Public Transit-Human Services Transportation Coordination Plan: 2017

Prepared by:

Harry S Truman Coordinating Council

In Cooperation With:





-Joplin Area Transportation Study Organization

-Missouri Department of Transportation

-U.S. Department of Transportation

Harry S Truman Coordinating Council

Adopted September 20th, 2017

Joplin Area Transportation Study Organization

Adopted September 21st, 2017

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Introduction

The Missouri Department of Transportation contracted with the Harry S Truman Coordinating Council (HSTCC) to prepare a plan to improve the coordination and cooperation of transportation providers within the region (Barton, Jasper, Newton and McDonald Counties). Barriers and gaps in services were identified to prepare for future transportation needs in the HSTCC region. The objective of this plan is to meet the requirements of the Safe, Accountable, Flexible, Efficient, and Transportation Equity Act: A legacy for Users (SAFETEA-LU). SAFETEA-U became the Moving Ahead for Progress in the 21st Century Act (MAP-21), was a funding and authorization bill to govern United States federal surface transportation spending. It was passed by Congress on June 29, 2012 and President Barack Obama signed it on July 6 2012. MAP-21 was a two year program that was replaced by Fixing America's Surface Transportation Ace(FAST Act), reauthorizing surface transportation programs through Fiscal Year 2020.This federal bill requires grantees under the Section 5317: New Freedom Initiative, Section 5316.and Section 5310 Elderly and Disabled Transportation Program to meet certain requirements in order to receive federal funding for fiscal year 2013 and beyond. One of the requirements of SAFETEA-LU was the creation of a locally developed coordinated public transit-human services transportation plan.

This plan has been developed in agreement with the Missouri Department of Transportation to meet the requirements of SAFETEA-LU and assist the region in identifying future transportation needs. The plan was developed by Harry S Truman Coordinating Council with representation from local governmental, public, and private interests.

The following key elements are proposed by the Federal Transit Administration when developing the plan:

- Identify current transportation providers
- Identify transportation needs for older adults, people with low income, and individuals with disabilities
- Identify strategies to address gaps in service
- Prioritize strategies for implementing specific strategies/activities based on resources, time, and feasibility.

As part of this planning process a two page survey (See Appendix) was sent out to 76 transit providers and non-transit providers identified in the Harry S Truman Coordinating Council Region. The survey was used to conduct an inventory of available transit service in the region as

well as identified where gaps and duplication of service may exist. The surveys had a response rate of 53 percent.

The public forum was conducted on March 6th, 2017 and May 11th 2017 to allow area transportation partners to review the survey results, voice their individual needs or ideas, participate in the prioritization of plan strategies, and network with other public transit and human service transportation partners.

Overview of Federal Funding

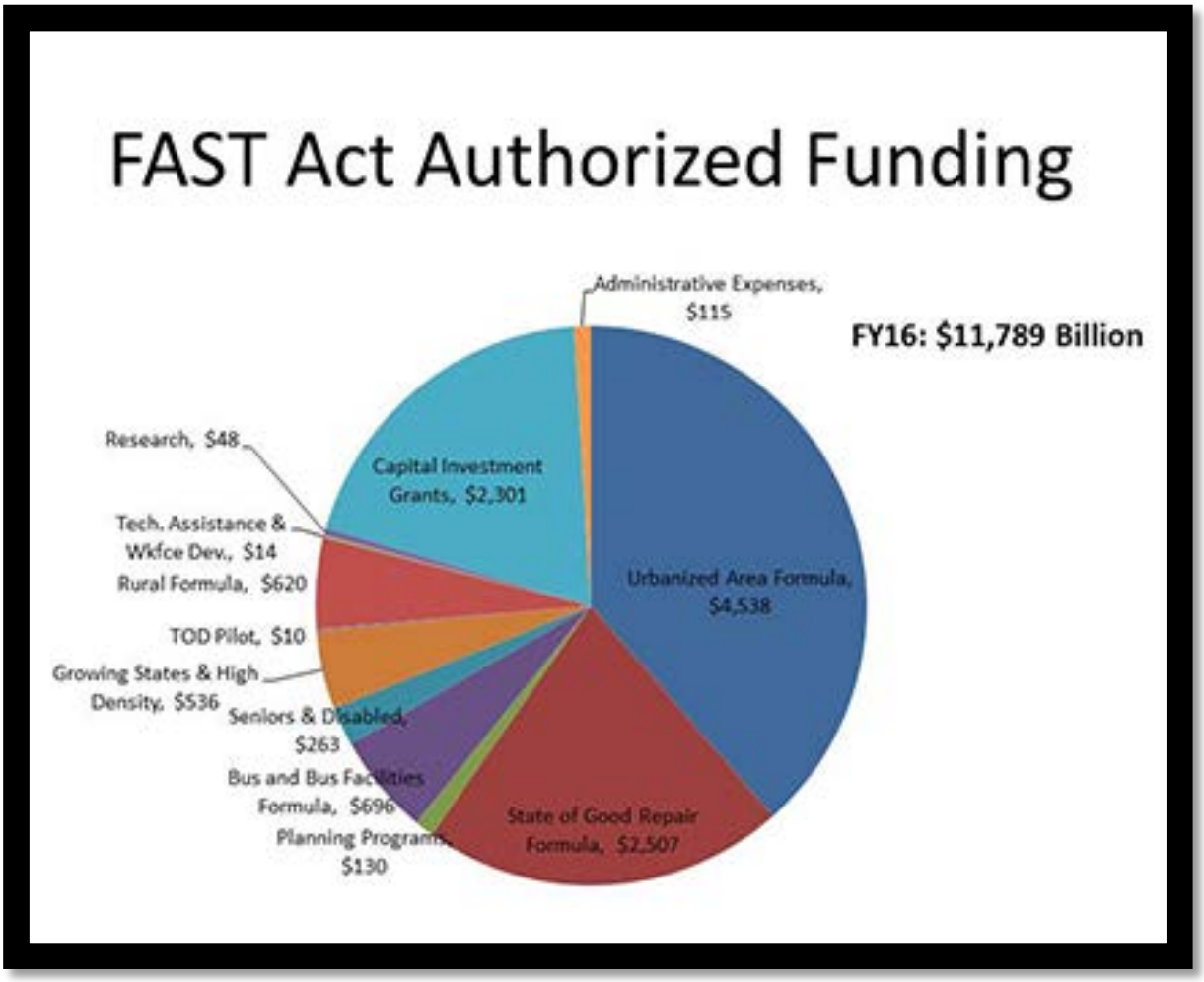
On October 1, 2012, a new federal transportation bill, Moving Ahead for Progress in the 21st Century (MAP-21), will take the place of SAFETEA-LU. MAP-21 was passed in the summer of 2012 and provided a two-year authorization of surface transportation programs, which has been extended four times. MAP-21 calls for section 5310 projects "selected by the recipient to be included in a locally developed, coordinated public transit-human services transportation plan." It also requires that the Plan was "developed and approved through a process that included participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation and human services providers and other members of the public" In MAP-21, section 5310 merges sections 5310 and 5317 from SAFETEA-LU. MAP-21 has merged to become FAST Act.

FAST Act

Congress establishes the funding for FTA programs through authorizing legislation that amends Chapter 53 of Title 49 of the U.S. Code. On December 4, 2015, President Obama signed the Fixing America's Surface Transportation (FAST) Act, reauthorizing surface transportation programs through Fiscal Year 2020. FTA's Bus and Bus Facilities program received an increase in funding of $268 million over FY15 levels, for a total of $696 million for FY16. This program helps transit agencies fund new buses, replace aging fleets and facilities, and adds a new eligibility to deploy low- or no-emission vehicles.

The FAST Act re-established a Bus Discretionary Program that allows states to apply for project-specific funding via a competitive process. Many of the grants are expected to fund replacements for aging fleets or facilities. In FY16, $268 million in funding will be available. Of that amount, $55 million has been designated for Low- or No- Emission Bus Deployment projects.

Also included in the Bus and Bus facilities program is a new pilot program for Cost-Effective Capital Investment, which encourages states to share bus funding resources among a partnership of recipients.



The following federally funded programs under FAST Act required projects to be "derived from a locally developed, coordinated public transit-human service transportation plan" and the plan be "developed through a process that includes representatives of public, private, and non-profit transportation and human service providers and participation by members of the public."

Elderly and Disabled Transportation Program: (Section 5310)

Purpose

Provides funding through a formula program to increase mobility for the elderly and persons with disabilities.

Statutory References

49 U.S.C. Section 5310

Features

- Funds allocated by formula to the States for capital costs of providing services to elderly persons and persons with disabilities.
- The federal share of eligible capital costs may not exceed 80 percent, and 50 percent for operating assistance. The 10 percent that is eligible to fund program administrative costs including administration, planning, and technical assistance may be funded at 100 percent federal share.
- Allows up to 10% of funding to be used by State or local government authority for administrative expenses (including planning and technical assistance).
- As in the past, States may sub-allocate funds to private non-profit organizations and to public agencies if they are designated to provide coordinated service.
- Allows non-federal share to include amounts available for transportation from other federal agencies including Federal Lands Highway Program (section 204 of title 23).
- Increases coordination requirements by requiring that, beginning in FY 2007, projects be on a locally-developed human service transportation coordination plan. That planning process includes representatives of public, private, and nonprofit transportation and human services providers and the public.
- Section 3006(b) of the FAST Act created a discretionary pilot program for innovative coordinated access and mobility -- open to 5310 recipients -- to assist in financing innovative projects for the transportation disadvantaged that improve the coordination of transportation services and non-emergency medical transportation (NEMT) services; such as: the deployment of coordination technology, projects that create or increase access to community, One-Call/One-Click Centers, etc. In the first year of the discretionary program (2016) Congress appropriated $2 million, followed by $3 million in 2017, $3.25 million in 2018, and $3.5 million in 2019. For more information about the 2016 competitive program for innovative coordinated access and mobility grant, visit the Rides to Wellness Demonstration and Innovative Coordinated Access and Mobility Grants program 2016

Notice of Funding Opportunity.

- Applies grant requirements of Section 5307 to the extent the Secretary determines appropriate.
- Allocation is made on the basis of the number of elderly and persons with disabilities in each state.
- This grant program provides assistance to private, public and non-profit groups in "meeting the transportation needs of the elderly and persons with disabilities when the transportation service provided is unavailable, insufficient, or inappropriate to meeting these needs."

States and designated recipients are direct recipients; eligible Sub recipient includes private nonprofit organizations, states or local government authorities, or operators of public transportation.

Section 5310 funds are apportioned among the states by a formula which is based on the number of seniors and people with disabilities in each state according to the latest available U.S. Census data.

Eligible Activities

1. Purchasing vehicles to support accessible taxi, ride-sharing, and/or vanpooling programs. Section 5310 funds can be used to purchase and operate accessible vehicles for use in taxi, ride-sharing, and/or vanpool programs provided that the vehicle meets the same requirements for lifts, ramps, and securement systems specified in 49 CFR part 38, subpart B, at a minimum, and permits a passenger whose wheelchair can be accommodated pursuant to part 38 to remain in his/her personal mobility device inside the vehicle.
2. Supporting the administration and expenses related to voucher programs for transportation services offered by human service providers. This activity is intended to support and supplement existing transportation services by expanding the number of providers available or the number of passengers receiving transportation services. Vouchers can be used as an administrative mechanism for payment of alternative transportation services to supplement available public transportation. The Section 5310 program can provide vouchers to seniors and individuals with disabilities to purchase rides, including: (a) mileage reimbursement as part of a volunteer driver program; (b) a taxi trip; or (c) trips provided by a human service agency. Providers of transportation can then submit the voucher for reimbursement to the recipient for payment based on predetermined rates or contractual arrangements. Transit passes or vouchers for use on existing fixed-route or ADA complementary paratransit service are not eligible. Vouchers are an operational expense which requires a 50/50 (federal/local) match.

Traditional Section 5310 project examples include:

- buses and vans

- wheelchair lifts, ramps, and securement devices
- transit-related information technology systems, including scheduling/routing/one-call systems
- mobility management programs
- acquisition of transportation services under a contract, lease, or other arrangement

Nontraditional Section 5310 project examples include:

- travel training
- volunteer driver programs
- building an accessible path to a bus stop, including curb-cuts, sidewalks, accessible pedestrian signals or other accessible features
- improving signage, or way-finding technology
- incremental cost of providing same day service or door-to-door service
- purchasing vehicles to support new accessible taxi, rides sharing and/or vanpooling programs
- mobility management programs

Note: Under MAP-21, the program was modified to include projects eligible under the former Section 5317 New Freedom program, described as capital and operating expenses for new public transportation services and alternatives beyond those required by the ADA, designed to assist individuals with disabilities and seniors.

Job Access and Reverse Commute (JARC): (Section 5316) has expired and is under FTA's Urbanized Area Formula Grants (Section 5307) and the Formula Grants for Rural Areas (Section 5311) programs.

Chapter 53 Section 5311 49 U.S.C. Section 5311 / Fixing America's Surface Transportation Act (FAST) Section 3007

The Formula Grants for Rural Areas program provides capital, planning, and operating assistance to states to support public transportation in rural areas with populations of less than 50,000, where many residents often rely on public transit to reach their destinations. The program also provides funding for state and national training and technical assistance through the Rural Transportation Assistance Program.

Eligible Recipients:

• States, Indian tribes or Alaskan Native villages, groups or communities identified by the Bureau of Indian Affairs (BIA)

• Sub recipient's: State or local government authorities, nonprofit organizations, operators of public transportation or intercity bus service that receives funds indirectly through a recipient.

Eligible Activities:

• Planning, capital, operating, job access and reverse commute projects, and the acquisition of public transportation services.

What's Changed?

• In determining the amount of the unsubsidized portion of privately provided intercity bus service that connects feeder service that is eligible as in-kind local match, all operating and capital costs can now be included without revenue offset.

• Revenue from the sale of advertising and concessions may be used as local match.

• Recipients may now use up to 20% of their 5311 allocation (previously 10%) for the operation of para transit service, if certain conditions are met

Funding:

Federal Share:

• Federal share is 80% for capital projects.

• Federal share is 50% for operating assistance.

• Federal share is 80% for Americans with Disabilities Act (ADA) non-fixed-route paratransit service, using up to 10% of a recipient's apportionment.

Formula Details:

• 83.15% of funds apportioned based on land area and population in rural areas.

• 16.85% of funds apportioned based on land area, revenue-vehicle miles, and low-income

individuals in rural areas.

Other:

Tribal Transit Program

- $5 million discretionary tribal program for each fiscal year on a competitive basis.
- $30 million tribal formula program for tribes providing public transportation.

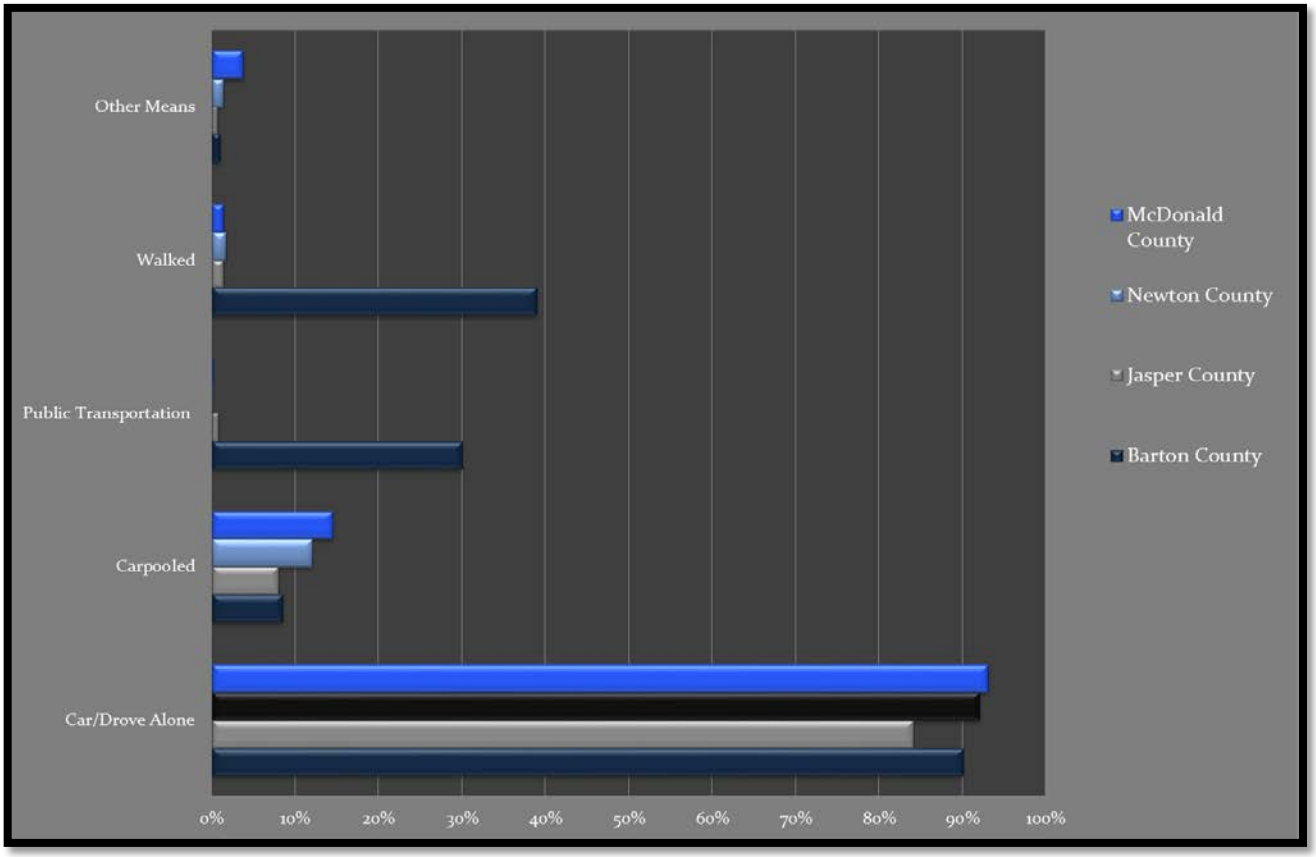
Appalachian Development Public Transportation Assistance Formula Program

- $20 million formula program for states in the Appalachian Region.

Grants for Buses and Bus Facilities Formula Program - 5339(a)

Provides funding to states and transit agencies through a statutory formula to replace, rehabilitate and purchase buses and related equipment and to construct bus-related facilities. In addition to the formula allocation, this program includes two discretionary components: The Bus and Bus Facilities Discretionary Program and the Low or No Emissions Bus Discretionary Program.

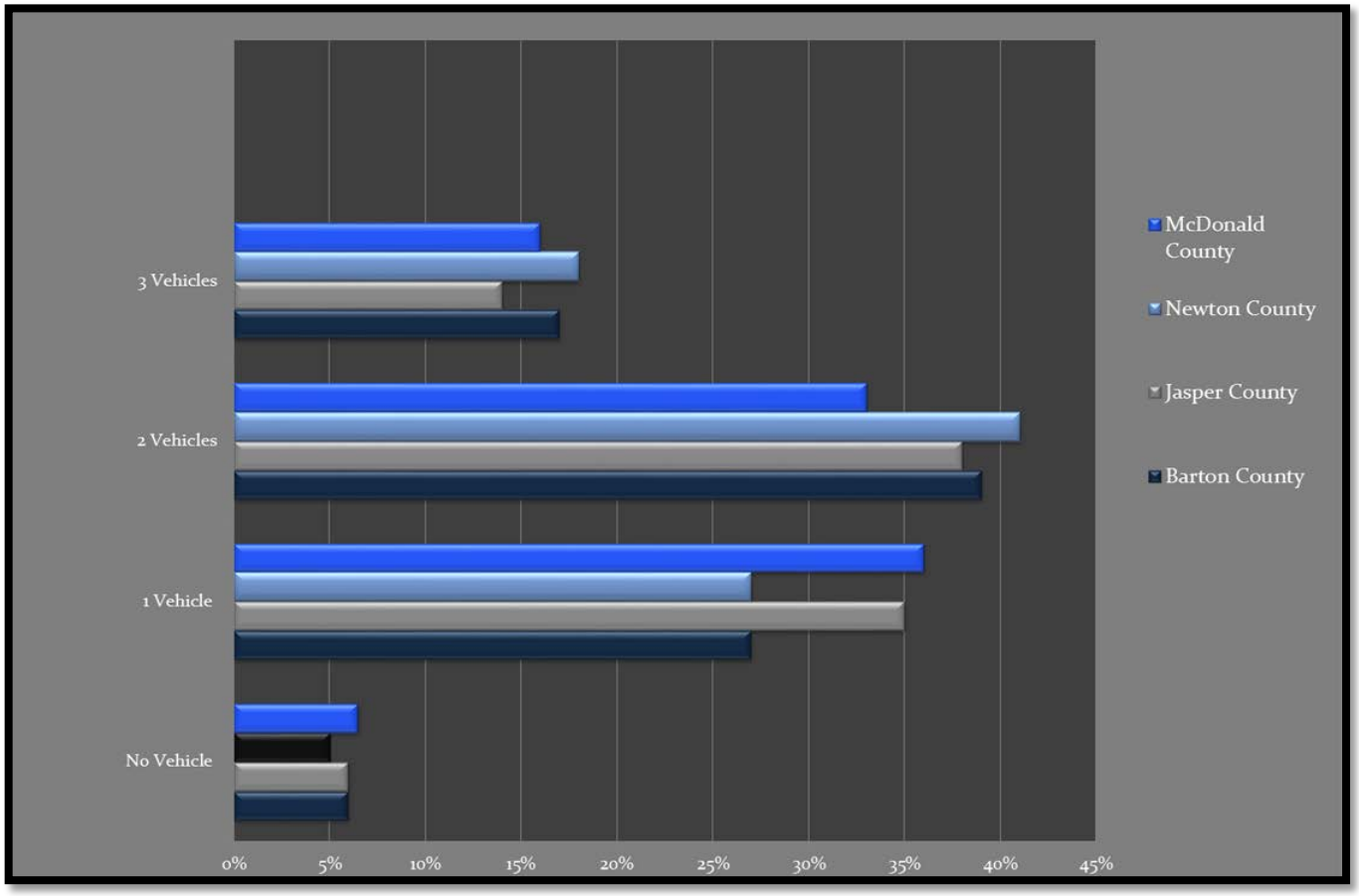
Commute to Work



	Drove Alone	Carpooled	Public Transit
Barton County	**11.20%**	**2.10%**	**1%**
Jasper County	**10.10%**	**2.10%**	**9.80%**
Newton County	**11.80%**	**9.40%**	**1%**
McDonald County	**11.60%**	**7.50%**	1%

2011-2015 American Community Survey 5-Year Estimates
Source: 2008-2010 American Community Survey 3-Year Estimates;
*2000 U.S. Census/percent change 2000-2015

Household Car Availability



	No Vehicle	1 Vehicle	2 Vehicles	3 Vehicles
Barton County	6%	27%	39%	17%
Jasper County	6%	35%	38%	14%
Newton County	5%	27%	41%	18%
McDonald County	6.50%	36%	33%	16%

Assessment of Transportation Needs

Individual County Demographics

Barton County:

Age-

17.2% of Barton County residents were 65 and older compared with 15.6% statewide. The proportion of young people under 18 in the county (21.7%) was less than the state (27.3%).

