovascular effects, increased blood pressure and incidence of hypertension, decreased kidney function, and reproductive problems (in both men and women).

It is important that children under 7 be tested annually, because lead-poisoned children do not always look or act sick. The only way to know if your child has elevated blood lead levels is to have their blood tested. **Talk to your pediatrician, general physician, or local health agency about testing your child.** To arrange for blood lead screening, please contact the **Jasper County Health Department**, 105 Lincoln St., Carthage, MO 64836; at 417-358-3111 or online at: www.jaspercounty.org/health_department.

LOCAL PARTNERSHIPS TO PROTECT HEALTH



EPA Region 7 is the lead agency for site activities, and the support agencies are the **Missouri Department of Natural Resources** and the **Missouri Department of Health and the Environment**.

EPA provides ongoing funding to the Jasper County Health Department for lead health education and implementing programs to test and manage soils prior to new construction of homes and to prevent building on mining waste. These programs maintain the remedy and are reinforced by a county lead health ordinance.

LEAD INFORMATION AND SITE DETAILS



Document collections were developed by EPA to form a clear understanding of the decisions to take actions at a site. Site project information is available to the public at web repositories. The Administrative Record File (AR) contains technical documents from EPA's response actions. To view more site information, ARs, FYRs, Records of Decisions (RODs), and other cleanup documents, visit EPA's Site Profile Page at: www.epa.gov/superfund/oronogoduenwegmining (see Site Documents & Data). EPA also posts Fact Sheets for Missouri sites at: www.epa.gov/mo/missouri-cleanups.

More information about lead:

- CDC's Lead ToxFAQs™: www.atsdr.cdc.gov/toxfaqs/tfacts13.pdf
- CDC's Lead page: www.cdc.gov/nceh/lead
- EPA's Lead pages at**:** www.epa.gov/lead, www.epa.gov/lead/learn-about-lead and www.epa.gov/superfund/lead-superfund-sites
- Protect Your Family from Lead Hazards: www.epa.gov/mo/missouri-cleanups

If you do not have internet access, you can view these documents online during normal business hours at: EPA Region 7 Records Center, 11201 Renner Blvd., Lenexa, KS 66219 (1-800-223-0425); or Joplin County Public Library, 1901 E. 20th St., Joplin, MO 64804 (417-623-7953).

COMMUNITY INVOLVEMENT

EPA will also continue to solicit input from the public during various phases of EPA's actions at the site and provide opportunities for community involvement. Contact EPA for more information about community involvement and technical assistance at the site.

EPA CONTACT INFORMATION

If you have questions about this Fact Sheet, need additional information about the site, and/or would like to receive site updates, please contact EPA:

Elizabeth Kramer, Community Involvement Coordinator; phone: 913-551-7186 or toll-free: 1-800-223-0425; email: kramer.elizabeth@epa.gov or R7 TSMD: R7-TSMD@epa.gov *(mailing address below).*
Liz Blackburn-Vigil, Remedial Project Manager; phone: 913-551-7899 or toll-free: 1-800-223-0425; email: blackburn.lizi@epa.gov

DOWNTOWN JOPLIN ALLIANCE

Quarterly Update

March 2023



2023 STATS

- 80+ Days of Events
- 18 new businesses; 80 in past five years
- 19 million private investment; 80 million in past five years
- 2100 volunteer hours; 9000 last five years.



EVENING OF EXCELLENCE

- Randy Wilson, Speaker
  - Community Design Services
  - Columbia, South Carolina
- Volunteer Recognition

DOWNTOWN JOPLIN ALLIANCE



EVENTS

- Volunteer Expo
- Paris Week
- Chili Cookoff
- Goats in the Garden
- First Friday WineShare
- Clean Team

DOWNTOWN JOPLIN ALLIANCE



MARK YOUR CALENDARS

- Third Thursday returns 3/21
- Downtown NOW 4/10, 6/26, 9/25
- Lofts Tour 6/1
- Arts Fest 9/20-21



EMPIRE MARKET

Gearing up for 7th summer season

- 2023 Numbers
  - 28,324 vistors (31% increase over 2022)
  - $437,392 vendor sales (28% increase)
  - 47 individual vendors
  - 2927 Free Kids Meals (more than 10,000 to date)
- Open Garden on Thursdays 10-2