Low Income-

The percentage of families in poverty in 2010 at 18.8% was higher than the state rate of 8.9%. Also the number of people in poverty at 15.7% in 2010 was higher than the state at 15.6%. The number of people in poverty in Barton County in 2010 increased by 2.9% from 11.2% in 2002. The rate of children in poverty in Barton County at 24.2% is slightly higher than the state rate of 21.7%.

Disabilities-
The most recent data for Barton County indicates that 17.1% of individuals age 16- 64 had a disability in the year 2010. Among the population age 65 and older, 43.4% of the population reported having disability.
The state population with a disability was consistent with Barton County. The number of individuals ages
16-64 with a disability was 18.4% in 2000 and 43.9% of individuals age 65 and older.

Jasper County:

Age-

14% of Jasper County residents were 65 and older compared with 14.0% statewide. The proportion of young people under 18 in the county (23.7%) was greater than the state (19.6%).

Low Income-

The percentage of families in poverty in 2015 at 17.1% was higher than the state rate of 15.6%. Also the number of people in poverty at 18.9% in 2015 was higher than the state at 14.0%. The rate of children in poverty in Jasper County at 26.7% is slightly higher than the state rate of 21.4%.

Disabilities-

In 2015 48.9% of persons age 65 and older in Jasper County reported having a disability. The number of individuals age 65 and older with a disability in Missouri was 38.7% in 2010. Among the working age population in Jasper County, 14% of individuals have a disability and 14.3% of individuals within the state labor force reported having a disability.

McDonald County:

Age-

16.5% of McDonald County residents were 65 and older compared with 14.1% statewide. The proportion of young people under 18 in the county (31.1%) was greater than the state (28.6%).

Low Income-

In 2015 the number of families in poverty was 15.8% of the McDonald County population and slightly higher than 11.1% of families in poverty across the state. The number of individuals in poverty within the county was 21.7% in 2015 and higher than the state poverty rate of individuals at 15.6%. The number of children in poverty in 2015 at 22.1% was consistent with the state's children in poverty at 21.3%.

Disabilities-

In 2015 63.5% of persons age 65 and older in McDonald County reported having a disability The number of individuals with a disability age 65 and older in Missouri was 20.1% in 2015. Among the working age population in McDonald County, 19.6 % of individuals have a disability and 10.1% of individuals within the state labor force reported having a disability.

Newton County:

Age-

15.2% of Newton County residents were 65 and older greater than 14.0% statewide. The proportion of young people under 18 in the county (28.4%)was greater than the state (26.7%).

Low Income-

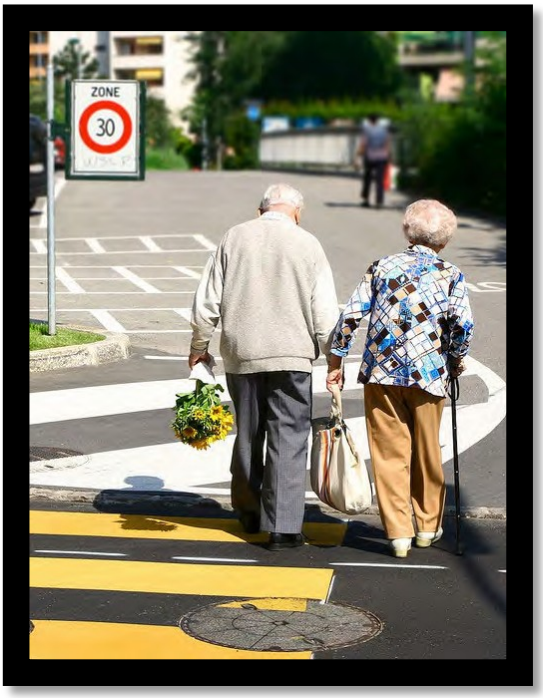
The percentage of families in poverty in Newton County in 2015 at 14.5% was less than the state rate of 15.6%. Also the number of people in poverty at 15.6% in 2015 was higher than the state at 14.0%. The number of people in poverty in Newton County in 2015 increased by 2.1% from 12.4% in 2010. The rate of children in poverty in Newton County at 18.2 % is higher than the state rate of 21.3% and increased from 14.2% in 2010.

Disabilities-

In 2015 72.8% of persons age 65 and older in Newton County reported having a disability and increased by 31.8% from 2010. The number of individuals with a disability age 65 and older in Missouri was 78% in 2015. Among the working age population in Newton County, 24.7% of individuals have a disability and 59.8% of individuals within the state labor force reported having a disability.

Assessment of Needs Groups

Seniors



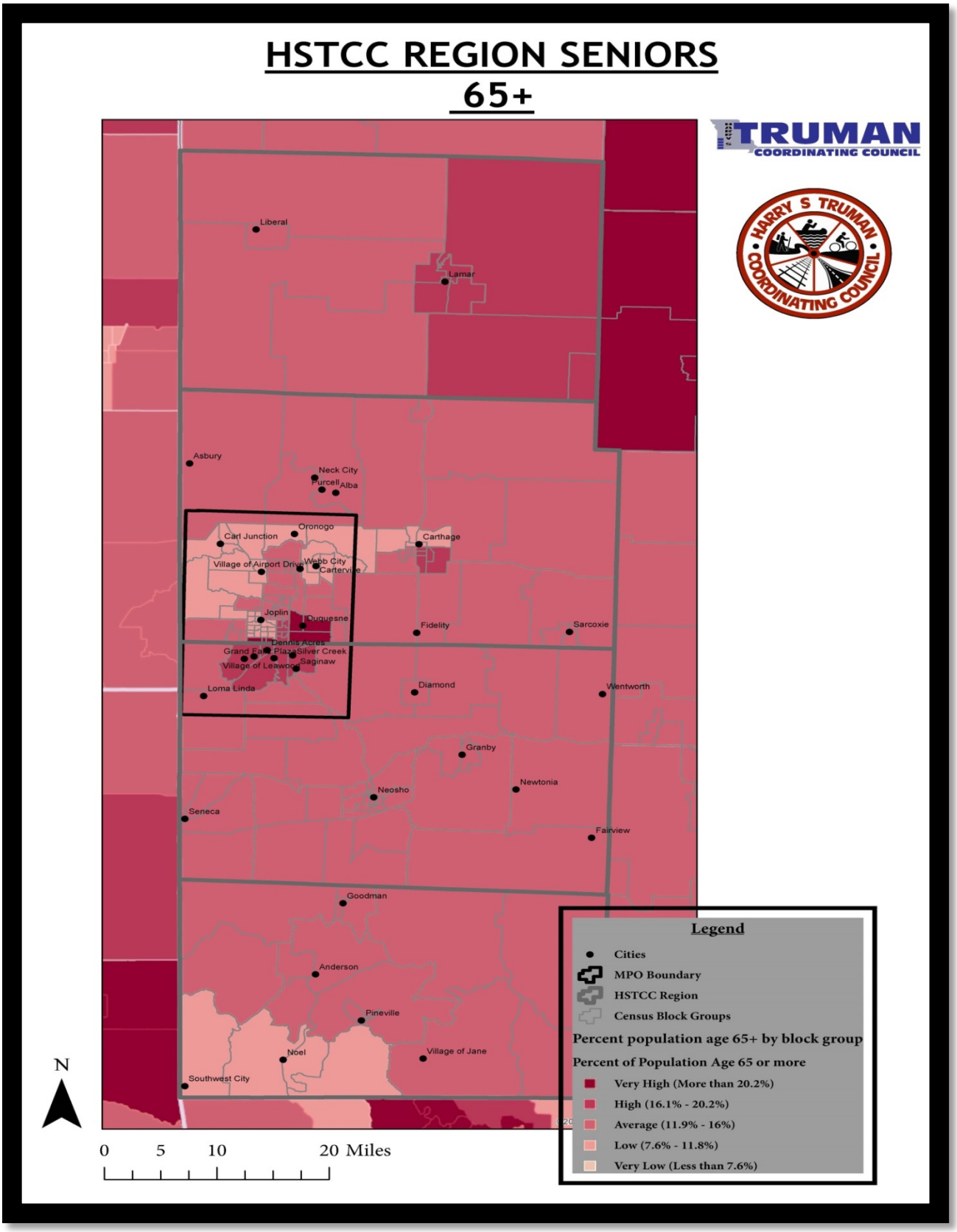
Increasing mobility options is important for those who can no longer drive. Nearly one in five U.S. seniors does not drive and these individuals frequently rely on walking and public transportation in order to obtain their basic needs. There are several barriers in the physical environment that make walking difficult including:

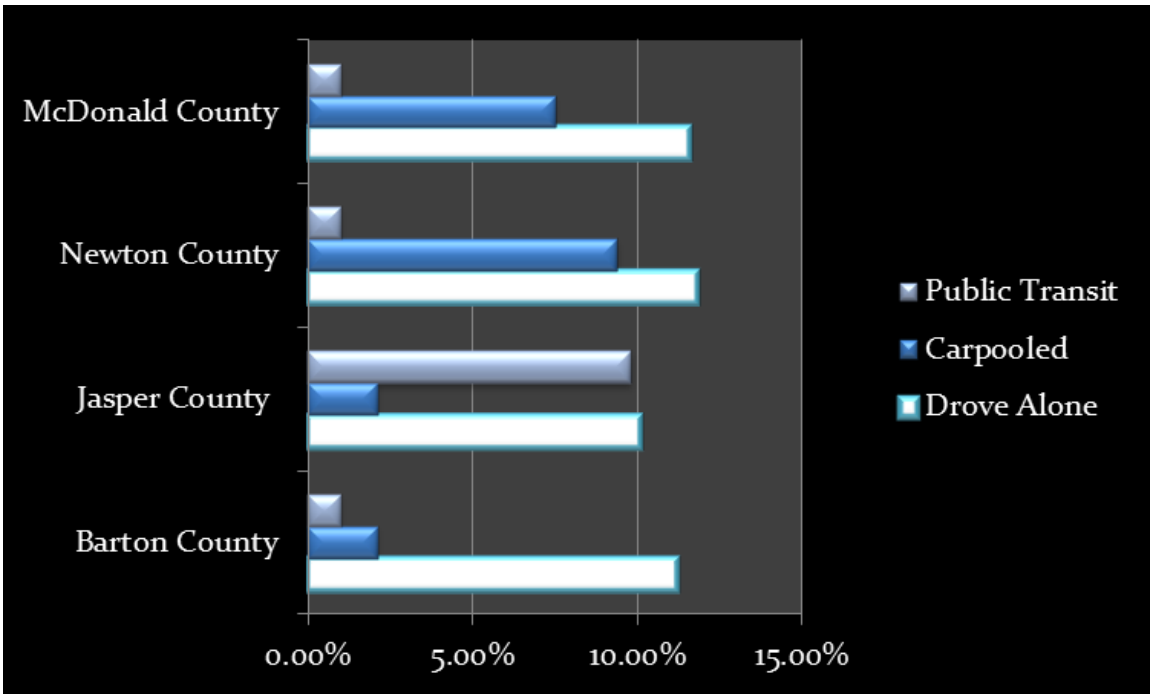
- High traffic speeds
- Uneven or irregular sidewalks
- Long intersection crossings
- Lack of shade
- Shortage of places to stop and rest
- Irregular or insufficient transit service

Vehicular safety is also a major health issue for seniors. Studies have shown that seniors are more likely to be killed in a motor vehicle accident than other age groups. Injuries from accidents are also complicated by age. Finding ways to reduce accidents can make life for senior citizens much healthier.

- In Barton County, the total amount of drivers over the age of 65 is 11.4%.
- In Jasper County, total amount of drivers over the age of 65 is 10.1%.
- In Newton County, the total amount of drivers over 65 is 12%.
- In McDonald County, the total amount of drivers over the age of 65 is 11.7%

HSTCC REGION SENIORS 65+

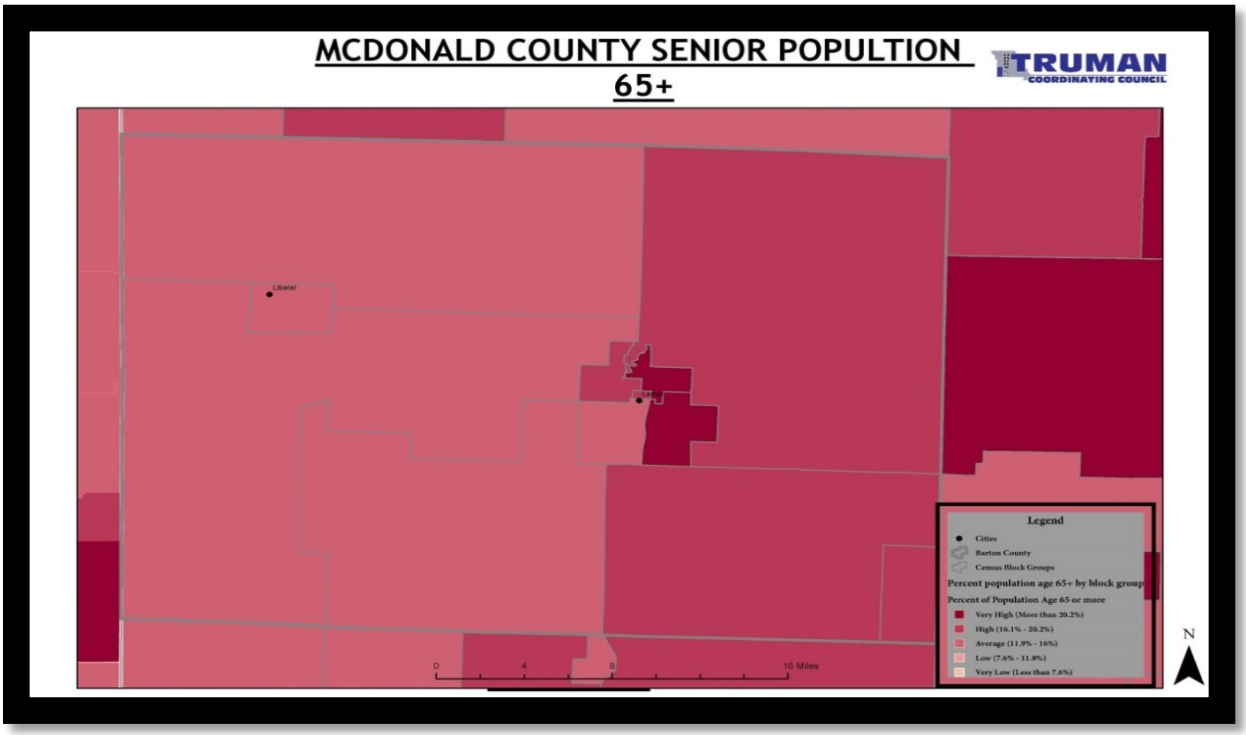




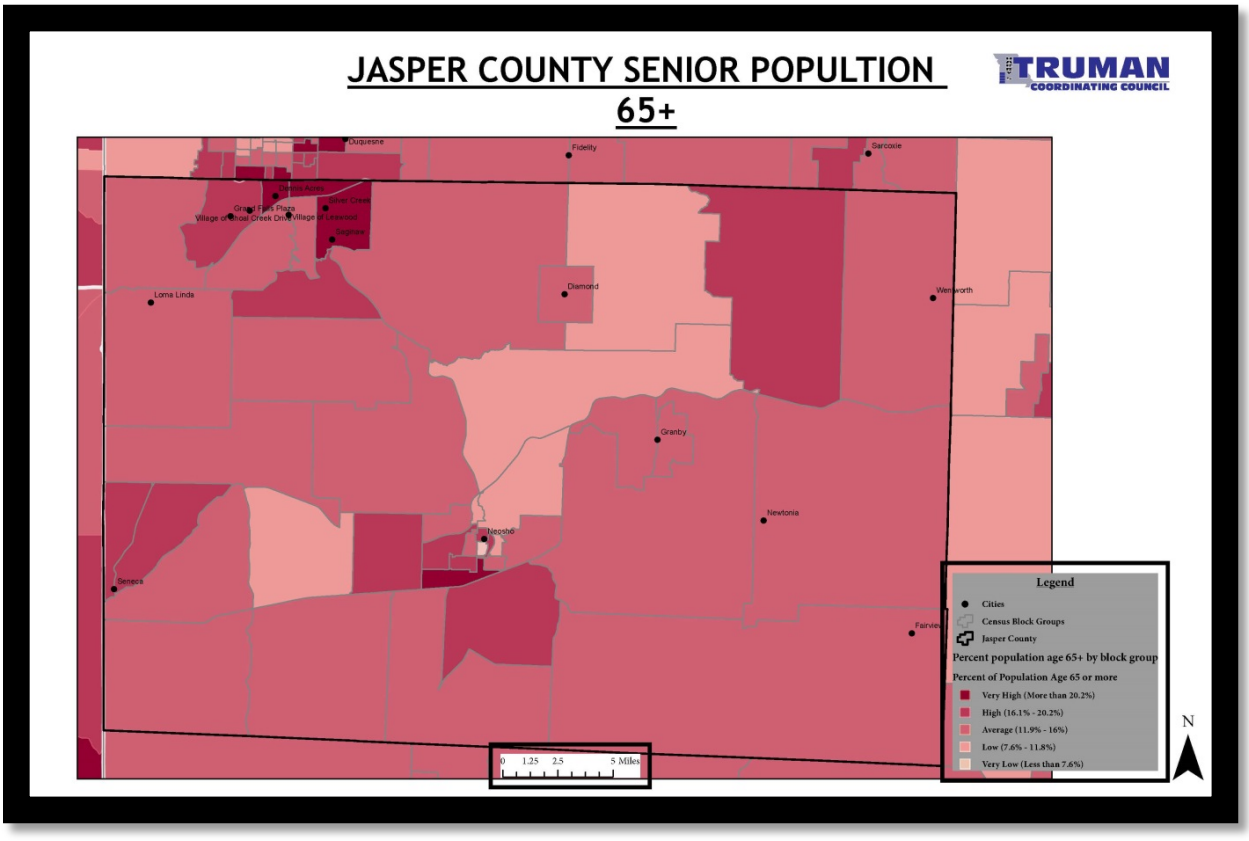
	Drove Alone	Carpooled	Public Transit
Barton County	11.20%	2.10%	1%
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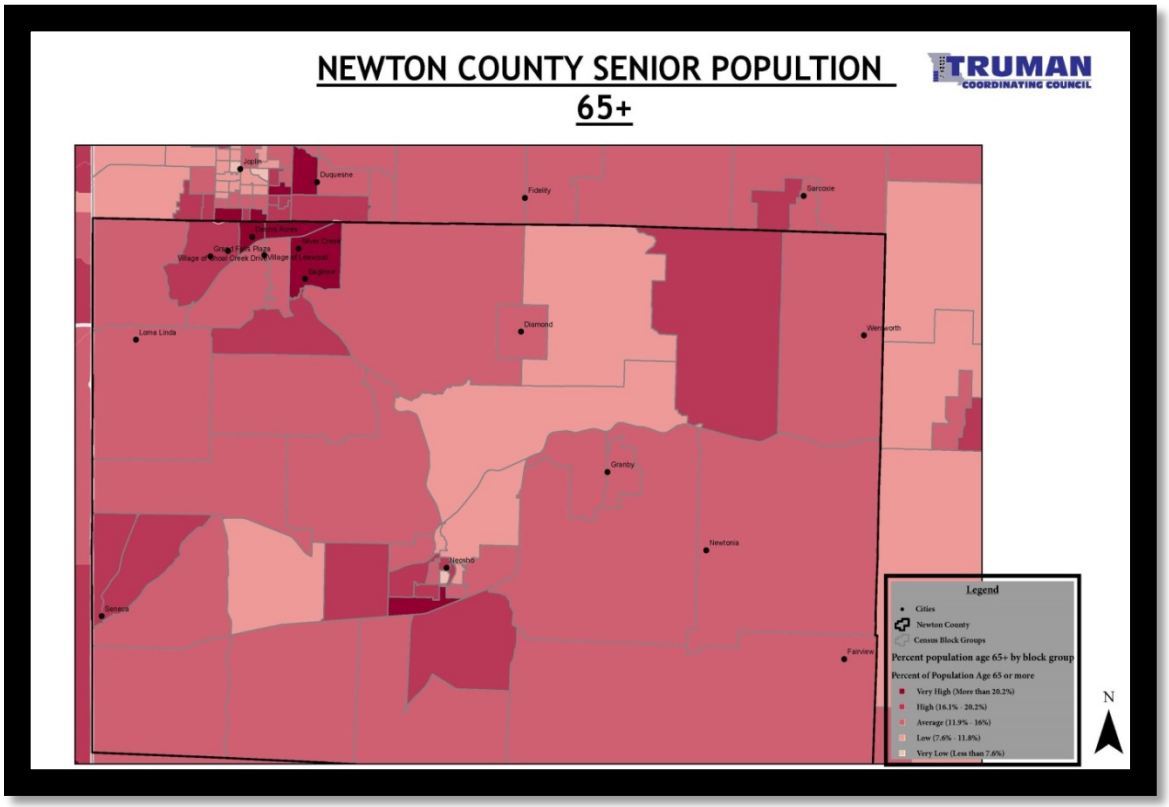
2010-2015 American Community Survey 5-Year Estimates
Source: 2008-2010 American Community Survey 3-Year Estimates;

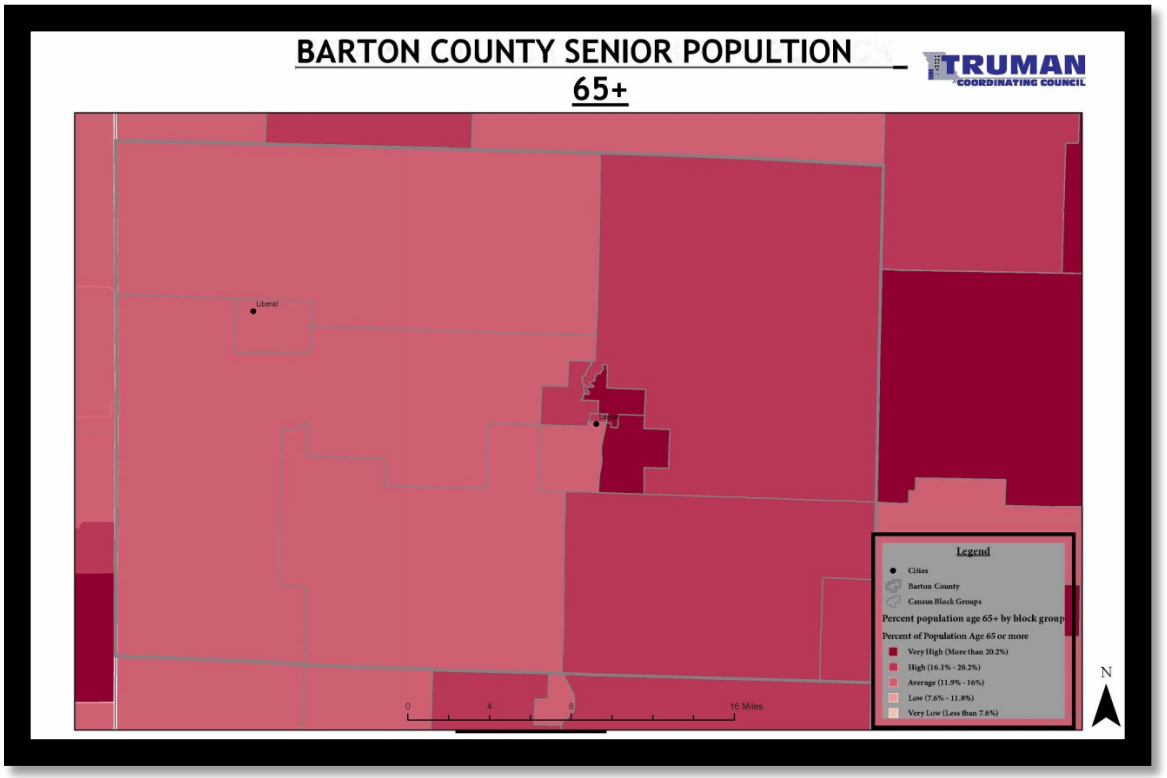
MCDONALD COUNTY SENIOR POPULTION 65+



JASPER COUNTY SENIOR POPULTION 65+




NEWTON COUNTY SENIOR POPULTION
65+
TRUMAN COORDINATING COUNCIL
Joplin
Duquesne
Fidelity
Sarcoxie
Diamond
Wentworth
Granby
Newtonia
Neosho
Seneca
Fairview
Loma Linda
Legend
Cities
Newton County
Census Block Groups
Percent population age 65+ by block group
Percent of Population Age 65 or more
Very High (More than 20.2%)
High (16.1% - 20.2%)
Average (11.9% - 16%)
Low (7.6% - 11.8%)
Very Low (Less than 7.6%)
N


BARTON COUNTY SENIOR POPULTION
65+
TRUMAN COORDINATING COUNCIL
Liberal
Legend
Cities
Barton County
Census Block Groups
Percent population age 65+ by block group
Percent of Population Age 65 or more
Very High (More than 20.2%)
High (16.1% - 20.2%)
Average (11.9% - 16%)
Low (7.6% - 11.8%)
Very Low (Less than 7.6%)
0
4
8
16 Miles
N

The total number of seniors within the Harry S Truman Coordinating Council decreased by 6.7% and Barton and Newton Counties experienced the greatest increase in individuals age 65-84. Newton and Jasper were the only counties that experienced a decrease in senior population with a 16.3% decrease in individuals age 65 and over between 2010 and 2015. The senior population will continue to be an important focus group as the number of seniors grows in coming years.

County	2000-2010							
	2000 Census Age 65-84	2010 Census Age 65-84	Number Change	Percent Change	2000 Census Age 85+	2010 Census Age 85+	Number Change	Percent Change
HSTCC Region	22,994	25,863	2,869	11.1%	3,329	3,727	398	10.7%
Barton County	1,759	1,809	50	2.8%	306	323	17	5.3%
Jasper County	12,587	13,575	988	7.3%	1,843	2,139	296	13.8%
Newton County	6,495	7,851	1,356	17.3%	893	1,006	113	11.2%
McDonald County	2,153	2,628	475	18.1%	287	259	-28	-10.8%

County	2010-2015					
	2015 Pop. Estimates Age 65-84	Number Change	Percent Change	2015 Pop. Estimates Age 85+	Number Change	Percent Change
HSTCC Region	27,515	1,652	6.0%	3,798	469	12.3%
Barton County	1,898	89	4.7%	344	38	11.0%
Jasper County	13,888	313	2.3%	2,087	244	11.7%
Newton County	8,958	1,107	12.4%	1,045	152	14.5%
McDonald County	2,771	143	5.2%	322	35	10.9%

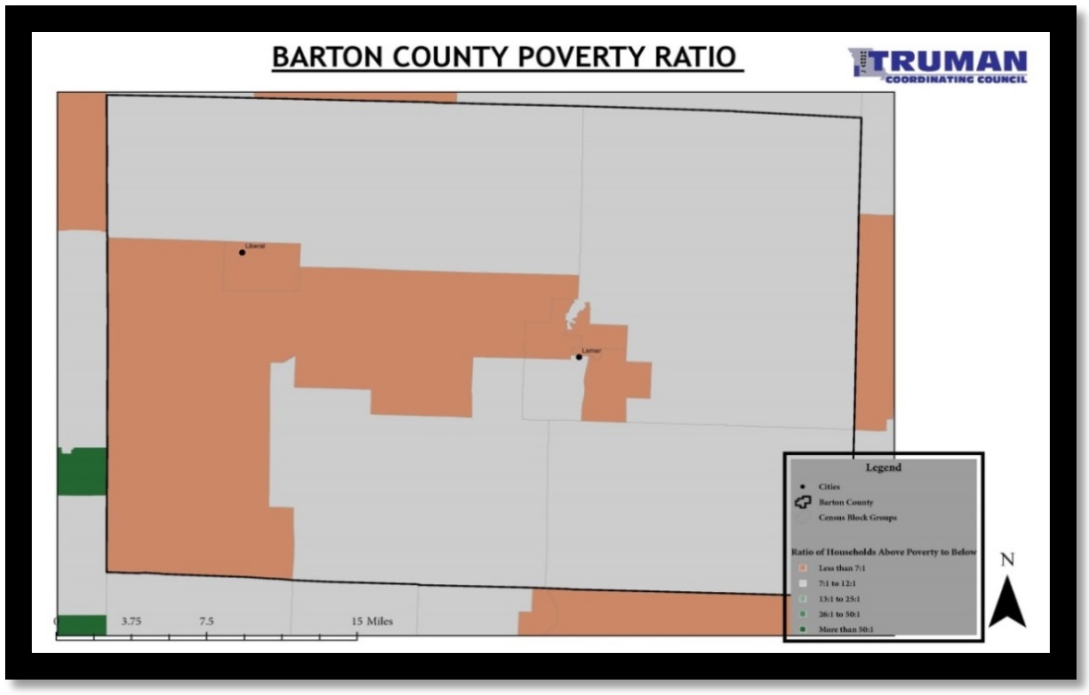
2010-2015 American Community Survey 5-Year Estimates
Source: 2008-2010 American Community Survey 3-Year Estimates;
*2000 U.S. Census/percent change 2000-2015

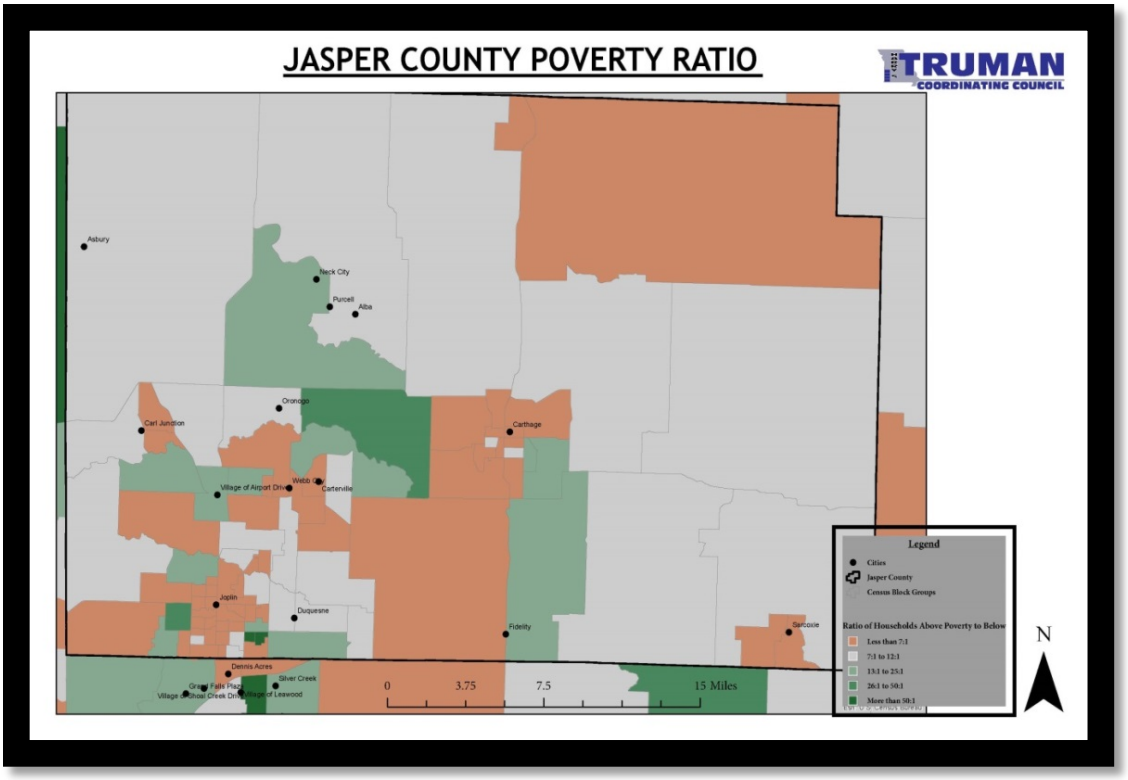
Low Income

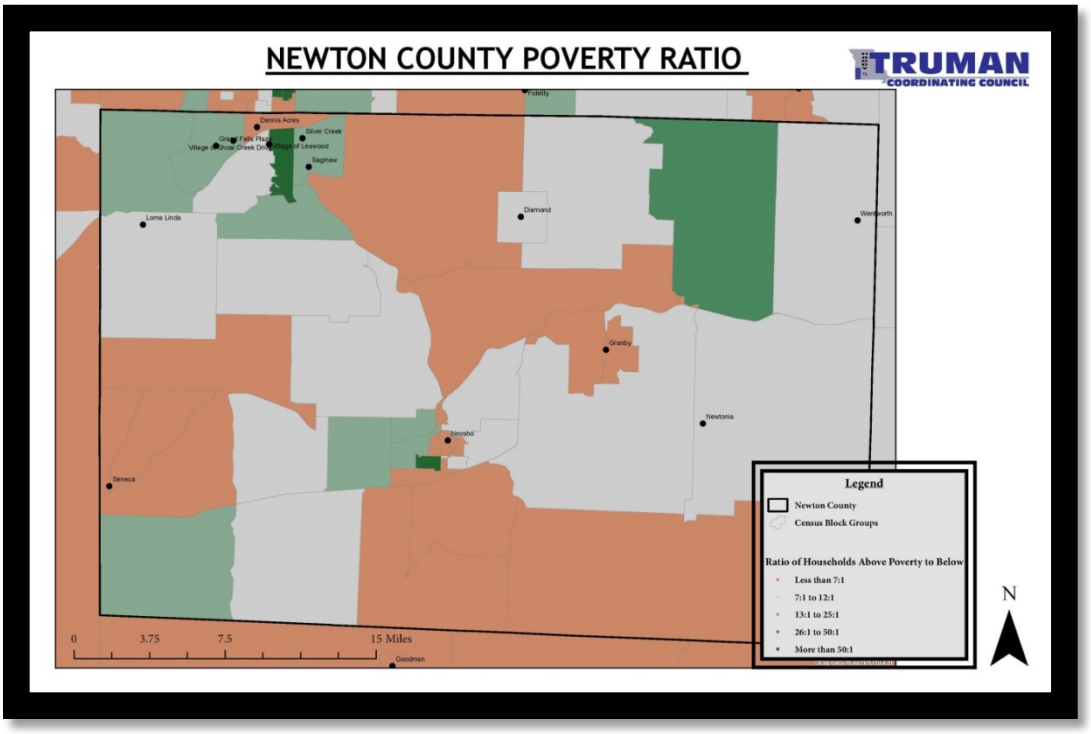
Low-income populations are especially at risk for poor health. Poverty often leads to poor heath, as there is often a lack of funds for healthy food choices, proper health care and recreational activities that provide physical activity (i.e. joining a health club or soccer league). Neighborhoods with higher than average levels of poverty also tend to be the ones with the least recreational infrastructure, the most unsafe streets for walking (physically and due to crime) and the poorest access to health care services and healthy food options.

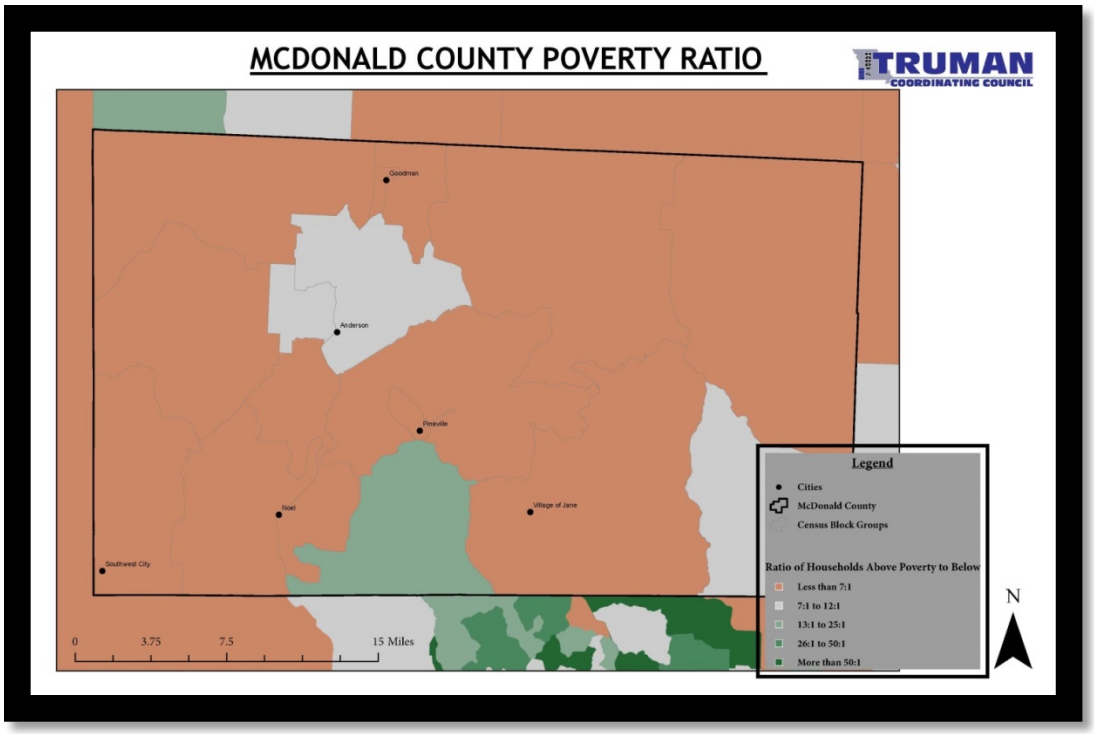
Since many low-income residents do not have access to a car, this lack of access, becomes an even more pressing concern. Ensuring that residents have equitable access to transportation options that provides access to their needs will be a component of the plan




BARTON COUNTY POVERTY RATIO
TRUMAN
COORDINATING COUNCIL
Liberal
Lamar
Legend
Cities
Barton County
Census Block Groups
Ratio of Households Above Poverty to Below
Less than 7:1
7:1 to 12:1
13:1 to 25:1
26:1 to 50:1
More than 50:1
N
3.75
7.5
15 Miles

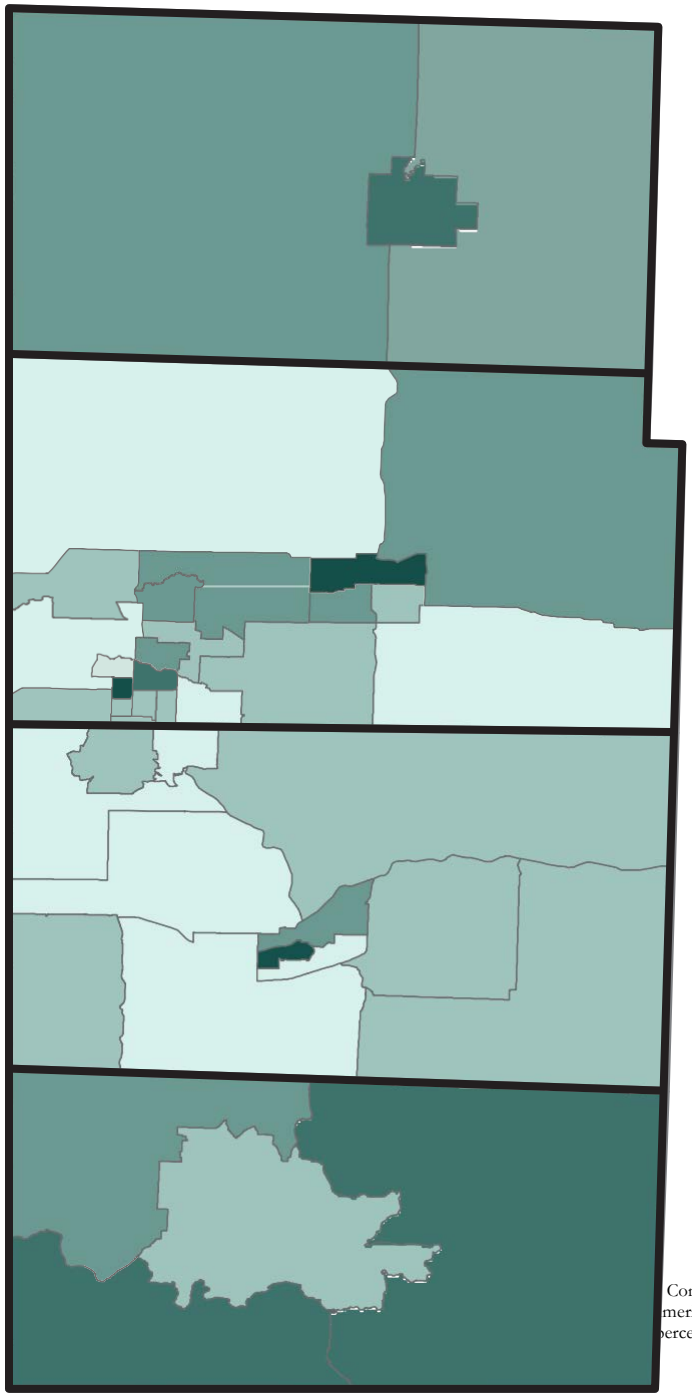

JASPER COUNTY POVERTY RATIO
TRUMAN
COORDINATING COUNCIL
Asbury
Neck City
Purcell
Alba
Oronogo
Carl Junction
Carthage
Village of Airport Drive
Webb City
Carterville
Joplin
Duquesne
Fidelity
Sarcoxie
Dennis Acres
Silver Creek
Legend
Cities
Jasper County
Census Block Groups
Ratio of Households Above Poverty to Below
Less than 7:1
7:1 to 12:1
13:1 to 25:1
26:1 to 50:1
More than 50:1
N
0
3.75
7.5
15 Miles





2010-2015 American Community Survey 5-Year Estimates
Source: 2008-2010 American Community Survey 3-Year Estimates;

Harry S Truman Coordinating Council Percent of Individuals Age 65 and Over Below Poverty Level, 2015



0% - 5%
5% - 10%
11% - 15%
16% - 20%
21% - 25%

*Data provided at the census tract group level

N

Community Survey 5-Year Estimates
merican Community Survey 3-Year Estimates;
ercent change 2000-2015