EDUCATION

- Staff and Board Attended Missouri Main Street Quarterly Workshop
- Staff attended and presented at Missouri Farmer's Market Association



GRANTS AWARDED

- Missouri Humanities $10,000 for Arts Fest
- 1772 Foundation $50,000 for Endangered Properties Program



ENDANGERED PROPERTIES PROGRAM

UNION DEPOT

- Have received the Environmental Part 2 testing results.
- Solicitations of Interest --March 18 through May 31
- Evaluated on concept, previous experience, financial backing/projections, references
- Top candidate will be invited to submit full proposal.





THANK YOU!

DOWNTOWN JOPLIN ALLIANCE

downtownjoplin.com
lori@downtownjoplin.com



DOWNTOWN JOPLIN ALLIANCE

2023 Accomplishments

A Look Back at a few Accomplishments from 2023!



Events

Between Third Thursday, Empire Market, Arts Fest, Downtown Now and more, we hosted more than 80 days of events!



Small Business

With 18 new small businesses in 2023, we've welcomed more than 80 new businesses in the last five years! With networking events, resources, and ongoing promotions, we work to make our small businesses thrive!



Private Investment

Nearly NINETEEN MILLION private dollars were invested in 2023. Since 2018, more than $80 Million in private investment has changed the face of downtown.



Volunteers

The lifeblood of our organization is its volunteers! This year alone our volunteers served over 2,100 hours. With more than 9000 hours reported in the last five years, they work hard to keep downtown looking good and growing!



Kids Meals

Started in 2020, we have provided more than 6000 free kids meals. This is a small way that we work to combat food insecurity in Joplin and to help the smallest among us.



Bunny and Jane Newton Community Kitchen

Located within the Empire Market, the Newton Kitchen is impactful to entrepreneurs of all kinds and offers opportunities for food-related education and outreach.

Downtown revitalization is incremental. It happens one building at a time and one business at a time.

DOWNTOWN JOPLIN ALLIANCE

downtownjoplin.com



DOWNTOWN JOPLIN ALLIANCE

2023 Accomplishments

A Look Back at a few Accomplishments from 2023!

MAIN STREET AMERICA® *2023 Accredited*

State and National Accreditation

Downtown Joplin Alliance was awarded accreditation from state and national Main Street network



Endangered Properties

Historic buildings have special needs and we work with the owners to find resources and navigate the complexities of codes, tax credits, grants and more.



Clean Team

With 16 dates and dozens of volunteers, Clean Team has been instrumental to keeping downtown tidy and beautiful!



Empire Market

2023 was the sixth growing season for the market and brought the most produce to date! We loved seeing all the products lovingly grown from our local farmers.



People Friendly Improvements

We strive to create a safer, pleasant and more usable downtown for people who live, work and visit here!



Downtown Promotion

From TV ads to social media, video and print, we push the concept of shopping small and shopping local. We know that what makes us unique are the creative small businesses in our downtown core.

Donate

As a 501c3 nonprofit, all this and more are made possible by your contributions. Donations are deductible to the fullest extent of the law.

DOWNTOWN JOPLIN ALLIANCE

931 E 4th Street, Joplin 64801

CITY OF JOPLIN, MISSOURI

Public Works Management and Operations Assessment

1.0 SCOPE OF WORK

1.1 Purpose

The City is interested in obtaining the services of a consulting firm to conduct a Public Works management and operational assessment to determine possible enhancements to processes in order to improve infrastructure and facilities delivery and development, maintenance and systems public infrastructure, and commercial and residential development management, and related activities within City operations. The City is interested in a qualified firm capable of evaluating the efficiency and effectiveness of the of the Public Works Department's programs, operational activities, and functions and the compliance with applicable State and Federal laws, local ordinances, and City policies and procedures; and assess the appropriateness of established goals and objectives, strategies, and plans to accomplish such goals and objectives, the degree to which such goals and objectives are being accomplished, and the appropriateness of controls established to provide reasonable assurance that such goals and objectives will be accomplished. The scope of the management assessment includes all of the impacted Public Work's programs, activities, and functions. Previous experience with public sector agencies is required. The selected consultant will provide data, documentation, and recommendations to the City Manager's Office, in conjunction with an internal employee work group, on the assessment of the business development processes that is discussed further in this request for proposal (the "RFP").