Population Below Poverty Level, 2000-2010-2015

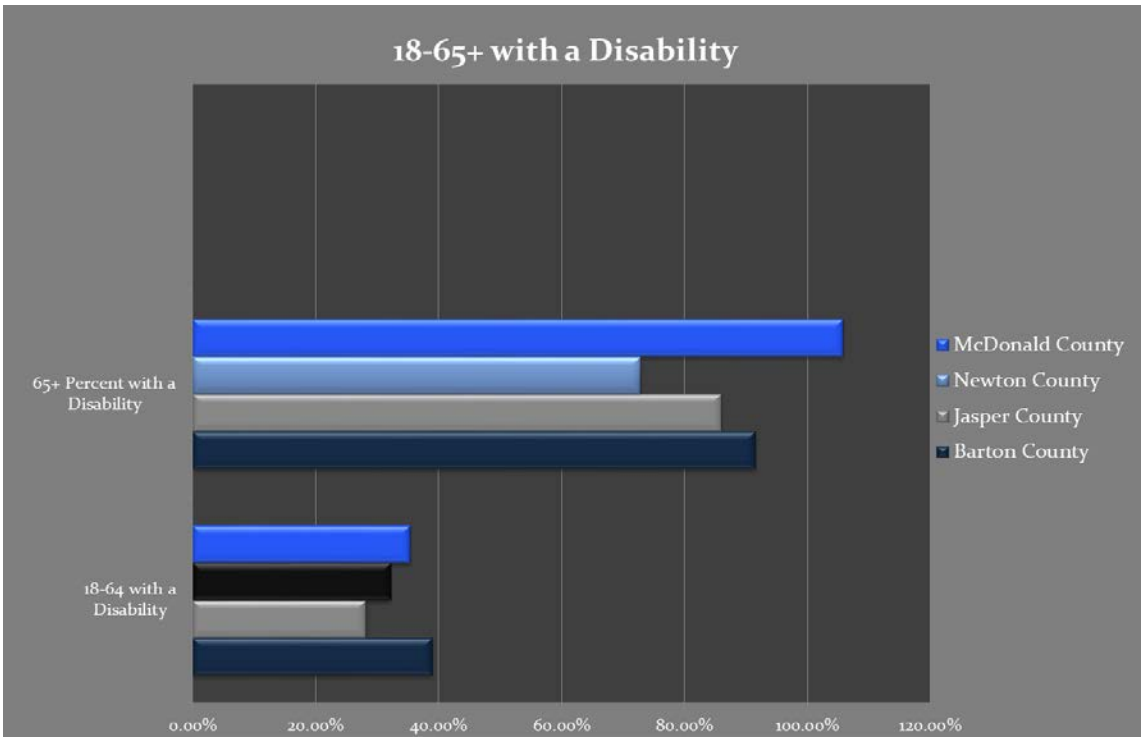
County	Persons Below Poverty Level			2000-2010		2010-2015	
	2000	2010	2015	Number Change	Percent Change	Number Change	Percent Change
HSTCC Region	26,873	37,139	18,888	10,266	27.6%	-18,251	-96.6%
Barton County	1,607	1,947	1,453	340	17.5%	-494	-34.0%
Jasper County	14,808	22,189	10,586	7,381	33.3%	-11,603	-109.6%
Newton County	6,011	9,472	4,314	3,461	36.5%	-5,158	-119.6%
McDonald County	4,447	3,531	2,535	-916	-25.9%	-996	-39.3%

2010-2015 American Community Survey 5-Year Estimates

Percent of All Persons

2000 Total Population	2000 % below Poverty	2010 Total Population	2010 % below Poverty	2015 Total Population	2015 % below Poverty
191,544	14.0%	211,003	17.6%	210,890	9.0%
12,541	12.8%	12,402	15.7%	12,166	11.9%
104,686	14.1%	117,404	18.9%	117,184	9.0%
52,636	11.4%	58,114	16.3%	58,777	7.3%
21,681	20.5%	23,083	15.3%	22,763	11.1%

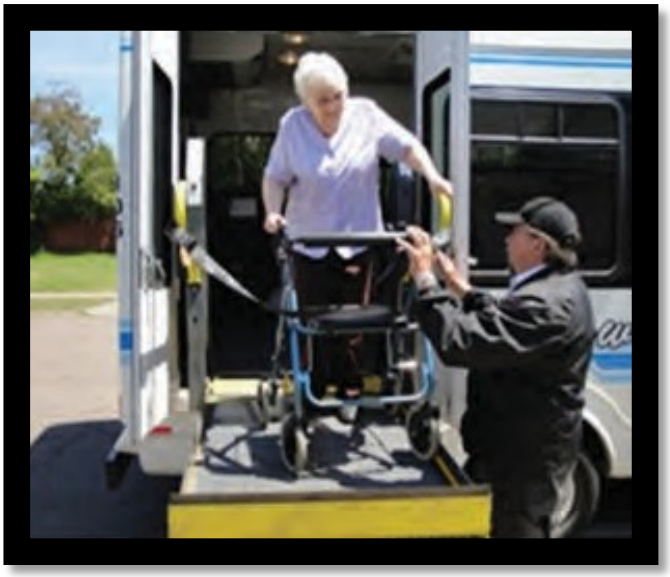
2010-2015 American Community Survey 5-Year Estimates



Column1	Disabled Persons 18-64	Percent Disabled 18-64	Disabled persons 65+	Percent Disabled 65+
Barton County	1106.00	16.19%	978.00	44.78%
Jasper County	8749.00	12.36%	6412.00	41.53%
Newton County	4686	13.77%	3301	34.34%
McDonald County	2051.00	15.11%	1490.00	49.73%



Disabilities



The number of disabled individuals within Jasper, Newton and McDonald Counties has decreased from 2000-2010. Barton County disabled population has gone down around 1%. The average percent of individuals with a disability ages 18-64 was 21% within the HSTCC region. Also, around 40% of individuals age 65 and older had a disability according to the 2010 Census.

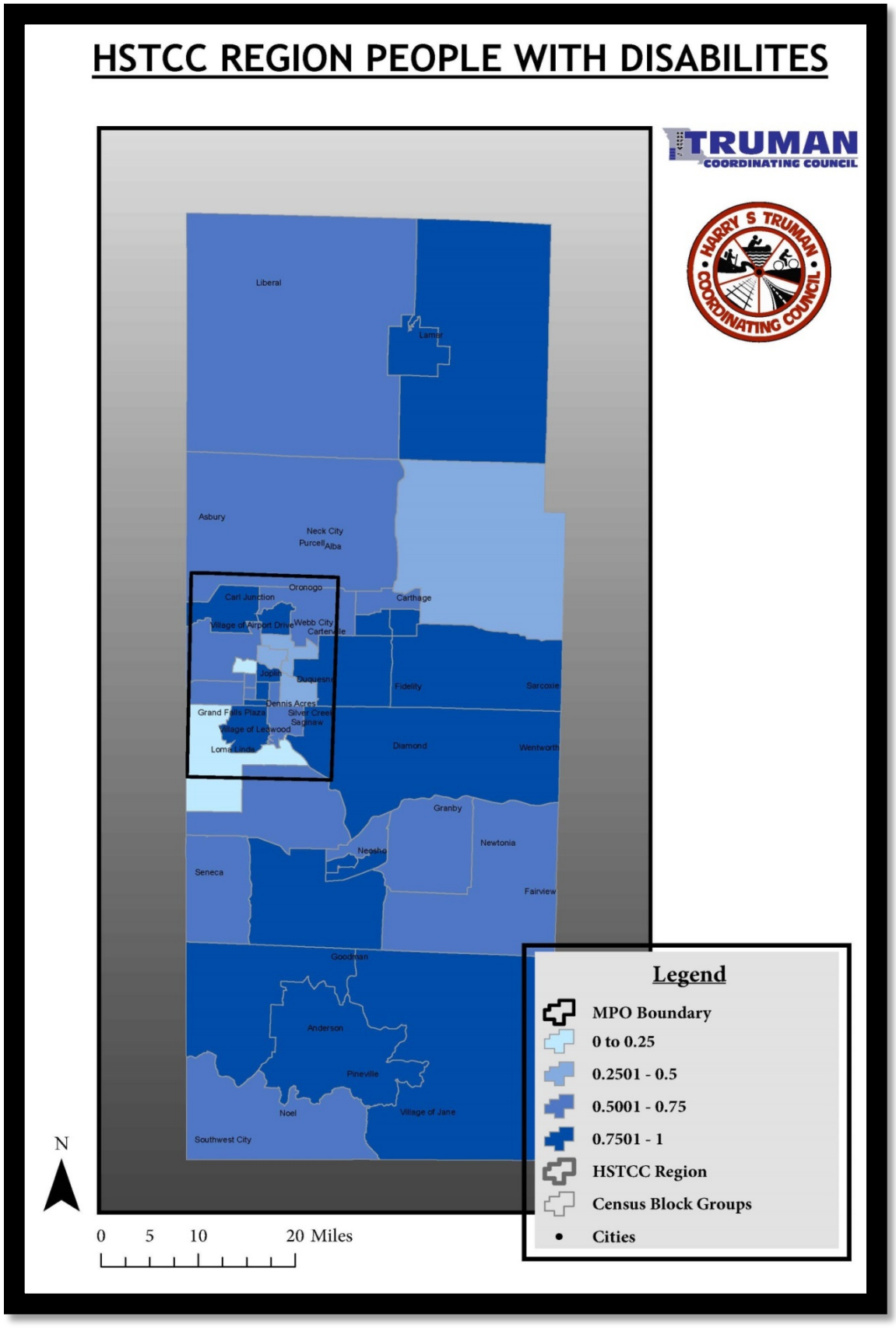
Individuals with disabilities may have fewer options for physical activity due to barriers in the built environment. It is often more difficult to navigate the city and get to daily destinations. People with disabilities are also more at risk of a collision in difficult traffic situations and may recover more slowly when injured. Additionally, they are often at risk of having very low incomes, as their ability to work full time is often limited. This may leave them unable to meet their basic needs and require additional assistance.

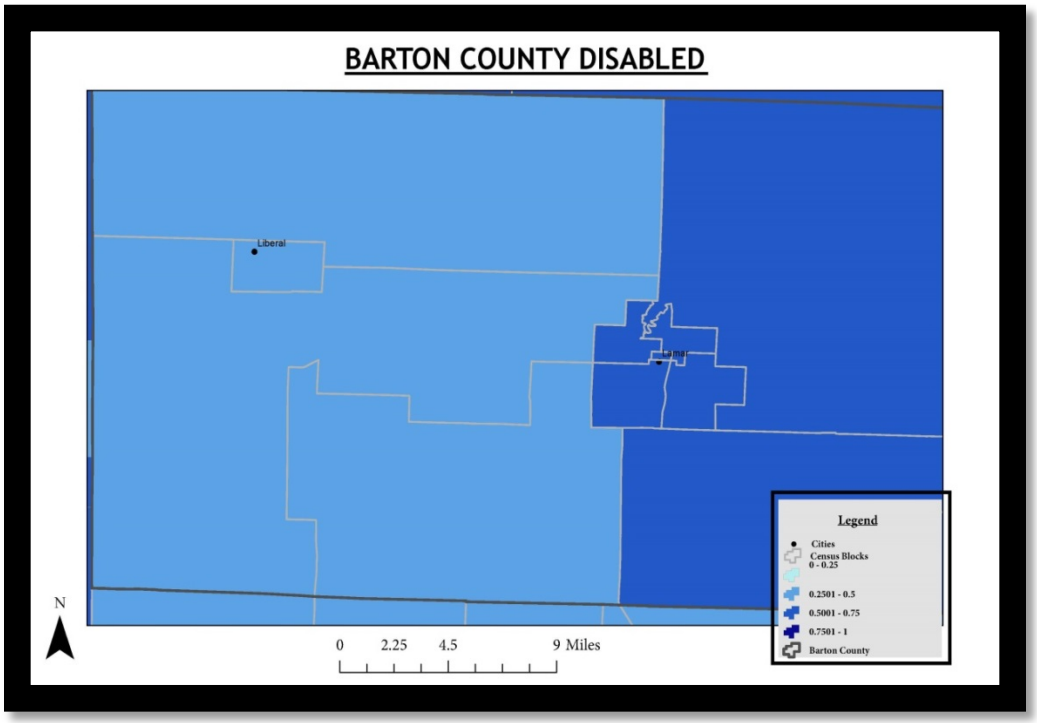
Population 65 years and over

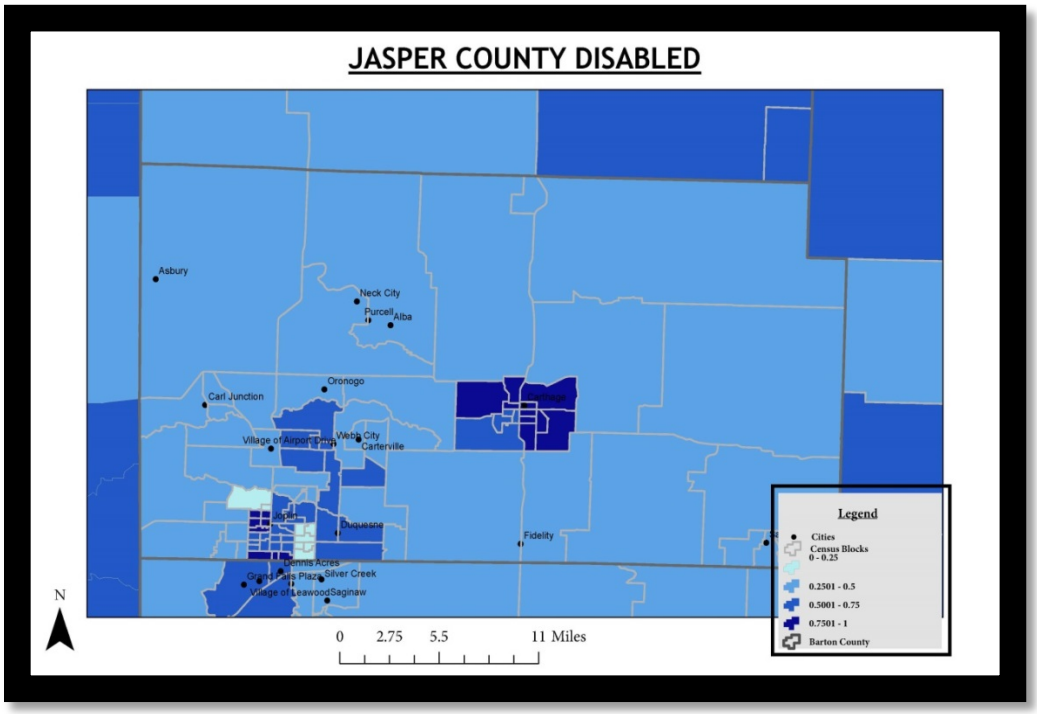
- a hearing difficulty
- With a vision difficulty
- With a cognitive difficulty
- With an ambulatory difficulty
- With a self-care difficulty
- With an independent living difficulty

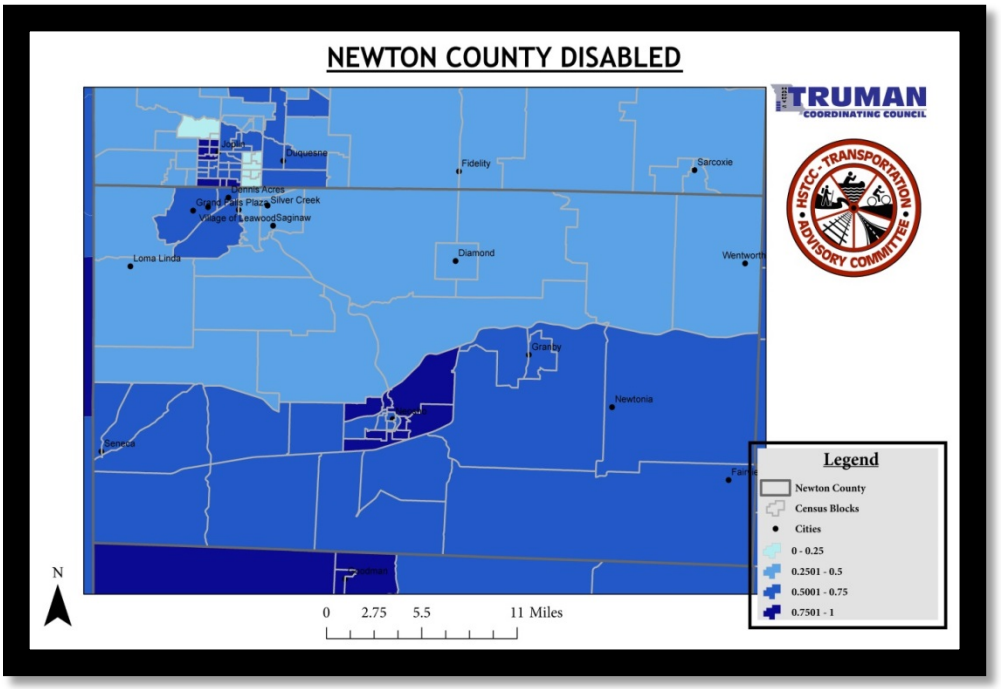
	18-64 with a Disability	65+ Percent with a Disability
Barton County	39.00%	91.50%
Jasper County	28.30%	85.90%
Newton County	32.20%	72.80%
McDonald County	35.40%	105.70%

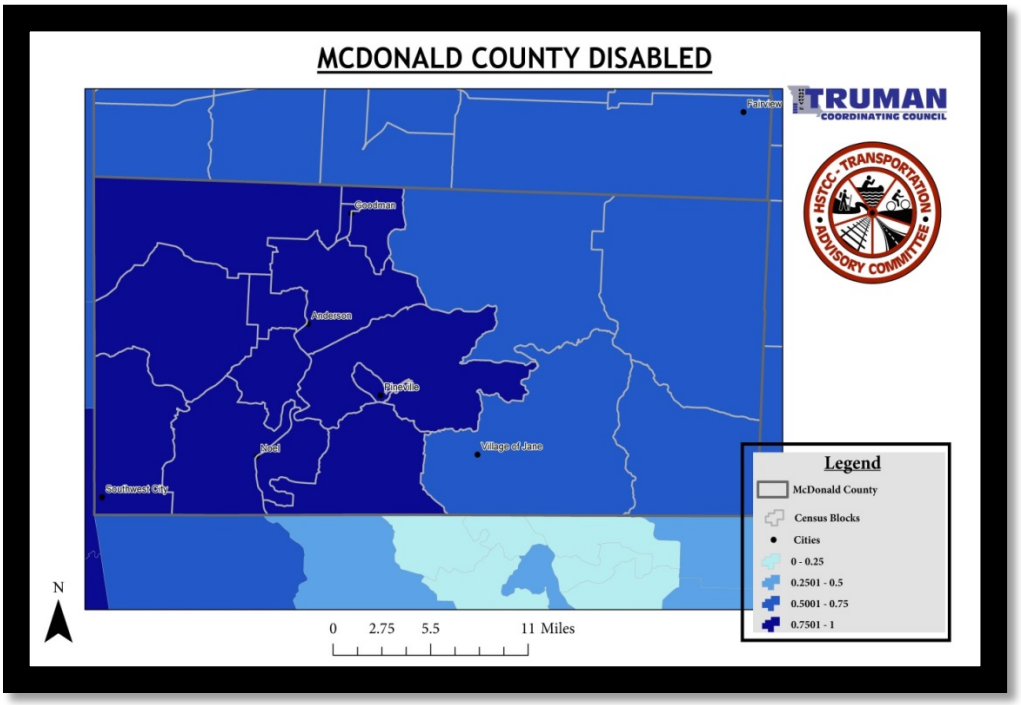
HSTCC REGION PEOPLE WITH DISABILITES




BARTON COUNTY DISABLED
Liberal
Legend
Cities
Census Blocks
0 - 0.25
0.2501 - 0.5
0.5001 - 0.75
0.7501 - 1
Barton County
N
0 2.25 4.5 9 Miles


JASPER COUNTY DISABLED
Asbury
Neck City
Purcell
Alba
Oronogo
Carl Junction
Webb City
Carterville
Duquesne
Fidelity
Dennis Acres
Silver Creek
Saginaw
Legend
Cities
Census Blocks
0 - 0.25
0.2501 - 0.5
0.5001 - 0.75
0.7501 - 1
Barton County
N
0 2.75 5.5 11 Miles


NEWTON COUNTY DISABLED
TRUMAN COORDINATING COUNCIL
HSTCC - TRANSPORTATION ADVISORY COMMITTEE
Duquesne
Fidelity
Sarcoxie
Silver Creek
Saginaw
Loma Linda
Diamond
Wentworth
Granby
Newtonia
Seneca
Goodman
Legend
Newton County
Census Blocks
Cities
0 - 0.25
0.2501 - 0.5
0.5001 - 0.75
0.7501 - 1
N
0 2.75 5.5 11 Miles


MCDONALD COUNTY DISABLED
TRUMAN COORDINATING COUNCIL
HSTCC - TRANSPORTATION ADVISORY COMMITTEE
Fairview
Goodman
Anderson
Pineville
Noel
Village of Jane
Southwest City
Legend
McDonald County
Census Blocks
Cities
0 - 0.25
0.2501 - 0.5
0.5001 - 0.75
0.7501 - 1
N
0 2.75 5.5 11 Miles

	Disabled Persons 18-64	Percent Disabled 18-64	Disabled persons 65+	Percent Disabled 65+
Barton County	1106.00	16.19%	978.00	44.78%
Jasper County	8749.00	12.36%	6412.00	41.53%
Newton County	4686	13.77%	3301	34.34%
McDonald County	2051.00	15.11%	1490.00	49.73%

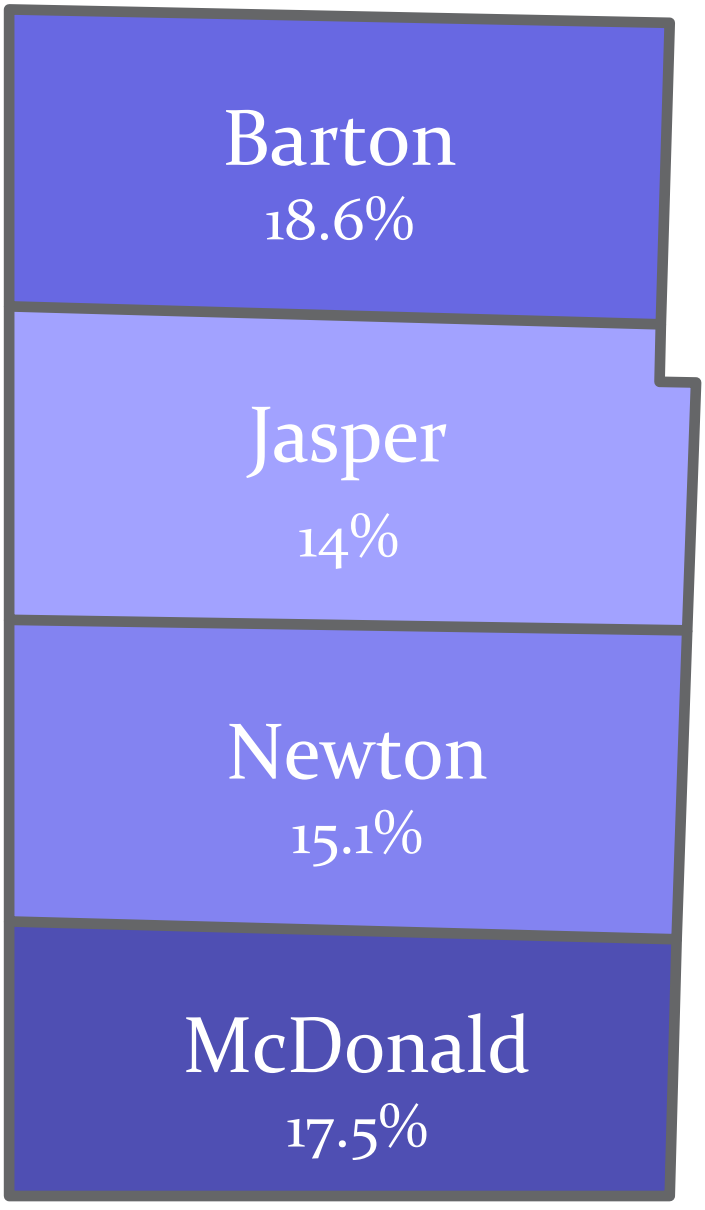
2010-2015 American Community Survey 5-Year Estimates
Source: 2008-2010 American Community Survey 3-Year Estimates;
)



Disabled Population Age 5 and Over					
	2010		2015		Percent Change 2010-2015
	Disabled Population Age 5 & Over	Percent of Total Population Age 5 & Over	Disabled Population Age 5 & Over	Percent of Total Population Age 5 & Over	
Barton County	*2202	*17.5%	2209	19.47%	0.32%
Jasper County	19225	16.70%	16174	15.04%	-18.86%
Newton County	9919	17.20%	8762	16.09%	-13.20%
McDonald County	4762	20.90%	3957	18.80%	-20.34%

American Community Survey 5-Year Estimates
Source: 2010-2015 American Community Survey 3-Year Estimates;

Harry S Truman Coordinating Council
Percent Disabled by County



*Data provided at the county level

N

Source: 2010-2015 American Community Survey 5-Year Estimates;

Joplin Area Transportation Study Organization (JATSO)

Demographics

The representation of demographic information within the Joplin Area Transportation Study Organization boundaries was derived utilizing census blocks entirely within JATSO's boundaries and an estimate of the population within census blocks partially located within JATSO boundaries.



Seniors

Subject	change 2000-2010	Column1
	number	percent
Total Persons	11381	12.94%
Under 5	973	15.36%
5-17	2001	12.81%
18-24	76	0.84%
25-34	921	8.31%
35-54	2182	9.40%
55-64	3517	34.46%
65-84	1523	13.96%
85 & over	188	11.87%
under 18	2974	187.75%
18-64	6696	12.51%
18 & over	8408	12.37%
65 & over	1711	13.65%

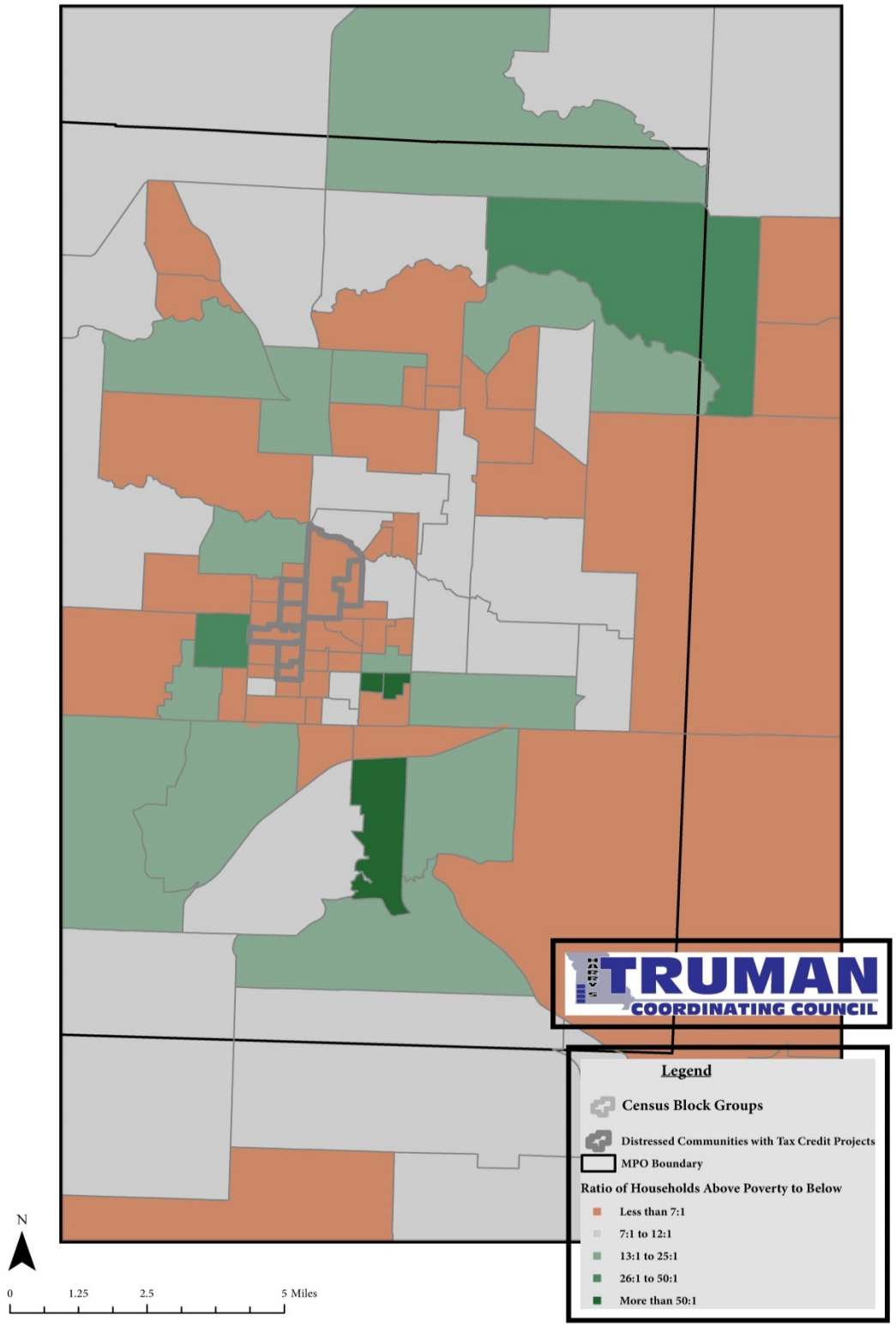
	2010		2000		change 2000-2010	
Subject	number	percent	number	percent	number	percent
Total Persons	87975		76594		11381	12.94%
Under 5	6334	7.20%	5361	7.00%	973	15.36%
5-17	15616	17.70%	13615	17.80%	2001	12.81%
18-24	9017	10.30%	8941	11.70%	76	0.84%
25-34	11085	12.60%	10164	13.30%	921	8.31%
35-54	23225	26.40%	21043	27.50%	2182	9.40%
55-64	10205	11.60%	6688	8.70%	3517	34.46%
65-84	10909	12.40%	9386	12.30%	1523	13.96%
85 & over	1584	1.80%	1396	1.80%	188	11.87%
under 18	1584	25.00%	18976	24.80%	2974	187.75%
18-64	53532	60.80%	46836	61.10%	6696	12.51%
18 & over	66025	75.00%	57617	75.20%	8408	12.73%
65 & over	12493	14.20%	10782	14.10%	1711	13.70%

Low-Income

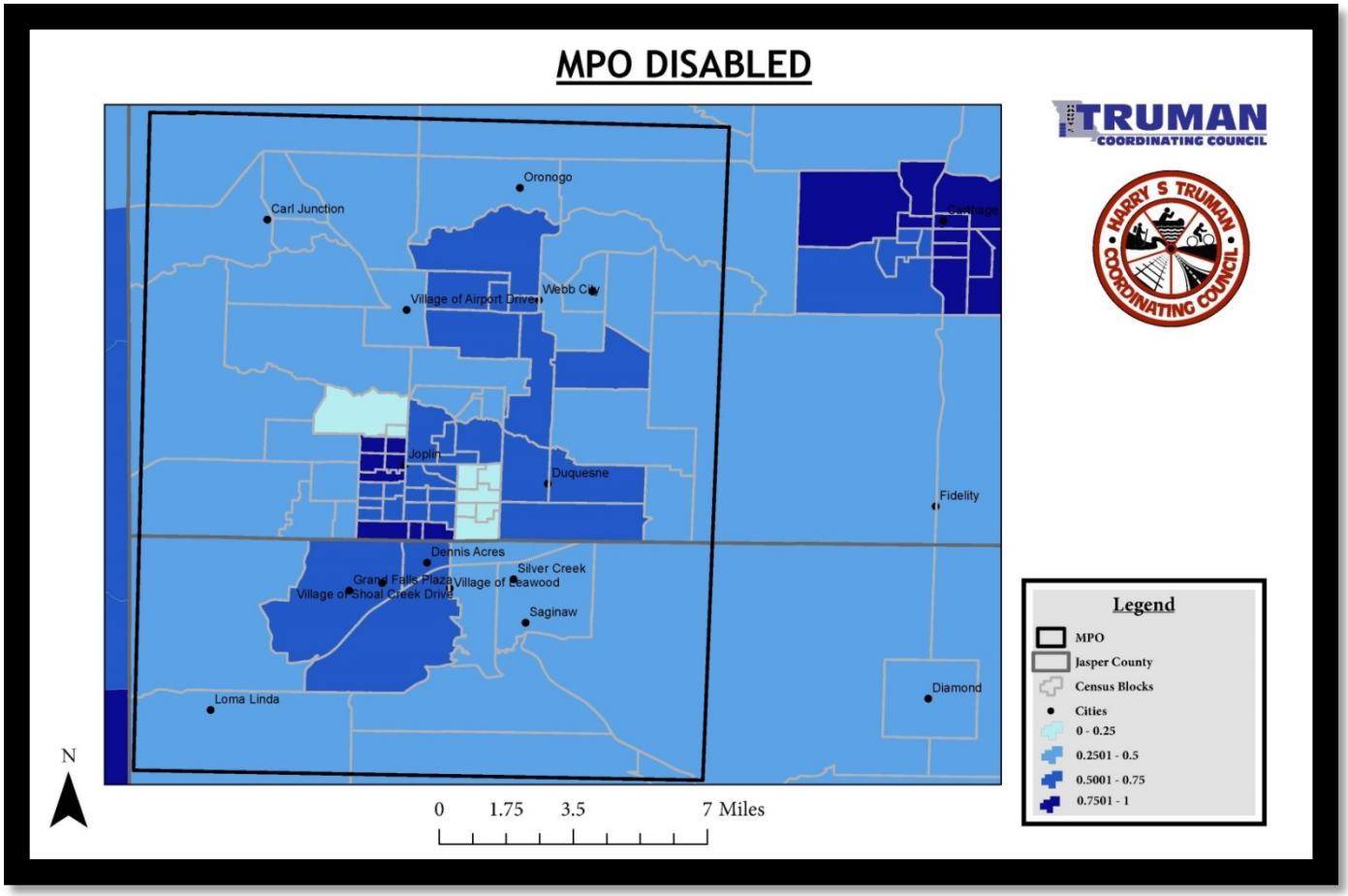
Change 2000-2010		
	number	percent
Persons for whom poverty status determined	21911	22.76%
Poor persons	7710	43.65%
Below 50% of poverty level	2954	44.98%
Below185% of poverty level	14351	37.52%
Persons under 18 for whom poverty status is determined	-2204	-8.41%
Below poverty	2389	41.67%
Adults 18-64 Poverty Universe	19223	29.61%
Below Poverty	4632	44.92%
Persons 65 and Older poverty universe	3544	25.80%
Below poverty	1208	56.42%

Subject	2010		2000		change 2000-2010		
	number	percent	number	percent	number	percent	
Persons for whom poverty status determined	96270		74359		21911	22.76%	
Poor persons	17665	18.30%	9955	13.40%	7710	43.65%	
Below 50% of poverty level	6567	6.80%	3613	4.90%	2954	44.98%	
Below185% of poverty level	38254	39.70%	23903	32.10%	14351	37.52%	
Persons under 18 for whom poverty status is determined	26220		28424		-2204	-8.41%	
Below poverty	5733	21.90%	3344	11.80%	2389	41.67%	
Adults 18-64 Poverty Universe	64919		45696		19223	29.61%	
Below Poverty	10311	15.90%	5679	12.40%	4632	44.92%	
Persons 65 and Older poverty universe	13739		10195		3544	25.80%	
Below poverty	2141	15.60%	933	9.10%	1208	56.42%	

POVERTY RATIO IN THE MPO AREA

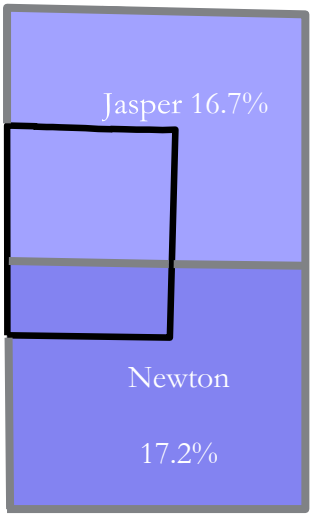


Disabilities



Quantities reported for the number of disabled individuals in the JATSO region are reported to include the entire counties of Jasper AND Newton. Data is presented at the most available level from the 2010-2015 American Community Survey 5-Year Estimates and 2010 U.S. Census.

Seniors that are below poverty level in the MPO area.



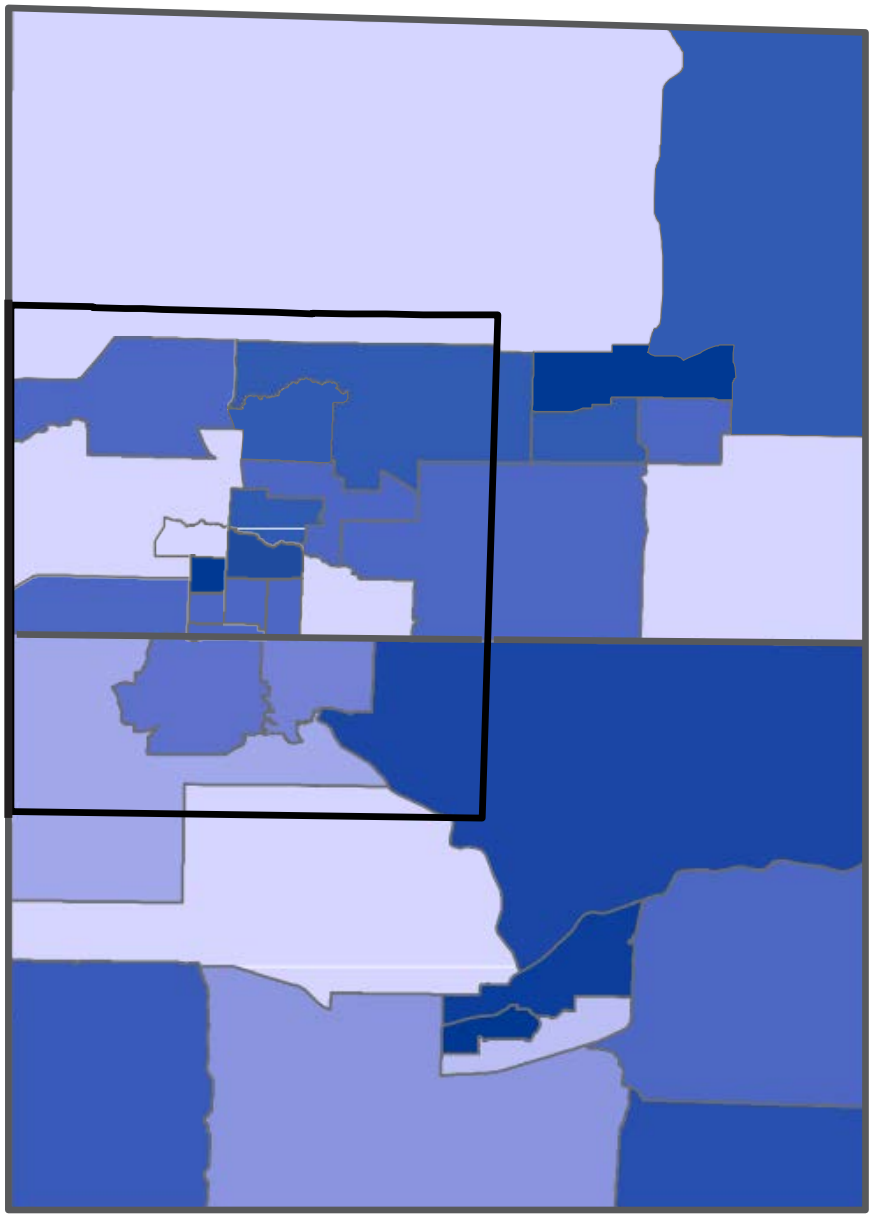


Figure 1 Joplin Area Transportation Study Organization Percent Age 65 Years and Older Below Poverty Level

Past Recipients of Federal Funding

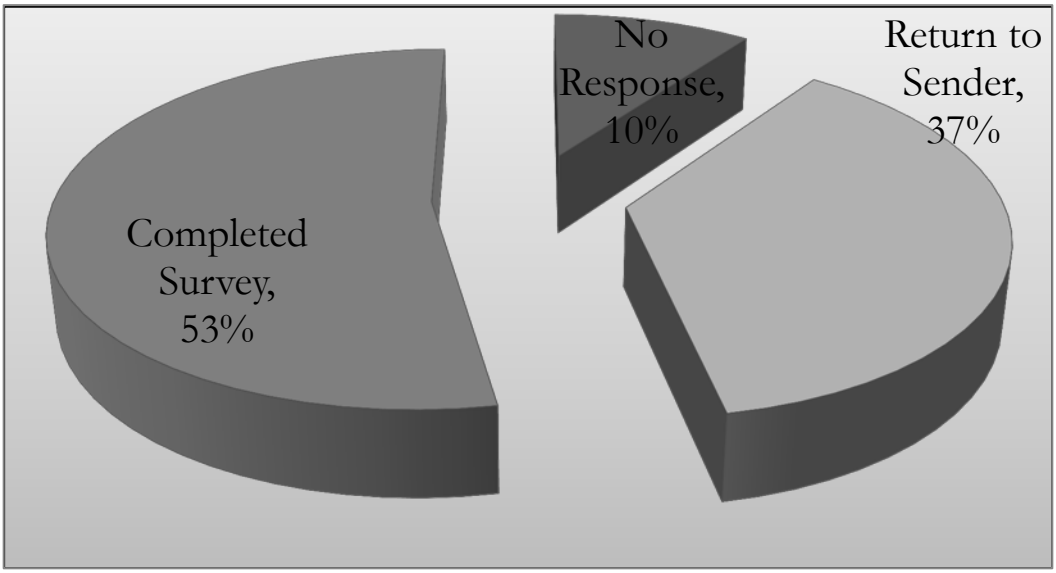
The following charts display the recipients of State Fiscal Year (SFY)2013-14 funding for the following programs within the HSTCC region: Enhanced Mobility of Seniors & Individuals with Disabilities - Section 5310 and Section 5311.

Funding Recipient's of 5310 FY2013	Column1
Applicant	City
Cerebral Palsy Center of Tri-County	Webb City, MO
Community Support Services	Joplin, MO
Independent Living Center In Home Care	Joplin, MO
Ozark Center	Joplin, MO
Southwest Missouri Training Center	Neosho, MO
Sunshine Children's Home	Carthage, MO

City of Carthage and the City of Lamar received the 5311 grant in FY2013.

Survey Results

A survey was distributed to 88 agencies in the Harry S Truman Coordinating Council Region. The survey was distributed through email, posted on the HSTCC website, and through Survey Monkey for area service providers. The survey is instrumental in updating an inventory of available service providers in the region. Transportation service providers and non-transportation service providers completed separate surveys with questions relevant to providing community services or transportation services. The following survey results depict the agencies that responded to the survey.



Available Private, Non-Profit and Public Transportation in the HSTCC Region:

The following agencies identified as a transportation service provider or non-transit service provider. Some agencies completed the transportation provider survey and may be more accurately depicted as a non-transit service provider but will be listed based on the survey completed by the agency.