1.2 Background

Incorporated in 1873, the City of Joplin is located in the southwest corner of Missouri and is the State's fourth largest metropolitan area. Population growth within the City limits, which covers more than thirty square miles, continues to grow modestly while rapid growth is being experienced in the surrounding regional area. Joplin's actual population is 51,762 that swells to approximately 225,000 during the day. The City's fiscal year begins on November 1. The total annual budget of the City is approximately $140 million. The City currently employs approximately 585 full-time equivalent employees representing a total payroll of about $36.4 million. City employees work in fourteen distinct departments: City Manager's Office, City Clerk's Office. Legal Services, Human Resources, Finance, Information Technology, Municipal Court, Public Health Department, Planning, Development & Neighborhood Services, Convention & Visitor's Bureau, Public Works, Police, Fire, and Parks & Recreation.

The City is looking to improve internal operational systems and external service to stakeholders and citizens. Through the identification of opportunities for improved processes, the expectation is to enhance infrastructure, maintenance operations, and development activities and increase the destination value for our current residents, visitors, and potential residents. The City desires a streamlined workflow, and management and scheduling of projects across a diverse set of funding sources and objectives.

1.3 Minimum Scope of Services

Streamlined project development processes are critical in improving efficiency, stewarding resources, and providing critical Infrastructure programs and services. It is anticipated the successful bidder will be required to hold multiple in-person meetings, public surveys, and discussions with staff and stakeholders to complete this project.

A responsive proposal will include a proposed methodology, approach, timeline, and costs that would review and identify process improvements of the following areas of responsibility:

A. A comparison and review of APWA standards and the City's ability to operationally meet those standards;
B. A review of customer service processes and follow through;
C. Procurement processes regarding infrastructure and capital project design, construction bidding, schedules, accounting, and staffing;
D. Facilities maintenance and repair performance, including project management, materials and maintenance management, and fleet management;
E. Development management for commercial and residential projects;
F. The maintenance of the City's public right of ways, including street repair and public improvement projects, asset repairs, street cleaning, and litter and graffiti removal;
G. Public right of way permitting, utility work, and inspection functions; review franchise agreements and utility and contractor adherence;
H. Intersection lighting and signalization, streetlight management, and signage, pavement marking management;
I. Health, safety, training, and environmental issues, including management of workers compensation costs;
J. Interdepartmental and project work order assignments, budgets and overhead.
K. This review should include all policies, practices, operational procedures, and processes involved with the permitting, inspection, and approval of new or expanding infrastructure and developments.
L. Review software, computers, technology tools being used and make recommendations for improvements.

Expected Outcomes:

A. The assessment should identify and compare best practices from high-growth communities in Missouri and in the Midwest Region.
B. The assessment should identify deficiencies from APWA Accreditation standards.
C. The assessment should make recommendations and provide the supporting documentation necessary to meet APWA Accreditation. This would include policies, SOPs, contract templates, logs, reports, etc.
D. The assessment should identify opportunities to improve project management efficiency through existing and new technology.
E. The assessment should identify opportunities to streamline processes and improve responsiveness.
F. The assessment should survey local contractors, public infrastructure consultants, and utilities, to gain meaningful feedback about the City of Joplin's processes.
G. The assessment should make recommendations for improvements to streamline the engineering consultant selection processes and procedures to improve project completion times and cost reductions through design, ROW acquisition, utility relocation, and construction.
H. Review standards and specifications for consistency and format.
I. Review and redesign processes and procedures to help ensure consistent application of city codes.

The consultant should:

A. Provide progress summaries to the City Manager and Employee Work Group, as determined, on a regular basis throughout the project.
B. Facilitate onsite meetings with key stakeholders, as determined by the Work Group during the process to review and discuss the current and proposed policies. This could include the City Council, City Manager, Department Directors, the Employee Work Group, or various outside groups.
C. Provide a comprehensive final report outlining methodologies, findings, conclusions, recommendations, incorporating goals into a prioritized five-year implementation plan.
D.
E. Provide an Executive Summary and PPT Presentation for City Council.