Transportation Service Providers

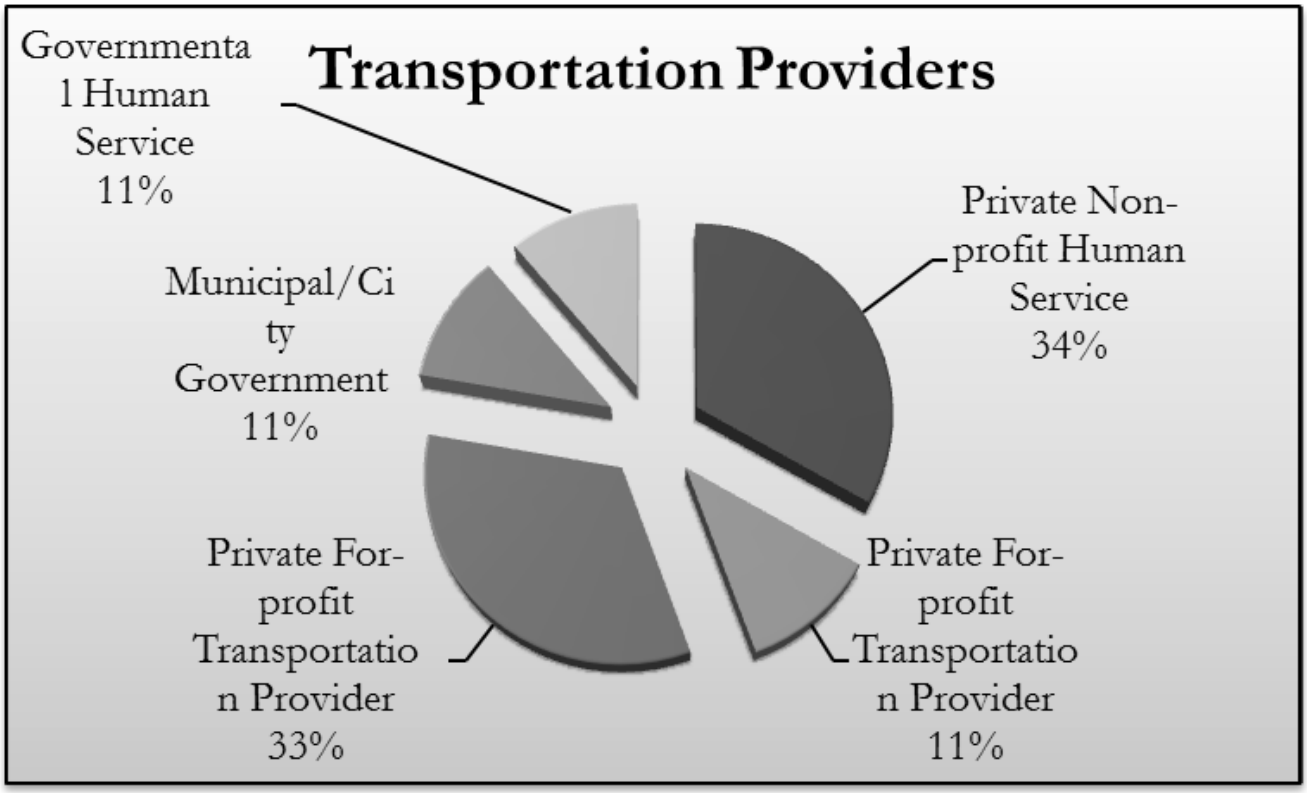
Transportation Providers
A & A transportation
Cerebral Palsy of Tri-County
City of Joplin
City of Lamar T.A.T.S.
Healthcare Transit
Joplin Workshops Inc.
NCDDSB (SB40)
OATS, Inc
Ozark Center
R.P.M. Transport LLC dba Checker Mobility Transport
The Salvation Army

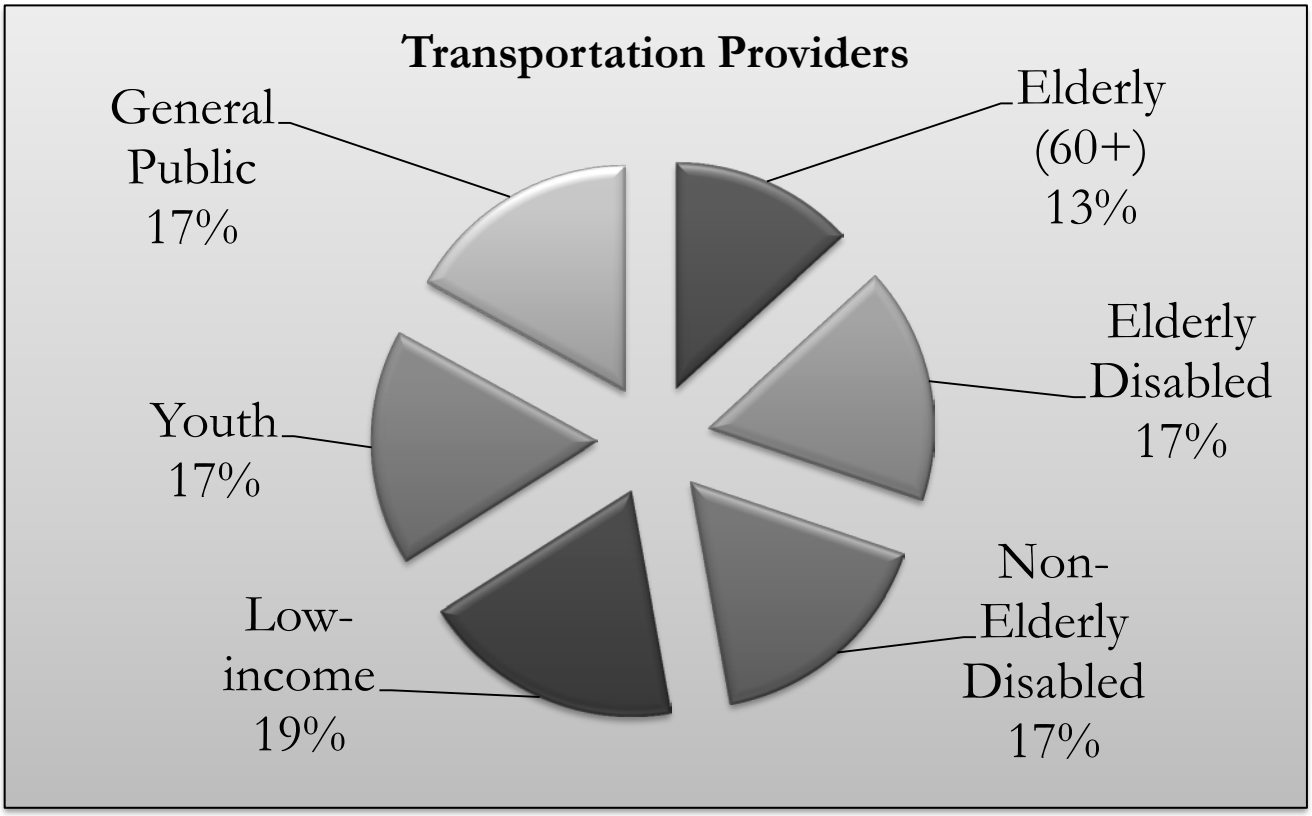
Non-Transportation Service Providers

Non-Transportation Providers
Catholic Charities of Southern Missouri
City of Diamond
Mercy
City of Carthage
McDonald County Chamber of Commerce
Lafayette House
ASCENT Recovery Residences
City of Joplin
Barton County Commission
Joplin Area Ministerial Alliance (JAMA)
Sunshine Children's Home
Newton County Commission
Lamar United Methodist Church
City of Goodman
Economic Security Corporation of SW Area
Barton County Memorial Hospital
Crowder Industries
Lamar Community Betterment Council, Inc.
Joplin Police Department
Crosslines Churches of the Joplin Area, Inc.
City of Neosho / Senior Center
Preferred Employment Services

WHO

The majority of agencies surveyed were private non-profit human service providers and government human services. Agencies that specifically operated solely as transportation providers accounted for 33% of survey respondents. Agencies within the HSTCC region provide services for a wide variety of individuals. The largest proportion of riders according to survey results is the population over age 60 with 39% of agencies primarily providing services to this age group. The total number of clients served on an average week by non-transit service providers was 1,120 and 6,483 on an average week for transit service providers.





How many use services (non-transit service providers) on average week:

- Total 1,120
- Average 224

Number of clients/transit riders (transit service providers) on average week:

- Total 6,483
- Average 810

Seven agencies reported that they serve individuals with mobility limitations. The types of mobility limitations agencies work with vary but the majority is age related or physical limitations. Additionally, individuals with mobility limitations may encounter a lack of transit availability for non-financial reasons.

Types of Mobility Limitations

Age-related	4
Physical	3
Cognitive	2
Vision	2
Cannot afford transit	2
Lack of transit for a non-financial reason	3



WHERE

The majority of agencies provide services to municipalities within Jasper and Barton Counties. The cities of Joplin, Carthage, Lamar and Webb City have the greatest number of agencies providing services.

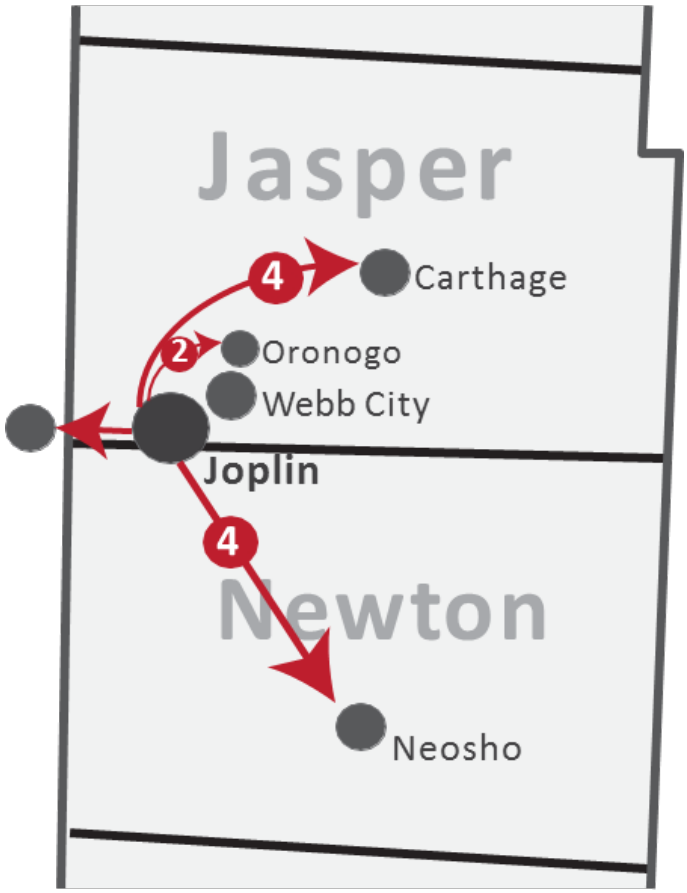
Location	Non- Trans. Service Provider	Trans. Service Provider	Total
Barton County	3	7	**10**
Jasper County	3	8	**10**
Newton County	2	8	**8**
McDonald County	2	6	**8**
Portions of Barton County	0	3	**3**
Portions of Jasper County	0	3	**3**
City of Joplin	1	6	**7**
Joplin MPO Boundary	**1**	**3**	**4**

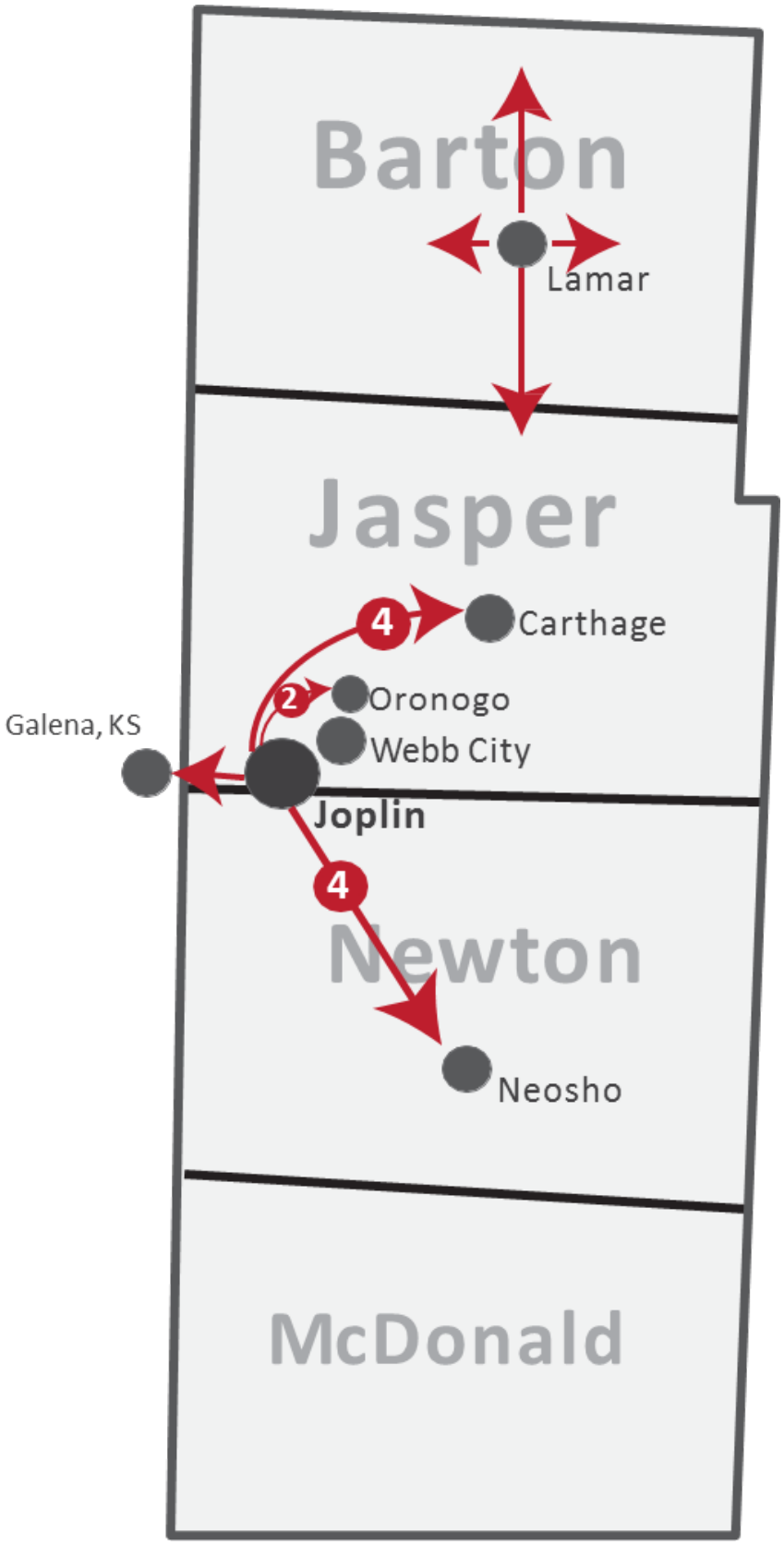
Location	Non- Trans. Service Provider	Trans. Service Provider	Total
City of Carthage	1	5	**6**
Webb City	0	5	**5**
Portions of Newton County	0	3	**3**
Portions of McDonald County	0	2	**2**
City of Lamar	2	4	**6**
City of Neosho	0	4	**4**
City of Anderson	**0**	**3**	**3**

Other: City of Duenweg; Medical runs Barton County wide to Lamar; General transportation runs 3 miles from Lamar; Cities of Joplin; Carl Junction; Carterville; Webb City; 4 State Area; 300 mile radius; 7 Counties in SW MO; As needed and as we are able; Can provide transportation to clients within 50 mile radius

Gaps in Transportation Service

The following map depicts gaps in services according to survey results. Respondents indicated destinations where clients would like to go but are unable to with current transportation routes. Red arrows indicate gaps to cities that are not currently being reached by transportation services. The number of agencies indicating a gap in services is also highlighted for destinations with multiple mentions in survey results. The communities of Carthage, McDonald County, Lamar, and Neosho received the greatest number of clients reporting gaps in services to the cities from outside destinations. Individuals reported gaps in services from the City of Lamar to outside destinations.




Barton
Lamar
Jasper
4
Carthage
2
Oronogo
Webb City
Galena, KS
Joplin
4
Newton
Neosho
McDonald

Transportation Provider Schedules

Provider	R.P.M. Transport LLC dba Checker Mobility Transport
Sunday	06:00 - 18:00 Late trips available with notice
Monday	06:00 - 18:00 Late trips available with notice
Tuesday	06:00 - 18:00 Late trips available with notice
Wednesday	06:00 - 18:00 Late trips available with notice
Thursday	06:00 - 18:00 Late trips available with notice
Friday	06:00 - 18:00 Late trips available with notice
Saturday	06:00 - 18:00 Late trips available with notice

Provider	Healthcare Transit
Sunday	
Monday	24 HRS
Tuesday	24 HRS
Wednesday	24 HRS
Thursday	24 HRS
Friday	24 HRS
Saturday	5 AM - 5PM

Provider	A & A Transportation
Sunday	it depends what type of needs
Monday	it depends what type of needs
Tuesday	it depends what type of needs
Wednesday	it depends what type of needs
Thursday	it depends what type of needs
Friday	it depends what type of needs
Saturday	it depends what type of needs

Provider	The Salvation Army
Sunday	
Monday	9 am - 4 pm
Tuesday	9 am - 4 pm
Wednesday	9 am - 4 pm
Thursday	9 am - 4 pm
Friday	9 am - 2 pm
Saturday	

Provider	Joplin Workshops Inc.
Sunday	
Monday	6am-11:30pm
Tuesday	6am-11:30pm
Wednesday	6am-11:30pm
Thursday	6am-11:30pm
Friday	6am-11:30pm
Saturday	6am-4:30pm

Provider	City of Joplin
Sunday	
Monday	6:15AM-6PM
Tuesday	6:15AM-6PM
Wednesday	6:15AM-6PM
Thursday	6:15AM-6PM
Friday	6:15AM-6PM
Saturday	8:30AM-4PM

Provider	OATS, Inc
Sunday	
Monday	Office = 8am-5pm; Transit Services = 7am-5pm
Tuesday	Office = 8am-5pm; Transit Services = 7am-5pm
Wednesday	Office = 8am-5pm; Transit Services = 7am-5pm
Thursday	Office = 8am-5pm; Transit Services = 7am-5pm
Friday	Office = 8am-5pm; Transit Services = 7am-5pm
Saturday	Office = 8am-5pm; Transit Services = 7am-5pm

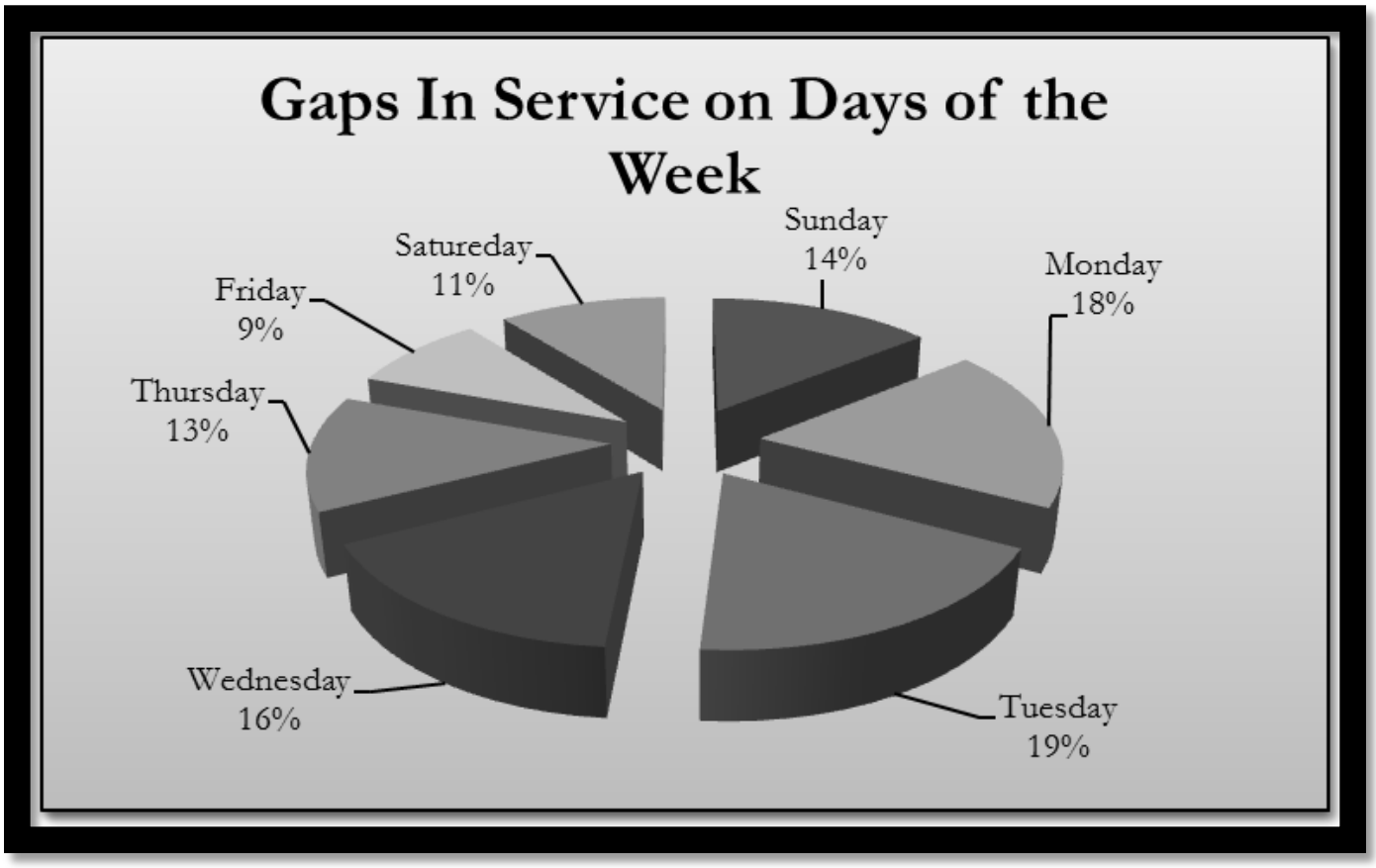
Provider	City of Lamar
Sunday	
Monday	6:30 am to 5:30
Tuesday	6:30 am to 5:30
Wednesday	6:30 am to 5:30
Thursday	6:30 am to 5:30
Friday	6:30 am to 5:30
Saturday	

Provider	NCDDSB (SB40)
Sunday	
Monday	8 to 5
Tuesday	8 to 5
Wednesday	8 to 5
Thursday	8 to 5
Friday	8 to 5
Saturday	

Provider	Ozark Center
Sunday	
Monday	6:00 am-6:00 pm
Tuesday	6:00 am-6:00 pm
Wednesday	6:00 am-6:00 pm
Thursday	6:00 am-6:00 pm
Friday	6:00 am-6:00 pm
Saturday	

Provider	Cerebral Palsy of Tri-County
Sunday	
Monday	7:30 a.m-8:30 a.m.;10:30a.m.-11:00 a.m.;3:00 p.m.-5:30 p.m.
Tuesday	7:30 a.m-8:30 a.m.;10:30a.m.-11:00 a.m.;3:00 p.m.-5:30 p.m.
Wednesday	7:30 a.m-8:30 a.m.;10:30a.m.-11:00 a.m.;3:00 p.m.-5:30 p.m.
Thursday	7:30 a.m-8:30 a.m.;10:30a.m.-11:00 a.m.;3:00 p.m.-5:30 p.m.
Friday	7:30 a.m-8:30 a.m.;3:00 p.m.-5:30 p.m.
Saturday	

Days clients need services



How many use services on an average week:

Total: 1,120
Average: 224

WHAT

Type of Service

Fixed Route	4
Demand Response	11
Route Deviation	7

Restrictions on Transportation Trips

No Restrictions	3
Agency Service Only	3
Geographic Area Only	7
Medical Visits Only	2

Reasons for Restrictions

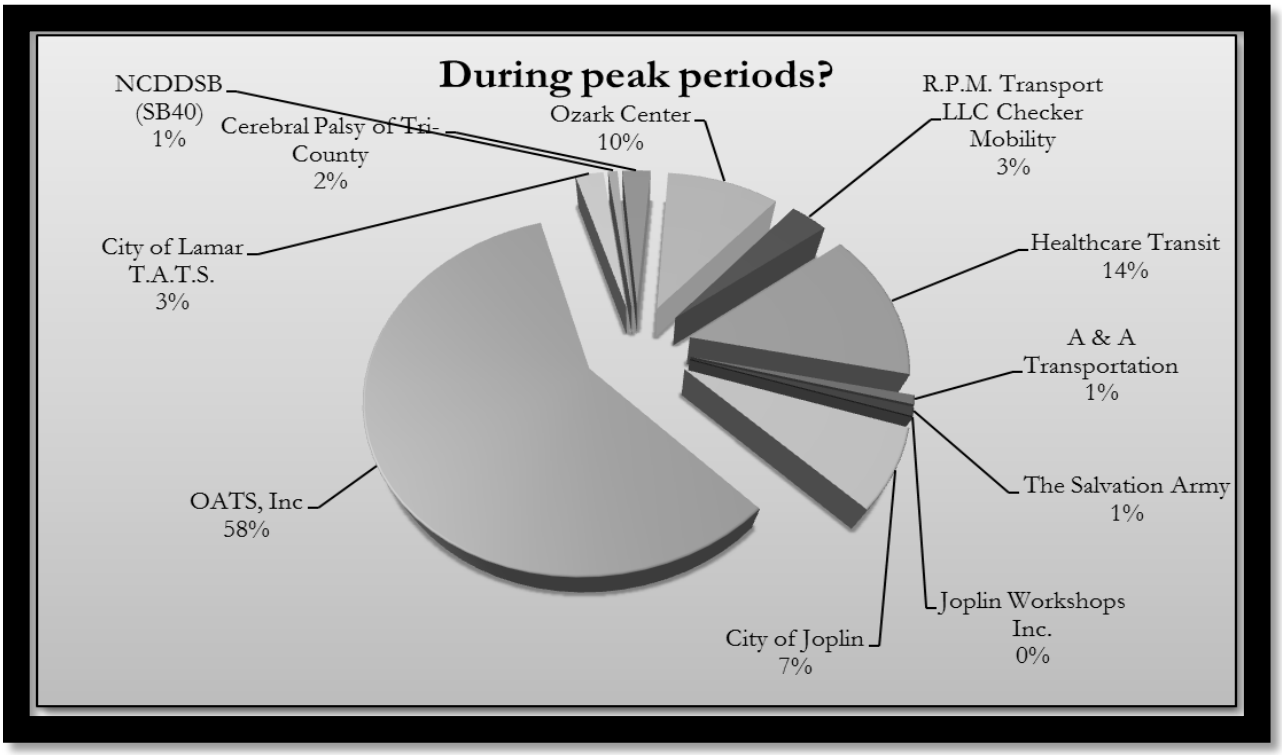
No Restrictions	4
Funding Restrictions	9
Agency Policy	3

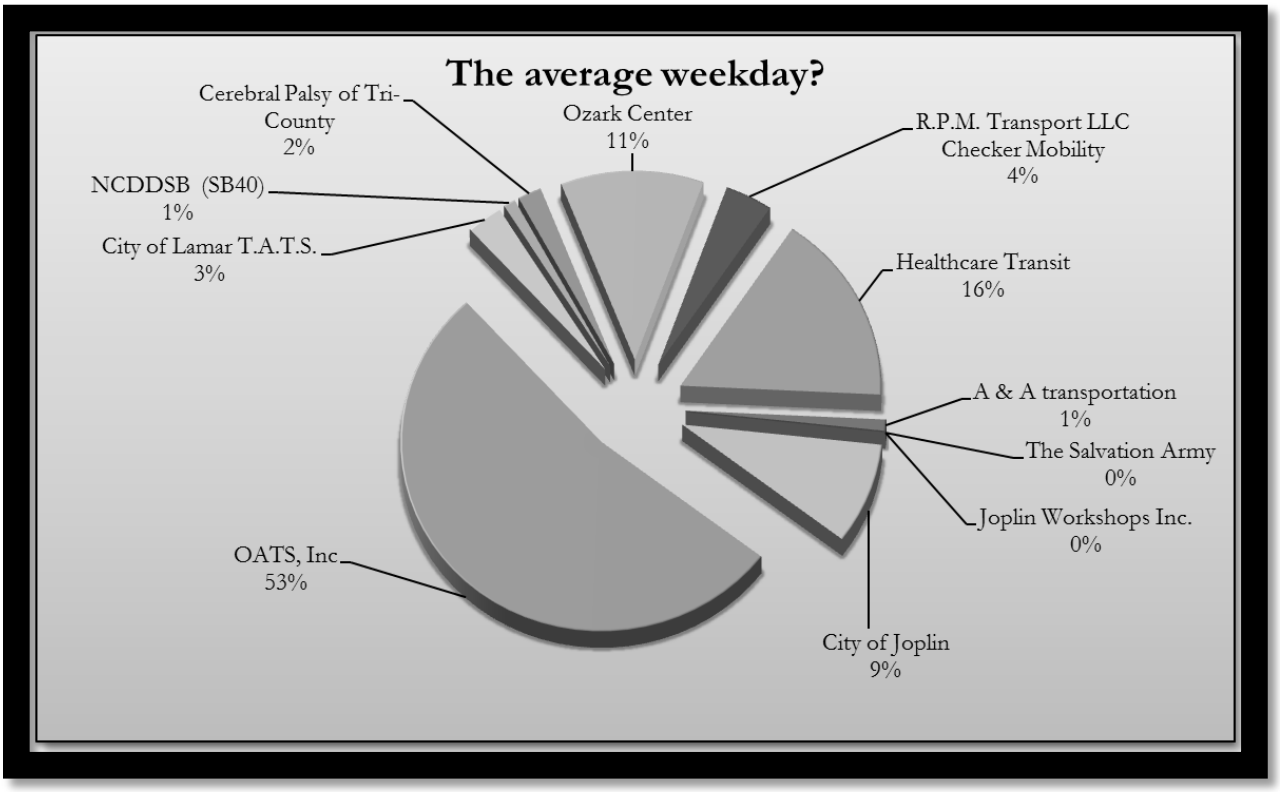
Methods Clients of Non-Transportation Service Providers use to Access Services

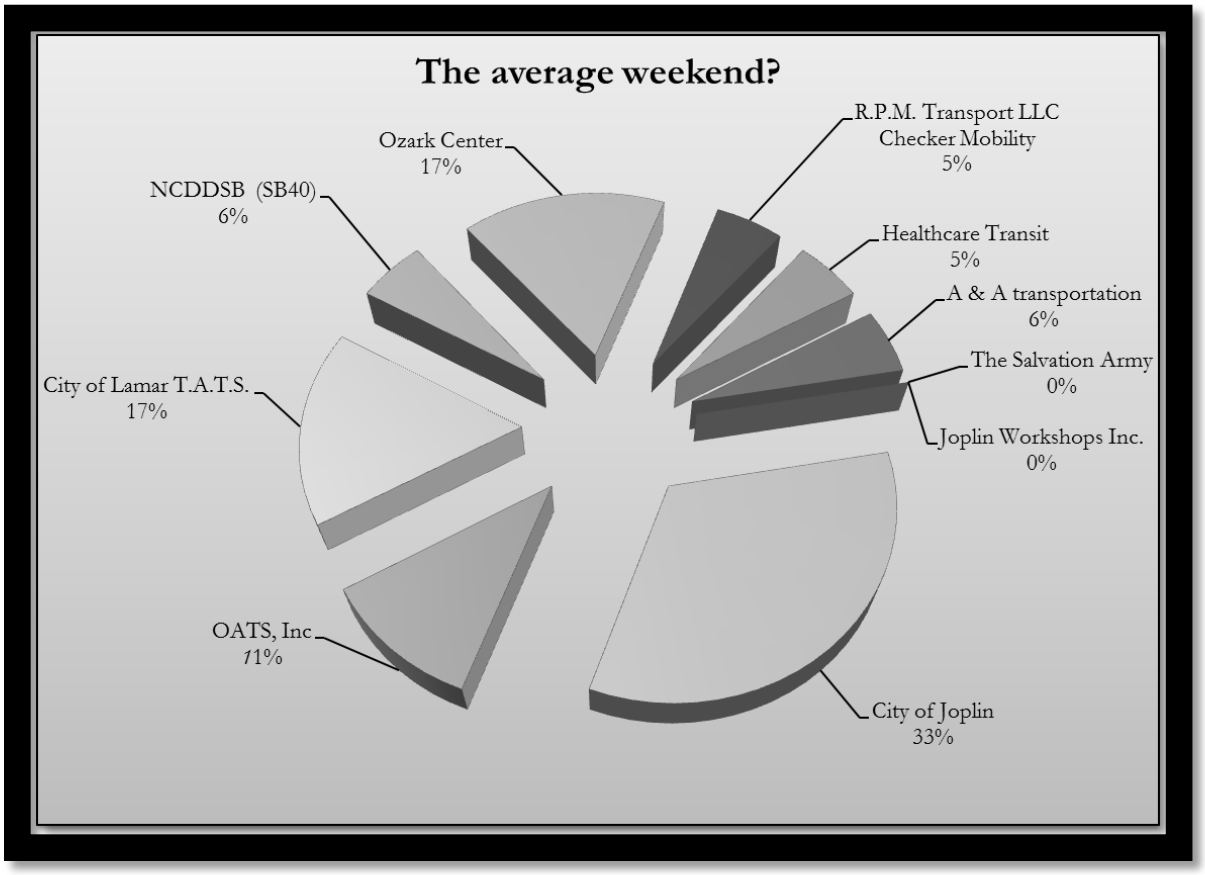
Family	5
Friends or Neighbors	4
Drive Themselves	6
Fixed Bus Route	4
Private Vehicle Driven by Agency Member	2
Dial-A-Ride	2
Private Taxi	1
Medical Transport	1

Days of the week service is needed in the HSTCC region.

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Catholic Charities of Southern Missou	X	X	X	X	X	X	X
City of Diamond	X	X	X	X	X	X	X
Mercy							
City of Carthage	X	X	X	X	X	X	X
McDonald County Chamber of Commerce		X	X	X	X	X	
Lafayette House	X	X	X	X	X	X	X
ASCENT Recovery Residences		X	X	X	X	X	
City of Joplin		X	X	X	X	X	X
Barton County Commission							
Joplin Area Ministerial Alliance (JAM/	X	X	X	X	X	X	X
Sunshine Children's Home							
Newton County Commission	X	X	X	X	X	X	X
Lamar United Methodist Church							
City of Goodman	X						
Economic Security Corporation of SW	X	X	X	X	X	X	X
Barton County Memorial Hospital	X	X	X	X	X	X	X
Crowder Industries	X	X	X	X	X	X	X
Lamar Community Betterment Council, Inc.		X	X	X	X	X	
Joplin Police Department		X	X	X	X	X	
Crosslines Churches of the Joplin Area, Inc.							
City of Neosho / Senior Center		X	X	X	X	X	
Preferred Employment Services		X	X	X	X	X	
	X	X	X	X	X	X	X


During peak periods?
NCDDSB (SB40) 1%
Cerebral Palsy of Tri-County 2%
Ozark Center 10%
R.P.M. Transport LLC Checker Mobility 3%
City of Lamar T.A.T.S. 3%
Healthcare Transit 14%
A & A Transportation 1%
The Salvation Army 1%
OATS, Inc 58%
Joplin Workshops Inc. 0%
City of Joplin 7%

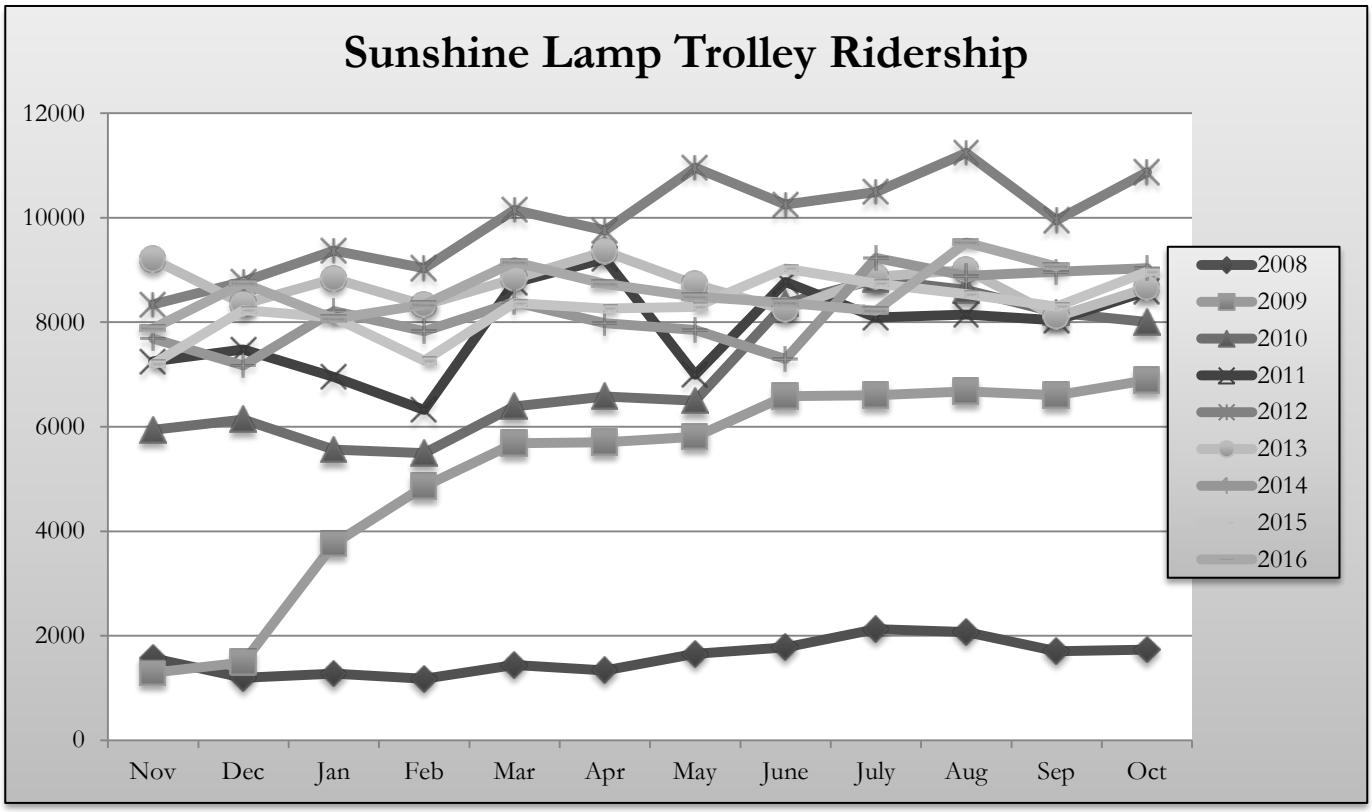

The average weekday?
Cerebral Palsy of Tri-County 2%
Ozark Center 11%
R.P.M. Transport LLC Checker Mobility 4%
NCDDSB (SB40) 1%
City of Lamar T.A.T.S. 3%
Healthcare Transit 16%
A & A transportation 1%
The Salvation Army 0%
Joplin Workshops Inc. 0%
OATS, Inc 53%
City of Joplin 9%


The average weekend?
R.P.M. Transport LLC
Checker Mobility
5%
Ozark Center
17%
NCDDSB (SB40)
6%
Healthcare Transit
5%
A & A transportation
6%
The Salvation Army
0%
City of Lamar T.A.T.S.
17%
Joplin Workshops Inc.
0%
OATS, Inc
11%
City of Joplin
33%

Methods

Non-Transportation Service Providers use to Access Services:

Sunshine Lamp Trolley



Statistics obtained from Sunshine Lamp Trolley data.

The Sunshine Lamp Trolley service hours are: Monday-Friday
7 a.m.-6 p.m. (excluding holidays)
Saturday
9 a.m.-4 p.m. (excluding holidays)





The Sunshine Lamp Trolley is a safe, convenient and economical transportation alternative that serves the majority of the City of Joplin. The system consists of deviated fixed routes to allow riders to get on or off a trolley bus at designated stops along its route or riders have the option to schedule a “deviated" pick-up or drop-off at a location within 3/4 mile from the trolley route. Devi-ated stops can be scheduled with at least a 1-hour advanced notice.

MAPS

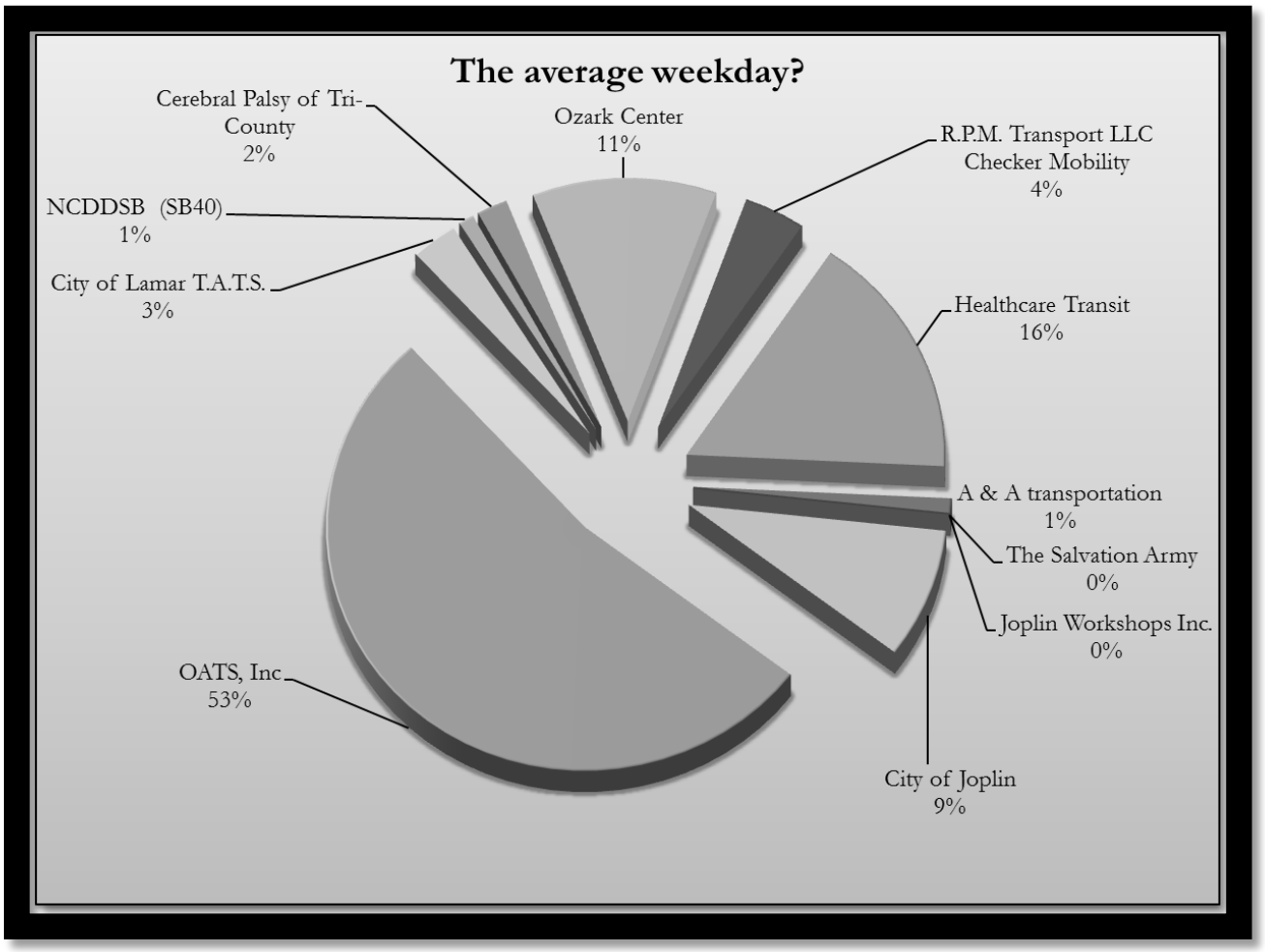
MAPS Transit provides reliable, courteous, curb-to-curb transportation on a prescheduled basis to the residents of the greater metro area. You can sched-ule a ride to be picked up from and taken to any desti-nation within MAPS' operating boundaries. MAPS service is available in Carl Junction, Carterville, Webb City, Duquesne, Duenweg, Silver Creek, Saginaw, Leawood, Redings Mill, Airport Drive, and adjacent rural areas.

The MAPS service hours are:
Monday-Friday
6:00 a.m. to 5:00 p.m. (excluding holidays)
Saturday
8:30 a.m. to 3:30 p.m. (excluding holidays

Before scheduling a ride, you need to call the reservation line, and set up a client file. MAPS will ask for a name, address, and birth date. When the customer is ready to schedule a ride, the reservation line must be called. The scheduler will enter your information into the computer system and give a scheduled pick-up time.

Vehicles in Service Across the Region:

How many vehicles are in service on the average weekday?. 85
How many vehicles are operating during peak periods? 76
How many vehicles are in service on the average weekend?. 32



The majority of service providers operate on a demand response system where clients contact the provider when transportation is needed. Most transportation agencies are only restricted by their ability to provide transportation to different geographies when providing services. When asked why trips might be restricted, funding was indicated as the most prevalent factor in determining restrictions on trips.

Funding for Services:

- 7 **Donations/ Fundraising/ Volunteers**
- 8 **Charging Clients**
- 7 **State Funds**
- 6 **Federal Funds**
- 3 **City/ County/ Special Transportation District Funding**

Plan Implementation

STRATEGIES

The public forum was conducted August 23, 2012 to allow public transit providers , human service providers and the public to review the survey results, voice additional transportation needs and prioritize plan strategies. The following strategies were ranked based on the priority level of each goal for the following 5 years.

Ranked High

- Maintain existing service levels of viable operations
- Utilizing transportation investments more efficiently through coordination
- Enhancing mobility within and between communities
- Promoting new types of transit opportunities

Ranked Medium

- Preserving individual independence and enhancing quality of life
- Doing more with limited resources
- Increasing access to jobs and job training
- Utilize local resources to generate data and identify community needs where regional resources could expand

Ranked Low

- Respond to growth within existing services
- Respond to emerging community needs
- Be adaptable and ready to respond to short-term needs in the community

IMPLEMENTATION

Area transit providers will explore different methods to address each strategy; however, implementation will be based on individual resources, the agency's available time and the feasibility of a project.

The following suggestions may assist area transportation providers in achieving high, medium or low strategies:

- Replace aging vehicles when necessary
- Explore coordination of training and maintenance between transit providers
- Establish methods to record data about ridership and usage of services
- Utilize smaller, more efficient vehicles when appropriate (large vehicles cost more to operate)
- Improve cross jurisdictional communications between service providers

- Reduce duplications in services (routes, schedules, etc.)
- Promote advertisement of available services
- Keep elected officials informed of transportation needs in the region.

Public Forum

The Missouri Department of Transportation contracted with the Harry S Truman Coordinating Council (HSTCC) to prepare a plan to improve the coordination and cooperation of transportation providers within the region (Barton, Jasper, Newton and McDonald Counties). The plan is being created in cooperation with The Joplin Area Transportation Study Organization (JATSO), Missouri Department of Transportation and The U.S. Department of Transportation. Barriers and gaps in services will be identified to prepare for future transportation needs in the HSTCC region. The objective of this plan is to meet the requirements of Moving Ahead for Progress in the 21st Century Act (MAP-21) and explore needs for the next 5 years related to specific need groups.

COMMUTE TO WORK



80%
Commute to work by driving alone

Federal Funding Overview

Elderly and Disabled Transportation Program: (Section 5310):

Provides funding through a formula program to increase mobility for the elderly and persons with disabilities.

Rural Transportation Assistance Program (Section 5311)

The Formula Grants for Rural Areas program provides capital, planning, and operating assistance to states to support public transportation in rural areas with populations of less than 50,000, where many residents often rely on public transit to reach their destinations. The program also provides funding for state and national training and technical assistance through the Rural Transportation Assistance Program.

Appendices

PLAN OVERVIEW



1. Service Assessment-
   Identifies current providers including public, private and non-profit services.

2. Needs Assessment-
   Evaluation of transportation needs for seniors, individuals with disabilities and individuals with low income.



3. Identify Strategies-

   Determine strategies that address gaps in service and achieve an effective means of service delivery.

4. Prioritize Strategies-

   A ranking of strategies based on available resources, time, an
   created for the implementation of specific options.

5. Final Plan-

   The finalized plan will be reviewed and adopted by The Harry S Truman Coordinating Council and The Joplin Area Transportation Study Organization.

NEXT STEPS

Prioritized goals and strategies will be added to the existing document.

The plan will be finalized and adopted by The Harry S Truman Coordinating Council and the Joplin Area Transportation Study Organization.

Survey Cover Letter

TRUMAN COORDINATING COUNCIL
PHONE: (417) 649-6400
FAX: (417) 649-6409
800 EAST PENNEL, CARL JUNCTION, MO 64834
Website: HSTCC.org

Dear Public Transit - Human Service Transportation partners,

The Harry S Truman Coordinating Council (HSTCC) in coordination with the Joplin Area Transportation Study Organization (JATSO), the Missouri Department of Transportation (MoDOT), and the Missoni Association of Councils of Government (MACOG) is seeking your assistance in updating the *Public Transit- Human Services Transportation Coordination Plan* for Barton, Jasper, Newton, and McDonald Counties.

The four main objectives of the Plan are to identify current transportation providers; identify transportation needs for older adults, people with low income, and individuals with disabilities; identify strategies and/or activities that address gaps in service or achieve efficiencies in service delivery; and prioritize strategies for implementing specific strategies/activities based on resources, time, and feasibility. Your participation in the development of this *Public Transit - Human Services Transportation Coordination Plan* helps our region meet the requirements established in the Federal Transportation Law (FAST-Act) and allows organizations within our area to apply for the following FTA grants:

- FTA Section 5310 Program for Agencies serving Seniors or Persons with Disabilities,
- FTA Section 5311 Chapter 53 Section 5311 49 U.S.C. Section 5311 / Fixing America's Surface Transportation Act (FAST) Section 3007
- FTA Section Grants for Buses and Bus Facilities Formula Program - 5339(a)

Those who attend the forums will be able to review the survey results, voice individual needs, participate in the prioritization of plan strategies, and network with other public transit and human service transportation partners.

If you have any questions or wish to attend the meeting m1d require special assistance, please contact our offices.

Thank you,

Nikki Hill
Transportation Planner/GIS Technician
Harry S Truman Coordinating Council
nhill@hstcc.org

Transportation Provider Survey

TRUMAN COORDINATING COUNCIL

Public Transit – Human Services Transportation Coordination Plan Survey

FOR TRANSPORTATION SERVICE PROVIDERS

Conducted by HSTCC in Coordination with JATSO, MoDOT, and MACOG

1. Basic Information

Organization Name	
Address	
Address 2	
City/Town	
State	
Zip	
Email Address	
Phone Number	
2. Contact Person	
3. Website (if applicable)	

4. What type of agency are you?

- ○ Government Human Service
- ○ Private For-Profit Transportation Provider
- ○ Private Non-profit Human Services
- ○ Private For-Profit Human Service Provider
- ○ Private Non-profit Transportation Provider
- ○ Other (specify)

5. What geographical area do you serve? Check all that apply.

- ☐ Barton County
- ☐ Jasper County
- ☐ Newton County
- ☐ McDonald County
- ☐ Portions of Barton Co.
- ☐ Portions of Jasper Co.
- ☐ City of Joplin
- ☐ Joplin MPO Boundary
- ☐ City of Carthage
- ☐ Webb City
- ☐ Portions of Newton Co.
- ☐ Portions of McDonald Co.
- ☐ City of Lamar
- ☐ City of Neosho
- ☐ City of Anderson
- ☐ Other (specify)

6. Who does your agency serve? Check all that apply.

- ☐ Elderly (60+)
- ☐ Elderly Disabled
- ☐ Non-Elderly Disabled
- ☐ Low-income
- ☐ Youth
- ☐ General Public
- ☐ Other (specify)

7. What age group are your services designed for? Check all that apply.

- ☐ Under 18
- ☐ 18-54
- ☐ 55-65
- ☐ Over 65
- ☐ Any Age
- ☐ Other (specify)

8. What type of service does your agency provide? Check all that apply.

- ☐ Fixed Route
- ☐ Demand Response
- ☐ Route Deviation
- ☐ Other (specify)

9. During an average week, how many clients use your services?

10. What days each week does your agency regularly provide transit service? Check all that apply.

- ☐ Sunday
- ☐ Monday
- ☐ Tuesday
- ☐ Wednesday
- ☐ Thursday
- ☐ Friday
- ☐ Saturday

11. What are your regular hours of operation? (Example: 9am-3pm, 5pm-9pm)

Sunday

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

Sunday

12. What are your peak periods, if any? (Example: 8am-9am, 4pm-6pm)

Sunday

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

Sunday

13. How many vehicles do you have in service on: (if none, put '0')

The average weekday?

During peak periods?

The average weekend?

14. What types of vehicles does your agency offer? Check all that apply.

☐ Car ☐ Van ☐ Other (specify)

☐ Truck ☐ Bus

15. If you have cars:

How many do you have?

What is the total capacity for each vehicle?

What is the average annual mileage for each vehicle?

What is the combined average age of each vehicle?

16. If you have trucks:

How many do you have?

What is the total capacity for each vehicle?

What is the average annual mileage for each vehicle?

What is the combined average age of each vehicle?

17. If you have vans:

How many do you have?

What is the total capacity for each vehicle?

What is the average annual mileage for each vehicle?

What is the combined average age of each vehicle?

18. If you have buses:

How many do you have?

What is the total capacity for each vehicle?

What is the average annual mileage for each vehicle?

What is the combined average age of each vehicle?

19. Are your agency's trips restricted in any way? Check all that apply.

- [ ] No restrictions
- [ ] School only
- [ ] Job training only
- [ ] Agency service only
- [ ] Veterans only
- [ ] Medical visits only
- [ ] Geographic area only
- [ ] Emergency only
- [ ] Other (specify)

20. What is the reason for trips being restricted? Check all that apply.

- [ ] No restrictions
- [ ] Agency Policy
- [ ] Funding restrictions
- [ ] Other (specify)

21. How are services funded? Check all that apply.

- [ ] Charging clients
- [ ] Donations/Fundraising/Volunteers
- [ ] State funds
- [ ] City/County/Special Transportation district funding
- [ ] Federal funds
- [ ] Other (specify)

22. Do your clients regularly have transit needs your agency cannot serve? If yes, please explain.

23. Does your agency coordinate with any other agency? If so, what service(s)and what agency/agencies?

24. What do you think the needs of your agency are in the short term (1-6 years)? Please be as specific as possible.

25. What do you think the needs of your agency are in the long-term (7-20 years)? Please be as specific as possible.

26. What destinations or trip categories do you see as gaps for clients? Where would they like to go, but your agency cannot service?

Fax: 417-649-6409

Nikki Hill
800 E Pennell
Carl Junction,
MO 64834

nhill@hstcc.org

Non-Transportation Provider Survey

Public Transit – Human Services Transportation Coordination Plan Survey

FOR **NON**-TRANSPORTATION SERVICE PROVIDERS

Conducted by HSTCC in Coordination with JATSO, MoDOT, and MACOG

1. Basic Information

Organization Name	
Address	
Address 2	
City/Town	
State	
Zip	
Email Address	
Phone Number	
2. Contact Person	
3. Website (if applicable)	

4. What type of agency are you?

- (●) Government Human Service
- ( ) Private Non-profit Human Services
- ( ) Private Non-profit Transportation Provider
- ( ) Private For-Profit Transportation Provider
- ( ) Private For-Profit Human Service Provider
- ( ) Other (specify)

5. What geographical area do you serve? Check all that apply.

- ☐ Barton County
- ☐ Jasper County
- ☐ Newton County
- ☐ McDonald County
- ☐ Portions of Barton Co.
- ☐ Portions of Jasper Co.
- ☐ City of Joplin
- ☐ Joplin MPO Boundary
- ☐ City of Carthage
- ☐ Webb City
- ☐ Portions of Newton Co.
- ☐ Portions of McDonald Co.
- ☐ City of Lamar
- ☐ City of Neosho
- ☐ City of Anderson
- ☐ Other (specify)

6. Who does your agency serve? Check all that apply.

- ☐ Elderly (60+)
- ☐ Elderly Disabled
- ☐ Non-Elderly Disabled
- ☐ Low-income
- ☐ Youth
- ☐ General Public
- ☐ Other (specify)

7. What age group are your services designed for? Check all that apply.

- ☐ Under 18
- ☐ 18-54
- ☐ 55-65
- ☐ Over 65
- ☐ Any Age
- ☐ Other (specify)

8. Does your agency serve people with mobility limitations? (Physical, mental, or any other difficulty that makes it hard to get to places they need or want to go)

- ☐ Yes
- ☐ No

9. If yes, what types of mobility limitations does your agency work with? Check all that apply.

- ☐ Age-related
- ☐ Physical
- ☐ Cognitive
- ☐ Vision
- ☐ Remote location
- ☐ Cannot afford transit
- ☐ Lack of transit for a non-financial reason
- ☐ Other (specify)

10. What type of primary services does your agency provide? Check all that apply.

- ☐ Drug or alcohol treatment
- ☐ Education/Training
- ☐ Employment opportunities/ job placement
- ☐ Healthcare
- ☐ Childcare
- ☐ Housing
- ☐ Community support network
- ☐ Nutrition
- ☐ Family support or in-home assistance
- ☐ Family support or protective housing
- ☐ Life skills development & assistance
- ☐ Transportation
- ☐ Residential Care
- ☐ Service coordination
- ☐ Other (specify)

11. During an average week, how many clients use your services?

12. Which days during the week do your clients need transit service? Check all that apply.

- ☐ Sunday
- ☐ Monday
- ☐ Tuesday
- ☐ Wednesday
- ☐ Thursday
- ☐ Friday
- ☐ Saturday

13. Which methods do clients use to access your services? Check all that apply.

- ☐ Fixed bus route
- ☐ Dial-a-ride
- ☐ Van service to specific users (veterans, churches, senior centers)
- ☐ Private taxi
- ☐ Medical transport (ambulance)
- ☐ Other (specify)
- ☐ Private vehicle driven by an agency member
- ☐ Family
- ☐ Friends or neighbors
- ☐ Drive themselves

14. Does your agency coordinate with any other agency? If so, what service(s)and what agency/agencies?

15. What do you think the needs of your agency are in the short term (1-6 years)? Please be as specific as possible.

16. What do you think the needs of your agency are in the long-term (7-20 years)? Please be as specific as possible.

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Fax: 417-649-6409

Nikki Hill
800 E Pennell
Carl Junction,
MO 64834

Nhill@hstcc.org

Public Meeting Notices

800 E Pennell St, Carl Junction, MO 64834
Website: hstcc.org

Phone: 417-649-6400
Fax: 417-649-6409

NOTICE

The Harry S Truman Coordinating Council (HSTCC) and the City of Joplin will host a public meeting on Wednesday, March 15th, 2017 at 6:00 pm, on the fifth floor of Joplin City Hall 602 S Main St, Joplin, MO 64801. The meeting will discuss updating the Public Transit – Human Services Transportation Coordination Plan for Barton, Jasper, Newton, and McDonald Counties. Public transit and non-transportation providers will be able to discuss gaps in service in the regions public transportation service; specifically, the elderly, disabled, and low-income individuals in the four county areas.

A copy of the existing Plan is available at www.HSTCC.org.

NOTE: If you are in need of disability related auxiliary aids or services, contact the City of Joplin's ADA Coordinator at 417-624-0820, Ext. 210, or the City Clerk's Office at 417-624-0820, Ext. 220. Kindly give them forty-eight (48) hours' notice to arrange for the aids or services. TTD Number (417) 625-4774. Interpreter services are also available if requested at least seven calendar days in advance of the meeting. Servicios de interpretación están disponibles si se piden al menos 7 días antes de la reunión.

The public is encouraged to attend this meeting. If there are any questions pertaining to the items that will be discussed at the meeting please contact Nikki Hill at 417- 649-6400 or by email at nhill@hstcc.org.

800 E Pennell St, Carl Junction, MO 64834
Website: hstcc.org

Phone: 417-649-6400
Fax: 417-649-6409

NOTICE

The Harry S Truman Coordinating Council (HSTCC) and the City of Joplin will host a public meeting on Wednesday, May 11th, 2017 at 6:00 pm, on the fifth floor of Joplin City Hall 602 S Main St, Joplin, MO 64801. The meeting will discuss updating the Public Transit – Human Services Transportation Coordination Plan for Barton, Jasper, Newton, and McDonald Counties. Public transit and non-transportation providers will be able to discuss gaps in service in the regions public transportation service; specifically, the elderly, disabled, and low-income individuals in the four county areas.

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Plan Timeline

TRUMAN COORDINATING COUNCIL
PHONE: (417) 649-6400
FAX: (417) 649-6409
800 EAST PENNEL, CARL JUNCTION, MO 64834
Website: HSTCC.org

PT-HST Coordinated Plan for Barton, Jasper, Newton, and McDonald Counties

Plan Timeline:

February 2017	Preparation and planning; background data collection; inclusion lists
March 2017	Meeting 1; Data collection
April 2017	User survey and data collection
May 2017	Meeting 2; Plan development
June 2017	Plan development
July 2017	Plan finalization
August 2017	Adopt Plan

Methods and sources of data collection:

- User surveys (online and/or hard copy)
- Census information
- Transit/Transportation providers ridership information
- CTPP (Census Transportation Planning Products)

Involvement process:

- Direct solicitation for user and public meetings
- Press releases for public meetings
- Online/Hard Copy surveys with help from transit providers

Stakeholders to include in the process:

- County health departments
- Hospitals – St. Johns, Freeman, etc.
- Large Employment providers
- Transit/Transportation providers – OATS, MAPS, etc.
- City and county representatives
- General public

Public Meetings



MAY 11th

Public Transit Human Service Transportation Plan Public Meeting

Public

· Hosted by Harry S Truman Coordinating Council (HSTCC)

Thursday, May 11 at 6 PM - 7:30 PM
about 2 months ago

Joplin City Hall
602 S Main St, Joplin, Missouri 64801



MARCH 15th

Human Services Transportation Meeting

Public

Wednesday, March 15 at 6 PM - 7:30 PM

Joplin City Hall
602 S Main St, Joplin,
Missouri 64801

Details

Federal transit law requires that projects selected for funding under the Enhanced Mobility for Individuals and Individuals with Disabilities (Section 5310) Program be "included in a locally developed, coordinated public transit-human services transportation plan," and that the plan be "developed and approved through a process that included participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation and human services providers and other members of the public" utilizing transportation services. This coordinated plan identifies the transportation needs of individuals with disabilities, older adults, and people with low incomes, provide strategies for meeting these needs, and prioritize transportation services for funding and implementation.

A public meeting will be head at Joplin City Hall on the fifth floor to present the old Public Transit - Human Services Transportation plan from 2012 and data will be collected from transportation and non-transportation providers in Barton, Newton, Jasper, and McDonald counties.

Sign In Sheets

HSTCC - TRANSPORTATION ADVISORY COMMITTEE

MoDOT

Volunteer Sign-In Sheet

Location Joplin, MO City Hall Month-Year 5.17

Date (MM/DD)	Signed in at (AM/PM)	Volunteer's Name (Please print) (Attendee)	Volunteer Signature (Attendee)	Description of Activity/Duty Performed	Email	S (/
5-11	6	Evelyn Duvall	Evelyn Duvall	Public Meeting #2		
5.11	6	DIANA YOUNGER	Diana Younger			
5.11	6	Jill Cornett	Jill Cornett			
Total Hours						
Total Value Per Hour						

Staff Signature _____ Total Value _____ Reviewed By _____

3/15/17	5:40pm	Christy G. Graham Ed.D	Christy G. Graham Ed.D	PT-HST / Central Valley of Tri-County 6:35p
3/15	5:45	Lauren Lapka	Lauren M Lapka	Reporter Neosho Daily News
3/15	5:45	Ed Zimmer	Ed Zimmer	PT-HST Joplin Workshops, Inc
3-15	5:45	Alecia Archer	Alecia Archer	" "
3-15-17	5:45pm	Laura Gullett	Laura Gullett	Lafayette House-CSS
3-15-17	5:45pm	Dave Paddock		SB-40 Newton County
3-15-17	5:50p	Taylor Cunningham	Taylor Cunningham	
3/15/2017	5:55p	Matthew Holladay		Preferred Employment Services
3/15/17	6:00	Ashley Micklethwaite	Ashley Micklethwaite	One Stop - Director
3/15/17	6:18	Shiloh Cooper	Shiloh Cooper	Preferred Employment Services